



Reply to the Attention of: Mike Richmond
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Our File No.: 267730
Date: September 27, 2019

BY RESS AND COURIER

Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street
26th Floor, Box 2319
Toronto, ON M4P 1E4

Dear Mrs. Walli,

**Re: Alectra Utilities (“Alectra Utilities”) Corporation, Board File No. EB-2019-0018
MANA participation in the Technical Conference scheduled for October 7 & 8, 2019.**

We provide this letter on behalf of Max Aicher (North America) Ltd. and Max Aicher (North America) Bloom Mill (collectively, “**MANA**”). This letter advises of MANA’s intent to participate in the Technical Conference, and its potential topic areas for questioning at the Technical Conference scheduled in this matter for October 7 and 8, 2019.

MANA expects to ask questions at the technical conference on matters related to Alectra Utilities’ interrogatory responses on the M-Factor proposal concerning the following topics:

- The historical information gathered by Alectra Utilities with respect to customer preferences;
- Alectra Utilities’ customer engagement, including without limitation the work performed by “Innovative Research Group” and UtilityPULSE;
- Alectra Utilities’ understanding of customer priorities;
- Load forecasting and growth, including any information derived from the results of its customer engagement related to these subjects;
- The impact of Alectra Utilities’ amalgamation on the amount sought within the M-Factor application;

- Quantification of potential rate impacts on Alectra Utilities' customers, including without limitation, the calculations performed in MANA-35 and those found in Exhibit 4, Tab 1, Schedule 1, Appendix 1.0 - 2020-2024 DSP Customer Engagement - Representative Report;
- The timing and urgency of each Project Investment Group described in the Distribution System Plan;
- Rate impacts on bills and on Alectra Utilities' customers;
- Customer engagement results relating to the impact of the proposed M-Factor changes, rates impact, and DSP projects on Alectra Utilities' customers, their business operations, their competitiveness, and their economic decisions; and
- Measurements of reliability, cost and performance applied by Alectra Utilities.

MANA may have additional questions arising from the responses given by Alectra Utilities to MANA's questions and those asked by others.

Yours truly,



Mike Richmond