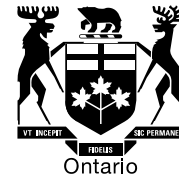


Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27^e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656



BY E-MAIL

September 28, 2018

Andrew J. Sasso
Director, Regulatory Affairs
Toronto Hydro-Electric System Limited
14 Carlton Street
Toronto ON M5B 1K5

LETTER OF DIRECTION

Dear Mr. Sasso:

**Re: Toronto Hydro-Electric System Limited (Toronto Hydro)
2020-2024 Electricity Distribution Rates
Ontario Energy Board File Number: EB-2018-0165**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Toronto Hydro's application for 2020-2024 electricity distribution rates (Notice). The Notice will be published by the OEB, in accordance with directions to the OEB's agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 and 2 below **prior to October 6, 2018**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at Registrar@oeb.ca.

You are directed:

1. No later than the date the Notice is posted on Toronto Hydro's website in accordance with paragraph 3, to:
 - a) arrange for the service of each of the enclosed English and French versions of the Notice, in the exact form accompanying this letter and the application and the evidence, directly on all intervenors of record in Toronto Hydro-Electric System Limited's previous cost of service rate proceeding EB-2014-0116 namely: Allstream Inc., Association of Major Power Consumers in Ontario, Building Owners and Managers

Association, Canadian Electricity Association, Canadian Union of Public Employees (Local One), Cogeco Cable Inc., Consumers Council of Canada, Energy Probe Research Foundation, Ontario Power Generation Inc., Rogers Cable Communications Inc., Rogers Communications Partnership., School Energy Coalition, Society of United Professionals, Sustainable Infrastructure Alliance of Ontario, TELUS Communications Inc., Vulnerable Energy Consumers Coalition, and

- b) arrange for the service of each of the enclosed English and French versions of the Notice, in the exact form accompanying this letter and the application, directly on the Power Workers' Union, Large User class of customers and cable and telecom companies that currently pay a charge for access to Toronto Hydro's power poles and
 - c) arrange for the service of the enclosed English and French versions of the Notice, in the exact form accompanying this letter by email on any customers for which Toronto Hydro has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email messages:
 - i. "Toronto Hydro-Electric System Limited has applied to the Ontario Energy Board to change our 2020-2024 electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing". The email must attach a copy of the English version of the Notice and the words "Notice of Hearing" within the email message are required to provide a live link to the English Notice posted on Toronto Hydro's website.
 - ii. «Toronto Hydro-Electric System Limited avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin modifier nos 2020-2024 tarifs de distribution de l'électricité. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal. » The email must attach a copy of the French version of the Notice and the words « l'avis d'audience » within the email message are required to provide a live link to the French Notice posted on Toronto Hydro's website.
2. To make a copy of both the English and French versions of the Notice, the application and evidence, and any amendments thereto, available for public review at Toronto Hydro's office and in a prominent place on Toronto Hydro's website.
 3. If Toronto Hydro has a twitter account, once both the English and French versions of the Notice are posted on Toronto Hydro's website in accordance with paragraph 3, to tweet the following messages:

- a. "We have applied to the @OntEnergyBoard to change our electricity distribution rates. Learn more. Have your say." The tweet is required to provide a live link to the English Notice posted on Toronto Hydro's website.
 - b. « Nous avons déposé une requête auprès de @OntEnergyBoard afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. » The tweet is required to provide a live link to the French Notice posted on Toronto Hydro's website.
4. To file with the OEB an affidavit in both electronic and paper forms proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.
5. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original signed by

Rudra Mukherji
Acting Manager, Registrar
Office of the Registrar

Encl.

cc: Charles Keizer, Torys
Crawford Smith, Torys