

BY E-MAIL

March 8, 2019

Bruce Brandell
Director, Commercial Services
EPCOR Utilities Inc.
2000-10423 101 Street NW
Edmonton, Alberta T5H 0E8
bbrandell@epcor.com

LETTER OF DIRECTION No. 2

Dear Mr. Brandell:

**Re: EPCOR Natural Gas Limited Partnership (EPCOR Natural Gas)
Application for 2020 to 2024 Rates
Ontario Energy Board File Number: EB-2018-0336**

On February 28, 2019, the Ontario Energy Board (OEB) issued its Notice of Hearing (Notice) for EPCOR Natural Gas' application for 2020 to 2024 rates. The OEB is issuing the enclosed letter to all Rate 4 and Rate 5 customers inviting them to attend the community meeting in Aylmer on March 19, 2019. Please note that you must comply with the directions in paragraphs 1 and 2 below **prior to March 13, 2019**. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at Registrar@oeb.ca.

You are directed:

1. To immediately arrange for the service of the enclosed letter and Notice, in the exact form accompanying this letter either directly or by registered mail or courier service on all Rate 4 – General Service customers and all Rate 5 – Interruptible Contract customers of EPCOR Natural Gas.

2. To file a letter with the OEB confirming completion of the matters in paragraphs 1, immediately thereafter.

Yours truly,

Original signed by

Christine E. Long
Registrar
Encl.

c: Dana Bissoondatt, EPCOR Utilities Inc.
Richard King, Osler, Hoskin & Harcourt LLP