

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
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2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

E-mail: bbrandell@epcor.com

August 23, 2018

Mr. Bruce Brandell
Director, Commercial Services
EPCOR Natural Gas Limited Partnership
39 Beech Street East
Aylmer, Ontario N5H 1A1

LETTER OF DIRECTION

Dear Mr. Brandell:

**Re: EPCOR Natural Gas Limited Partnership (EPCOR Natural Gas) Application for 2017 to 2019 Rates, Disposition of Certain Deferral Accounts, Change to the Rate Year for 2020 and Approval of a Fixed Monthly Charge for Rate 6
Ontario Energy Board File Number: EB-2018-0235**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing (Notice) for EPCOR Natural Gas' application with respect to rates for the period October 1, 2016 to December 31, 2019 and other approvals as noted above. The Notice will be published by the OEB, in accordance with directions to the OEB's agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 and 2 below **prior to August 29, 2018**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at Registrar@oeb.ca.

You are directed:

1. No later than the date the Notice is posted on EPCOR Natural Gas' website in accordance with paragraph 2, to:
 - a) arrange for the service of the enclosed Notice, in the exact form accompanying this letter and the application and the evidence, directly on the clerks of the affected municipalities, all First Nations Bands and First Nation Reserves to

which EPCOR Natural Gas Limited supplies gas, all intervenors in EB-2016-0236, Union Gas Limited and Enbridge Gas Distribution Inc.; and

- b) arrange for the service of the enclosed Notice, in the exact form accompanying this letter by email on any customers for which EPCOR Natural Gas has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email message:

“EPCOR Natural Gas Limited Partnership has applied to the Ontario Energy Board to increase our natural gas distribution rates. Please review the Ontario Energy Board’s Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board’s hearing.” The email must attach a copy of the Notice and the words “Notice of Hearing” within the email message are required to provide a live link to the Notice posted on EPCOR Natural Gas’ website.

2. To make a copy of the Notice, the application and evidence, and any amendments thereto, available for public review at EPCOR Natural Gas’ office and in a prominent place on EPCOR Natural Gas’ website.
3. To file with the OEB an affidavit in both electronic and paper forms proving completion of the matters in paragraphs 1 and 2 above, immediately thereafter.
4. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original signed by

Rudra Mukherji
Associate Registrar

Encl.

cc: Patrick Welsh, Osler, Hoskin & Harcourt LLP
Brian Lippold, General Manager, EPCOR Natural Gas Limited Partnership