

[REDACTED]

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**From:** registrar  
**Sent:** Monday, February 4, 2019 3:16 PM  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment - [REDACTED]

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Melissa Schneider

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>  
Sent: Thursday, January 24, 2019 6:29 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - melissa\_e\_schneider@hotmail.com

The Ontario Energy Board

-- Comment date --  
2019-01-24

-- Case Number --  
EB-2018-0305

-- Name --  
Melissa S

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I was shocked to open my email and see this application for a rate increase. The amounts do not look to me to be tied to inflation, but rather seem to be yet another way for a large conglomeration to take advantage of regular people who have no alternative option. Please take these additional costs into consideration as the majority of us have a hard enough time making ends meet as it is. It's not like we can opt not to utilize these services, especially in the cold winter months.

-- Attachment --