

Greg St. Louis, P.Eng. Director, Utilities

KITCHENER UTILITIES

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BY RESS FILING AND COURIER

August 17, 2018

Ontario Energy Board

Attn: Ms. Kirsten Walli, Board Secretary
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, Ontario, M4P 1E4

Dear Ms. Walli:

Re: EB-2015-0304 - Review of Miscellaneous Rates and Charges - Energy Retailer Service Charges - Comments by the City of Kitchener ("Kitchener")

The Ontario Energy Board ("Board") issued a draft report dated July 19th 2018 for Energy Retailer Services Charges and invited comments from interested parties. Kitchener thanks the Board for giving an opportunity to provide comments and respectfully submits the following comments for consideration.

Kitchener has reviewed the Draft Report and agrees with the Board's approach to implement a Notice of Switch Letter Service Charge.

With regards to the implementation of this new charge, Kitchener is interested in how the charge will be made to retailers and has the following questions:

 If the charge is to be added to the Direct Purchase Invoice, should a new charge type be created? If so, the schema for the IRS will require changes.

If there are any questions, please contact me.

Sincerely,

Greg St. Louis Director, Utilities