



MILTON HYDRO DISTRIBUTION INC.

200 Chisholm Drive, Milton, Ontario, L9T 3G9
Telephone (905) 876-4611 • Fax (905) 876-2044

March 5, 2019
by RESS

Ms. Kirsten Walli, Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street
27th Floor
Toronto, ON
M4P 1E4

Re: Milton Hydro Distribution Inc. ED-2003-0014
Energy Retailer Service Charges EB-2015-0304

Milton Hydro Distribution Inc. ("Milton Hydro") averaged 50 switch letters a year during each of 2017 and 2018. Programming costs are estimated at a minimum of \$1,500. The Notice of Switch Letter Charge of \$2.00 per letter or \$100 a year will not cover the costs of programming let alone sending the letters. The costs far exceed the benefit, which is not a favourable outcome for Milton Hydro's customers.

Therefore, in accordance with the Ontario Energy Board's February 14, 2019 Decision and Order EB-2015-0304, Milton Hydro has elected to opt out of applying the new \$2.00 Notice of Switch Letter Charge to energy retailers.

Sincerely,

Cameron McKenzie, CPA, CGA
Director, Regulatory Affairs