

Evidence Overview Presentation Table of References

Slide Number	Slide Title	Evidence Reference
1	Toronto Hydro's 2020-2024 Distribution Rates Application Overview	<ul style="list-style-type: none"> Not applicable
2	Agenda	<ul style="list-style-type: none"> Not applicable
3	Toronto Hydro's Customer Engagement	<ul style="list-style-type: none"> Exhibit 1B, Tab 3, Schedule 1 Exhibit 1B, Tab 3, Schedule 1, Appendix A Exhibit 1B, Tab 1, Schedule 1, Section 4 Exhibit 2B, Section D2.1 Exhibit 2B, Section E2.3 Exhibit 1B, Tab 1, Schedule 1, Section 3 Exhibit U, Tab 1A, Schedule 1, Section 2.5 Exhibit U, Tab 8, Schedule 1, Section 2 Exhibit U, Tab 9, Schedule 1, Section 6, Appendices D and E Exhibit 1B, Tab 1, Schedule 1
4	Toronto Hydro's Plan	<ul style="list-style-type: none"> Exhibit U, Tab 1B, Schedule 1 Exhibit U, Tab 2, Schedule 1, Section 1.1 Exhibit U, Tab 1B, Schedule 1, Section 2 Exhibit 1B, Tab 1, Schedule 1, Section 4.3 Exhibit 2B, Section D2.1.2 Exhibit 2B, Section D, Appendix D Exhibit 1B, Tab 2 Exhibit 2B, Section C
5	Capital Investments & Maintenance	<ul style="list-style-type: none"> Not applicable
6	Capital Investment Plan: The Distribution System Plan	<ul style="list-style-type: none"> EB-2018-0165, Toronto Hydro-Electric System Interrogatory Responses, 1B-CCC-9 Exhibit 2B, Section E4

		<ul style="list-style-type: none"> • Exhibit U, Tab 2 • Exhibit 2B, Section E4.1.5.1 • Exhibit 2B, Section E4.2.6 • Exhibit 2B, Section E4.2.7 • Exhibit 2B, Section A2 • Exhibit 2B, Section A4 • Exhibit 2B, Section A4.1.3 • Exhibit 2B, Section D2.1.1
7	Renewing the System: Operating Context	<ul style="list-style-type: none"> • Exhibit 2B, Section E4.2.7 • Exhibit 2B, Section A4.1.1 • Exhibit 2B, Section E2.2.3.2 • Exhibit 1B, Tab 3, Schedule 1, Appendix A • Exhibit 4A, Tab 2, Schedule 3 • EB-2014-0116, Toronto Hydro Electric-System Limited Decision and Order (December 29, 2015) • Exhibit 2B, Section E2.2.2.1 • Exhibit 1B, Tab 2, Schedule 4 • Exhibit 1B, Tab 1, Schedule 1 • Exhibit 2B, Section E2.2.2.3 • Exhibit 2B, Section E6.1 • Exhibit 2B, Section E6.7
8	Renewing the System: Stations Renewal	<ul style="list-style-type: none"> • Exhibit 2B, Section E6 • Exhibit 2B, Section A6 • Exhibit 2B, Section 6.6 • Exhibit 2B, Section D2.2.4 • Exhibit 2B, Section E2.2.3.2
9	Renewing the System: Area Conversions – Box Construction	<ul style="list-style-type: none"> • Exhibit 2B, Section E6.1 • Exhibit 2B, Section A6 • Exhibit 2B, Section D2.2.1.1 • Exhibit 2B, Section E2.2.3.2
10	Renewing the System: Area Conversions – Rear Lot	<ul style="list-style-type: none"> • Exhibit 2B, Section E6.1 • Exhibit 2B, Section A4.1.1

		<ul style="list-style-type: none"> • Exhibit 2B, Section A6 • Exhibit 2B, Section D2.2.1.1 • Exhibit 2B, Section E2.2.3.2 • Exhibit U, Tab 2, Schedule 2, Section 1.3.1 • Exhibit 2B, Section 2.3.2.3
11	Renewing the System: Underground System – Horseshoe & Downtown	<ul style="list-style-type: none"> • Exhibit 2B, Section D2.2.2 • Exhibit 2B, Section D2.1 • Exhibit 2B, Section A6 • Exhibit 2B, Section E6.2 • Exhibit 2B, Section E6.2.1 • Exhibit 2B, Section E6.3 • Exhibit 1B, Tab 3, Schedule 1, and Appendix A • Exhibit 2B, Section E2.1.1 • Exhibit 2B, Section E2.2.3.2 • Exhibit 2B, Section E2.3.1.1
12	Renewing the System: Overhead System	<ul style="list-style-type: none"> • Exhibit 2B, Section E6.5 • Exhibit 2B, Section A6 • Exhibit 2B, Section D1.3.2.2 • Exhibit 2B, Section D2.2.1 • Exhibit 2B, Section D3.2.1.1 • Exhibit 2B, Section D, Appendix C • Exhibit 2B, Section D2.2 • Exhibit 2B, Section D3.1.1.3 • Exhibit 2B, Section E2.2.3.2
13	System Access & Service: Load Demand, Customer Connections, Stations Expansion	<ul style="list-style-type: none"> • Exhibit 2B, Section A4.1.3 • Exhibit 2B, Section D2.1 • Exhibit 2B, Section D3.3.1 • Exhibit 2B, Section B, Appendices A-E • Exhibit 2B, Section E2.2.3.1 and E2.2.3.3 • Exhibit 2B, Section E5 and E7 • Exhibit 2B, Section E5.1

		<ul style="list-style-type: none"> • Exhibit 3, Tab 1, Schedule 1 • Exhibit 2B, Section D2.1.1 • Exhibit 2B, Section E5.3 • Exhibit 2B, Section E7.4
14	System Access & Service: Generation Connection	<ul style="list-style-type: none"> • Exhibit 2B, Section E3 • Exhibit 2B, Section E5.1 • Exhibit 2B, Section E5.5 • Exhibit 2B, Section E5.4; E6.1; E6.2; E6.3; E6.4; E6.5; E6.6; E7.1; E7.2; E7.3; E8.1; E8.4 • Exhibit 2B, Section E2.2.3.1, E2.2.3.2, E2.2.3.3, E2.2.3.4
15	Capital Investment Plan: Summary	<ul style="list-style-type: none"> • Exhibit 1B, Tab 1, Schedule 1 • Exhibit 2B, Section E2 • Exhibit 2B, Section E4 • Exhibit U, Tab 2 • Exhibit 2B, Section E5 to E7 • Exhibit 2B, Section E2.1 • Exhibit 2B, Section E2.3 • Exhibit 2B, Section E2.2.3 • Exhibit 2B, Section D1.3.2 • Exhibit 2B, Section D1.3.2.2 • Exhibit 1B, Tab 2, Schedule 1 • Exhibit 2B, Section C2.3 • Exhibit 2B, Section E2.2.2.1 • Exhibit 2B, Section E2.2.2.3 • Exhibit 1B, Tab 1, Schedule 1
16	General Plant & Field Operations	<ul style="list-style-type: none"> • Exhibit 2B, Section E8.1-E8.4
17	General Plant: Information Technology	<ul style="list-style-type: none"> • Exhibit 2B, Section E8.4 • Exhibit 2B, Section E8.4.3.2 • Exhibit 2B, Section E8.4.4.2
18	General Plant: Facilities and Fleet	<ul style="list-style-type: none"> • Exhibit 2B, Section E8.2 and E8.3 • Exhibit 2B, Section E8.2.1

		<ul style="list-style-type: none"> Exhibit 2B, Section E8.2.5.4 Exhibit 2B, Section E8.3.1
19	General Plant: Control Room	<ul style="list-style-type: none"> Exhibit 2B, Section E8.1 Exhibit 2B, Section E8.1.3 Exhibit 4A, Tab 2, Schedule 7
20	Field Operations: Challenges	<ul style="list-style-type: none"> Exhibit 2B, Section D2 Exhibit 4A, Tab 2, Schedule 6 Exhibit 1B, Tab 1, Schedule 1 Exhibit U, Schedule 1, Section 2
21	Productivity	<ul style="list-style-type: none"> EB-2014-0116, Toronto Hydro Electric-System Limited Application (filed July 31, 2014), Exhibit 1B, Tab 2, Schedule 5, Appendix A Exhibit 1B, Tab 2, Schedule 1, Appendix B EB-2018-0165, Toronto Hydro-Electric System Interrogatory Responses, 2B-BOMA-59 EB-2018-0165, Toronto Hydro-Electric System Interrogatory Responses, 2B-STAFF-76
22	Field Operations: Successes 2015-2019	<ul style="list-style-type: none"> Exhibit 1B, Tab 2, Schedule 1 Exhibit 4A, Tab 2, Schedule 15 Exhibit 4A, Tab 4, Schedule 1 Exhibit 4A, Tab 4, Schedule 3 Exhibit 4A, Tab 2, Schedule 10
23	Customer Services	<ul style="list-style-type: none"> Exhibit 4A, Tab 2, Schedule 14
24	Customer Services: Customer Operations Communications	<ul style="list-style-type: none"> Not applicable
25	Customer Services: Impact of Investments	<ul style="list-style-type: none"> Exhibit 4A, Tab 2, Schedule 14 Exhibit 1B, Tab 2, Schedules 1-5
26	Customer Services: Key Projects	<ul style="list-style-type: none"> Exhibit 4A, Tab 2, Schedule 14 Exhibit 2B, Section E8.4
27	Customer Services: Key Projects	<ul style="list-style-type: none"> Exhibit 4A, Tab 2, Schedule 14 Exhibit 2B, Section C2
28	Customer Services: Summary	<ul style="list-style-type: none"> Exhibit 4A, Tab 2, Schedule 14

29	Toronto Hydro's Business Plan	<ul style="list-style-type: none">• Exhibit 1B, Tab 3, Schedule 1• Exhibit 2B, Section E2.3• Exhibit 2B, Section C• Exhibit U, Tab 1B, Schedule 1• Exhibit U, Tab 1A, Schedule 1, Section 2.5• Exhibit U, Tab 8, Schedule 1, Section 2• Exhibit U, Tab 9, Schedule 1 Appendices D and E• Exhibit 1B, Tab 1, Schedule 1, Section 4.3• Exhibit 2B, Section D2.1.2• Exhibit U, Tab 4A, Schedule 1, Section 2.5
30	Thank you!	<ul style="list-style-type: none">• Not applicable