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BY E-MAIL

May 10, 2019

Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Enbridge Gas Inc. (Enbridge)
Application for Open Bill Access Services
OEB Staff Interrogatories
Ontario Energy Board File Number: EB-2018-0319**

In accordance with Decision and Procedural Order No. 4, please find attached OEB staff's interrogatories in the above noted proceeding. Enbridge and all intervenors have been copied on this filing.

Enbridge's responses to interrogatories are due by May 31, 2019.

Yours truly,

Original Signed By

Donald Lau
Project Advisor – Rates Major Applications

Attach.

OEB Staff Interrogatories
Application for Open Bill Access (OBA) Services
Enbridge Gas Inc. (Enbridge)
EB-2018-0319
May 10, 2019

2-Staff-1

Program Termination

Ref: EB-2018-0319 Exhibit B – Tab 1 - Schedule 1 - Attachment 1 p. 9-10

Ref: Section 8.9.3 OBA contract

The 2013 settlement agreement and section 8.9.3 of the OBA contract state that there is a transition period if the OBA program is to be terminated.

There is also a forecasted credit of \$5.389 million each year for ratepayers from the net revenues of the OBA program.

- a) Please provide the plan for the transition period in the event that the program is to be terminated.
- b) Please provide the estimated term of the transition period in the event that the program is to be terminated.
- c) In the event the program is terminated, does Enbridge plan to recoup or replace the forecasted revenue of \$5.389 million each year? If so, how?

2-Staff-2

Program Continuation – Financial Terms

Ref: EB-2018-0319 Exhibit B – Tab 1 - Schedule 1 - Attachment 1 p. 10-11

In Enbridge's application (EB-2018-0319) it requested an extension for the OBA program to 2020 and planned to file a proposal for the continuation of the OBA program after 2020.

- a) In the event that the program is granted continuation, is Enbridge's request for an extension of the OBA program still to the end of 2020?
- b) Please provide an update on any plans for the continuation of the OBA program, including the potential integration of the program for Enbridge and Union Gas.
- c) In 2011, Enbridge completed a billing and bill insert services costing study to justify the unit costs. Does Enbridge intend to update this study if the program is granted continuation beyond 2020?

2-Staff-3**Number of Billers****Ref: Interrogatories HVAC-8**

Enbridge provided in HVAC-8a that the highest number of Billers in 2018 was 89 but in HVAC-8c the total number of Billers in 2018 is 97.

- a) Are the numbers different because of the overlap ranges in number of charges for HVAC-8c? If so, please provide the number of Billers in HVAC-8c without the overlap. If not, please reconcile the number of Billers.

2-Staff-4**Event of Default****Ref: Interrogatories HVAC 18**

Enbridge stated that under the 2019 agreement, at least two Billers would have been in default pursuant to Section 8.7(e).

- a) What are the financial impacts when these two Billers default?