Northern Ontario Wires Inc. (www.northernontariowires.com)

Cochrane Office:

705-272-6669 - 153 Sixth Avenue, Cochrane, ON P0L 1C0

All Other Locations 800-619-6722 Fax: 705-272-3015 Email:customercare@nowinc.ca

April 2, 2019

Ms. Kirsten Walli Board Secretary Ontario Energy Board P.O. Box 2319 2300 Yonge Street, 27th Floor Toronto, ON M4P 1E4

Dear Ms. Walli:

RE: Energy Retailer Service Charges Board File No.: EB-2015-0304

With respect to Decision and Order – EB-2015-0304, please be advised that Northern Ontario Wires Inc. has chosen to **opt out** of applying the notice of switch charge of \$2.00 per letter to energy retailers since the costs of doing so outweigh the benefits.

This letter serves as notification to the OEB of this decision. We will notify the OEB when filling incentive rate-setting or cost based application should we decide to commence applying the charge in the future.

Please contact the undersigned for any questions or concerns.

Sincerely,

Geoffrey Sutton, CPA, CA Chief Financial Officer

705-272-2918 ext: 273

geoffs@nowinc.ca