

Katherine Wang

From: Lise Wilkinson <lisewilkinson@hydro2000.ca>
Sent: Friday, March 22, 2019 12:36 PM
To: Katherine Wang
Cc: 'Gauthier, Gerald (CA - Hawkesbury)'; manuela@tandemenergyservices.ca
Subject: RE: Hydro 2000 - Follow-up questions and updated models
Attachments: Copy of Test Customer Rates.xlsx

Follow Up Flag: Follow up
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Good afternoon Katherine,

Related to Follow-up Question 4 (3) : First, we receive the Board's decision for the rate order.

We then send the rates to be implemented in our system to ORPC as they are the ones who enter the rates in Northstar.

We test the bills on Northstar of each class by creating a billing journal.

We then verify these rates with our own spreadsheet we have created. (see attached; please take note we will adjust the amount accordingly)

If all is well with the rates we then proceed to bill our clients.

If the verification is wrong, we contact ORPC and let them know where the issues are and they re-enter the correct rates in Northstar.

We then verify the bills with our own spreadsheet again, starting the process of verification.

Hydro 2000 inc agrees with the provided explanation for 3 years left for the residential rate design transition

Hydro 2000 inc with the removed amounts entered in accounts 1588 & 1589 in year 2016

Should you require further information, please feel free to contact us.



Lise Wilkinson
Gérante / Manager
Hydro 2000 inc

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From: Katherine Wang [mailto:Katherine.Wang@oeb.ca]
Sent: March-21-19 12:20 PM
To: 'manuela@tandemenergyservices.ca'
Cc: 'Lise Wilkinson'; 'Gauthier, Gerald (CA - Hawkesbury)'
Subject: RE: Hydro 2000 - Follow-up questions and updated models

Hi Manuela,

We have reviewed the responses to staff follow-up questions. Now we have the following two questions that need more clarification. Please provide responses through reply to this email.

- Related to Follow-up Question 4 (3):

Please describe Hydro 2000's process (and/or schedule for work that needs to be done) for implementing new rates every year.

- Related to Follow-up Question 5 (2):

Please explain why there're 3 years left for the residential rate design transition. Please confirm if the following explanation is correct.

Hydro 2000 made the first-time rate design adjustment in its 2016 rates; then made the second rate design adjustment in its 2017 rates. There was no rate application filed by Hydro 2000 for 2018 rates. Thus, by now, there has been only 2 rate design adjustments made. Hydro 2000 got 5 years transition (5 adjustments) approved by OEB. Therefore, now there should be 3 years left for to complete the transition to fully fixed rates.

Also, please note that staff removed the amounts (\$1,784 and \$696) entered in accounts 1588 & 1589 in year 2016, so that there won't be GA rider generated in the model. For your record, attached is the updated model.

Thanks.

Katherine Wang

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From: manuela@tandemenergyservices.ca <manuela@tandemenergyservices.ca>
Sent: Monday, March 18, 2019 1:03 PM
To: Katherine Wang <Katherine.Wang@oeb.ca>
Cc: 'Lise Wilkinson' <lisewilkinson@hydro2000.ca>; 'Gauthier, Gerald (CA - Hawkesbury)' <gegauthier@deloitte.ca>
Subject: RE: Hydro 2000 - Follow-up questions and updated models

Hi Katherine,

I'm hoping that we covered all the issues in the attached files but if you happen to find something missing, please let us know and we will address it asap.

Thanks

Manuela

From: Katherine Wang
Sent: March 18, 2019 10:39 AM
To: 'manuela@tandemenergyservices.ca'
Cc: 'Lise Wilkinson'
Subject: RE: Hydro 2000 - Follow-up questions and updated models

Hi Manuela,