

From: [REDACTED]

Sent: Wednesday, July 17, 2019 1:48 PM

To: ConsumerRelations@ontarioenergyboard.ca <ConsumerRelations@oeb.ca>

Subject: HPE CM: EB.2016.0315 Seasonal Customer Designation Removal

Good Afternoon,

I am greatly concerned by the proposed changes to Hydro One's rate class system. 154,000 seasonal customers are about to have their designation as a seasonal customer removed and be designated as low and medium density customers. I read an article (<https://pvbuzz.com/story/ontario-cottagers-may-see-a-hydro-hike-soon/>) about the proposed changes that will result in about \$1000 increase per customer (for those in low density <https://www.myparrysoundnow.com/50140/oeb-confirms-cottager-power-bills-to-rise-with-seasonal-elimination/>) and will be retroactive (84,000 customers x \$1000 x 2 years = \$168,000,000 now and then \$84,000,000 yearly). I have many questions and concerns.

First, this change and other recent changes seems like the "creating a crisis" stage of encouraging further privatization. People are no longer going to be able to afford their Hydro bills.

This is a considerable amount of money being removed from the communities where these cottages are. Hydro One should not be given permission to extract that money from the communities.

The article seems also to imply that the OEB suggested this change which is unacceptable. The OEB is to be an impartial representative of the consumer but this in no way works for our benefit. Yesterday (July 16th, 2019) I called the OEB complaint line to ask some questions for clarification. The person that I spoke to was very vague and non-committal. She did however say that the OEB was acting on requests from customers. I cannot see why the 84,000 people with cottages in low density areas would ever ask for this or how it could be in their interest.

When was the public notified of this potential change? Was there a public consultation?

What is this money going towards? Are my services going to be improved? Or is this purely for the shareholders?

Am I a low density customer? My address is [REDACTED]

[REDACTED]

[REDACTED]