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Subject: EB-2018-0165: Toronto Hydro-Electric System Limited - BOMA's Topic Areas for Technical Conference

The topics on which BOMA will have questions at next week's Technical Conference are as follows:

1. Productivity measures and projected savings.
2. Shared services with Toronto Hydro Corporation.
3. Savings derived from smarter meters and grid automation.
4. Opening rate base for 2020.
5. Prioritization and pacing of capital expenditures over plan term.
6. Introduction of new technology, including storage, microgrids, demand response, and non-wires solutions.
7. Compensation, including management incentive pay, contracting out, including BOMA 14.
8. Inflation measures for specific capital projects (BOMA 44).
9. Customer consultation (Innovative) and customer satisfaction.
10. Procurement policy.
11. Resilience, including dual control centre.
12. For capital expenditures, transparency, priorities, and accuracy of estimates.
13. Customer care.
14. Asset management.
15. Rate impacts.
16. PSE Report.
17. Distribution losses, including impact of increasing distribution voltage from 4.3 to higher voltages.
18. Capital factor.
19. IT capex and OM&A.
20. Toronto Hydro's role as a smart unit meter provider.
21. Service charges and conditions of service.

BOMA reserves the right to add additional topics as it concludes its analysis of intervenor IRs.

Regards,

**Tom Brett**

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