

March 14, 2019

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge Street, 27th floor  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Energy Retailer Service Charges for May 1, 2019 (EB-2015-0304) – Opt-Out from Letter of Switch Charge**

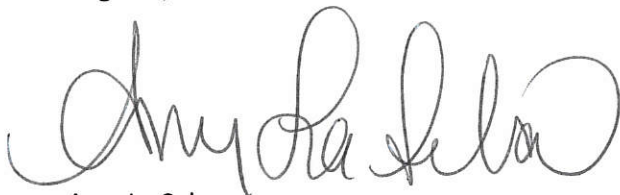
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In its February 14, 2019 Decision and Order establishing Energy Retailer Service Charges effective May 1, 2019, the OEB approved a new "Notice of switch letter charge" of \$2.00 for hard copy letters that are sent by standard mail. The Decision also provided for distributors to opt-out of applying this charge if the costs of doing so outweigh the benefits, by notifying the OEB within 60 days.

A review of 2018 our records revealed that a combined total of 27 such letters were sent by Grimsby Power Inc. The issuance of those letters would have resulted in \$54 of additional other revenue had the charge been applied.

Grimsby Power Inc. has therefore concluded that the costs of implementing the new charge would outweigh the benefits and elect to opt-out of applying this charge.

Regards,



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