

[REDACTED]

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**From:** registrar  
**Sent:** Wednesday, January 23, 2019 3:03 PM  
**To:** Zulma DeBonis  
**Subject:** FW: Letter of Comment - EB-2018-0305

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>  
Sent: Wednesday, January 23, 2019 12:28 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment [REDACTED]

The Ontario Energy Board

-- Comment date --  
2019-01-23

-- Case Number --  
EB-2018-0305

-- Name --  
[REDACTED]

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

No to the increase. It is absolutely ridiculous that not only do these companies get to charge for the product, the delivery, and storage of the product, customers are stuck paying another \$21 monthly charge which is for a "bill" apparently, because I'm certainly not receiving anything tangible for this extra fee. If I don't want to pay a higher delivery rate, what are my options? Utilities are a monopoly, and shouldn't be allowed to increase prices just to pad their profit margin. The level of greed displayed by these utilities is incredible. Name for me, one store in Ontario, that requires me to pay for a storage fee for a product to sit on a shelf prior to purchase, yet this company gets to charge this?? I just purchased things at Canadian Tire, checked my bill, shockingly, no storage fee. Wow, what a novel approach.

-- Attachment --