

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS INC.

Enbridge Gas Inc. has applied to dispose of certain account balances and for approval of the amount of its earnings that it must share with customers.

Learn more. Have your say.

Enbridge Gas Inc. has applied to the Ontario Energy Board for approval to dispose of amounts recorded in certain deferral and variance accounts and for approval of the amount of its 2018 earnings that it is required to share with customers.

If the application is approved as filed, a typical residential customer in the EGD Rate Zone (former Enbridge Gas Distribution Inc. customers) would receive a one-time credit of \$11.70 in January 2020. A typical residential customer in each of the Union Rate Zones (former Union Gas Limited customers) would see the following impacts:

- **Union South Rate Zone:** a total charge of \$0.96 collected over six months, from January to June 2020
- **Union North West Rate Zone:** a total credit of \$57.21 received over six months, from January to June 2020
- **Union North East Rate Zone:** a total credit of \$21.83 received over six months, from January – June 2020

Other customers, including businesses, may also be affected.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by Enbridge Gas. We will question Enbridge Gas on the case. We will also hear questions and arguments from individual customers and from groups that represent the customers of Enbridge Gas. At the end of this hearing, the OEB will decide whether the amounts and the charges or credits requested in the application will be approved.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review the application filed by Enbridge Gas on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[applicant will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and only in relation to the following issues:

1) The proposed balances for recovery / refund recorded in the following deferral and variance accounts:

EGD Rate Zone

- Deferred Rebate Account
- Electric Program Earnings Sharing Deferral Account
- Average Use True-Up Variance Account
- Earnings Sharing Mechanism Deferral Account
- Dawn Access Costs Deferral Account
- Transactional Services Deferral Account
- Storage and Transportation Deferral Account
- Unaccounted for Gas Variance Account
- Customer Care CIS Rate Smoothing Deferral Account
- Pension and OPEB Forecast Accrual Versus Actual Cash Payment Differential Variance Account
- Manufactured Gas Plant Deferral Account

Union Rate Zones

- Unabsorbed Demand Costs Variance Account
- Upstream Transportation Optimization Deferral Account
- Short-Term Storage and Other Balancing Services Deferral Account
- Conservation Demand Management Deferral Account
- Normalized Average Consumption Deferral Account
- Tax Variance Deferral Account
- Unaccounted for Gas Volume Variance Account
- Parkway West Project Costs Deferral Account
- Brantford-Kirkwall / Parkway D Project Costs Deferral Account

- Parkway Obligation Rate Variance Deferral Account
- Unaccounted for Gas Price Variance Account
- Lobo C Compressor / Hamilton-Milton Pipeline Project Costs Deferral Account
- Lobo D / Bright C / Dawn H Compressor Project Costs Deferral Account
- Burlington-Oakville Project Costs Deferral Account
- Base Service North T-Service TransCanada Capacity Deferral Account
- Panhandle Reinforcement Project Costs Deferral Account
- Pension and Other Post-Employment Benefits Variance Account

2) The proposed 2018 utility results and earnings sharing amounts.

3) The proposed method for allocating and disposing of the deferral account balances and 2018 earnings sharing amount, if any.

LEARN MORE

Our file number for this case is **EB-2019-0105**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2019-0105** on the OEB website: www.oeb.ca/participate. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **[applicant will insert actual date 10 calendar days from the date the notice is posted on the applicant’s website]**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and e-mail address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).

