Ontario Energy Board

P.O. Box 2319 27th Floor 2300 Yonge Street Toronto ON M4P 1E4 Telephone: 416-481-1967 Facsimile: 416-440-7656

Toll free: 1-888-632-6273

Commission de l'énergie de l'Ontario

C.P. 2319 27º étage 2300, rue Yonge Toronto ON M4P 1E4 Téléphone: 416-481-1967 Télécopieur: 416-440-7656

Numéro sans frais: 1-888-632-6273



BY E-MAIL

January 15, 2019

Mr. Kevin Culbert Manager, Regulatory Policy and Strategy Enbridge Gas Inc. 500 Consumers Road Toronto ON M2J 1P8

LETTER OF DIRECTION

Dear Mr. Culbert:

Re: Enbridge Gas Inc.

Application for 2019 Rates

Ontario Energy Board File Number: EB-2018-0305

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Enbridge Gas Inc.'s application for 2019 Rates (Notice). The Notice will be published by the OEB, in accordance with directions to the OEB's agent, which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 7 below **prior to January 26, 2019,** which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at Registrar@oeb.ca.

You are directed:

- To post a copy of both the English and French versions of the Notice, the application and evidence in a prominent place on the websites of each of Enbridge Gas Inc. and Union Gas Limited.
- 2. To arrange for the service of each of the enclosed English and French versions of the Notice, in the exact form accompanying this letter and the application and the evidence, directly on;
 - i. the clerks of all municipalities in which Enbridge Gas Inc. supplies gas
 - ii. the band councils of all Indigenous communities and First Nation Reserves to which Enbridge Gas Inc. supplies gas

- iii. the Métis Nation of Ontario
- iv. intervenors in the former Enbridge Gas Distribution Inc.'s 2018 rate proceeding EB-2017-0086
- v. intervenors in the former Union Gas Limited's 2018 rate proceeding EB-2017-0087
- vi. intervenors in EB-2017-0306 and EB-2017-0307
- vii. all of Union Gas Limited's Rate M12 and T2 customers
- viii. EPCOR Southern Bruce Gas Inc. and EPCOR Natural Gas Limited Partnership
- 3. Once both the English and French versions of the Notice are posted on Enbridge Gas Inc.'s website and Union Gas Limited's website in accordance with paragraph 1, to arrange for the service of the enclosed English and French versions of the Notice, in the exact form accompanying this letter by email on any customers for which Enbridge Gas Inc. has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email messages:
 - i. "Enbridge Gas Inc. (formerly Enbridge Gas Distribution Inc. and Union Gas Limited) has applied to the Ontario Energy Board to increase our natural gas distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing". The email must attach a copy of the English version of the Notice and the words "Notice of Hearing" within the email message are required to provide a live link to the English Notice posted on Enbridge Gas Inc.'s or Union Gas Limited's website.
 - ii. « Enbridge Gas Inc. (auparavant Enbridge Gas Distribution Inc. et Union Gas Limited) avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin d'augmenter nos tarifs de distribution de gaz naturel. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal. » The email must attach a copy of the French version of the Notice and the words « l'avis d'audience » within the email message are required to provide a live link to the French Notice posted on Enbridge Gas Inc.'s or Union Gas Limited's website.
- 4. To make a copy of both the English and French versions of the Notice, the application and evidence, and any amendments thereto, available for public review at Enbridge Gas Inc.'s office and Union Gas Limited's office.
- 5. If Enbridge Gas Inc. has a twitter account, once both the English and French versions of the Notice are posted on Enbridge Gas Inc.'s website and Union Gas Limited's website in accordance with paragraph 1, to tweet the following messages:
 - i. "We have applied to the @OntEnergyBoard to increase our natural gas distribution rates. Learn more. Have your say." The tweet is required to provide a live link to the English Notice posted on Enbridge Gas Inc.'s website or Union Gas Limited's website.

- ii. « Nous avons déposé une requête auprès de @OntEnergyBoard afin d'augmenter nos tarifs de distribution de gaz naturel. Soyez mieux renseigné.
 Donnez votre opinion. » The tweet is required to provide a live link to the French Notice posted on Enbridge Gas Inc.'s or Union Gas Limited's website.
- 6. To file with the OEB an affidavit in both electronic and paper forms proving completion of the matters in paragraphs 1 through 5 above immediately thereafter.
- 7. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original Signed By

Rudra Mukherji Associate Registrar Office of the Registrar

Encl.

cc: Ms. Vanessa Innis, Union Gas Limited

Mr. Mark Kitchen, Enbridge Gas Distribution Inc.

Mr. Crawford Smith, Lax O'Sullivan Lisus Gottlieb LLP