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August 29, 2019

Sent by Electronic Mail, RESS Electronic Filing and Courier

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
27-2300 Yonge Street
Toronto, ON M4P 1E4

Dear Ms. Walli:

Re: EB-2017-0108: Application for Certificates of Public Convenience and Necessity (“CPCN”) for Norfolk County, the County of Elgin, and the County of Middlesex – New customer request for service in Thames Centre

Further to Procedural Order No. 11 dated July 23, 2019, EPCOR Natural Gas Limited Partnership (“ENGLP”) wishes to advise the Ontario Energy Board (“OEB” or “Board”) of a customer request to connect two residences on Cromarty Drive in Thames Centre, within the County of Middlesex. A redacted copy of the customer emails requesting service is provided at Appendix “A” to this letter. The request identifies two customer residences seeking service in Thames Centre (“the two residences”).

Both residences are outside of ENGLP’s CPCN area but ENGLP’s infrastructure is essentially “at the doorstep” of the two residences, requiring only a service lateral and associated equipment (e.g., standard AC250 meters and BD260 regulators) to make the connection, and no directional drill under Cromarty Drive.

ENGLP seeks the OEB’s approval to incorporate the two residences into its CPCN for Thames Centre and to provide the necessary direction and approval to ENGLP in order to connect the two residences as soon as possible.

In keeping with the process set out by the Board in Procedural Order No. 11, ENGLP provides the following information:

- The cost estimate for each customer to connect each residence is **\$1,987.15¹**;
- There is a minimal capital contribution of \$200 and \$300 respectively required for ENGLP to connect each customer²;
- Assuming an annual natural gas consumption of 2,200 m³, the annual bill exclusive of taxes and rate riders, and the Federal Carbon Charge would be **\$920.28** or **\$76.69** monthly; and
- Each customer lies south of Highway 401 and immediately along ENGLP's 4" distribution line, and on the same side of the Cromarty Drive as the pipeline;
- ENGLP provides a side by side comparison of rates in Table 1 below; and
- The annual bill for Rate 1 ENGLP customers is decreasing effective January 1, 2020.

ENGLP anticipates that if a decision were rendered by the Board on or before **September 22, 2019** regarding the two residences, ENGLP would connect the two residences on or before **November 15, 2019, or better³**; ENGLP notes that, in the customer request at Appendix "A", neither customer has expressed an urgent reason to require connection to either residence ahead of the 2019 winter heating season, e.g. for safety reasons or possible damage to property.

Table 1 – Side by Side Comparison of Annual Bill for each of the customers on Cromarty Dr. effective July 1, 2019 exclusive of rate riders, taxes, and the Federal Carbon Charge

Line item	EPCOR Natural Gas LP	Enbridge Gas Distribution Inc.
Customer Charge	\$198.00	\$264.00

¹ The customers would both connect through the same "farm tap" pressure regulator off the ENGLP 4" pipeline lying along Cromarty Drive, so for simplicity a simple average of the total cost estimate has been used. There may some minor variance to the cost estimate based on meters and regulators used for each residence based on specific customer requirements.

² Both residences pass the profitability index test provided in the EBO188 decision. These costs are charged at \$10/metre with respect to the service line length in excess of 20 metres for each customer, to avoid cross-subsidization by existing customers. Residence "A" requires an additional 20 metres of service line, and residence "B" requires an additional 30 metres of service line, over the amount provided in ENGLP Aylmer's Conditions of Service.

³ The two residences are located on the same side of Cromarty road as the ENGLP pipeline, and therefore unlike the Lammers' residence connection, do not require a directional drill performed by a sub-contractor to ENGLP. The customers would still require a high-pressure farm tap and specialized fittings.

Delivery to You ⁴	\$350.76	\$121.77
Gas Supply	\$371.52	\$358.50
Total	\$920.28⁵	\$744.27
Difference in Annual Bill	\$176.01	

ENGLP would be pleased to provide natural gas service to the two residences if so directed by the Board.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

[Original signed by]

Vince Cooney, P.Eng, MBA
Senior Manager, Regulatory Affairs, Ontario
EPCOR Utilities Inc.
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(647) 730 - 0013

cc. All intervenors in EB-2017-0108
Patrick McMahon/James Whittaker, *Enbridge Gas Distribution Inc.*
Myriam Seers/Nick Kennedy, *Torys LLP*
Dana Bissoondatt/Penny Garnsworthy/Susannah Robinson, *EPCOR*
Azalyn Manzano/Ritch Murray/Richard Lanni, *Ontario Energy Board*
Scott Lewis, *OM Limited Partnership*
Richard King/Patrick Welsh, *Osler, Hoskin & Harcourt LLP*

⁴ Using Enbridge Gas Distribution's submissions of July 30, 2019 this was shown as two separate line items for 'Delivery Commodity Charge' and 'Storage Services'. Shown together to simplify rate comparison.

⁵ Equivalent bill based on January 1, 2020 rates, excluding the Federal Carbon Charge, will be \$881.44, approximately \$38.84 lower than for July 1, 2019 for a typical Rate 1 customer, using the Board directed use of 2,200m³ annually.

Cooney, Vince

From: Adams, Darryl
Sent: Monday, August 26, 2019 11:53 AM
To: Cooney, Vince
Subject: FW: Request to Supply of Natural Gas to [REDACTED] Dorchester, Aug 19 2019

From: [REDACTED]
Sent: August-19-19 9:14 PM
To: Ricketts, Stacy
Cc: Adams, Darryl
Subject: Request to Supply of Natural Gas to [REDACTED] Dorchester, Aug 19 2019

Notice: External Email

Use caution when opening links, attachments, and when prompted to enter User IDs, Passwords or Confidential Information.

Please report any suspicious email to the EPCOR Service Desk.

Att: Stacy Ricketts
Administrative & Field supervisor
EPCOR, Aylmer, Ont

Darryl Adams
Business Development Representative & Field Support
EPCOR, Aylmer, Ont

I was advised that the Ontario Energy Board ruled on an installation complaint for gas service on Dorchester rd. on Tue Aug 13 2019, the ruling allowed a owner to apply for EPCOR to supply gas in a Union Gas / Enbridge area. Neighbor [REDACTED] of [REDACTED] Dorchester was advised by EPCOR Aug 19 2019 in a phone call, that we would have to apply to The Ontario Energy Board to receive gas from EPCOR.

If the ruling is not a precedent to allow for a choice of a fuel supplier, I am asking for an estimate for EPCOR to supply a high pressure road service (farm road service) and the cost to provide the services to both residences. and the reason that EPCOR can not supply gas at this time. I have the estimated cost for Enbridge to run a new natural gas line down the rd. from Dorchester Rd. and supply gas to both residences. After I receive your response I will file a complaint to the Ontario energy Board.

Give me a call if you would like to review this e mail.

Thanks [REDACTED]

Home Phone [REDACTED]
Work Cell [REDACTED]

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