**Lorraine Chiasson**
Regulatory Coordinator
Regulatory Affairs

tel 416 495 5499
Lorraine.chiasson@enbridge.com

**Enbridge Gas Distribution**
500 Consumers Road
North York, Ontario M2J 1P8
Canada

January 7, 2019

**VIA EMAIL and COURIER**

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street
Suite 2700
Toronto, Ontario, M4P 1E4

Dear Ms. Walli:

**Re: Enbridge Gas Distribution Inc.**
**Open Bill Access Services ("Application")**
**Ontario Energy Board ("Board") File Number EB-2018-0319**
**Affidavit of Service**

In accordance with the Ontario Energy Board's Letter of Direction issued on December 20, 2018, enclosed please find my Affidavit of Service on behalf of Enbridge for the above noted application.

Yours truly,

[original signed]

Lorraine Chiasson
Regulatory Coordinator

Encl.

**EB-2018-0319**

**ONTARIO ENERGY BOARD**

**IN THE MATTER OF** the *Ontario Energy Board Act*, *1998*, S.O. 1998, c. 15, Sched. B, as amended;

**AND IN THE MATTER OF** an application by Enbridge Gas Distribution Inc. for an order or orders approving its proposal for open billing services;

**AND IN THE MATTER OF** an application by Enbridge Gas Distribution Inc. for an order or orders amending or varying the rates charged to customers for the sale, distribution, transmission, and storage of gas commencing as of January 1, 2019

**AFFIDAVIT OF SERVICE**

I, Lorraine Chiasson, of the City of Oshawa, of the Regional Municipality of Durham, make oath and say as follows:

1. I am in the employ of Enbridge Gas Distribution Inc. ("Enbridge") and as such have knowledge of the matters hereinafter deposed to.

2. Pursuant to the December 20, 2018 Letter of Direction from the Ontario Energy Board (the "Board"), I caused to be served a copy of the English and French versions of the Notice of Application upon:

    - all First Nation Bands and First Nation Reserves to which Enbridge Gas supply gas;
    - the Métis Nation of Ontario;
    - all the Clerks of all Municipalities;
    - all Intervenors in EB-2013-0099 and EB-2017-0306/0307 and EPCOR Natural Resource Gas Limited Partnership;

3. Attached hereto and marked as Exhibit “A”, “B” and “C” are true copies of the aforesaid dated English and French Notices, and Enbridge’s Application respectively. Enbridge’s evidence was also served on all parties as requested, however due to the volume of the exhibits they have not been provided as an attachment to my Affidavit.

4. Attached hereto and marked as Exhibit “D” is proof in the form of a copy of the emails that the Notice, Application and Evidence, and a link was provided served on those parties as directed by the Board in the Letter of Direction.

5. In accordance with the Letter of Direction, I arranged for the service of the English and French versions of the Notice and Enbridge’s Application and Evidence on all third-parties that currently access the Enbridge Gas bill and Parties expressing interest in the Open Bill Access Program. Attached hereto as Exhibit “E” is an Affidavit of Service confirming the Notices, Application and Evidence were issued.

6. Pursuant to the Letter of Direction, I caused to provide a copy of the English and French versions of the Notices on Enbridge’s website. Attached as Exhibit “F” is a screen shot of the Company’s website page.

SWORN before me in the City of Toronto, this 7th day of January 2019 )

[original signed]

LORRAINE CHIASSON

[original signed by L. Austin]

# ONTARIO ENERGY BOARD NOTICE
# TO CUSTOMERS OF ENBRIDGE GAS DISTRIBUTION INC.

## Enbridge Gas Distribution Inc. has applied for approval of the financial terms associated with providing third-parties access to the Enbridge Gas bill for 2019 and 2020.

## Learn more. Have your say.

**Enbridge Gas Distribution Inc. has applied to the Ontario Energy Board for approval of the financial terms associated with the Open Bill Access program for 2019 and 2020, including approval for the sharing of net revenues with ratepayers. The Open Bill Access program allows third-parties to access Enbridge Gas' bill for a fee to bill for services and provide marketing information. The program provides an annual benefit of $5.389 million in rates to Enbridge Gas customers.**

**THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING**
The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by Enbridge Gas. We will question Enbridge Gas on the case. We will also hear questions and arguments from individual customers and from groups that represent the customers of Enbridge Gas. At the end of this hearing, the OEB will decide whether the financial terms for the Open Bill Access program will be approved.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

**BE INFORMED AND HAVE YOUR SAY**
You have the right to information regarding this application and to be involved in the process.

- You can review the application filed by Enbridge Gas on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **January 14, 2019** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

**LEARN MORE**
Our file number for this case is **EB-2018-0319**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2018-0319** on the OEB website: **www.oeb.ca/participate**. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

**ORAL VS. WRITTEN HEARINGS**
There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **January 14, 2019.**

**PRIVACY**
*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and e-mail address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).*

# AVIS DE LA COMMISSION DE L'ÉNERGIE DE L'ONTARIO AUX CLIENTS DE ENBRIDGE GAS DISTRIBUTION INC.

## Enbridge Gas Distribution Inc. a déposé une requête en vue de l'approbation des modalités financières concernant l'accès par des tiers aux factures d'Enbridge Gas pour 2019 et 2020.

## Apprenez-en plus. Donnez votre avis.

**Enbridge Gas Distribution Inc. a déposé une requête à la Commission de l'énergie de l'Ontario en vue d'une approbation des modalités financières dans le cadre du programme de facturation ouverte (Open Bill Access) pour 2019 et 2020, y compris l'autorisation de divulguer les revenus nets aux contribuables. Ce programme permet aux tiers d'accéder aux factures d'Enbridge Gas moyennant des frais pour facturer des services et pour fournir des renseignements en matière de commercialisation. Le programme procure une prestation annuelle de 5,389 millions de dollars sous forme de tarifs aux clients d'Enbridge Gas.**

**LA COMMISSION DE L'ÉNERGIE DE L'ONTARIO TIENDRA UNE AUDIENCE PUBLIQUE**
La Commission de l'énergie de l'Ontario (CEO) tiendra une audience publique afin d'étudier la demande déposée par Enbridge Gas. Nous demanderons à Enbridge Gas de justifier la nécessité de ce projet. Nous écouterons également les questions et les arguments des particuliers et des groupes représentant les clients de Enbridge Gas. À l'issue de cette audience, la CEO prendra sa décision quant à l'approbation des modalités financières dans le cadre du programme de facturation ouverte (Open Bill Access).

La Commission de l'énergie de l'Ontario est une agence publique indépendante et impartiale. Les décisions que nous prenons visent à servir au mieux l'intérêt public. Notre objectif est d'encourager le développement d'un secteur de l'énergie efficace et financièrement viable, afin d'offrir des services énergétiques fiables à un prix raisonnable.

**INFORMEZ-VOUS ET DONNEZ VOTRE AVIS**
Vous avez le droit d'être informé relativement à cette demande et de participer au processus.

- Vous pouvez examiner la demande déposée par Enbridge Gas sur le site Web de la CEO dès maintenant.
- Vous pouvez déposer une lettre de commentaires qui sera prise en compte au cours de l'audience.
- Vous pouvez participer activement au processus (à titre d'intervenant). Inscrivez-vous avant le **14 janvier 2019**, faute de quoi l'audience aura lieu sans votre participation et vous ne recevrez plus d'avis dans le cadre de la présente affaire.
- Vous pourrez examiner la décision rendue par la CEO à l'issue de la procédure ainsi que les motifs de sa décision sur notre site Web.

**EN SAVOIR PLUS**
Le numéro de référence de ce dossier est **EB-2018-0319**. Pour obtenir de plus amples renseignements sur cette audience, sur les démarches à suivre pour déposer une lettre ou participer en tant qu'intervenant, ou pour consulter les documents relatifs à ce dossier, veuillez entrer le numéro de référence **EB-2018-0319** sur le site Web de la CEO : **www.oeb.ca/participez**. Pour toute question, vous pouvez également communiquer avec notre centre des relations avec les consommateurs au 1 877 632-2727.

**AUDIENCES ORALES OU AUDIENCES ÉCRITES**
Il existe deux types d'audiences à la CEO : les audiences orales et les audiences écrites. La CEO décidera ultérieurement de traiter l'affaire par voie d'audience orale ou écrite. Si vous estimez qu'avoir recours à une audience orale serait préférable, vous pouvez écrire à la CEO pour lui présenter vos arguments d'ici le **14 janvier 2019**.

**PROTECTION DES RENSEIGNEMENTS PERSONNELS**
*Si vous écrivez une lettre de commentaires, votre nom et le contenu de cette lettre seront ajoutés au dossier public et au site Web de la CEO. Toutefois, votre numéro de téléphone, votre adresse de domicile et votre adresse électronique ne seront pas rendus publics. Si vous représentez une entreprise, tous les renseignements de l'entreprise demeureront accessibles au public. Si vous participez à titre d'intervenant, tous vos renseignements personnels seront rendus publics.*

*Cette audience sera tenue en vertu de l'article 36 de la Loi de 1998 sur la Commission de l'énergie de l'Ontario, L.O 1998, chap. 15 (annexe B).*

Ontario
Ontario Energy Board | Commission de l'énergie de l'Ontario

**ONTARIO ENERGY BOARD**

**IN THE MATTER OF** the *Ontario Energy Board Act*, *1998*, S.O. 1998, c. 15, Sched. B, as amended;

**AND IN THE MATTER OF** an application by Enbridge Gas Distribution Inc. for an order or orders approving its proposal for open billing services;

**AND IN THE MATTER OF** an application by Enbridge Gas Distribution Inc. for an order or orders amending or varying the rates charged to customers for the sale, distribution, transmission, and storage of gas commencing as of January 1, 2019

## APPLICATION

1. The Applicant, Enbridge Gas Distribution Inc. (“Enbridge” or the “Company”), is an Ontario corporation with its head office in the City of Toronto. It carries on the business of selling, distributing, transmitting and storing natural gas within Ontario.

2. Enbridge hereby applies to the Ontario Energy Board (the “OEB” or the "Board"), pursuant to section 36 of the *Ontario Energy Board Act*, *1998* as amended (the "Act"), for an Order or Orders approving its proposal for the financial terms associated with offering Open Bill Access (“OBA”) services for 2019 and 2020, including the sharing of net revenues from those services with ratepayers. The approval sought in this Application relates to the Enbridge Gas rate zone, and not to the Union Gas rate zone.

3. In the EB-2011-0354 proceeding, the Company and interested parties (Billers and ratepayers groups) reached a full settlement of issues related to OBA services for 2013, which was approved by the OEB as Issue D11 within the

Amended Settlement Agreement and the Supplementary Settlement Agreement in that proceeding (the "2013 OBA Settlement").

4. In the EB-2013-0099 proceeding, the Company and interested parties agreed to the continuation of the terms of the 2013 OBA Settlement, with some adjustments, for Enbridge's 2014 to 2018 Custom IR term (the "2014 OBA Settlement"). The 2014 OBA Settlement was approved by the OEB in September 2013. Among other things, the 2014 OBA Settlement set out the pricing and costing for OBA services for 2014 to 2018, and continued the approach to sharing of net revenues with ratepayers (which includes an embedded $5.389 million credit to ratepayers each year). The 2014 OBA Settlement also provided that Enbridge may continue to offer OBA services indefinitely (no future approvals are required).

5. Enbridge has recently updated its Open Bill Access Billing and Collection Services Agreement ("OBA Contract") with its Billers. The amendments were made in accordance with the prescribed process set out in that agreement. A copy of the updated OBA Contract (which is provided for information purposes, and not for approval) is being filed with the pre-filed evidence.

6. The Company has determined that it wishes to continue OBA services in the Enbridge Gas rate zone beyond the end of 2018.

7. As part of the EB-2017-0306/0307 MAADs Application Decision and Order, the OEB approved the continuation of the embedded $5.389 million credit to ratepayers each year during the deferred rebasing term (since that is part of the approved base rates for the Enbridge Gas rate zone) and the continuation of the OBA-related deferral and variance accounts. However, the pricing that will apply for OBA services and the costs to be used to determine net revenues was not addressed in the EB-2017-0306/0307 Decision and Order.

8. In this Application, Enbridge requests a two-year extension of the existing financial terms of the OBA program that are set out in the 2014 OBA Settlement. This means that the 2019 and 2020 prices for OBA services will continue to increase by inflation (Consumer Price Index) each year, to a maximum of 2.5% per year. The costs used to determine net revenues for the OBA program will be adjusted in the same way each of those years. The sharing of net revenues between Enbridge and ratepayers will continue in the same manner as set out in the 2014 OBA Settlement.

9. Enbridge is not yet in a position to propose a longer extension of the OBA program, because there are several unknown items at this time. These include the impacts of integration of Enbridge and Union Gas (including the potential integration or updating of customer billing services), as well as the impacts of the OEB's proposed changes to customer service rules for gas distribution companies (EB-2017-0183). Enbridge expects to file a proposal related to the continuation of OBA services beyond December 2021 after some of these unknown items are more clear.

10. Enbridge therefore applies to the Board for such final and interim Orders and deferral and variance accounts as may be necessary to implement its proposal for OBA services. The Company further applies to the Board pursuant to the provisions of the Act and the Board's *Rules of Practice and Procedure* for such final and interim Orders and directions as may be necessary in relation to the Application and the proper conduct of this proceeding.

11. The persons affected by this Application are Billers under the OBA program and Enbridge's customers. It is impractical to set out the names and addresses of these persons because they are too numerous.

12. Enbridge Gas Distribution requests that a copy of all documents filed with the Board by each party to this proceeding be served on the Applicant and the Applicant's counsel as follows:

Mr. Kevin Culbert
Regulatory Affairs
Enbridge Gas Distribution Inc.

| | |
|---|---|
| Address for personal service: | 500 Consumers Road<br>Willowdale, Ontario M2J 1P8 |
| Mark Mailing address: | P.O. Box 650<br>Scarborough, Ontario M1K 5E3 |
| Telephone: | 416-495-5499 or 1-888-659-0685 |
| Fax: | 416-495-6072 |
| E-mail: | egdregulatoryproceedings@enbridge.com |

The Applicant's counsel:

Mr. David Stevens
Aird & Berlis LLP

| | |
|---|---|
| Address for personal service and mailing address: | Brookfield Place, PO Box 754<br>Suite 1800, 181 Bay Street<br>Toronto, Ontario<br>M5J 2T9 |
| Telephone: | 416-865-7783 |
| Fax: | 416-863-1515 |
| E-mail: | dstevens@airdberlis.com |

DATED December 4, 2018 at Toronto, Ontario.

ENBRIDGE GAS DISTRIBUTION INC.

Per: _____

| | |
|---|---|
| **From:** | Lorraine Chiasson |
| **To:** | "donna.bigcanoe@georginaisland.com" |
| **Subject:** | Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) - EB-2018-0319 - Open Bill Access Services - Notice of Hearing |
| **Date:** | Thursday, January 03, 2019 8:53:36 AM |
| **Attachments:** | 20181220 Enbridge Notice of Hearing - English.pdf<br>20181220 Enbridge Notice of Hearing - French.pdf<br>EGD_APPL_20181204.pdf |

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As directed by the Ontario Energy Board in its Letter of Direction to Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) dated December 20, 2018, attached please find a copy of the Notice of Application in both the English and French versions along with Enbridge Gas Inc. Application and Evidence as filed on December 4, 2018.

This information can also be found on Enbridge's website site at www.enbridgegas.com/Regulatory-Proceedings under Other Regulatory Proceedings.

Regards,

**Lorraine Chiasson**
Regulatory Coordinator

***Enbridge Gas Distribution***
T: 416-495-5962 I F: 416-495-6072
500 Consumers Road I North York Ontario I M2J 1P8

enbridgegas.com
**Integrity. Safety. Respect.**

| | |
|---|---|
| **From:** | Lorraine Chiasson |
| **To:** | "consultations@metisnation.org" |
| **Subject:** | Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) - EB-2018-0319 - Open Bill Access Services - Notice of Hearing |
| **Date:** | Thursday, January 03, 2019 8:55:16 AM |
| **Attachments:** | 20181220 Enbridge Notice of Hearing - English.pdf<br>20181220 Enbridge Notice of Hearing - French.pdf<br>EGD_APPL_20181204.pdf |

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As directed by the Ontario Energy Board in its Letter of Direction to Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) dated December 20, 2018, attached please find a copy of the Notice of Application in both the English and French versions along with Enbridge Gas Inc. Application and Evidence as filed on December 4, 2018.

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Regards,

**Lorraine Chiasson**
Regulatory Coordinator

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**From:** Lorraine Chiasson

**To:** "kpearl@adjtos.ca"; "agilchrist@admastonbromley.com"; "nicole.cooper@ajax.ca"; "mdaigneault@alfred-plantagenet.com"; "suestone@amaranth-eastgary.ca"; "mspratt@arnprior.ca"; "cwhite@asphodelnorwood.com"; "athens@myhighspeed.ca"; "mderond@aurora.ca"; "cityclerks@barrie.ca"; "cmcgregor@twp.beckwith.on.ca"; "rmurphy@townofbwg.com"; "peter.fay@brampton.ca"; "cdoiron@brighton.ca"; "tgettinby@townshipofbrock.ca"; "smacdonald@brockville.com"; "carey.degorter@caledon.ca"; "drogers@carletonplace.ca"; "sdion@casselman.ca"; "earthurs@cavanmonaghan.net"; "alison.collard@champlain.ca"; "mouellet@clarence-rockland.com"; "agreentree@clarington.net"; "pfettes@clearview.ca"; "salmas@collingwood.ca"; "mlevesque@cornwall.ca"; "rmcgee@deepriver.ca"; "crystal@dourodummer.on.ca"; "chalcrow@dnetownship.ca"; "clerk@dufferincounty.ca"; "cheryl.bandel@durham.ca"; "suestone@amaranth-eastgary.ca"; "flamanna@eastgwillimbury.ca"; "yrobert@elizabethtown-kitley.on.ca"; "lisa.campion@erin.ca"; "llehr@essatownship.on.ca"; "cschofield@forterie.on.ca"; "jespinosa@georgina.ca"; "jwilson@townofgrandvalley.ca"; "kathie.nunno@grey.ca"; "clerk@greyhighlands.ca"; "hsoady-easton@grimsby.ca"; "bangione@hbmtwp.ca"; "cgroulx@hawkesbury.ca"; "hdillabough@hortontownship.ca"; "lparkin@innisfil.ca"; "critchie@kawarthalakes.ca"; "kmoyle@king.ca"; "ldrynan@lanarkcounty.ca"; "cao@laurentianhills.ca"; "dsauriol@lvtownship.ca"; "lesley.todd@uclg.on.ca"; "vanessa@townshipleeds.on.ca"; "tsarnicki@lincoln.ca"; "kkitteringham@markham.ca"; "llee@mcnabbraeside.com"; "dholmes@melancthontownship.ca"; "cao@merrickville-wolford.ca"; "kdesroches@midland.ca"; "diana.rusnov@mississauga.ca"; "sstone@mississippimills.ca"; "mark.early@townofmono.com"; "jralph@township.montague.on.ca"; "kvroom@mulmur.ca"; "cmaher@newtecumseth.ca"; "clerks@newmarket.ca"; "ann-marie.norio@niagararegion.ca"; "bmatson@niagarafalls.ca"; "ptodd@notl.org"; "cao@northglengarry.ca"; "cpominville@northgrenville.on.ca"; "mchenier@northstormont.ca"; "moorej@northumberlandcounty.ca"; "sgreatrix@orangeville.ca"; "kway@oro-medonte.ca"; "abrouwer@oshawa.ca"; "hscott@osmtownship.ca"; "rick.oconnor@ottawa.ca"; "kathryn.lockyer@peelregion.ca"; "njbozzato@pelham.ca"; "hmartin@pembroke.ca"; "scooper@penetanguishene.ca"; "lwalton@perth.ca"; "dscissons@petawawa.ca"; "lfawn@ptbocounty.ca"; "jkennedy@peterborough.ca"; "dshields@pickering.ca"; "cityclerk@portcolborne.ca"; "alatreille@prescott-russell.on.ca"; "kbulmer@renfrew.ca"; "jhutton@countyofrenfrew.on.ca"; "stephen.huycke@richmondhill.ca"; "mtruelove@twprideaulakes.on.ca"; "joannecamirelaflamme@russell.ca"; "jnewman@scugog.ca"; "achittick@nexicom.net"; "sgoerke@townshipofsevern.com"; "jwilloughby@shelburne.ca"; "john.daly@simcoe.ca"; "kcostello@smithsfalls.ca"; "kelli@southglengarry.com"; "jhyde@southgate.ca"; "renee.chaperon@springwater.ca"; "bdunk@stcatharines.ca"; "hthomson@sdgcounties.ca"; "agray@tay.ca"; "clerk@tayvalleytwp.ca"; "jbrizard@nationmun.ca"; "clerk@thorold.com"; "swalton@tiny.ca"; "clerk@toronto.ca"; "doug.irwin@trenthills.ca"; "dleroux@town.uxbridge.on.ca"; "todd.coles@vaughan.ca"; "across@wainfleet.ca"; "clerk@wasagabeach.com"; "clerk@welland.ca"; "carolynlangley@westlincoln.ca"; "harrisc@whitby.ca"; "gillian.angus-traill@townofws.ca"; "rtremblay@whitewaterregion.ca"; "christopher.raynor@york.ca"

**Subject:** Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) - EB-2018-0319 - Open Bill Access Services - Notice of Hearing

**Date:** Thursday, January 03, 2019 8:56:01 AM

**Attachments:** 20181220 Enbridge Notice of Hearing - English.pdf
20181220 Enbridge Notice of Hearing - French.pdf
EGD_APPL_20181204.pdf

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As directed by the Ontario Energy Board in its Letter of Direction to Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) dated December 20, 2018, attached please find a copy of the Notice of Application in both the English and French versions along with Enbridge Gas Inc. Application and Evidence as filed on December 4, 2018.

This information can also be found on Enbridge's website site at www.enbridgegas.com/Regulatory-Proceedings under Other Regulatory Proceedings.

Regards,

**Lorraine Chiasson**
Regulatory Coordinator

***Enbridge Gas Distribution***
T: 416-495-5962 I F: 416-495-6072
500 Consumers Road I North York Ontario I M2J 1P8

enbridgegas.com
**Integrity. Safety. Respect.**

| | |
|---|---|
| **From:** | Lorraine Chiasson |
| **To:** | "vparisien@alfred-plantagenet.com"; "bdehaan@northstormont.ca"; "mcadieux@prescott-russell.on.ca"; "rgruntz@countyofrenfrew.on.ca"; "jscime@westlincoln.ca" |
| **Subject:** | FW: Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) - EB-2018-0319 - Open Bill Access Services - Notice of Hearing |
| **Date:** | Thursday, January 03, 2019 3:19:48 PM |
| **Attachments:** | 20181220 Enbridge Notice of Hearing - English.pdf<br>20181220 Enbridge Notice of Hearing - French.pdf<br>EGD_APPL_20181204.pdf |

Resending this information as Enbridge Gas received some undeliverable messages.

As directed by the Ontario Energy Board in its Letter of Direction to Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) dated December 20, 2018, attached please find a copy of the Notice of Application in both the English and French versions along with Enbridge Gas Inc. Application and Evidence as filed on December 4, 2018.

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Regards,

**Lorraine Chiasson**
Regulatory Coordinator

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500 Consumers Road I North York Ontario I M2J 1P8

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**From:** Lorraine Chiasson
**Sent:** Thursday, January 03, 2019 8:56 AM
**To:** 'kpearl@adjtos.ca'; 'agilchrist@admastonbromley.com'; 'nicole.cooper@ajax.ca'; 'mdaigneault@alfred-plantagenet.com'; 'suestone@amaranth-eastgary.ca'; 'mspratt@arnprior.ca'; 'cwhite@asphodelnorwood.com'; 'athens@myhighspeed.ca'; 'mderond@aurora.ca'; 'cityclerks@barrie.ca'; 'cmcgregor@twp.beckwith.on.ca'; 'rmurphy@townofbwg.com'; 'peter.fay@brampton.ca'; 'cdoiron@brighton.ca'; 'tgettinby@townshipofbrock.ca'; 'smacdonald@brockville.com'; 'carey.degorter@caledon.ca'; 'drogers@carletonplace.ca'; 'sdion@casselman.ca'; 'earthurs@cavanmonaghan.net'; 'alison.collard@champlain.ca'; 'mouellet@clarence-rockland.com'; 'agreentree@clarington.net'; 'pfettes@clearview.ca'; 'salmas@collingwood.ca'; 'mlevesque@cornwall.ca'; 'rmcgee@deepriver.ca'; 'crystal@dourodummer.on.ca'; 'chalcrow@dnetownship.ca'; 'clerk@dufferincounty.ca'; 'cheryl.bandel@durham.ca'; 'suestone@amaranth-eastgary.ca'; 'flamanna@eastgwillimbury.ca'; 'yrobert@elizabethtown-kitley.on.ca'; 'lisa.campion@erin.ca'; 'llehr@essatownship.on.ca'; 'cschofield@forterie.on.ca'; 'jespinosa@georgina.ca'; 'jwilson@townofgrandvalley.ca'; 'kathie.nunno@grey.ca'; 'clerk@greyhighlands.ca'; 'hsoady-easton@grimsby.ca'; 'bangione@hbmtwp.ca'; 'cgroulx@hawkesbury.ca'; 'hdillabough@hortontownship.ca'; 'lparkin@innisfil.ca'; 'critchie@kawarthalakes.ca'; 'kmoyle@king.ca'; 'ldrynan@lanarkcounty.ca'; 'cao@laurentianhills.ca'; 'dsauriol@lvtownship.ca'; 'lesley.todd@uclg.on.ca'; 'vanessa@townshipleeds.on.ca'; 'tsarnicki@lincoln.ca'; 'kkitteringham@markham.ca'; 'llee@mcnabbraeside.com'; 'dholmes@melancthontownship.ca'; 'cao@merrickville-wolford.ca'; 'kdesroches@midland.ca'; 'diana.rusnov@mississauga.ca'; 'sstone@mississippimills.ca';

'mark.early@townofmono.com'; 'jralph@township.montague.on.ca'; 'kvroom@mulmur.ca'; 'cmaher@newtecumseth.ca'; 'clerks@newmarket.ca'; 'ann-marie.norio@niagararegion.ca'; 'bmatson@niagarafalls.ca'; 'ptodd@notl.org'; 'cao@northglengarry.ca'; 'cpominville@northgrenville.on.ca'; 'mchenier@northstormont.ca'; 'moorej@northumberlandcounty.ca'; 'sgreatrix@orangeville.ca'; 'kway@oro-medonte.ca'; 'abrouwer@oshawa.ca'; 'hscott@osmtownship.ca'; 'rick.oconnor@ottawa.ca'; 'kathryn.lockyer@peelregion.ca'; 'njbozzato@pelham.ca'; 'hmartin@pembroke.ca'; 'scooper@penetanguishene.ca'; 'lwalton@perth.ca'; 'dscissons@petawawa.ca'; 'lfawn@ptbocounty.ca'; 'jkennedy@peterborough.ca'; 'dshields@pickering.ca'; 'cityclerk@portcolborne.ca'; 'alatreille@prescott-russell.on.ca'; 'kbulmer@renfrew.ca'; 'jhutton@countyofrenfrew.on.ca'; 'stephen.huycke@richmondhill.ca'; 'mtruelove@twprideaulakes.on.ca'; 'joannecamirelaflamme@russell.ca'; 'jnewman@scugog.ca'; 'achittick@nexicom.net'; 'sgoerke@townshipofsevern.com'; 'jwilloughby@shelburne.ca'; 'john.daly@simcoe.ca'; 'kcostello@smithsfalls.ca'; 'kelli@southglengarry.com'; 'jhyde@southgate.ca'; 'renee.chaperon@springwater.ca'; 'bdunk@stcatharines.ca'; 'hthomson@sdgcounties.ca'; 'agray@tay.ca'; 'clerk@tayvalleytwp.ca'; 'jbrizard@nationmun.ca'; 'clerk@thorold.com'; 'swalton@tiny.ca'; 'clerk@toronto.ca'; 'doug.irwin@trenthills.ca'; 'dleroux@town.uxbridge.on.ca'; 'todd.coles@vaughan.ca'; 'across@wainfleet.ca'; 'clerk@wasagabeach.com'; 'clerk@welland.ca'; 'carolynlangley@westlincoln.ca'; 'harrisc@whitby.ca'; 'gillian.angus-traill@townofws.ca'; 'rtremblay@whitewaterregion.ca'; 'christopher.raynor@york.ca'

**Subject:** Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) - EB-2018-0319 - Open Bill Access Services - Notice of Hearing

As directed by the Ontario Energy Board in its Letter of Direction to Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) dated December 20, 2018, attached please find a copy of the Notice of Application in both the English and French versions along with Enbridge Gas Inc. Application and Evidence as filed on December 4, 2018.

This information can also be found on Enbridge's website site at www.enbridgegas.com/Regulatory-Proceedings under Other Regulatory Proceedings.

Regards,

**Lorraine Chiasson**
Regulatory Coordinator

***Enbridge Gas Distribution***
T: 416-495-5962 I F: 416-495-6072
500 Consumers Road I North York Ontario I M2J 1P8

enbridgegas.com
**Integrity. Safety. Respect.**

| | |
|---|---|
| **From:** | Lorraine Chiasson |
| **To:** | "blippold@epcor.com"; "rking@osler.com"; "akeon@blg.com"; "angela.wong@opg.com"; "anthony.dale@unifor.org"; "aross@blg.com"; "bradyyauch@consumerpolicyinstitute.org"; "bsegel-brown@piac.ca"; "canadian.regulatory-affairs@energir.com"; "cconway@bomatoronto.org"; "cneme@energyfuturesgroup.com"; "david.butters@appro.org"; "davidmacintosh@nextcity.com"; "dpoch@eelaw.ca"; "drquinn@rogers.com"; "eblanchard@blg.com"; "elizabeth_swanson@transcanada.com"; "fmurray@justenergy.com"; "hughmoran@ontariopetroleuminstitute.com"; "ian.mondrow@gowlingwlg.com"; "jabouchar@willmsshier.com"; "jack@cleanairalliance.org"; "Jacob@vistacredit.ca"; "jay@shepherdrubenstein.com"; "jaya.chatterjee@kitchener.ca"; "jfstacey@interlog.com"; "jgirvan@uniserve.com"; "jim_bartlett@transcanada.com"; "jmyers@torys.com"; "john.beauchamp@nortonrose.com"; "john.norton@chatham-kent.ca"; "jtoffoletto@enercare.ca"; "judysimon@jsimon.net"; "jvellone@blg.com"; "jwolnik@elenchus.ca"; "kai@web.net"; "karen.cooke@directenergy.com"; "kdullet@blg.com"; "kent.elson@klippensteins.ca"; "laura-marie_berg@transalta.com"; "lisa_jamieson@transcanada.com"; Lise Mauviel; "marion.fraser@rogers.com"; "mark@shepherdrubenstein.com"; "markgarner@rogers.com"; "matthew.kirk@opg.com"; "matthew_ducharme@transcanada.com"; "mgardner@willmsshier.com"; "michael.langston@energytransfer.com"; "mluymes@hrai.ca"; "mrb@mrb-law.com"; "murray.klippenstein@klippensteins.ca"; "murray_ross@transcanada.com"; "n.warkentin@ontariogreenhouse.com"; "newtonma@rogers.com"; "nruzycki@justenergy.com"; "opgregaffairs@opg.com"; "paul.clipsham@cme-mec.ca"; "paul.kerr@shell.com"; "pete_serafini@transalta.com"; "Phillip.Chisulo@ieso.ca"; "pmcmahon@uniongas.com"; "pthompson@blgcanada.com"; "randy.aiken@sympatico.ca"; "rbluntzer@justenergy.com"; "regulatory@kitchener.ca"; "roman_karski@transcanada.com"; "rwarren@weirfoulds.com"; "spainc@rogers.com"; "spollock@blg.com"; "srahbar@igua.ca"; "tbrett@foglers.com"; "tce_regulatory@transcanada.com"; "tceast_marketaffairs@transcanada.com"; "transcanada_mainline@transcanada.com"; "tsinson@summittenergy.ca"; "vderose@blgcanada.com"; "vyoung@aegent.ca"; "wainewright@sympatico.ca"; "wmcnally@opsba.org" |
| **Subject:** | Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) - EB-2018-0319 - Open Bill Access Services - Notice of Hearing |
| **Date:** | Thursday, January 03, 2019 8:54:33 AM |
| **Attachments:** | 20181220 Enbridge Notice of Hearing - English.pdf<br>20181220 Enbridge Notice of Hearing - French.pdf<br>EGD_APPL_20181204.pdf |

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As directed by the Ontario Energy Board in its Letter of Direction to Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) dated December 20, 2018, attached please find a copy of the Notice of Application in both the English and French versions along with Enbridge Gas Inc. Application and Evidence as filed on December 4, 2018.

This information can also be found on Enbridge's website site at www.enbridgegas.com/Regulatory-Proceedings under Other Regulatory Proceedings.

Regards,

**Lorraine Chiasson**
Regulatory Coordinator

***Enbridge Gas Distribution***
T: 416-495-5962 I F: 416-495-6072
500 Consumers Road I North York Ontario I M2J 1P8

enbridgegas.com
**Integrity. Safety. Respect.**

**EB-2018-0319**

**ONTARIO ENERGY BOARD**

**IN THE MATTER OF** the *Ontario Energy Board Act*, *1998*, S.O. 1998, c. 15, Sched. B, as amended;

**AND IN THE MATTER OF** an application by Enbridge Gas Distribution Inc. for an order or orders approving its proposal for open billing services;

**AND IN THE MATTER OF** an application by Enbridge Gas Distribution Inc. for an order or orders amending or varying the rates charged to customers for the sale, distribution, transmission, and storage of gas commencing as of January 1, 2019

**AFFIDAVIT OF SERVICE**

I, Amir Hasan, of the City of Mississauga, make oath and say as follows:

1. I am in the employ of Enbridge Gas Distribution Inc. (''Enbridge") and as such have knowledge of the matters hereinafter deposed to.

2. Pursuant to the December 20, 2018 Letter of Direction from the Ontario Energy Board (the "Board"), I caused to be served by email, a copy of both the English and French versions of the Notice of Application (Exhibit "A" and Exhibit "B") on all Current Participants and Parties expressing interest in the Open Bill Access Program. Enbridge's Application and Evidence was also served on all Parties as requested, however due to the volume of the exhibits they have not been provided as an attachment to my Affidavit.

3. Attached as Exhibit “C” is confirmation in the form of a copy of the email that the Notices, Application and Evidence were served.

SWORN before me in the City of Toronto, this 7th day of January, 2019 )

[original signed]

Amir Hasan

[original commissioned by L. Austin]

# ONTARIO ENERGY BOARD NOTICE
# TO CUSTOMERS OF ENBRIDGE GAS DISTRIBUTION INC.

## Enbridge Gas Distribution Inc. has applied for approval of the financial terms associated with providing third-parties access to the Enbridge Gas bill for 2019 and 2020.

## Learn more. Have your say.

**Enbridge Gas Distribution Inc. has applied to the Ontario Energy Board for approval of the financial terms associated with the Open Bill Access program for 2019 and 2020, including approval for the sharing of net revenues with ratepayers. The Open Bill Access program allows third-parties to access Enbridge Gas' bill for a fee to bill for services and provide marketing information. The program provides an annual benefit of $5.389 million in rates to Enbridge Gas customers.**

**THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING**
The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by Enbridge Gas. We will question Enbridge Gas on the case. We will also hear questions and arguments from individual customers and from groups that represent the customers of Enbridge Gas. At the end of this hearing, the OEB will decide whether the financial terms for the Open Bill Access program will be approved.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

**BE INFORMED AND HAVE YOUR SAY**
You have the right to information regarding this application and to be involved in the process.

- You can review the application filed by Enbridge Gas on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **January 14, 2019** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

**LEARN MORE**
Our file number for this case is **EB-2018-0319**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2018-0319** on the OEB website: **www.oeb.ca/participate**. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

**ORAL VS. WRITTEN HEARINGS**
There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **January 14, 2019.**

**PRIVACY**
*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and e-mail address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).*

Ontario
Ontario Energy Board | Commission de l'énergie de l'Ontario

# AVIS DE LA COMMISSION DE L'ÉNERGIE DE L'ONTARIO AUX CLIENTS DE ENBRIDGE GAS DISTRIBUTION INC.

## Enbridge Gas Distribution Inc. a déposé une requête en vue de l'approbation des modalités financières concernant l'accès par des tiers aux factures d'Enbridge Gas pour 2019 et 2020.

## Apprenez-en plus. Donnez votre avis.

**Enbridge Gas Distribution Inc. a déposé une requête à la Commission de l'énergie de l'Ontario en vue d'une approbation des modalités financières dans le cadre du programme de facturation ouverte (Open Bill Access) pour 2019 et 2020, y compris l'autorisation de divulguer les revenus nets aux contribuables. Ce programme permet aux tiers d'accéder aux factures d'Enbridge Gas moyennant des frais pour facturer des services et pour fournir des renseignements en matière de commercialisation. Le programme procure une prestation annuelle de 5,389 millions de dollars sous forme de tarifs aux clients d'Enbridge Gas.**

**LA COMMISSION DE L'ÉNERGIE DE L'ONTARIO TIENDRA UNE AUDIENCE PUBLIQUE**
La Commission de l'énergie de l'Ontario (CEO) tiendra une audience publique afin d'étudier la demande déposée par Enbridge Gas. Nous demanderons à Enbridge Gas de justifier la nécessité de ce projet. Nous écouterons également les questions et les arguments des particuliers et des groupes représentant les clients de Enbridge Gas. À l'issue de cette audience, la CEO prendra sa décision quant à l'approbation des modalités financières dans le cadre du programme de facturation ouverte (Open Bill Access).

La Commission de l'énergie de l'Ontario est une agence publique indépendante et impartiale. Les décisions que nous prenons visent à servir au mieux l'intérêt public. Notre objectif est d'encourager le développement d'un secteur de l'énergie efficace et financièrement viable, afin d'offrir des services énergétiques fiables à un prix raisonnable.

**INFORMEZ-VOUS ET DONNEZ VOTRE AVIS**
Vous avez le droit d'être informé relativement à cette demande et de participer au processus.

- Vous pouvez examiner la demande déposée par Enbridge Gas sur le site Web de la CEO dès maintenant.
- Vous pouvez déposer une lettre de commentaires qui sera prise en compte au cours de l'audience.
- Vous pouvez participer activement au processus (à titre d'intervenant). Inscrivez-vous avant le **14 janvier 2019**, faute de quoi l'audience aura lieu sans votre participation et vous ne recevrez plus d'avis dans le cadre de la présente affaire.
- Vous pourrez examiner la décision rendue par la CEO à l'issue de la procédure ainsi que les motifs de sa décision sur notre site Web.

**EN SAVOIR PLUS**
Le numéro de référence de ce dossier est **EB-2018-0319**. Pour obtenir de plus amples renseignements sur cette audience, sur les démarches à suivre pour déposer une lettre ou participer en tant qu'intervenant, ou pour consulter les documents relatifs à ce dossier, veuillez entrer le numéro de référence **EB-2018-0319** sur le site Web de la CEO : **www.oeb.ca/participez**. Pour toute question, vous pouvez également communiquer avec notre centre des relations avec les consommateurs au 1 877 632-2727.

**AUDIENCES ORALES OU AUDIENCES ÉCRITES**
Il existe deux types d'audiences à la CEO : les audiences orales et les audiences écrites. La CEO décidera ultérieurement de traiter l'affaire par voie d'audience orale ou écrite. Si vous estimez qu'avoir recours à une audience orale serait préférable, vous pouvez écrire à la CEO pour lui présenter vos arguments d'ici le **14 janvier 2019**.

**PROTECTION DES RENSEIGNEMENTS PERSONNELS**
*Si vous écrivez une lettre de commentaires, votre nom et le contenu de cette lettre seront ajoutés au dossier public et au site Web de la CEO. Toutefois, votre numéro de téléphone, votre adresse de domicile et votre adresse électronique ne seront pas rendus publics. Si vous représentez une entreprise, tous les renseignements de l'entreprise demeureront accessibles au public. Si vous participez à titre d'intervenant, tous vos renseignements personnels seront rendus publics.*

*Cette audience sera tenue en vertu de l'article 36 de la Loi de 1998 sur la Commission de l'énergie de l'Ontario, L.O 1998, chap. 15 (annexe B).*

Ontario
Ontario Energy Board | Commission de l'énergie de l'Ontario

| | |
|---|---|
| **To:** | Lorraine Chiasson |
| **Subject:** | FW: EB-2018-0319 Enbridge Gas Inc. - NOTICE OF HEARING |
| **Date:** | Friday, January 04, 2019 8:48:21 AM |
| **Attachments:** | noh_Enbridge_Open Bill_20181220.pdf<br>noh_Enbridge_Open Bill_FR_20181220.pdf<br>EGD_APPL_20181204.pdf |

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**From:** Amir Hasan
**Sent:** Thursday, January 03, 2019 9:02 AM
**To:** Amir Hasan
**Subject:** EB-2018-0319 Enbridge Gas Inc. - NOTICE OF HEARING

**To: All current participants in the Open Bill Access Program**
**And to: Parties that will be participating in, or have expressed an interest in participating in, the Open Bill Access Program**

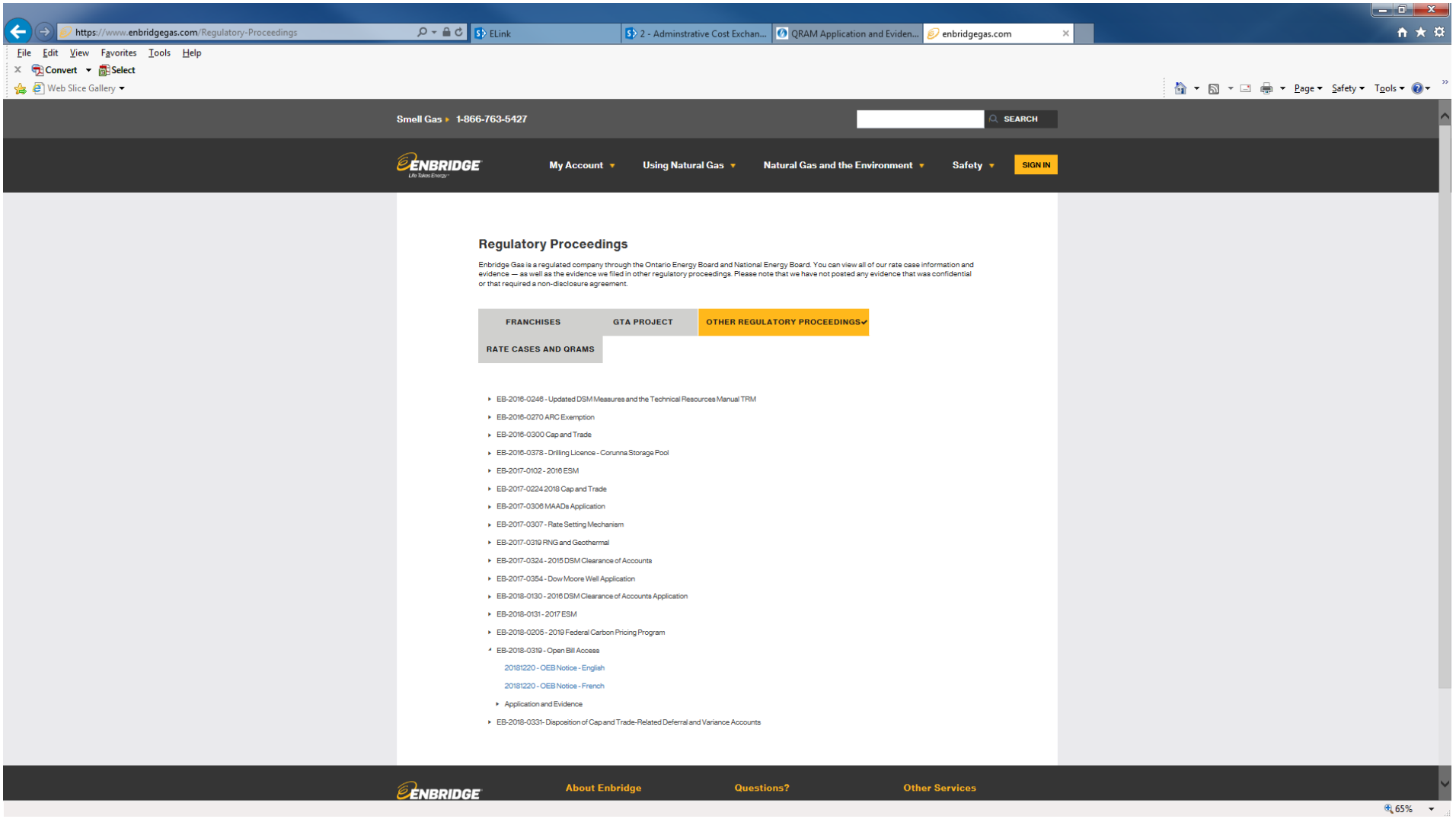
As directed by the Ontario Energy Board, attached please find a notice of hearing and related documents for the recent application by Enbridge Gas Inc. (previously Enbridge Gas Distribution Inc.) in respect of the Open Bill Access services.

This information can also be found on Enbridge's website site at www.enbridgegas.com/Regulatory-Proceedings under Other Regulatory Proceedings.

Thanks

**Amir Hasan** CPA, CMA
Supervisor Third Party Financials
Large Volume and Customer Strategy

***ENBRIDGE GAS INC.***
500 Consumers Road, North York, ON, M2J 1P8
amir.hasan@enbridge.com
enbridgegas.com
**Integrity. Safety. Respect.**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Regulatory Proceedings
Enbridge Gas is a regulated company through the Ontario Energy Board and National Energy Board. You can view all of our rate case information and evidence — as well as the evidence we filed in other regulatory proceedings. Please note that we have not posted any evidence that was confidential or that required a non-disclosure agreement.
FRANCHISES
GTA PROJECT
OTHER REGULATORY PROCEEDINGS
RATE CASES AND QRAMS
EB-2016-0246 - Updated DSM Measures and the Technical Resources Manual TRM
EB-2016-0270 ARC Exemption
EB-2016-0300 Cap and Trade
EB-2016-0378 - Drilling Licence - Corunna Storage Pool
EB-2017-0102 - 2016 ESM
EB-2017-0224 2018 Cap and Trade
EB-2017-0306 MAADs Application
EB-2017-0307 - Rate Setting Mechanism
EB-2017-0319 RNG and Geothermal
EB-2017-0324 - 2015 DSM Clearance of Accounts
EB-2017-0354 - Dow Moore Well Application
EB-2018-0130 - 2016 DSM Clearance of Accounts Application
EB-2018-0131 - 2017 ESM
EB-2018-0205 - 2019 Federal Carbon Pricing Program
EB-2018-0319 - Open Bill Access
20181220 - OEB Notice - English
20181220 - OEB Notice - French
Application and Evidence
EB-2018-0331- Disposition of Cap and Trade-Related Deferral and Variance Accounts
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About Enbridge
Questions?
Other Services
65%

Exhibit F