

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment - EB-2018-0165  
**Date:** Thursday, October 4, 2018 4:11:33 PM

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The Ontario Energy Board

-- Comment date --  
2018-10-04

-- Case Number --  
EB-2018-0165

-- Name --  
Dean Lancaster

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I do not believe Toronto Hydro has sufficiently informed the public on why rates are increasing. Rates should be decreasing assuming Toronto Hydro is operating in the interest of the people of Toronto, and any rate increase should be carefully considered along with supporting data to provide evidence as to the reasoning behind rate increases. Toronto Hydro should be requested to justify its rates vs. other similar jurisdictions with a similar power distribution model (i.e. benchmarking against other Hydro-power majority source providers) along with exploring any opportunities for cost reduction through modernization etc. I believe careful regulation and transparent accounting practices are vital to ensuring a "good deal" for the people of Ontario within our current energy operating model - and with today's data-driven accounting platforms, this should be very easy to implement whilst balancing regulatory burden on Toronto Hydro.

-- Attachment --