

**Appendix 5-A  
 Metrics**

Metric Category	Metric	Measures	
		1 Year	5 Year Average
Cost	Total Cost per Customer <sup>1</sup>	\$ 1,285.35	\$ 1,325.17
	Total Cost per km of Line <sup>2</sup>	\$ 8,364.31	\$ 8,381.24
	Total Cost per MW <sup>3</sup>	\$ 363,461.54	\$ 361,927.02
CAPEX	Total CAPEX per Customer	\$ 700.70	\$ 759.18
	Total CAPEX per km of Line	\$ 4,559.77	\$ 4,801.57
O&M	Total O&M per Customer	\$ 584.65	\$ 565.99
	Total O&M per km of Line	\$ 3,804.54	\$ 3,579.67

**Notes to the Table:**

- 1 The Total Cost per Customer is the sum of a distributor's capital and O&M costs divided by the total number of customers that the distributor serves.
- 2 The Total Cost per km of Line is the sum of a distributor's capital and O&M costs divided by the total number of kilometers of line that the distributor
- 3 The Total Cost per MW is the sum of the distributor's capital and O&M costs divided by the total peak MW that the distributor serves.
- 4 1-Year values reflect the 2020 Test Year
- 5 5-Year Average values are based on 2015-2018 Actual and 2019 Forecast
- 6 Number of Customers excludes Street Light Connections (consistent with PEG model, Scorecard, Appendix 2-L, etc.)

**Explanatory Notes on Adverse Deviations (complete only if applicable)**

**Metric Name: CAPEX Metrics**  
 2020 Capex Metrics are lower than the 2015-2019 average due to decreases in total capital spending in 2020 compared to historical averages. Historical CAPEX spending contained a significant ROW Hardening program that ended in 2018.

**Metric Name: O&M Metrics**  
 2020 O&M Metrics are higher than the 2015-2019 average due to increases in O&M spending, as described in Exhibit 4.

**Metric Name: Total Cost Metrics**  
 2020 O&M Metrics are relatively unchanged from the 2015-2019 average, due to the offsetting nature of CAPEX and O&M changes described above. Total Cost per Customer has decreased more than the other Total Cost Metrics due to the addition of ~350 customers in the Dubreuilville service area in 2020, that were previously billed under a single R2 account associated with DLI as an embedded distributor.