

[REDACTED]

From: registrar
Sent: Monday, January 28, 2019 4:52 PM
To: [REDACTED]
Subject: FW: Letter of Comment - [REDACTED]

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-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>
Sent: Thursday, January 24, 2019 8:10 AM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2019-01-24

-- Case Number --
EB-2018-0305

-- Name --
Joan Epp

-- Phone --
[REDACTED]

-- Company --
Retired

-- Address --
[REDACTED]

-- Comments --

As a retired person who went back to work to supplement my income, I have to say I do not welcome the increase. I have 2 children to get launched into their own careers and am subsidizing their transportation and living costs. They are in school and also work to help out. I try to keep my energy bills down by conserving energy but the rates go up anyway. I understand the cost of doing business but why not shave a few dollars off your CEO's Wages instead of digging into mine? Why not reward those of us who conserve energy rather than raising our rates because we use less? I'm just a regular person and I'm able to work more if I need to but I worry about the elderly with completely fixed incomes like my parents who are in their late 80's and early 90's.

Is there information you are not disclosing for the reasons for such increases? If you are amalgamating, shouldn't costs of administration be streamlined now?????

Will the thousands of new immigrants whom are so welcomed in our country have to contribute or will the government cover their costs at a reduced rate at the expense of us? (When my grandparents and parents immigrated to Canada, there were no handouts, they paid back loans so the general public wasn't penalized by their drain on government funds.

I can't attend the meeting, but I hope that some very intelligent citizens who have better and perhaps more relevant questions than I have will attend.

You may think the increase is minor but when every utility increases their charges, it becomes overwhelming. I liken it to the teachers in the school who may not know they are giving the same students a test in every subject on the same day. Impossible to study for them all. Communication and an overall school schedule usually rectifies that problem. Is the government communicating to all the utility companies and making sure the citizens who have always diligently paid their own way and work hard are not getting overwhelmed by many bill increases? Maybe this is a misplaced question for this platform but since Enbridge is a part of the greater whole, it could also be a leader when it comes to consumer awareness.

Thank you for considering my comments.

Sincerely,

Joan Epp
Professional Retiree and now part time worker

-- Attachment --