



VIA EMAIL

February 15 2019

Katherine Sparkes  
Director, Innovation, Research and Development  
Independent Electricity System Operator  
120 Adelaide Street West, Suite 1600  
Toronto ON M5H 1T1

Dear Ms. Sparkes:

**Re: Change in Timeline and Budget of CustomerFirst's Regulated Price Plan Pilot  
(Board File No. EB-2016-0201)**

I am writing to correct an error in correspondence dated January 22, 2018, which adjusted the reporting milestones and project budget for the CustomerFirst RPP Pilot.

Due to a transcription error, the Contribution Amount for Milestone 1 was incorrectly stated. The original Contribution Amount for Milestone 1 is presented in Table 1. The corrected amount is shown in Table 2.

**Table 1: Original Contribution Amount**

<b>Project Milestones &amp; Payment Schedule:</b>			
<b>Milestone Number</b>	<b>Reporting Milestone</b>	<b>Target Completion Date</b>	<b>Contribution Amount</b>
1.	Interim Results Report	June 30, 2019	<b>\$1,216,241.25</b>

**Table 2: Corrected Contribution Amount**

<b>Project Milestones &amp; Payment Schedule:</b>			
<b>Milestone Number</b>	<b>Reporting Milestone</b>	<b>Target Completion Date</b>	<b>Contribution Amount</b>
1.	Interim Results Report	June 30, 2019	<b>\$1,236,214.50</b>

All other changes pursuant to the January 22, 2019 letter remain in effect.

Any questions related to this letter can be directed to [RPP.Pilots@oeb.ca](mailto:RPP.Pilots@oeb.ca), citing "CustomerFirst" in the subject line.

Sincerely,

*Original signed by*

Mary Anne Aldred  
COO & General Counsel

c. CustomerFirst