

[REDACTED]

From: [REDACTED]
Sent: Thursday, July 4, 2019 7:32 PM
To: ConsumerRelations@ontarioenergyboard.ca
Subject: Application for rate changes for Alectra utilities

Sent from a my iPad

Unfortunately I was celebrating my birthday with my children on July 2 the deadline for submissions. I believe out the options of rate increases and upgrades and repairs that Alectra Utilities has before them to provide exceptional service and reduced black or brown outs and total protection of there assets including employee manpower and safety that the proposal being presented to you by Alectra Utilities is a very pro-active across the board for all communities involved.

I understand that you as a board are trying to protect the interests of the consumers and find a balance for the Utilities providers and I so appreciate your process of review to protect all.

I do feel that for you as a board and Alectra as a Utility provider and me as a consumer and the thousands of others with me this is a very large proposal that requires your approval. Like I was raised, a company can only grow and provide the best of the best to its employees and its customers by protecting its assets. I am one of the assets and so are my family and friends so I am asking could you please take the leap of faith based on sound numbers provided to you for this hearing and give Alectra the approval it requires from you to provide the best service on so many levels that it can.

Remember if we wait based on the current formula for all of this, the costs for everyone will triple in the short term and if no monies are available for serious situations then where we all go?

Thank you for your consideration and review of my letter

Sincerely,
Patricia Jacome