

From: [registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - [REDACTED]
Date: Monday, March 11, 2019 10:17:21 AM

-----Original Message-----

From: Webmaster <Webmaster@oeb.ca>
Sent: Sunday, March 10, 2019 1:46 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2019-03-10

-- Case Number --
EB-2018-0205

-- Name --
Georgina Schaeff

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

Canada is a country of extreme weather. Our winters can be brutal and heating our homes and businesses is not a luxury; it is a necessity. Without heat, we freeze. Seniors on pensions and low income families are going to be impacted by these rate increases. I am a widow living below the poverty-line on a small government pension for seniors. Although I am grateful for my pension it is becoming increasingly more difficult to cover living expenses, especially with corporate rate increases.

My last bill from Enbridge Gas was for the billing period of Jan. 18-Feb. 19, 2019. The Total for this period was \$184.12. The actual charge for the gas I used during this period was \$62.80. The rest of the bill consisted of delivery charges [which were higher than the actual cost of the gas used] customer charge, cost adjustment and taxes. I feel that I am at the mercy of a company that takes every advantage of their customers and OEB, the government body that is supposed to be a watch dog to see that this doesn't happen, rubber-stamps Enbridge's applications.

-- Attachment --