

BY E-MAIL

April 18, 2019

Bruce Brandell
Director, Commercial Services
EPCOR Utilities Inc.
2000-10423 101 Street NW
bbrandell@epcor.com

LETTER OF DIRECTION

Dear Mr Bruce Brandell:

**Re: EPCOR Natural Gas Limited Partnership (EPCOR Natural Gas)
Application for a Custom Incentive Rate Setting Plan for the period January
2019 to December 2028
Ontario Energy Board File Number: EB-2018-0264**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for EPCOR Natural Gas' referenced application (Notice). The Notice will be published by the OEB, in accordance with directions to the OEB's agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 and 2 below **prior to May 3, 2019**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at Registrar@oeb.ca.

You are directed:

1. No later than the date the Notice is posted on EPCOR Natural Gas' website in accordance with paragraph 2, to:
 - a) arrange for the service of the enclosed Notice, in the exact form accompanying this letter and the application and the evidence, directly on the clerks of the affected municipalities, all First Nation Bands and First Nation Reserves to which EPCOR Natural Gas supplies gas, all intervenors in the South Bruce Expansion applications (EB-2016-0137, EB-2016-0138, EB-2016-0139) and Enbridge Gas Inc.
2. To make a copy of the Notice, the application and evidence, and any amendments thereto, available for public review at EPCOR Natural Gas's office and in a prominent place on EPCOR Natural Gas's website.

3. To file with the OEB an affidavit in both electronic and paper forms proving completion of the matters in paragraphs 1 and 2, above immediately thereafter.
4. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original signed by

Christine E. Long
Registrar

Encl.

c: Dana Bissoondatt, EPCOR Utilities Inc.
Richard King, Osler, Hoskin & Harcourt LLP