

Aiken & Associates

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March 25, 2019

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Dear Ms. Walli,

RE: EB-2017-0183 – Review of Customer Service Rules – Cost Claim of the London Property Management Association

As per the Board's March 21, 2019 Letter Re: Cost Awards Process – Review of Customer Service Rules for Electricity and Gas (EB-2017-0183), please find attached two copies of the following documents related to the requested cost award of the London Property Management Association ("LPMA") associated with their participation with respect to the above noted proceeding. An electronic copy has also been e-mailed to the Board Secretary and to each of the electricity and natural gas utilities.

The cost award documents contain the following pages from the Cost Claim for Consultations form and supporting information:

Affidavit and Summary of Fees and Disbursements,
Individual Whose Costs are Being Claimed,
Statement of Fees Being Claimed, and
Aiken & Associates invoice dated March 22, 2019.

No disbursements are being claimed.

Payment should be made to the LPMA at the following address:

London Property Management Association
460 Berkshire Drive, Unit 102
London, Ontario, N6J 3S1
Attn: Lisa Smith

If you have any questions, please give me a call at (519) 351-8624.

Sincerely,

Randy Aiken

Randy Aiken
Aiken & Associates

c.c. Ms. Lisa Smith, LPMA
Rate-Regulated Electricity Distributors (e-mail only)
Rate-Regulated Natural Gas Distributors (e-mail only)

Ontario Energy Board
COST CLAIM FOR CONSULTATIONS



Affidavit and Summary of Fees and Disbursements

This form should be used by a party (defined in the Practice Direction on Cost Awards as including a participant in a consultation process) in a consultation before the Board to identify the fees and disbursements that form the party's cost claim. Paper and electronic copies of this form and itemized receipts must be filed with the Board and served on one or more other parties as directed by the Board in the applicable Board Notice of Hearing for Cost Awards. Please ensure all required fields are filled in and the Affidavit portion is signed and sworn or affirmed.

Instructions

- Required data input is indicated by yellow-shaded fields. Formulas are present in the document to assist with the calculation of the cost claim.
- All claims must be in Canadian dollars. If applicable, state exchange rate and country of initial currency.
Rate: _____ Country: _____
- A separate "Statement of Disbursements Being Claimed" is required for each consultant or lawyer/articling student/paralegal. However only one "Statement of Fees Being Claimed" and one "Summary of Fees and Disbursements Being Claimed" covering the whole of the party's cost claim should be provided.
- The cost claim must be supported by a completed Affidavit signed by a representative of the party.
- A CV for each consultant must be attached unless, for a given consultant, a CV has been provided to the Board in another process within the last 24 months.
- Except as provided in section 7.03 of the Practice Direction on Cost Awards, itemized receipts must be provided.

File # EB-	2017-0183	Process:	Review of Customer Service Rules
Party:	London Property Management Association	Affiant's Name:	Randall E. Aiken
HST Number:	na	HST Rate Ontario:	13.00%
	Full Registrant <input type="checkbox"/>	Qualifying Non-Profit	<input type="checkbox"/>
	Unregistered <input checked="" type="checkbox"/>	Tax Exempt	<input type="checkbox"/>
	Other <input type="checkbox"/>		

Affidavit

I, Randall E. Aiken, of the City/Town of Chatham-Kent
in the Province/State of Ontario, swear or affirm that:

1. I am a representative of the above-noted party (the "Party") and as such have knowledge of the matters attested to herein.
2. I have examined all of the documentation in support of this cost claim, including the attached "Summary of Fees and Disbursements Being Claimed", "Statement of Fees Being Claimed" and "Statement(s) of Disbursements Being Claimed".
3. The attached "Summary of Fees and Disbursements Being Claimed", "Statement of Fees Being Claimed" and "Statement(s) of Disbursements Being Claimed" include only costs incurred and time spent directly for the purposes of the Party's participation in the Ontario Energy Board process referred to above.
4. This cost claim does not include any costs for work done, or time spent, by a person that is an employee or officer of the Party as described in sections 6.05 and 6.09 of the Board's Practice Direction on Cost Awards.

Randall E. Aiken
Signature of Affiant

Sworn or affirmed before me at the City/Town of Chatham-Kent,
in the Province/State of Ontario, on March 22, 2019
(date)

[Signature]
Commissioner for taking Affidavits
Bonnie Elizabeth Vsetula, a Commissioner, etc.,
Province of Ontario, for J. Quaglia Law Office
a Professional Corporation.
Expires September 27, 2019.

Ontario Energy Board
COST CLAIM FOR CONSULTATIONS
Affidavit and Summary of Fees and Disbursements



File # EB- 2017-0183 Process: Review of Customer Service Rules

Party: London Property Management Association

Summary of Fees and Disbursements Being Claimed

Legal/consultant fees	\$2,541.00
Disbursements	\$0.00
HST	\$330.33
Total Cost Claim	\$2,871.33

Payment Information

Make cheque payable to: London Property Management Association

Send payment to this address: Lisa Smith
London Property Management Association
460 Berskhire Drive, Unit 102
London, Ontario, N6J 3S1

Detail of Fees and Disbursements Being Claimed

Statement of Fees Being Claimed

Statement of Fees being claimed for Eligible Activity is found on the second tab of this workbook.

Statement(s) of Disbursements Being Claimed

Statement of Disbursements being claimed is found on the third tab of this workbook.

Ontario Energy Board

COST CLAIM FOR CONSULTATIONS

Affidavit and Summary of Fees and Disbursements



Individual Whose Costs are Being Claimed

Name:	Randall E. Aiken	
	Year Called to Bar	Completed Years Practicing/Years of Relevant Experience
Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	<input type="checkbox"/>
Analyst/Consultant:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CV attached:	<input type="checkbox"/>	CV not required: <input checked="" type="checkbox"/>
		30+

Name:		
	Year Called to Bar	Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	<input type="checkbox"/>
Analyst/Consultant:	<input type="checkbox"/>	<input type="checkbox"/>
CV attached:	<input type="checkbox"/>	CV not required: <input type="checkbox"/>

Name:		
	Year Called to Bar	Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	<input type="checkbox"/>
Analyst/Consultant:	<input type="checkbox"/>	<input type="checkbox"/>
CV attached:	<input type="checkbox"/>	CV not required: <input type="checkbox"/>

Name:		
	Year Called to Bar	Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	<input type="checkbox"/>
Analyst/Consultant:	<input type="checkbox"/>	<input type="checkbox"/>
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Name:		
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Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	<input type="checkbox"/>
Analyst/Consultant:	<input type="checkbox"/>	<input type="checkbox"/>
CV attached:	<input type="checkbox"/>	CV not required: <input type="checkbox"/>

DATE	HOURS	DESCRIPTION	RATE	TOTAL
<u>EXPENSES</u>				
<u>Travel - Car</u>				
		Sub-Total - Travel - Car		0.00
<u>Travel - Other</u>				
		Sub-Total - Travel - Other		0.00
<u>Accomodation</u>				
		Sub-Total - Accomodation		0.00
<u>Meals</u>				
		Sub-Total - Meals		0.00
<u>SUMMARY</u>				
		<u>TOTAL FEES AND EXPENSES</u>		2,541.00
		<u>HST DETAIL</u>		
		Consulting Fees (@ 13.0%)		330.33
		Travel - Car (@ 13.0%)		0.00
		Travel - Other (@ 13.0%)		0.00
		Accomodation (@ 13.0%)		0.00
		Meals (@ 13.0%)		0.00
		<u>TOTAL HST</u>		330.33
			SUBTOTAL	2,541.00
			H.S.T.	330.33
			TOTAL	\$2,871.33

Make all cheques payable to AIKEN & ASSOCIATES
Payment is due upon receipt of payment for the project