

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ERIE THAMES POWERLINES CORPORATION

Erie Thames Powerlines Corporation has applied to change its electricity distribution rates.

Learn more. Have your say.

Erie Thames Powerlines Corporation has applied to the Ontario Energy Board to change its electricity distribution rates effective May 1, 2018. If the application is approved, a typical residential customer of Erie Thames Powerlines Corporation would see an increase of approximately \$2.40 per month. Other customers, including businesses, may also be affected.

Erie Thames Powerlines Corporation has also applied to introduce a standby charge for some large commercial and industrial customers. It is important to review the application carefully to determine whether you may be affected by these changes.

The Ontario Energy Board (OEB) held a community meeting in Ingersoll, Ontario on December 12, 2017 with respect to Erie Thames Powerlines Corporation's 2018 rates application. A summary of the comments received at the community meeting is [available on the public record](#).

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The OEB will hold a public hearing to consider the application filed by Erie Thames Powerlines. The OEB's [Decision on Scope of Review](#) sets out the issues which will proceed either to a full hearing process or an abridged hearing process. At the end of the hearing the OEB will decide what, if any, rate change will be allowed.

Distributors such as Erie Thames Powerlines typically apply for a full review of their rates every five years. Any rate changes for the years in between are made by applying an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. You may not get notice of future rate changes made by applying the formula.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Erie Thames Powerlines' [application](#) on the OEB's website.
- You can review the OEB's [Decision on Scope of Review](#) on the OEB's website.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **July 10, 2018** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

LEARN MORE

These proposed charges relate to Erie Thames Powerlines' distribution services. They make up part of the Delivery line - one of the five line items on your bill. Our file number for this case is **EB-2017-0038**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2017-0038** from the list on the OEB website: www.oeb.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings - oral and written. As set out in the OEB's [Decision on Scope of Review](#), the OEB intends to proceed by way of written hearing for certain issues in the application. For other issues, the OEB will determine the type of hearing later in the process. If you think an oral hearing is needed, you can write to the OEB to explain why by **July 10, 2018**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).

