From: registrar

**Sent:** Tuesday, July 2, 2019 3:40 PM

To: Zulma DeBonis

**Subject:** Additional Letter of Comment FW: Alectra Application, EB-2019-0018

Follow Up Flag: Follow up Flag Status: Flagged

From: Jodi Bruce

Sent: Friday, June 28, 2019 5:21 PM

To: ConsumerRelations@ontarioenergyboard.ca

**Subject:** Re: Alectra Application[CSE: DnK6vy, TKT: sJg3X6]

I appreciate the the response.

What I did fail to mention in my early morning email was how the existing rates make an impact on my life, and how increasing the rates would make it even more difficult to make ends meet.

I am the owner of an 1000ft condo.

My winter bills vary from \$110-140 per month. (That's a ballpark figure as I'd have to review my bills to get exact costs)

From October/November to end of April,

I keep all three of my bdrm doors closed.

I have put plastic weather proofing on all the windows.

I basically live in a 420 sq ft area (my living room) with two portable heaters.

The temp in my home is approximately 56-68 degrees during the winter months.

I wear multiple layers & have several comforters. That's how I survive winters in Ontario.

I dare not put on the HVAC unit in my condo on, because it runs off a 220v plug.

When I tried this the first year I moved in, 2013, my bill was \$400/month. I literally have had it unplugged since.

Though the billing standard has changed.....given the means I go to every winter, and still ending up with \$110.+ invoice per month... I'd rather not even do a test run with the in house HVAC unit.

My point, is that I'm a widow with limited means, and "increasing rates to fund capital investment" seems like a interesting turn of phrase.

What capital investment? How does it benefit us, their clients?

Why weren't the particulars covered in the blanket marketing email that was sent out?

Where does the money go?? The retirement debt was a joke, and a staggering example of bad financing. The delivery charges are already exorbitant.

In this age of transparency, I'm glad we can put in our two cents, but I fear our opinions will fall on deaf ears... as it always has, when it comes to hydro.

My vote is a screaming no

Sent from my iPhone

On Jun 28, 2019, at 9:35 AM, <<u>ConsumerRelations@oeb.ca</u>> <<u>ConsumerRelations@oeb.ca</u>> wrote:

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