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March 29, 2019

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, 27th Floor  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Energy Retailer Service Charges**  
**Board File No.: EB-2015-0304**

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In accordance with the *Report of the Ontario Energy Board: Energy Retailer Services Charges* issued on November 29, 2018 and the subsequent Decision and Order issued on February 14, 2019, Veridian Connections Inc. (Veridian) is advising the Ontario Energy Board (OEB) of its intention to opt out of applying the switch letter charge to energy retailers at this time.

In its decision, Veridian considered the associated costs of implementing and maintaining this charge, and found that the costs outweigh the associated revenues from this activity. In accordance with the Board Report on Retailer Charges, Veridian (or any successor company) will notify the OEB when filing an incentive rate-setting or cost based application should it decide to commence applying the charge in the future.

Yours truly,

*Original signed by*

George Armstrong  
Vice President, Corporate Services

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The power to make your community better.

Veridian Connections is a wholly owned subsidiary of Veridian Corporation

