

[REDACTED]

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**From:** registrar  
**Sent:** Tuesday, January 29, 2019 2:50 PM  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment - [REDACTED]

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>  
Sent: Thursday, January 24, 2019 1:06 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2019-01-24

-- Case Number --  
EB-2018-0305

-- Name --  
Sandy Sethi

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

This company should not INCREASE their RATES, Should DECREASE RATE, Very DISRESPECTFUL to Clients, They Harsh Client, if you raise voice against them, If you have choice, DON'T want to DEAL with this UNION GAS. No to the increase. It is absolutely ridiculous that not only do these companies get to charge for the product, the delivery, and storage of the product, customers are stuck paying another \$21 monthly charge which is for a "bill" apparently, because I'm certainly not receiving anything tangible for this extra fee. If I don't want to pay a higher delivery rate, what are my options? Utilities are a monopoly, and shouldn't be allowed to increase prices just to pad their profit margin. The level of greed displayed by these utilities is incredible.

IF you have choice, go with CHINESE COMPANY or any other WORLD COMPANY...Do not agree with their terms....Its Humble request to you...

-- Attachment --