



April 12, 2019

**VIA RESS, E-MAIL and COURIER**

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, Suite 2700  
Toronto, ON M4P 1E4

**Re: Energy Retailer Service Charges EB-2015-0304**

Dear Ms. Walli:

In accordance with the Ontario Energy Board's February 14<sup>th</sup>, 2019 Decision and Order on energy retailer service charges effective May 1, 2019, EB-2015-0304, Hydro Ottawa is advising the Ontario Energy Board of its intention to opt out of applying the new \$2.00 Notice of Switch Letter Charge to energy retailers.

Hydro Ottawa considered the associated costs of implementing and maintaining this charge at this time, and found the costs outweigh the forecasted revenues. In accordance with the Board Report, Hydro Ottawa will notify the OEB when filing an incentive rate-setting or cost based application should a decision to commence applying the charge be made in the future.

Respectfully,

Original approved by Gregory Van Dusen

Gregory Van Dusen  
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