

From: oesp support <oespsupport@icfi.com>
Sent: May 9, 2018 3:56 PM
To: harshal.gunde@ensqr.com
Cc: Chiasson, Patric <Patric.Chiasson@icfolson.com>; Green, Dwayne <Dwayne.Green@icfolson.com>
Subject: Re: Technical Interface Meeting

Hello Harshal,

I hope you are well.

I have investigated the three applications under "Total in Progress" below and determined the following:

One application (547814) has been approved under a different application ID (550717). Another (564979), has a UI1 error that needs to be fixed by the applicant related to the utility account information.

The last (586310) has been approved as a different application under (580471).

We will determine how to handle the applications still showing up even though they have been processed under a different application ID.

Please let me know if you have any questions or concerns.

Regards,

Tatenda Marongwe | ICF Olson

Incident Manager

c: 647.200.6017 | e: tatenda.marongwe@icfolson.com

icfolson.ca | [LinkedIn](#) | [Twitter](#)



From: "Concord: Ensqr Corp" <harshal.gunde@ensqr.com>
Date: Wednesday, May 9, 2018 at 10:11 AM
To: oesp support <oespsupport@icfi.com>
Cc: "Chiasson, Patric" <Patric.Chiasson@icfolson.com>, "Green, Dwayne" <Dwayne.Green@icfolson.com>
Subject: RE: Technical Interface Meeting

Hello Tatenda,

I am following up from the past interaction about the outstanding files. I still see on the monthly report the following records in the numbers.

Total_Applicat ions	Total_in_Prog ress	UI_1_Er ror	UI_2_Er ror	Other_in_Prog ress	Not_Acti ve	Total_Decision_ Made
39	3	1	0	2	28	8

For the last month I have not seen any request coming through. I have to report to OEB tomorrow about the status of any issues from our side for the interface. Please respond today about the outstanding requests that we have not processed.

Thanks

Harshal Gunde

Ensqr Corp.

k2.4

From: oesp support <oespsupport@icfi.com>
Sent: April 16, 2018 5:10 PM
To: Harshal Gunde <harshal.gunde@ensqr.com>
Cc: Chiasson, Patric <Patric.Chiasson@icfolson.com>; Green, Dwayne <Dwayne.Green@icfolson.com>
Subject: Re: Technical Interface Meeting

Hello Harshal,

Apologies for the late reply.

There are currently no pending applications in processing for Ensqr.

Please let us know if you have any questions or concerns.

Regards,

Tatenda Marongwe | ICF Olson

Incident Manager

c: 647.200.6017 | e: tatenda.marongwe@icfolson.com

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From: "Concord: Ensqr Corp" <harshal.gunde@ensqr.com>
Date: Tuesday, April 10, 2018 at 10:59 AM
To: oesp support <oespsupport@icfi.com>
Cc: "Chiasson, Patric" <Patric.Chiasson@icfolson.com>, "Green, Dwayne" <Dwayne.Green@icfolson.com>
Subject: RE: Technical Interface Meeting

Hello Tatenda,

Can you please confirm that you have received all the required information. I have not seen any new application or any new processing message back on the interface yet.

Thanks.

Yours sincerely,
Harshal Gunde
C.E.O.
Ensqr Corp.
Tel: +1 (416) 560 6903

