



Friday, April 12, 2019

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Dear Ms. Walli:

Re: Energy Retailer Service Charges
Board File No.: EB-2015-0304

On February 14, 2019, the Ontario Energy Board (OEB) issued its Decision and Order in the matter of energy retailer service charges effective May 1, 2019 (EB-2015-0304). In its Decision and Order, the OEB approved a new service charge of \$2.00 to recover the incremental costs of sending a notice of switch letter to low volume customers who sign a contract with an energy retailer. However, distributors were given the choice to opt out of the notice of switch charge if the costs of doing so outweighed the benefits.

Oakville Hydro Electricity Distribution Inc. (Oakville Hydro) hereby notifies the OEB that it is opting out of applying the notice of switch charge to energy retailers at this time. Oakville Hydro will notify the OEB should it determine that it is appropriate to apply the charge in the future.

Sincerely,

Original signed by

Maryanne Wilson
Director, Regulatory and Compliance
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