

ONTARIO ENERGY BOARD

IN THE MATTER OF the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B, as amended;

AND IN THE MATTER OF an Application by Enbridge Gas Distribution Inc. for an order or orders approving its proposal for open billing services.

AND IN THE MATTER OF an Application by Enbridge Gas Distribution Inc. for an order or orders amending or varying the rates charges to customers for the sale, distribution, transmission and storage of gas commencing as of January 1, 2019

SECOND ROUND INTERROGATORIES

FROM THE

HVAC COALITION

(numbering continues from first round)

21. [STAFF.3, BOMA.1] Please confirm that the ratepayer benefit of \$5.389 million is based on the calculated ratepayer benefit in 2006, the last year of the seven year (1999-2006) deal in which Direct Energy (Enercare's predecessor) had the exclusive third party right to bill its customers on the Enbridge bill. If the Applicant believes the ratepayer benefit figure has a different source, please describe. Please calculate the amount of the 2019 ratepayer benefit if the \$5.389 million had been escalated by inflation from the year it first arose until 2019, and provide the calculation.
22. [STAFF.3] Please file on the record Exhibit L, Tab 4 from EB-2006-0034, including all attachments thereto.
23. [BOMA.3, Attachment] Please provide a list of companies on the billers list that are currently on the Ontario Government Consumer Beware list. Please include in the list any biller that is not itself on the Consumer Beware list, but to the best of the Applicant's knowledge has an affiliated or associated company on that list, and provide details of that relationship if known.
24. [BOMA.3, Attachment] Please provide the addresses in Enbridge's records for each of the billers on the list.
25. [BOMA.4, STAFF.3] Please add 2007 and 2008 to the table provided in BOMA.4, to be consistent with the program results reported in STAFF.3, or explain why the program years should be different for the two responses.

26. [BOMA.6] Please provide a redline showing all of the changes to the OBA Manual from 2014 to the current version.
27. [CME.1] Please reconcile the figure of 15 new billers in 2019 with the 7 new billers shown in the spreadsheet attached to HVAC.12.
28. [CME.2, HVAC.7] Please provide details of the OBA program being planned for the Union Gas rate zone. Please provide a copy of the draft program agreement. Please provide a list of any billers that have formally committed to participation in the Union Gas OBA program. Please confirm that the Union Gas program does not include bill inserts.
29. [HVAC.12] Please provide a table, in the same format as the attachment to HVAC.12, and using the same numbers to refer to each specific biller, showing the monthly actual numbers of billed items, by biller, for each of the years 2014-2018. Please provide the results in Excel format.

Respectfully submitted on behalf of the HVAC Coalition this May 10, 2019.

Jay Shepherd
Counsel for the HVAC Coalition