



March 8, 2019

**OEB File No.: EB-2018-0336  
BY COURIER/REGISTERED MAIL**

**To: All Rate 4 – General Service Customers and All Rate 5 – Interruptible Contract Customers of  
EPCOR Natural Gas Limited Partnership**

**Re: Invitation to OEB Community Meeting – Aylmer – March 19, 2019**

EPCOR Natural Gas Limited Partnership (EPCOR Natural Gas) has filed an application with the Ontario Energy Board (OEB) to set natural gas distribution rates for the period January 1, 2020 to December 31, 2024. If the rate application is approved as filed, natural gas delivery rates will increase by \$78.16 per year for Rate 4 customers and by \$1,430.98 per year for Rate 5 customers, beginning January 1, 2020.

In Ontario, electricity and natural gas distributors must obtain the OEB's approval before they can change their distribution rates. When the OEB receives an application for a rate change, we begin an open, transparent and rigorous review process. One of the first steps is to hold a community meeting for the utility's customers so that they can learn more about the application and provide feedback. This feedback is reviewed by the OEB when it considers the application.

We are hosting a community meeting to review EPCOR Natural Gas' rate application and encourage all customers, especially those in Rate 4 and 5 customer classes, to attend.

**WHEN: Tuesday, March 19, 2019  
6:30 to 8:30pm (doors open at 6pm)**

**WHERE: East Elgin Community Complex  
531 Talbot Street West, Aylmer**



2300 Yonge Street, 27<sup>th</sup> floor, P.O. Box 2319, Toronto, ON, M4P 1E4  
2300, rue Yonge, 27<sup>e</sup> étage, C.P. 2319, Toronto (Ontario) M4P 1E4

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F 416-440-7656 **OEB.ca**

At the meeting, OEB representatives will explain the OEB's review process and how you can participate. EPCOR Natural Gas will provide an overview of its rate application, explain the reasons for its requested rate change and answer questions you may have.

You can review EPCOR Natural Gas' rate application on the OEB's website:

<https://www.oeb.ca/industry/applications-oeb>

We hope you can join us. **Please register at [oeb.ca/community-meetings](http://oeb.ca/community-meetings) or email [registrar@oeb.ca](mailto:registrar@oeb.ca) by Monday, March 18, 2019 to confirm your attendance.** If you have any questions, please call Rudra Mukherji, Associate Registrar at 416-440-7608. We appreciate your consideration and look forward to hearing from you.

Yours truly,

*Original signed by*

Christine E. Long  
Registrar  
Office of the Registrar