



Burlington**hydro**
inc.

Board Secretary
Ontario Energy Board
27th Floor
2300 Yonge Street
Toronto, ON
M4P 1E4

April 11, 2019

Dear Ms. Walli,

**Re: Electricity Distribution License ED-2003-0004
Decision and Order EB-2015-0304 – Energy Retailer Service Charges**

On February 14, 2019, the Ontario Energy Board (“OEB”) issued their Decision and Order EB-2015-0304 in the matter of energy retailer service charges effective May 1, 2019 (“the Order”). The Order set out a new notice of switch charge of \$2.00 for both electricity and natural gas distributors to recover the incremental cost of sending a notice of switch letter to low volume customers who sign a contract with an energy retailer. The Order allowed for electricity and natural gas distributors to opt out of applying the notice of switch charge to energy retailers if the costs of doing so outweigh the benefits.

This letter, filed within 60 days of the issuance of the Order, is to notify the OEB that Burlington Hydro is opting out of applying this charge to energy retailers. Burlington Hydro has issued 234 notice of switch letters by standard hard copy mail since July 19, 2017 which would have represented \$468 in revenue had the \$2.00 charge been in place. The cost of programming and testing to implement this new charge will far exceed the revenue collected. Therefore Burlington Hydro is opting out of applying this charge.

Yours truly,

Original Signed by

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