



**ENERGY+ INC.**

1500 Bishop Street, P.O. Box 1060, Cambridge, ON N1R 5X6 • Telephone 519-621-3530 • Fax 519-621-7420  
• Telephone 519-442-2215 • Toll Free 1-877-871-2215 •

July 16, 2018

**Delivered by Email, RESS & Courier**

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge Street  
Suite 2701  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: OEB File No. EB-2018-0028  
Energy+ Inc. (“Energy+”)  
2019 Rates Application filed April 30, 2018 (the “Application”)  
Confidential Filing – Response to Further Customer Questions (the  
“Response”)**

Energy+ is filing its responses to additional “interrogatory” questions received from a large use customer (the “**Responses**”) in confidence pursuant to the Ontario Energy Board’s (the “**Board**”) Practice Direction on Confidential Filings (the “**Practice Direction**”).

In the Application at Exhibit 1, Appendix 1-16, Energy+ filed:

- An October 18, 2017 large user customer meeting slide deck (Exhibit 1 pages 1057-1066);
- A January 15, 2018 and a January 19, 2018 large user customer engagement meeting slide deck (Exhibit 1, pages 1020-1056 and page 1066-1115);<sup>1</sup>
- Energy+ responses to certain large user customer follow-up questions arising from a call dated February 16, 2018 (Exhibit 1, pages 1116-1145); and
- A copy of additional customer “interrogatory” questions received by Energy+ on April 10, 2018 (Exhibit 1, pages 1122-1145).

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<sup>1</sup> Energy+ has two large users and created a customized slide deck for each.

The Responses were prepared in direct response to the additional customer "interrogatory" questions received April 10, 2018. Due to staffing limitations, the filing of the Application on April 30, 2018, vacation schedules, and the level of detail and sophistication demonstrated in the customer questions, the responses have taken some time to prepare. Energy+ has already provided unredacted copies of these responses to the customer in question. To ensure a complete evidentiary record, Energy+ wanted to file these responses in advance of a formal interrogatory responses, to provide all of its customers with an opportunity to seek additional clarification if so required.

For the information in the Responses, the third party whose information has been redacted is engaged in competitive business activities. The information that has been redacted is consistently treated in a confidential manner. Disclosure of the third party information in the Responses could reasonably be expected to prejudice the economic interest of, significantly prejudice the competitive position of, cause undue financial loss to, and be injurious to the financial interest of the applicable third party.

The Practice Direction recognizes that the above is among the factors that the Board will take into consideration when addressing the confidentiality of filings. They are also addressed in subsection 17(1) of the *Freedom of Information and Protection of Privacy Act* ("FIPPA"), and the Practice Direction notes (at Appendix C of the Practice Direction) that third party information as described in subsection 17(1) of FIPPA is among the types of information previously assessed or maintained by the Board as confidential.

Energy+ is prepared to provide unredacted copies of the Responses to parties' counsel and experts or consultants provided that they have executed the Board's form of Declaration and Undertaking with respect to confidentiality and that they comply with the Practice Direction, subject to Energy+'s right to object to the Board's acceptance of a Declaration and Undertaking from any person.

In keeping with the requirements of the Practice Direction, Energy+ is filing two confidential unredacted versions of the IRR in hard copy only. The unredacted version of the IRR has been placed in a sealed envelope marked "Confidential". These documents are marked "Confidential", and Energy+ has identified the portions of the documents in respect of which confidentiality is claimed through the use of sidebars ("i") and printed on yellow paper. Energy+ requests that the unredacted documents be kept confidential.

Yours truly,

**ENERGY+ INC.**

A handwritten signature in dark ink, appearing to read 'SHG', is positioned above the printed name of the signatory.

Sarah Hughes, CPA, CA, C. Dir.  
Chief Financial Officer