-----Original Message-----From: registrar Sent: Wednesday, November 21, 2018 5:02 PM To: Janet Sakauye <<u>Janet.Sakauye@oeb.ca</u>> Subject: FW: Letter of Comment EB-2018-0165

-----Original Message-----From: Webmaster Sent: Tuesday, November 20, 2018 10:27 AM To: registrar <<u>registrar@oeb.ca</u>> Subject: Letter of Comment -

The Ontario Energy Board

-- Comment date --2018-11-20

-- Case Number --EB-2018-0165

-- Name --Lilly McIsaac

-- Phone --

-- Company --

-- Address --

-- Comments --

I object to rate changes and believe that ratepayers deserve to have more options regarding electricity use and billing. As a homeowner, I do not require a smart meter to tell me when to use my electricity and I never consented to time of use rates or to having a smart meter (RF) emitting device installed on my property. I have developed a disability called microwave sickness which prevents me from being in areas where there are wireless and radio frequencies. It has gotten to the point where I cannot even live comfortably in my own home because I have: headaches (particularly tension headaches along the sides of the head and temple area, heart palpitations and a pressure in the chest (a feeling that the heart wants to jump out of the chest while at the same time the chest is being stepped upon), skin burning, redness, rashes and tingling (particularly on the face and arms), difficulties sleeping (sleep is interrupted, light, dreamless and leaves the person feeling tired in the morning), Tinnitus (ringing in the

ears), fatigue and tiredness during the day (even after many hours of sleep, tiredness pervades the day), and cognitive decline (memory and concentration difficulties - a "brain fog". All of these symptoms either disappear or get better when I am in an environment without wireless and radio frequencies, but they return when I am home. People who have symptoms form microwave radiation exposure need accommodation and the ability to opt out of the smart meter / time of use billing without additional costs to do so. I would like Toronto Hydro to offer an opt out for people with disabilities due to radio frequency and microwave (EMF) exposure such as myself. We deserve to live in a safe home without being penalized for asking that the meter be an analogue meter and one which does not emit harmful emissions. The public has net seen any benefits to having a smart meter and in fact, the smart meter program increased costs for consumers, yet no one has seen any benefit, except for the electricity providers who saved on the cost of employing meter readers. That savings has not been passed on to consumers, not have consumers seen a decrease in electricity bills due to having a smart meter. Our smart meter is "on" all of the time - even when we turn off our electricity inside our home. The signals wake us up every hour at night and prevents us from getting proper sleep. We have tracked this and it happens at approximately the same time every night. We would like the OMB to change the billing to allow for an opt out of the smart meter program and not agree to more rate increases. . Thank you.

-- Attachment --