

April 12, 2019

BY RESS AND COURIER

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street
26th Floor, Box 2319
Toronto, ON M4P 1E4

Dear Ms. Walli;

**RE: Notice of Switch Letter Charge Approved by the Ontario Energy Board
Board File: EB-2015-0304**

On February 14, the Ontario Energy Board (“OEB”) released its Decision and Order (“the Order”) in respect of Energy Retail Service Charges. Schedule A of the Order set out approved electricity retail service charges to apply accordingly, inclusive of a new charge known as the “Notice of Switch Letter charge”. This charge was established as a flat \$2.00 per letter that is sent to low volume customers who sign a contract with an energy retailer, as required under the Retail Settlement Code.

The Order set out that the new charges will be effective May 1, 2019. The Order further set out that the electricity distributors may opt out of establishing the new Notice of Switch Letter charge provided they notify the OEB within 60 days of the issuance of the Order.

Alectra Utilities wishes to hereby notify the OEB that it does not intend to establish the new Notice of Switch Letter charge to be applied to energy retailers. In further investigating the cost to modify systems to accommodate the new charge against the potential revenue, Alectra finds that it would not be economical to undertake such changes at this time. Alectra will continue to monitor the number of Notices it is required to send to determine if it would make sense to undertake such system modifications in the future and will advise the Board accordingly.

Should you have any questions, please do not hesitate to contact the undersigned.

Yours truly,

Original signed by Indy J. Butany-DeSouza

Indy J. Butany-DeSouza, MBA
Vice President, Regulatory Affairs
Alectra Utilities Corporation