

From: Diane Jean
Sent: Tuesday, February 12, 2019 10:42 AM
To: Lynn Ramsay
Subject: RE: OEB Community Meeting - Chapleau Public Utilities - February 5, 2019

Good morning Lynn,

[REDACTED]

I have no objection with the rate increase for Chapleau Public Utilities....

As they explained in their presentation their plan for the years to come, the loss of revenue with Hydro One, the unexpected expenses last summer...the requisition should be accepted.

During the question period, my concern was our 2 major industries (Ryam and Goldcorp mine) are they using Chapleau Public Utilities and the answer was their distributor is Hydro One.

We have great service and the staff is great.

A part of town, Hydro One customers, had to wait 3 hours to have their power back on Saturday night....Chapleau customers would have waited less than 30 minutes...

By the way I enjoyed that meeting and learned a lot

Thank you and have a nice day

Diane Jean
[REDACTED]
[REDACTED]