

Ontario Energy Board Commission de l'énergie de l'Ontario

DECISION AND RATE ORDER

EB-2017-0373 AND EB-2017-0374

THE CORPORATION OF THE TOWN OF COLLINGWOOD AND EPCOR COLLINGWOOD DISTRIBUTION CORP.

Applications for approval of share acquisition, transactions, and related matters

BEFORE: Ken Quesnelle

Presiding Member and Vice-Chair

Christine Long

Member and Vice-Chair

Cathy Spoel Member

1 INTRODUCTION

On August 30, 2018, the Ontario Energy Board (OEB) issued a Decision and Order (Decision) approving the share purchase application filed by the Corporation of the Town of Collingwood (the Town) and EPCOR Collingwood Distribution Corporation (EPCOR) (collectively, the Applicants). The Applicants requested that the OEB approve two share purchase transactions that would result in EPCOR becoming the new owner of Collus PowerStream Corporation (CollusLDC), the local electricity distribution company serving Collingwood, Stayner, Creemore and Thornbury. As part of the Decision, the OEB approved a one percent reduction in CollusLDC's current electricity distribution rates for residential customers for a five-year period following the transaction.

Subsequent to the Decision, EPCOR filed a letter of correspondence with the OEB on September 24, 2018. In this letter, EPCOR proposed a fixed rate rider of \$0.29 (credit) per residential connection per month, in order to be consistent with the spirit of the OEB's report on Rate Design for Electricity Distributors², which instructs distributors to pursue a fixed rate design over a transition period. On September 25, 2018, EPCOR filed a revised letter of correspondence proposing a fixed rate rider of \$0.25 (credit) per residential connection per month. The purpose of the rate rider is to give effect to the OEB approved one percent reduction in CollusLDC's residential distribution rates. In the letter, EPCOR proposed that this rate rider commence on October 1, 2018, the anticipated day of the closing of the transaction.

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¹ EPCOR Utilities Inc. (EUI) is a corporation incorporated under the laws of the Province of Alberta and is the parent company to EPCOR. EPCOR is a corporation incorporated under the laws of the Province of Ontario.

² EB-2012-0410

2 FINDINGS

The OEB has reviewed the methodology applied by the Applicants to calculate the fixed residential rate rider of \$0.25 per residential customer per month. The OEB finds that the methodology proposed by the Applicants is appropriate and provides a level of bill relief to residential customers consistent with the expectations of the OEB as described in its August 30, 2018 Decision.

The fixed residential rate rider will become effective October 1, 2018 and be in effect for a period of five years following completion of the transactions. The revised Tariff of Rates and Charges schedule demonstrating CollusLDCs new rate rider is provided in Schedule A. The approved rate rider only impacts the Residential Service rate schedule while all other CollusLDC rate schedules remain unchanged from those approved in EB-2017-0034.

3 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

- 1. The fixed monthly residential rate rider of \$0.25 per residential customer per month is approved.
- 2. The fixed monthly residential rate rider shall be in effect for a period of five-years following the effective date of October 1, 2018.
- 3. The Applicants are required to implement the fixed rate rider as part of their first billing cycle post October 1, 2018.

DATED at Toronto September 27, 2018

ONTARIO ENERGY BOARD

Original Signed By

Kirsten Walli Board Secretary

SCHEDULE A DECISION AND RATE ORDER THE CORPORATION OF THE TOWN OF COLLINGWOOD AND EPCOR COLLINGWOOD DISTRIBUTION CORP.

EB-2017-0034 AS AMENDED BY EB-2017-0373 AND EB-2017-0374 SEPTEMBER 27, 2018

Effective and Implementation Date October 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0034 as amended by EB-2017-0373 and EB-2017-0374

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge (Based on 30 Day Month)	\$	21.41	
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57	
Rate Rider per the Collus Powerstream and EPCOR Share Purchase Agreement - effective until September 30, 2023	\$	(0.25)	
Rate Rider for Application of Tax Change (2018) - effective until April 30, 2019	\$	0.11	
Distribution Volumetric Rate	\$/kWh	0.0053	
Low Voltage Service Rate	\$/kWh	0.0016	
Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30 Applicable only for Non-RPP Customers Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account	\$/kWh	0.0019	
effective until April 30, 2019	\$/kWh	0.0001	
Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30	0, 2020 \$/kWh	0.0016	
Rate Rider for Disposition of Capacity Based Recovery Account (2018) - effective until Applicable only for Class B Customers	April 30, 2020 \$/kWh	0.0001	
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0067	
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0040	
MONTHLY RATES AND CHARGES - Regulatory Component			
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032	
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003	
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25	

Effective and Implementation Date October 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0034 as amended by EB-2017-0373 and EB-2017-0374

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge (Based on 30 Day Month)	\$	21.23
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0140
Low Voltage Service Rate	\$/kWh	0.0014
Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30, 2020 Applicable only for Non-RPP Customers	\$/kWh	0.0019
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2018) - effective until April 30, 2019	\$/kWh	0.0022
Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2020	\$/kWh	0.0017
Rate Rider for Disposition of Capacity Based Recovery Account (2018) - effective until April 30, 2020 Applicable only for Class B Customers	\$/kWh	0.0001
Rate Rider for Application of Tax Change (2018) - effective until April 30, 2019	\$/kWh	0.0001
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0032
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date October 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0034 as amended by EB-2017-0373 and EB-2017-0374

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

The rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

The rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge (Based on 30 Day Month)	\$	101.42
Distribution Volumetric Rate	\$/kW	3.3169
Low Voltage Service Rate	\$/kW	0.5215
Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30, 2020 Applicable only for Non-RPP Customers	\$/kWh	0.0019
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2018) - effective until April 30, 2019	\$/kW	(0.1338)
Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2020		
Applicable only for Non-Wholesale Market Participants	\$/kW	(0.3853)
Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2020	\$/kW	1.3243
Rate Rider for Disposition of Capacity Based Recovery Account (2018) - effective until April 30, 2020		
Applicable only for Class B Customers	\$/kW	0.0471

Effective and Implementation Date October 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0034 as amended by EB-2017-0373 and EB-2017-0374

Rate Rider for Application of Tax Change (2018) - effective until April 30, 2019 Retail Transmission Rate - Network Service Rate Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW \$/kW \$/kW	0.0191 2.4244 1.3675	
MONTHLY RATES AND CHARGES - Regulatory Component			
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032	
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003	
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25	

Effective and Implementation Date October 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0034 as amended by EB-2017-0373 and EB-2017-0374

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge (Based on 30 Day Month)	\$	0.51	
Distribution Volumetric Rate	\$/kWh	0.0121	
Low Voltage Service Rate	\$/kWh	0.0014	
Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30, 2020 Applicable only for Non-RPP Customers	\$/kWh	0.0019	
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2018) - effective until April 30, 2019	\$/kWh	(0.0004)	
Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2020	\$/kWh	0.0020	
Rate Rider for Disposition of Capacity Based Recovery Account (2018) - effective until April 30, 2020 Applicable only for Class B Customers	\$/kWh	0.0001	
Rate Rider for Application of Tax Change (2018) - effective until April 30, 2019	\$/kWh	0.0001	
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061	
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0032	
MONTHLY RATES AND CHARGES - Regulatory Component			
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032	
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003	
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25	

Effective and Implementation Date October 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0034 as amended by EB-2017-0373 and EB-2017-0374

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Service Charge (per connection)	\$	3.71		
Distribution Volumetric Rate	\$/kW	15.4685		
Low Voltage Service Rate	\$/kW	0.4031		
Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30, 2020 Applicable only for Non-RPP Customers	\$/kWh	0.0019		
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2018) - effective until April 30, 2019	\$/kW	(1.5199)		
Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2020 Rate Rider for Disposition of Capacity Based Recovery Account (2018) - effective until April 30, 2020	\$/kW	0.8235		
Applicable only for Class B Customers	\$/kW	0.0442		
Rate Rider for Application of Tax Change (2018) - effective until April 30, 2019	\$/kW	0.1906		
Retail Transmission Rate - Network Service Rate	\$/kW	1.8284		
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.0572		
MONTHLY RATES AND CHARGES - Regulatory Component				
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032		
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004		
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003		
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25		

Effective and Implementation Date October 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0034 as amended by EB-2017-0373 and EB-2017-0374

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 5.40

15 00

Collus PowerStream Corp. TARIFF OF RATES AND CHARGES

Effective and Implementation Date October 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0034 as amended by EB-2017-0373 and EB-2017-0374

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Charge to certify cheque

	Charge to certify cheque	\$	15.00
	Arrears certificate	\$	15.00
	Statement of account	\$	15.00
	Pulling post dated cheques	\$	15.00
	Duplicate invoices for previous billing	\$	15.00
	Account history	\$	15.00
	Credit reference/credit check (plus credit agency costs)	\$	15.00
	Returned cheque (plus bank charges)	\$	15.00
	Legal letter charge	\$	15.00
	Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	15.00
	Special meter reads	\$	30.00
	Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
N	Ion-Payment of Account		
	Late payment - per month	%	1.50
	Late payment - per annum	%	19.56
	Collection of account charge - no disconnection	\$	20.00
	Collection of account charge - no disconnection - after regular hours	\$	165.00
	Disconnect/reconnect at meter - during regular hours	\$	40.00
	Disconnect/reconnect at meter - after regular hours	\$	185.00
	Disconnect/reconnect at pole - during regular hours	\$	185.00
	Disconnect/reconnect at pole - after regular hours	\$	415.00
C	Other		
	Service call - after regular hours	\$	165.00
	Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	22.35

Effective and Implementation Date October 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0034 as amended by EB-2017-0373 and EB-2017-0374

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

competitive electricity.		
One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0710
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0603