

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS DISTRIBUTION INC. AND UNION GAS LIMITED

**Enbridge Gas Distribution Inc. and Union Gas Limited have separately applied for approval to dispose of certain account balances.**

**Learn more. Have your say.**

Enbridge Gas Distribution Inc. and Union Gas Limited have each applied to the Ontario Energy Board for approval to clear amounts recorded in certain deferral and variance accounts related to the delivery of conservation programs in 2016. If the applications are approved, natural gas rates for residential customers of each utility would change as follows:

- For residential customers in Enbridge Gas Distribution Inc.'s service area with an annual consumption of 2400 m<sup>3</sup> of natural gas, an increase of \$7.00 for the year
- For residential customers in Union Gas Limited's South service area with an annual consumption of 2,200 m<sup>3</sup> of natural gas, an increase of \$3.58 for the year
- For residential customers in Union Gas Limited's North service area with an annual consumption of 2,200 m<sup>3</sup> of natural gas, a decrease of \$7.39 for the year

Other customers, including businesses, may also be affected.

The Ontario Energy Board will review the Enbridge Gas Distribution Inc. and Union Gas Limited applications as part of one combined proceeding.

## THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

We will question Enbridge Gas and Union Gas on their respective applications. We will also hear arguments from individuals and from groups that represent Enbridge Gas' and Union Gas' customers. At the end of this hearing, the OEB will decide whether to approve all or any part of each utilities' requests.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review the Enbridge Gas and Union Gas applications on the OEB's website now.
- You can file a letter with your comments at any time before the end of the OEB's hearing, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **January 14, 2019** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

## LEARN MORE

Our file numbers for these cases are **EB-2018-0300 (Union Gas)** and **EB-2018-0301 (Enbridge Gas)**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter either of the file numbers above on the OEB website: [www.oeb.ca/participate](http://www.oeb.ca/participate). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## ORAL VS. WRITTEN HEARING

There are two types of OEB hearings – oral and written. The OEB will determine later in the process whether to hold an oral hearing or a written hearing in this case. If you think an oral hearing is needed, you can write to the OEB to explain why by **January 14, 2019**.

## PRIVACY

*If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This hearing will be held under section 21(5) and section 36 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*



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