

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27^e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

September 7, 2018

Jeff Klassen
Vice President, Finance
Niagara-on-the-Lake Hydro Inc.
8 Henegan Road
P.O. Box 460
Virgil ON L0S 1T0
jklassen@notlhydro.com

LETTER OF DIRECTION

Dear Mr. Klassen:

**Re: Niagara-on-the-Lake Hydro Inc. (Niagara-on-the-Lake Hydro)
Application for 2019 Distribution Rates
OEB File Number EB-2018-0056**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Niagara-on-the-Lake Hydro's application for Rates (Notice). The Notice will be published by the OEB, in accordance with directions to the OEB's agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 and 2 below **prior to September 13, 2018**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at Registrar@oeb.ca.

You are directed:

1. No later than the date the Notice is posted on Niagara-on-the-Lake Hydro's website in accordance with paragraph 3, to:
 - a) arrange for the service of the enclosed Notice, in the exact form accompanying this letter and the application and the evidence, directly on all microFIT customers and all intervenors in Niagara-on-the-Lake Hydro's 2014 Cost of Service application EB-2013-0155 namely: Energy Probe Research Foundation and the Vulnerable Energy Consumers Coalition; and

- b) arrange for the service of the enclosed Notice, in the exact form accompanying this letter by email on any customers for which Niagara-on-the-Lake Hydro has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email message:
- i. "Niagara-on-the-Lake Hydro Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing. The email must attach a copy of the Notice and the words "Notice of Hearing" within the email message are required to provide a live link to the Notice posted on Niagara-on-the-Lake Hydro's website.
2. To make a copy of the Notice, the application and evidence, and any amendments thereto, available for public review at Niagara-on-the-Lake Hydro's office and in a prominent place on Niagara-on-the-Lake Hydro's website.
3. If Niagara-on-the-Lake Hydro has a twitter account, once the Notice is posted on Niagara-on-the-Lake Hydro's website, in accordance with paragraph 2, to tweet the following message: "We have applied to the @OntEnergyBoard to increase our electricity distribution rates. Learn more. Have your say." The tweet is required to provide a live link to the Notice posted on Niagara-on-the-Lake Hydro's website.
4. To file with the OEB an affidavit in both electronic and paper forms proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.
5. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original Signed By

Rudra Mukherji
Associate Registrar
Office of the Registrar

Encl.

cc: David Stevens, Applicant's Counsel