



Ontario
Energy
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de l'énergie
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BY E-MAIL

tessa.roy@dneresources.com

May 30, 2019

Tessa Roy-Hebert
Legal and Regulatory Manager
Link Energy Supply Inc.
275 chemin Bord-du-Lac Lakeshore
Pointe-Claire QC H9S 4L1

Dear Ms. Roy-Hebert:

**Re: Link Energy Supply Inc.
Application for a Gas Marketer Licence
OEB File Number EB-2019-0148
Application for an Electricity Retailer Licence
OEB File Number EB-2019-0153**

The Ontario Energy Board (OEB) received Link Energy Supply Inc.'s (Link Energy) application for a gas marketer and an electricity retailer licence renewal on May 6, 2019 and May 14, 2019, respectively. The OEB has assigned file number EB-2019-0148 to the gas marketer licence application and EB-2019-0153 to the electricity retailer licence application. The applications will be decided by an employee of the OEB who has been delegated this authority pursuant to section 6 of the *Ontario Energy Board Act, 1998* (Delegated Authority). The Delegated Authority intends to make a decision on the applications without holding a hearing.

The OEB has preliminary reviewed the applications and requires the following information to continue processing your application:

1. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

3. Compliance with Regulatory Obligations

a) Annual Self-Certification

Section 6.4 of the Electricity Retailer Code of Conduct states that “a retailer shall provide in the form and manner required by the OEB, annually by April 30, a self-certification statement on compliance with the Act, the ECPA, the regulations and this Code in relation to retailing to low volume consumers”.

Section 6.4 of the Code of Conduct for Gas Marketers states that “a gas marketer shall provide in the form and manner required by the OEB, annually by April 30, a self-certification statement on compliance with the Act, the ECPA, the regulations and this Code”.

To date, the OEB has not received the required annual self-certification statements from Link Energy. To be in compliance with the Electricity Retailer Code of Conduct and with the Code of Conduct for Gas Marketers, you are required to file the self-certification statements ASAP.

b) Please describe Link Energy’s plan to ensure compliance with its legal and regulatory obligations in Ontario. In your response describe the staff, policies, processes and procedures in place or to be put in place to ensure compliance.

The OEB will resume processing your applications once the above information has been filed. If the above information is not filed within 30 days of the date of this letter, the OEB may close the files for these applications.

Once your applications are complete, the Delegated Authority expects to issue a final decision on your application within 60-90 days.

In the event the Delegated Authority decides to deny or otherwise modify the relief you requested in your applications, you will be given an opportunity to provide comments. The Delegated Authority will consider your final comments, if any, prior to issuing a decision and order.

Any questions relating to this letter or your applications should be directed to Irina Kuznetsova, Advisor at +1 (416) 440-8138 or Irina.Kuznetsova@oeb.ca. Please refer to the OEB file number noted above in all future correspondence to the OEB regarding your application.

Yours truly,

Original signed by

John Pickernell
Manager, Applications Administration