

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment - EB-2018-0205  
**Date:** Tuesday, April 2, 2019 10:14:48 AM

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-----Original Message-----

**From:** Webmaster <Webmaster@oeb.ca>  
**Sent:** Monday, April 1, 2019 7:30 PM  
**To:** registrar <registrar@oeb.ca>  
**Subject:** Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2019-04-01

-- Case Number --  
EB-2018-0205

-- Name --  
Louisette Lanteigne

-- Phone --

[REDACTED]

[REDACTED]

[REDACTED]

-- Comments --

In my view this flat rate system lacks regard for volumes used and the varied economic situations of their users. Why should a person with a 2000 sq. foot+ house pay the same amount as a retired person or possibly a disabled person, living in an apartment on a fixed income barely scraping by? What rubric was used for these set values and is it reasonable?

-- Attachment --