

SYNERGY NORTH CORPORATION

2020 ELECTRICITY DISTRIBUTION RATE APPLICATION

EB-2019-0068

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ONTARIO ENERGY BOARD

IN THE MATTER OF the Ontario Energy Board Act, 1998, being Schedule B to the Energy Competition Act, 1998, S.O. 1998, c.15;

AND IN THE MATTER OF an Application by SYNERGY NORTH CORPORATION to the Ontario Energy Board for an Order or Orders approving or fixing just and reasonable rates and other service charges for the distribution of electricity as of May 1, 2020.

TITLE OF PROCEEDING: An Application by SYNERGY NORTH CORPORATION for an Order or Orders by Rate Zone approving or fixing just and reasonable distribution rates and other charges, effective May 1, 2020.

Application – Relief sought

1. SYNERGY NORTH CORPORATION (SYNERGY NORTH) is a distributor as defined in, and is licensed as such under, the *Ontario Energy Board Act, 1998* (the “Act”). SYNERGY NORTH holds Electricity Distribution Licence ED-2018-0233.
2. SYNERGY NORTH hereby applies to the Ontario Energy Board (the “Board”), pursuant to section 78 of the Act, for an Order or Orders approving or fixing just and reasonable rates for distribution service effective May 1, 2020. This Application is made in accordance with the Board’s update to Chapter 3 of the *Filing Requirements for Electricity Distribution Rate Applications*, issued on July 12, 2018, using the October 13, 2016 Handbook for Utility Rate Applications (the Handbook) IR methodology, including the following for each of SYNERGY NORTH’S Rate Zones:
 - a. An adjustment to the retail transmission service rates as provided in the Board’s *Guidelines G-2008-0001: Electricity Distribution Retail Transmission Service Rates (RTSR)*, Revision 4.0, issued June 28, 2012;
 - b. An adjustment to the price cap index, and annual IR as determined by the Board;
 - c. An adjustment to the Thunder Bay Rate Zone’s current 2019 distribution rates by applying the OEB’s adjustment mechanism of the Price Cap Index to establish 2020 electricity distribution rates, effective May 1, 2020.
 - d. An adjustment to the Kenora Rate Zone’s current 2019 distribution rates by applying the OEB’s Annual IR Index adjustment mechanism to establish 2020 electricity distribution rates, effective May 1, 2020.
 - e. Election to dispose of the Group 1 account balances, per *Section 3.2.5 of Chapter 3 of the Filing Requirements for Electricity Distribution Rate Applications*, issued on July 12, 2018.

- f. Continuation of existing Specific Service Charges and Loss Factors as approved in Thunder Bay Hydro's 2017 Cost of Service rate application (EB-2016-0105), and Kenora Hydro's 2011 Cost of Service rate application (EB-2010-0135).
3. In the event that the Board is unable to provide a Decision and Order in this Application for implementation by the Applicant as of May 1, 2020, SYNGERY NORTH requests that the Board issue an Interim Rate Order declaring the current Distribution Rates and Specific Service Charges as interim until the decided implementation date of the approved 2020 distribution rates.
4. In the event that the effective date does not coincide with the Board's decided implementation date for 2020 distribution rates and charges, SYNERGY NORTH requests permission to recover the incremental revenue from the effective date to the implementation date.
5. SYNGERY NORTH has used the Board's Excel Model: 2020 IRM Rate Generator ("2020 Rate Model") version 2.0 posted August 8, 2019 for this application. The rates for which approval is sought are shown on Tab 19 "Final Tariff Schedule" of the 2020 Rate Model for each Rate Zone.
6. This Application is supported by the written evidence comprising of a Manager's Summary, excel model, and appendices. SYNERGY NORTH may amend or supplement this written evidence prior to or during the course of the Board's hearing of this Application.

3.1 Manager's Summary

3.1 Introduction

SYNGERY NORTH is a corporation amalgamated under the laws of Ontario, with its head office in the City of Thunder Bay. SYNGERY NORTH carries on the business of distributing electricity within the City of Thunder Bay, Fort William First Nation Reserve, and the City of Kenora. SYNERGY NORTH CORPORATION is the name of the amalgamated corporation combining Thunder Bay Hydro Electricity Distribution Inc. and Kenora Hydro Electric Corporation Ltd. effective January 1, 2019. The amalgamation was approved by the Ontario Energy Board as documented in the MAAD Application (EB-2018-0124). The applicant has not yet rebased as an amalgamated company and maintains two sets of tariffs of rates and charges. For the proposed application the applicant will refer to them as the "Thunder Bay Rate Zone" and "Kenora Rate Zone".

SYNERGY NORTH submits herein a complete application (the "Application") for proposed distribution and transmission rates effective May 1, 2020 for both Thunder Bay and Kenora Rate Zones. SYNERGY NORTH has

chosen to file its 2020 Distribution Rate Application under the Price Cap Incentive Rate adjustment option for Thunder Bay Rate Zone and the Annual IR Index adjustment option for Kenora Rate Zone.

This application has been prepared in accordance with the Board's updated *Chapter 3 of the Filing Requirements for Electricity Distribution Rate Applications, – 2018 edition for 2019 Rate Applications*, issued July 12, 2018 ("2019 Filing Requirements") and *Addendum to filing requirements for Electricity Distribution Rate Applications, 2020 Applications*, dated July 15, 2019.

SYNERGY NORTH requests that this Application be disposed of by way of a written hearing.

3.1.1 Grouping for Filings

The OEB has assigned distributors seeking IRM rate adjustments effective May 1, 2020 to one of four application groupings noted below based on the expected level of complexity of the application. SYNERGY NORTH was assigned the filing date of October 15, 2019 in Tranche 2, as per the OEB direction to all distributors in the letter dated July 15, 2019 "Process for 2020 Incentive Regulation Mechanism (IRM) Distribution Rate Applications".

3.1.2 Components of the Application Filing

SYNERGY NORTH has included in this application EB-2019-0068 the following for both the Thunder Bay and Kenora Rate Zones:

1. Managers Summary;
2. Contact Information;
3. Completed Rate Generation Model & Supplemental Global Adjustment for each rate zone;
4. PDF Copy of the current 2019 tariff sheet for each Rate Zone;
5. Supporting documentation, validated reporting record keeping requirements, and other data referred to in the application for each Rate Zone;
6. A statement of who will be affected by the application and particular bill impacts for both Rate Zones;
7. Confirmation of the Applicants internet address;
8. Statement of confirmation related to accuracy of the billing determinants for each Rate Zone; and
9. Text searchable Adobe PDF format for all documents.

3.1.2.1 Contact Information

The following is the contact information for SYNERGY NORTH in this proceeding:

Applicant's Address for Service: 34 Cumberland St. N.
Thunder Bay, Ontario
P7A 4L4

Primary Contact for Electricity Distribution Licence:

Cindy Speziale, CPA, CA	Phone:	807-343-1118
Vice President, Finance	Fax:	807-343-1009
	Email:	cspeziale@synergynorth.ca

Primary Contacts for the Application:

Brittany Ashby, BMGMT	Phone:	807-343-1054
Supervisor, Business &	Fax:	807-343-1009
Regulatory Affairs	Email:	bashby@synergynorth.ca
Janice Robertson, CPA, CA	Phone:	807-467-2014
Manager, Financial &	Fax:	807-343-1009
Regulatory Affairs	Email:	jrobertson@synergynorth.ca

3.1.2.2 / 3.1.2.3 List of Attachments

The following is a list of attachments to this application;

Appendix A – 2020 Thunder Bay Rate Zone Rate Generator Model (updated August 8, 2019);
Appendix B –Thunder Bay Rate Zone Current 2019 Schedule of Tariff and Rates;
Appendix C – Thunder Bay Rate Zone Proposed 2020 Schedule of Tariff and Rates;
Appendix D – Thunder Bay Rate Zone Bill Impacts;
Appendix E – Thunder Bay Rate Zone Global Adjustment Analysis Workform v1.9 (updated July 15, 2019); and
Appendix F – 2020 Kenora Rate Zone Rate Generator Model (updated August 8, 2019);
Appendix G – Kenora Rate Zone Current 2019 Schedule of Tariff and Rates;
Appendix H - Kenora Rate Zone Proposed 2020 Schedule of Tariff and Rates;
Appendix I – Kenora Rate Zone Bill Impacts;
Appendix J – Kenora Rate Zone Global Adjustment Analysis Workform v1.9 (updated July 15, 2019); and;

3.1.2.4 Supporting Documentation

SYNERGY NORTH confirms that it has provided supporting documentation where appropriate as support to the models mentioned in the 3.1.2.3 List of Attachments for both Rate Zones. SYNERGY NORTH has also confirmed it has validated any references to the 2018 year end RRR reporting record keeping requirements and other data referred to in the application for both Rate Zones.

3.1.2.5 Notice of Application

SYNERGY NORTH recognizes that all of its customer classes will be affected by the outcome of this rate application.

3.1.2.6 Confirmation of Application

SYNERGY NORTH will provide for its customers a physical paper application (EB-2019-0068) at its customer service desk, as well as publish any updates directly to its public website for purposes of viewing the application, previous applications and related documents.

SYNERGY NORTH Public Website Address: <https://synergynorth.ca/>

3.1.2.7 Certification of Evidence

SYNERGY NORTH Vice President of Finance certifies that the evidence filed in its 2020 IRM Rate Applications are accurate to the best of her knowledge and belief for both Thunder Bay and Kenora Rate Zones.

3.1.3 Applications and Electronic Models

SYNERGY NORTH has used the Board's 2020 IRM Rate Generator (V2.0) issued by the Board on August 8, 2019, the Account 1595 Analysis Workform (V1.0) issued by the Board on June 27, 2019 and the Board's Global Adjustment (GA) Analysis Workform (V1.9) issued by the Board on July 15, 2019. SYNERGY NORTH has completed the 2020 Rate Models in accordance with the Board staff instructions. SYNERGY NORTH does not have any unique rate classes for either Rate Zones.

The model was pre-populated with distributor-specific data for SYNERGY NORTH Thunder Bay and Kenora Rate Zone specific filings, including the most recent 2019 tariff of rates and charges, load and customer data and 2018 year end RRR balances for Group 1 DVA balances.

SYNERGY NORTH confirms that both tariff of rates and charges are accurate, as included in Tab 2 'Current Tariff Schedule' of the rate generator models. SYNERGY NORTH confirms the accuracy of the pre-populated billing determinates, number of customers for Residential and GS<50 Classes and customer volume, as included in Tab 4 'Billing Det. For Def Var' of the models for both Rate Zones. Additionally, SYNERGY NORTH has completed Tab 3 –

Continuity Schedule and confirms the entries in column “BV”, representing Group 1 Deferral and Variance Account balances as of December 31, 2018 are accurate for both Thunder Bay and Kenora Rate Zone.

SYNERGY NORTH confirms that it has not diverged from the Board’s model concept or modified the 2020 Rate Model. Board staff made modifications to the 2020 Rate Model to exclude Class A volume when determining GA, as well as CBR rate riders. SYNERGY NORTH confirms that the model is correctly calculating the GA, and CBR rate rider among all classes in Tab 6, Tab 6.1, Tab 6.1a, Tab 6.2 and Tab 6.2a.

Note, that the following issues have been identified within the 2020 Rate Generator Model and require Board staff modification:

1. Tab 3. Continuity Schedule – column BV for the Thunder Bay Rate Zone is populating a figure of \$ 47,254 for the WMS - CBR Class B Sub Account Total. This is in fact a negative number of (\$47,254) and has been revised in the sub account reporting for 2.1.7 RRR As of Dec 31, 2018 on October 9, 2019. Board Staff will need to adjust the model, and will see that the balancing factor between 1580 WMS, and 1580 WMS CBR-B is null.
2. Tab 19. Final Tariff Schedule – for both the Thunder Bay Rate Zone and Kenora Rate Zone the model does not apply the inflation factor to the Tariff sheet for Retail Services Charges, and the Wireline Pole Attachment Charge. Board Staff will need to repair this to ensure the values for the inflationary regulatory charges on Tab. 17 are carried through to the Final Approved Tariff of Rates and Charges.
3. Global Adjustment Analysis Workform - for the Kenora Rate Zone the pre-populated 2018 Consumption Data does not match the 2018 RRR data as filed. The applicant requests that the Board correct the model.

Consumption Data Excluding for Loss Factor (Data to agree with RRR as applicable)

Year		2018	AS FILED
Total Metered excluding WMP	C = A+B	98,383,504	98,762,091
RPP	A	60,730,246	60,730,246
Non RPP	B = D+E	37,653,258	38,031,845
Non-RPP Class A	D	-	-
Non-RPP Class B*	E	37,653,258	38,031,845

3.2 ELEMENTS OF THE PRICE CAP IR AND THE ANNUAL IR INDEX PLAN

3.2.1 Annual Adjustment Mechanism

The annual adjustment mechanisms follow OEB-approved formulas that include components for inflation and the OEB's expectations of efficiency and productivity gains.

Thunder Bay Rate Zone:

Thunder Bay Rate Zone is on Price Cap IR. In calculating 2020 rates for Thunder Bay Rate Zone, SYNERGY NORTH has applied a Price Cap Index Adjustment of 1.05% to its 2019 Thunder Bay Rate Zone Distribution Rates, which are the rate-setting parameters provided by the Board's 2020 Rate Generator Model (Stretch Factor Group IV). SYNERGY NORTH acknowledges that distributors are to use the 2019 rate setting parameters as a placeholder until the stretch factor assignment and inflation factor for 2020 are issued by the OEB. Board staff will update the 2020 Rate Generator Model with the final 2020 price cap parameters which will be established by the Board in the supplemental report on the Renewed Regulatory Framework for Electricity (RRFE).

Kenora Rate Zone:

Kenora Rate Zone is on Annual IR Index. In calculating 2020 rates for Kenora Rate Zone, SYNERGY NORTH has applied the Annual IR Index Adjustment of 0.90% to its 2019 Kenora Rate Zone Distribution Rates, which is the highest 4th generation stretch factor rate-setting parameters provided by the Board's 2020 Rate Generator Model (Stretch Factor Group V). SYNERGY NORTH acknowledges that distributors are to use the 2019 rate setting parameters as a placeholder until the stretch factor assignment and inflation factor for 2020 are issued by the OEB. Board staff will update the 2020 Rate Generator Model with the final 2020 price cap parameters which will be established by the Board in the supplemental report on the Renewed Regulatory Framework for Electricity (RRFE).

3.2.1.1 Application of the Annual Adjustment Mechanism

Thunder Bay Rate Zone:

SYNERGY NORTH Thunder Bay Rate Zone has achieved Stretch Factor Group assignment ranking of 4 or 0.45% in the "PEG Empirical Research in Support of Incentive Rate-Setting: 2018 Benchmarking Update Report to the Ontario Energy Board" issued August 2019. Based on this ranking SYNERGY NORTH Thunder Bay Rate Zone will apply the Price Cap Index of 1.05% to its current fixed distribution charge, as well as its distribution volumetric charge.

Price Cap Index is determined using the following formula:

	Price Cap Index	
Price Escalator (GDP-IPI)	1.50%	
Less: Productivity Factor	0.00%	
Less: Stretch Factor	0.45%	(TB is in Group IV)
Price Cap Index	<u>1.05%</u>	

SYNERGY NORTH confirms the Price Cap Index adjustment of 1.05% has been applied to distribution rates (fixed and variable) uniformly across all customer rate classes for Thunder Bay Rate Zone and that the index adjustment has not been applied to the following components of distribution rate components**

- Rate Adders;
- Rate Riders;
- Retail Transmission Rates;
- Wholesale Market Service Rates;
- Rural and Remote Rate Protection Charge;
- Standard Supply Service – Administrative Charge;
- Capacity Based Recovery;
- Microfit Service Charge;
- Specific Service Charges;
- Transformation and Primary Metering Allowances;
- Smart Meter Entity Charge

** As per Tab 17. Regulatory Charges of the rate generator model the exception to the rate listing above is wireline pole attachment and retail service charges which are subject to inflationary rates of 1.50% pending OEB approved inflation rate effective in 2020.

Kenora Rate Zone:

SYNERGY NORTH Kenora Rate Zone is on an Annual IR Index, and, although achieved Stretch Factor Group assignment ranking of 2, is required to use the lowest stretch factor of 0.60% in the “PEG Empirical Research in Support of Incentive Rate-Setting: 2018 Benchmarking Update Report to the Ontario Energy Board” issued August 2019. Based on Annual IR Index SYNERGY NORTH Kenora Rate Zone will apply the Price Cap Index of 0.90% to its current fixed distribution charge, as well as its distribution volumetric charge.

Price Cap Index is determined using the following formula:

	Price Cap Index	
Price Escalator (GDP-IPI)	1.50%	
Less: Productivity Factor	0.00%	
Less: Stretch Factor	0.60%	(KN is Annual)
Price Cap Index	<u>0.90%</u>	

SYNERGY NORTH confirms the Price Cap Index adjustment of 0.90% has been applied to distribution rates (fixed and variable) uniformly across all customer rate classes for Kenora Rate Zone and that the index adjustment has not been applied to the following components of distribution rate components:**

- Rate Adders;
- Rate Riders;
- Retail Transmission Rates;
- Wholesale Market Service Rates;
- Rural and Remote Rate Protection Charge;
- Standard Supply Service – Administrative Charge;
- Capacity Based Recovery;
- Microfit Service Charge;
- Specific Service Charges;
- Transformation and Primary Metering Allowances;
- Smart Meter Entity Charge

**As per Tab 17. Regulatory Charges of the rate generator model the exception to the rate listing above is the wireline pole attachment, and retail service charges which are subject to inflationary rates of 1.50% pending OEB approved inflation rate effective in 2020.

3.2.2 Revenue to Cost Ratio Adjustments

SYNERGY NORTH Revenue to Cost ratio adjustments were approved in its 2017 Cost of Service Rate Application (EB-2016-0105) for Thunder Bay Rate Zone, and 2011 Cost of Service Rate Application (EB-2010-0135) for Kenora Rate Zone. As per Thunder Bay Rate Zone's Settlement Proposal & Agreement issued April 27, 2017 (EB-2016-0105, page 17), Thunder Bay Rate Zone was in complete settlement with all parties for its proposed cost allocation methodology and revenue to cost ratios. Thunder Bay Rate Zone does not require any further revenue-to-cost ratio adjustments to be required during the 2017 to 2021 rate years.

As per Kenora Rate Zone's Decision and Order issued May 25, 2011 (EB-2010-0135, page 30), Kenora Rate Zone settled with all parties for its proposed cost allocation methodology and revenue to cost ratios. The Board found the proposed revenue to cost ratios acceptable and consistent to cost ratio policy. The Kenora Rate Zone completed this transition in its 2013 IRM (EB-2012-0141), decreasing the revenue to cost ratio for the Unmetered Scattered Load class from 129% to 120% The Board agreed that this was consistent with the decision arising from the 2011 Cost of Service proceeding and approve the revenue to costs ratios as filed.

SYNERGY NORTH is not seeking any revenue to cost ratio adjustments in this application for either Rate Zone.

3.2.3 Rate Design for Residential Electricity Customers

On April 2, 2015, the OEB released its Board Policy: A New Distribution Rate Design for Residential Electricity Customers (EB-2014-0210) which stated that electricity distributors are expected to transition to a fully fixed monthly distribution service charge for residential customers and in most cases should be to be implemented over a period of four years, beginning in 2016. SYNERGY NORTH confirms that the fully fixed rate design for new charges are applicable only to the residential rate class and to the charges which are specifically related to distribution of electricity. SYNERGY NORTH also confirms that this residential rate design transition has been fully transitioned for both Thunder Bay and Kenora Rate Zones in 2019 IRMs (EB-2018-0069 and EB-2018-0046).

3.2.3.1 Residential Rate Design – Exception and Mitigation

SYNERGY NORTH does not require any exceptions or mitigation to its residential rate design as they have been fully transitioned to fixed rates in both Thunder Bay and Kenora Rate Zones.

3.2.3.2 Impact at the 10th Percentile of Consumption

In accordance with section 3.2.3 of the *2017 Filing Requirements*, SYNERGY NORTH is not proposing a rate mitigation plan as the rate transition is completed and the assessment of impact at the 10th percentile of consumption is no longer required.

3.2.4 Electricity Distribution Retail Transmission Service Rates

SYNERGY NORTH has prepared the RTSR using the OEB's 'Guideline G-2008-0001: Electricity Distribution Retail Transmission Service Rates (RTSR), Revision 4.0 issued June 28, 2012.' To prepare the analysis SYNERGY NORTH has used the 2020 Rate Generator Model, Tabs 10 to 15 to calculate the proposed updates to its RTSRs for each Rate Zone. SYNERGY NORTH has used the most recent wholesale transmission rates (per the Board's Decision in EB-2019 -0164, issued July 25th, 2019) in its applications for RTSRs in each Rate Zone.

SYNERGY NORTH understands that once 2020 UTR rates are determined, Board staff will adjust the 2020 Rate Generator Model to reflect any changes in Hydro One's Sub-Transmission class RTSRs.

SYNERGY NORTH has confirmed that the cells in Tab 10. RTSR Current Rates in each Rate Zone have been populated with the data from the most recent 2018 year end RRR filing. In addition to the figures reported to the OEB SYNERGY NORTH has adjusted the Non-Loss Adjusted Metered kWh, and Non-Loss Adjusted Metered kW in Thunder Bay Rate Zone model to appropriately split the "General Service 50 to 999 kW Service" Classification between metered and interval metered. SYNERGY NORTH confirms it has used its customer data to determine the

split between specific meter data, and the net of the two results in the rate classification total reported in the 2018 RRR year-end filing.

A summary of the proposed adjustment to the Current Retail Transmission Service Rates are shown in Tables 1 and 2 below:

Table 1: Thunder Bay Rate Zone RTSR Proposed Adjustment

			RTSR Network			RTSR Connection		
			Current	Proposed	Change	Current	Proposed	Change
Thunder Bay Rate Zone								
No.	Rate Class	Units	\$	\$	\$	\$	\$	\$
1	Residential	kWh	0.0059	0.0062	0.0003	0.0050	0.0051	0.0001
2	General Service < 50kW	kWh	0.0056	0.0059	0.0003	0.0046	0.0047	0.0001
3	General Service > 50 - 999 kW	kW	2.2167	2.3434	0.1267	1.756	1.7769	0.0209
4	General Service > 50 - 999 kW Interval	kW	2.3514	2.4858	0.1344	1.941	1.9641	0.0231
5	General Service 1,000 kW or Greater	kW	2.3514	2.4859	0.1345	1.941	1.9641	0.0231
6	Unmetered Scattered Load	kWh	0.0056	0.0059	0.0003	0.0046	0.0047	0.0001
7	Sentinel Lights	kW	1.6804	1.7765	0.0961	1.3861	1.4026	0.0165
8	Street Lighting	kW	1.6716	1.7672	0.0956	1.3576	1.3737	0.0161

Table 2: Kenora Rate Zone RTSR Proposed Adjustment

			RTSR Network			RTSR Connection		
			Current	Proposed	Change	Current	Proposed	Change
Kenora Rate Zone								
No.	Rate Class	Units	\$	\$	\$	\$	\$	\$
1	Residential	kWh	0.0066	0.0072	0.0006	0.0020	0.0021	0.0001
2	General Service < 50kW	kWh	0.0057	0.0062	0.0005	0.0017	0.0018	0.0001
3	General Service > 50 - 4,999 kW	kW	2.3814	2.5898	0.2084	0.64	0.6642	0.0242
4	Unmetered Scattered Load	kWh	0.0057	0.0062	0.0005	0.0017	0.0018	0.0001
5	Street Lighting	kW	1.7957	1.9529	0.1572	0.4948	0.5135	0.0187

3.2.5 Review and Disposition of Group 1 Deferral and Variance Account Balances

SYNERGY NORTH is applying to dispose of the balances in its Group 1 Deferral and Variance Accounts, as of December 31, 2018 for both Thunder Bay and Kenora Rate Zones. Projected interest from January 1 2019 to April 30 2020 is calculated using the Board's prescribed interest rates. Quarter 1 of 2019 is calculated using 2.45%, and then for the remainder of 2019 and January 1st 2020 to April 30th 2020, interest is calculated at the Board's most recent prescribed interest rate of 2.18%.

Tab 3, Continuity Schedule of the completed 2020 Rate Generator Model, as of December 31, 2018, agree with those filed with the year end 2018 balances reported on the 2.1.7 RRR filed April 30, 2019. There is an expected difference for both Thunder Bay and Kenora Rate Zones in the Wholesale Market Service Charge which is equal to the "WMS – Sub Account CBR Class B" and the "WMS – Sub Account CBR Class A".

SYNERGY NORTH confirms that no additional adjustments have been made to any deferral and variance account balances for either Rate Zone which were previously approved by the Board on a final basis.

Thunder Bay Rate Zone:

The total Group 1 amount to be disposed of for the Thunder Bay Rate Zone is \$209,969. The RSVA Global Adjustment balance in account 1589 is (\$335,315) to be returned in a rate rider from Non-RPP customers (excluding Class A customers). The RSVA WMS – Sub Account CBR – Class B in account 1580 is (\$22,571) to be returned in a rate rider to Class B customers (excluding Class A customers). The remaining Group 1 balances total \$567,855 and will be a charge to all of SYNERGY NORTH Thunder Bay Rate Zone customers. Table 3 itemizes the accounts, customers and amounts for disposition.

Table 3: Thunder Bay Rate Zone Disposition Eligibility

Thunder Bay Rate Zone			
No.	Account Descriptions	Eligibility	Total Claim
1	1589 Global Adjustment	Non RPP Class B Customers	(335,315)
2	1580 WMS - Sub Account CBR - Class B Only	Class B Customers	(22,571)
3	1551, 1580, 1584, 1586, 1588 Remainder of Group One Account Disposition	All Customers	567,855
		Total Disposition Amount	209,969

The threshold test, completed by dividing the total claim by the total system kWh yields a result of \$0.0002 / kWh which does not exceed the threshold for disposition of \$.001 per kWh (debit or credit).

No.	Thunder Bay Rate Zone	Threshold Test
1	Total Group One Disposition Claim	\$ 209,969
2	Total Distributor Metered kWh (Non Loss Adjusted) -Class B / Class A / RPP / Non RPP	896,422,144
3	Total Claim per kWh	\$ 0.0002

Although the results of the threshold test does not require SYNERGY NORTH Thunder Bay Rate Zone to dispose of the balances as of Dec 31 2017, a one-year disposition period is requested for the Group 1 Deferral and Variance Accounts, with rate riders effective May 1, 2020 until April 30, 2021. Annual disposition of Group 1 Accounts result in less risk for intergenerational gaps in disposition amounts to/from customers.

Table 4 below is SYNERGY NORTH proposed disposition summary organized by Principal and Interest for Thunder Bay's Rate Zone:

Table 4: Group One Disposition Claim Thunder Bay Rate Zone

Thunder Bay Rate Zone					
No.	Group One Account	Account #	Principal	Interest	Total
1	Smart Metering Entity Charge Variance Account	1551	(26,955)	(1,032)	(27,987)
2	RSVA - Wholesale Market Service Charge	1580	(291,380)	(10,625)	(302,005)
3	Variance WMS – Sub-account CBR Class B	1580	(21,379)	(1,192)	(22,571)
4	RSVA - Retail Transmission Network Charge	1584	340,935	14,780	355,714
5	RSVA - Retail Transmission Connection Charge	1586	436,114	18,699	454,813
6	RSVA - Power	1588	87,078	241	87,320
7	RSVA - Global Adjustment	1589	(318,575)	(16,740)	(335,315)
9	Total Disposition		205,838	4,131	209,969

Kenora Rate Zone:

The total Group 1 amount to be disposed of for the Kenora Rate Zone is (\$122,530). The RSVA Global Adjustment balance in account 1589 is (\$ 50,923) to be returned in a rate rider from Non-RPP customers (excluding Class A customers). The RSVA WMS – Sub Account CBR – Class B in account 1580 is (\$8,094) to be returned in a rate rider from Class B customers (excluding Class A customers). The remaining Group 1 balances total (\$ 63,513) also indicates a charge to all of SYNERGY NORTH Kenora Rate Zone customers. Table 5 itemizes the accounts, customers and amounts for disposition.

Table 5: Kenora Rate Zone Disposition Eligibility

Kenora Rate Zone			
No.	Account Descriptions	Eligibility	Total Claim
1	1589 Global Adjustment	Non RPP Class B Customers	(50,923)
2	1580 WMS - Sub Account CBR - Class B Only	Class B Customers	(8,094)
3	1551, 1580, 1584, 1586, 1588, 1595 Remainder of Group One Account Disposition	All Customers	(63,513)
Total Disposition Amount			(122,530)

The threshold test, completed by dividing the total claim by the total system kWh, yields a result of (\$0.0012) / kWh which exceeds the threshold for disposition of \$.001 per kWh (debit or credit), and given the results are consistent with section 3.2.5 of the *2019 Filing Requirements* and a letter issued by the Board on July 20, 2017, SYNERGY NORTH is electing to dispose of the balances in these accounts.

No.	Kenora Rate Zone	Threshold Test
1	Total Group One Disposition Claim	(122,530)
2	Total Distributor Metered kWh (Non Loss Adjusted) -Class B / Class A / RPP / Non RPP	98,762,091
3	Total Claim per kWh	(0.0012)

SYNERGY NORTH is proposing a one-year disposition period for the Group 1 Deferral and Variance Accounts, with rate riders effective May 1, 2020 until April 30, 2021 for the Kenora Rate Zone.

Table 6 below is SYNERGY NORTH proposed disposition summary organized by principal and interest for Kenora's Rate Zone:

Table 6: Group One Disposition Claim Kenora Rate Zone

Kenora Rate Zone

No.	Group One Account	Account #	Principal	Interest	Total
1	Smart Metering Entity Charge Variance Account	1551	(3,577)	(174)	(3,751)
2	RSVA - Wholesale Market Service Charge	1580	(109,752)	(6,140)	(115,892)
3	Variance WMS – Sub-account CBR Class B	1580	(7,685)	(409)	(8,094)
4	RSVA - Retail Transmission Network Charge	1584	(802)	139	(663)
5	RSVA - Retail Transmission Connection Charge	1586	13,553	671	14,224
6	RSVA - Power	1588	37,695	4,875	42,570
7	RSVA - Global Adjustment	1589	(50,245)	(678)	(50,924)
8	Total Disposition		(120,813)	(1,716)	(122,530)

Kenora Rate Zone Monthly IESO 1598 RPP Claim Process Review:

Subsequent to the 2019 IRM filing, and prior to completing the 2018 Year End Audited Financial Statements, an internal review of the RPP claims was performed for 2017 and 2018. A review of each portion of the claim, the Global Adjustment and the RPP pricing, was undertaken separately.

Review of IESO Form 1598 for Global Adjustment Claims

The review in 2018 resulted in no changes to the Global Adjustment claims or the GA Account 1589 balances or processes for calculating the monthly claims.

In addition, a further review based on the Ontario Energy Board's February 21, 2019 Accounting Guidance Related to Commodity Pass-Trough Accounts 1588 and 1589 was done on the GA claims process from 2017 and 2018. This review also determined that the GA portion of Form 1598 claims was being correctly calculated, trued-up and claimed from the IESO for both 2017 and 2018. No adjustments to Account 1589 and no further claims to or from the IESO will be made for 2017 or 2018.

Kenora Hydro had the processes in place to estimate the monthly GA claim for the IESO Form 1598 filing, and then to perform a true-up on the GA on each month once actual data was available.

There were no changes to the GA claim process required for Kenora on merger with SYNERGY NORTH, the processes are the same for both utilities, see Section 3.2.5.3.3 Commodity Accounts 1588 and 1589. **Review of IESO Form 1598 for RPP Claims**

To complete the IESO 1598 filing for RPP claims each month, two revenue reports were generated from the billing system:

- Total revenue billed for RPP customers for the month, and
- Total NSLS (Cost of Power) corresponding to that RPP revenue billed.

Each month, the difference between the revenue charged to RPP customers and the NSLS (cost of power charged to Kenora Hydro by IESO) was paid to the IESO. This resulted in an accurate payment to the IESO for the month, as the RPP revenue and the associated NSLS for the period were exact, there were no estimations used for the claims for either revenue or the cost of that commodity.

Prior to 2017, there was no true-up mechanism in place for the RPP portion of the monthly IESO claim, the payments to the IESO were based on billed revenue less associated NSLS each month for the year. Due to an approximate month time lag from meter read to billing, there were months at the beginning, and the end of each year that contained consumption from the previous or subsequent year. These shoulder periods were the focus of the review of the RPP claims for 2017 and 2018. Each month from March to December as filed did not require any adjustments to the claims, as, although they had a month delay of filing with the IESO (ie March reporting and payment to IESO was primarily February Revenue less associated NSLS), each of these months were accurate in the claim paid to the IESO. The actual RPP revenue less the associated NSLS for that RPP revenue was claimed correctly each month.

Based on the review in 2018, the examination of the impacts of the unbilled revenue calculations, as they related to the RPP pricing claims for the year, concluded that there was a debit of \$105,089 in Account 1588 RSVA Power which should have been claimed from the IESO for 2017. This journal entry was done in the General Ledger in 2018 to credit Account 1588, and claim \$105,089 from the IESO. The claim was filed with the IESO and was received in 2019.

In addition, a further review based on the Ontario Energy Board's February 21, 2019 Accounting Guidance Related to Commodity Pass-Trough Accounts 1588 and 1589 was done on the IESO claims process from 2017 and 2018. This review also determined that the RPP pricing portion of Form 1598 claims required a true-up and claim from the IESO for 2017. The calculation of the required adjustment was less than 1% higher than the initially calculated \$105,089 adjustment. No further adjustments to Account 1588 and no further claims to or from the IESO will be made for 2017 or 2018.

The closing principal balance of Account 1588 as at Dec 31, 2018 is a debit balance of \$37,695. This is the balance as reported in all OEB filings for 2018, as well as presented in the 2018 Audited Financial Statements.

3.2.5.1 Wholesale Market Participants

SYNERGY NORTH does not participate or embed any participants directly in any of the IESO-administrated markets in either of its Rate Zones.

3.2.5.2 Global Adjustment

The majority of SYNERGY NORTH customers are Class B customers for both Thunder Bay and Kenora Rate Zones. There were 11 Class A customers from January to June, and 10 Class A customers from July to December in Thunder Bay Rate Zone for the 2018 year. There were no Class A customers in the Kenora Rate Zone in 2018. Class B customers pay the global adjustment ("GA") charge based on the amount of electricity they consume in a month (kWh). Within the Class B group, there are two categories of customers: RPP customers who pay an RPP rate which has a built in GA adjustment component and the remaining Non-RPP customers who pay the Hourly Ontario Electricity Price, and a monthly GA price separately on their bills.

For Class B customers, RSVA 1589 GA captures the difference between the amounts billed (or estimated to be billed) to Non-RPP customers and the actual amount paid by the distributor to the IESO for those customers. This is the variance between the final rate for the GA and what is billed to the customers using the first estimate price as is loaded into the billing system. For Non-RPP customers, this variance is recorded in the USoA account 1589 RSVA GA. For RPP customers, this variance is built into the RPP rate for the following RPP term.

Customers that participate in the Industrial Conservation Initiative ("ICI") are referred to as Class A customers and pay GA based on their percentage contribution to the top five peak Ontario demand hours (i.e. peak demand factor) over a year-long period. SYNERGY NORTH Thunder Bay Rate Zone settles GA costs with Class A customers on the basis of actual cost, so Class A customers have not contributed to the balance in 1589 RSVA GA for the period they were Class A customers.

Only Non-RPP, Non-Class A customers have contributed to the balance in the RSVA 1589 GA variance account. The balance in this account has been allocated based on Non-RPP, Non-Class A consumption in 2017.

3.2.5.3 Class A Global Adjustment

The Board has included a requirement for 2020 Applications in its *2019 Filing Requirements and 2020 Addendum* for distributors to provide information regarding its Class A customers. This only applies to Thunder Bay Rate Zone.

SYNERGY NORTH Thunder Bay Rate Zone has indicated in the IRM Rate Generator Tab 1. Information Sheet that it had Class A customers during the period that the Account 1589 GA balances was accumulated (i.e. from the year the balance was last disposed). This is also true for the Account 1580 WMS CBR Balance.

Section 3.2.5.2 of the *2019 Filing Guidelines and 2020 Addendum* requires that distributors propose an approximate allocation for the recovery of the GA variance. Selecting this Class A option to account for Class A customers in Tab 1. Information Sheet Schedule results in Tab 6. Class A Consumption Data requirement to input the Billing Determinants by Customer for kWh and kW. These reported volumes are then stripped from the disposition of 1589 Global Adjustment Disposition, and 1580 WMS – CBR Class B Disposition, to appropriately allocate the balance to Class B customers who contributed to the variance account.

From July 2017 until June 2018, Thunder Bay Rate Zone had 11 Class A customers with a peak demand factor of .00072823. On July 1, 2018, Thunder Bay Rate Zone had 2 customers “Opt out” of the Class A and a new (1) customer “Opt Into” the ICI program changing the Class A customer count to 10 customers with a peak demand factor of .00074594.

As mentioned previously, Thunder Bay Rate Zone settles GA with Class A customers on a monthly basis and on the basis of actual cost. As a result, the customers in the Class A program did not contribute to the balance in RSVA 1589 GA for the period they were Class A customers. Therefore the entire Class A consumption of 114,682,213 kWh (full year Class A) and 11,648,632 (partial year Class A) is stripped from the Total Metered Non-RPP 2018 consumption used to develop a GA Rate Rider.

Customers who transitioned mid-year into the ICI program from 2017 to 2018 and through the current period, have contributed partially to the residual GA variance balance which was accrued while the transition customers were classified as Class B customers. Thunder Bay Rate Zone has segregated the consumption data for the three customers who transitioned between Class B to Class A or Class A to Class B and the model will allocate the portion of Account 1589 GA based on specific consumption periods. Therefore, the total metered 2018 consumption for customers that transitioned between Class A and B during the period that the GA balance accumulated in the amount of 11,648,632 kWh for Class A contribution is stripped from the Total Metered Non-RPP 2018 consumption used to develop a GA Rate Rider. Class B eligible consumption for the three transition customers’ results in 14,809,340 kWh and can be seen below in Table 7.

Table 7: Transition kWh for Transition Customers

Line No.	Transition Customer - Non Loss Adjusted Billing Determinants	Determinants	January - June	July - December	
1	Customer 1	kWh	6,677,748.00	4,584,528.00	
2		kW	12,350.00	9,626.00	
3	Opt Into Class A	Class A / B Transition	B	A	
4	Customer 2	kWh	3,104,424.00	2,658,312.00	
5		kW	17,484.00	18,564.00	
6	Opt Out of Class A	Class A / B Transition	A	B	
7	Customer 3	kWh	3,959,680.00	5,473,280.00	
8		kW	18,217.00	19,378.00	
9	Opt Out of Class A	Class A / B Transition	A	B	Total kWh for 2018
10	Class A Total	kWh	7,064,104.00	4,584,528.00	11,648,632.00
11	Class B Total	kWh	6,677,748.00	8,131,592.00	14,809,340.00

It is important to note that these transition customers will not be charged/refunded the general GA rate rider. All transition customers will only be responsible for the customer's specific amount which is allocated to them for their contribution to Class B GA and CBR billing.

The RSVA 1589 GA balance has been allocated to the remaining Non-RPP customers based on the total Non-RPP consumption per class, excluding Class A customers. A separate rate rider is used to dispose of the balance RSVA 1589 GA to other class B customers. See Table 8 below for the GA Transition Customer split of Global Adjustment.

Table 8: Transition GA Disposition Eligibility Split

Line No.	Eligibility	Consumption (kWh)	% Allocation	GA Claim Dollars	
1	Non Rpp Consumption	379,820,143		\$ 335,315	
2	Class A Consumption for Partial Year Class A	11,648,632			
3	Consumption for Full Year Class A	114,682,213			
4	Total Class B Consumption	253,489,298			
5	Class B Transition Customers	14,809,340	5.84%	\$ 19,590	Monthly Equal Payments
6	Customer 1	6,677,748	45%	8,833	736
7	Customer 2	2,658,312	18%	3,516	293
8	Customer 3	5,473,280	37%	7,240	603
9	Total Class B Eligibility	14,809,340.00	100%	19,590	1,632

All GA rate riders have been calculated on an energy basis (kWh) as per 2019 Filing Requirements and 2020 Addendum section 3.2.5.2 and can be found on tab 6.1 GA in the 2020 Thunder Bay Rate Zone IRM Rate Generator Model.

Additionally, WMS CBR Class B balance has also been allocated between the remaining Class B customers based on the total Non-RPP consumption per class, excluding Class A customers using the same methodology as described above for Thunder Bay Rate Zone. This is described in more detail in section 3.2.5.4 in this application.

3.2.5.3.1 Global Adjustment Analysis Workform

As directed by the Board for the 2020 Rate Applications, distributors are required to complete the Global Adjustment (GA) Analysis Workform. This workform compares the general ledger principal balance to an expected principal balance based on monthly GA volumes, revenues and costs.

SYNERGY NORTH has completed the GA Analysis Workform for both Thunder Bay and Kenora Rate Zone. The GA Analysis helps the OEB assess if the balance being requested for disposition in Account 1589 is reasonable, and helps confirm the accuracy of both accounts 1588 and 1589. SYNERGY NORTH confirms that the Consumption Data from Note 2 reflects the RRR data which was filed April 30 2019, for 2018 volumes, non-loss adjusted.

SYNERGY NORTH confirms that it uses the first estimate of global adjustment to bill its customers for both of its Rate Zones. This treatment is applicable for all customer classes and is trued-up to the final rate posted by the IESO.

OEB has indicated that distributors who have a more precise monthly kWh volume data available based on allocation of billing data by calendar/load month may propose to use this data in the GA Analysis to calculate the expected GA balance. SYNERGY NORTH has chosen to populate the GA Analysis Workform with its Non-RPP Class B consumption with losses for both Rate Zones. A billing system query produces a report of the monthly “consumed” kWh for each Non-RPP customer. The system pulls the consumption billed between meter read dates, and based on consumption by day, provides a calendar month “consumed” amount. SYNERGY NORTH uses the results of this report to true up its estimates once all billing cycles for the quarter have fully billed out volumes for the period.

SYNERGY NORTH has provided the reconciling items which are included throughout the regular process of recording the balance for the Global Adjustment principal balance. Unresolved differences as a % of expected GA payments to the IESO fall below the OEB’s instructed 1% threshold, (0.4% variance for the Thunder Bay Rate Zone principal balance, and 0.7% variance to the Kenora Rate Zone principal balance).

3.2.5.3.2 Global Adjustment Settlement Process

The Board has included a requirement in its Filing Requirement and 2020 Addendum for distributors to provide a description of their GA settlement process with the IESO. Questions from the *2019 Filing Requirements and 2020 Addendum* are underlined below, with corresponding answers provided below each question.

- Global Adjustment Pricing

SYNERGY NORTH confirms that it uses the first estimate of global adjustment to bill its customers. This treatment is applicable for all customer classes in both Rate Zones.

- Process for providing consumption estimates to IESO

SYNERGY NORTH settles with the IESO for the estimated difference between spot and RPP pricing, for RPP customers within four business days of month end.

Conventional meters (Designated customers on Tier1\2 pricing) : Total estimated consumption (kWh) is determined by multiplying the current number of active customers (excluding those with retailers) by same month of the previous year's average consumption for that group. This estimated consumption is then split between Tier 1 and Tier 2 pricing based on historical trending.

Time of use meters : Total estimated consumption (kWh) is determined by multiplying the current number of active customers (excluding those with retailers) by same month of the previous year's average consumption for that group. This estimated consumption is then split between on-peak, off-peak and mid-peak, based on historical trending.

Total RPP consumption is then calculated by adding the consumption of customers on conventional meters to the TOU customer consumption.

SYNERGY NORTH notes that its process for providing consumption (kWh) estimates to the IESO contains some inherent assumptions, in part due to data timing and data limitations. SYNERGY NORTH performs quarterly true-ups to provide timely adjustments for any variances from the initial estimates. The true up process uses the monthly Non-RPP Class B billed consumption with losses, as reported in the GA Analysis Workform.

- Describe the true up process to reconcile estimates of RPP and Non-RPP consumption, once actuals are known

Total kWh sold each month is determined by taking the actual kWh volume purchased from the IESO, plus any embedded generation volume, less any Class A volume. The result provides the total kWh to be split between RPP and Non-RPP customers. An IT system query is run which provides total monthly usage for Non-RPP customers. The difference between the total kWh purchased from the IESO, less the Non-RPP consumption from the IT query, is determined as being the RPP volume each month. The RPP kWh is multiplied by the actual GA rate to determine the total monthly GA charge attributable to RPP customers. This calculation is then compared to the GA on RPP customers that was originally estimated and paid to (or received from) the IESO each month. Any difference is settled with the IESO on a quarterly basis.

- The description should detail the treatment of embedded generation or any embedded distribution customers

Embedded generation is taken into consideration with determining the total power purchases for the month.

- Distributors are reminded that they are expected to use accrual accounting

SYNERGY NORTH confirms it uses accrual accounting in its GA settlement process.

3.2.5.3.3 Commodity Accounts 1588 and 1589

SYNERGY NORTH has reviewed the board letter issued May 23, 2017 'OEB's Guidance on Disposition and has ensured that the controls, processes and systems for calculating RPP claims are tested to ensure its effectiveness. SYNERGY NORTH regularly reconciles the estimates of RPP and Non-RPP consumption to actuals on a quarterly basis. SYNERGY NORTH confirms that it has been following the guidance, and trueing up its settlement claims on a quarterly basis.

Any RPP settlement true-up claims made with the IESO in the period subsequent to the fiscal year end, are accrued in the current year.

SYNERGY NORTH ensures that it has appropriate financial controls, processes and systems in place related to the RPP settlement claims.

3.2.5.3.4 Global Adjustment Certification of Evidence

SYNERGY NORTH Vice President of Finance certifies that to the best of her knowledge and belief, that SYNERGY NORTH has robust processes and internal controls in place for the preparation, review, verification and oversight of the account balances being disposed, consistent with the certification requirements in Chapter 1 of the filing requirements.

3.2.5.4 Capacity Based Recovery

SYNERGY NORTH confirms that it follows the OEB Accounting Guidance on CBR issued by the Board on July 25 2016.

SYNERGY NORTH has Class A customers in its Thunder Bay Rate Zone only. Kenora Rate Zone does not have any customers who qualify for this rate classification.

SYNERGY NORTH Thunder Bay Rate Zone bills its Class A customers their share of the actual CBR Charge, equal to Charge Type 1350 on the monthly IESO invoice based on the respective percentage related to Peak Demand Factor. Class A Customers are billed by the IESO for CBR Costs recorded under charge type 1350 for CBR for Class A consumption are recorded in account 4708 charges – WMS Sub Account CBR Class A.

SYNERGY NORTH Thunder Bay Rate Zone records WMS revenues for CBR on all consumption effective January 1, 2018 and onwards for Class B customers, excluding Wholesale Market Participants. Costs recorded under charge type 1351 for CBR Class B consumption is recorded in Accounts 4708 Charges – WMS, Sub Accounts CBR Class B. SYNERGY NORTH tracks the variance between the revenue billed to customers for Class B CBR and the costs recorded under Charge Type 1351 for CBR in Account 1580 WMS Sub Account CBR Class B. Carrying charges are applied monthly opening balances at the board prescribed rate.

SYNERGY NORTH has indicated in the 2020 IRM Rate Generator Tab 3. Continuity Schedule that it has Class A customers during the period that the Account 1580 WMS CBR balances was accumulated (i.e. from the year the balance was last disposed).

Section 3.2.5.2 of the *2019 Filing Requirements and 2020 Addendum* requires that distributors propose an approximate allocation for the recovery of the CBR variance. Selecting this Class A option to account for Class A customers in Tab 1. Information Sheet results in Tab 6. Class A Consumption Data requirement to input the Billing Determinants by Customer for kWh and kW. This tab segregates the consumption for those transition customers who have moved from Class B to Class A during the account accumulation period so that balances may be appropriately applied to those customers that attributed to them. These reported volumes are then stripped from the disposition of 1580 WMS – CBR Class B Disposition, to appropriately allocate the balance to Class B customers who contributed to the variance account (as has been earlier described in section 3.2.5.3 Global Adjustment).

Following this exercise, SYNERGY NORTH allocated CBR Class B amount results in a volumetric rate rider that rounds to zero at the fourth decimal place in all rate classes. Therefore the entire balance in Account 1580, CBR Class B is added to the Account 1580 WMS Control account to be disposed of through the general purpose Group 1 DVA rate riders.

Account 1580 Sub Account CBR Class A is not disposed of through rate proceedings, but directly, as discussed earlier. A residual balance is recorded at year end December 31, 2018 for WMS – Sub Account - CBR Class A which SYNERGY NORTH acknowledges is applicable for only one of its Class A customers during the specific accumulation period. SYNERGY NORTH notes that this balance was accumulated during the 2017 - 2018 year and has since received approval for the direct customer disposition/billing of the account balance in its 2017 Cost of Service Rate Application (EB-2016-0105) approved October 19, 2017. SYNERGY NORTH can confirm that this settlement has been completed and this is consistent with data inputted in Tab 3. Continuity Schedule. The eligible Class B disposition amounts are shown below in table 8 in 12 minimal monthly equal payments to the three customers who transitioned throughout this rate year.

Table 9: Transition CBR Disposition Eligibility Split

Line No.	Eligibility	Consumption (kWh)	% Allocation	CBR Claim Dollars	
1	Non Rpp Consumption	896,422,144		(22,571)	
2	Class A Consumption for Partial Year Class A	11,648,632			
3	Consumption for Full Year Class A	114,682,213			
4	Total Class B Consumption	770,091,299			
5	Class B Transition Customers	14,809,340	1.92%	(434)	Monthly Equal Payments
6	Customer 1	6,677,748	45%	(196)	(16)
7	Customer 2	2,658,312	18%	(78)	(6)
8	Customer 3	5,473,280	37%	(160)	(13)
9	Total Class B Eligibility	14,809,340.00	100%	(434)	(36)

3.2.5.5 Account 1595 Analysis Work form

Thunder Bay Rate Zone:

As per the new requirements, distributors who meet the requirements for disposition of residual balances of account 1595-sub accounts must complete the 1595 Analysis work form. The new work form compares principal and interest amounts previously approved for disposition to the residual balances which are remaining after amounts have been recovered/refunded to customers through rate riders.

SYNERGY NORTH will be doing bill corrections for the General Service over 50 kW customers due to an undercharge of the GA rate rider, as approved in EB-2016-0105 for rates effective October 1, 2017. Given that the amounts in the accounts are not finalized, SYNERGY NORTH Thunder Bay Rate Zone is not requesting disposal of Account 1595 (2017) at this time. This will be adjusted and subject to audit at year end.

SYNERGY NORTH Thunder Bay Rate Zone does not request disposition of 1595 (2015) and 1595 (2016) as these are no longer eligible for disposition and have retired with immaterial residual interest balances.

Kenora Rate Zone:

SYNERGY NORTH is not requesting approvals to dispose of the deferrals and variance account balances for 1595 sub-account vintages 1595(2015), 1595(2016), and 1595(2017) in Kenora Rate Zone as these are no longer eligible for disposition and have retired with an immaterial residual interest balance. Therefore the 1595 Analysis work form is not required to be submitted.

3.2.6 LRAMVA

SYNERGY NORTH acknowledges, in accordance with the Board's Filing Requirements for Conservation and Demand Management ("CDM"), at minimum, distributors must apply for disposition of the balance in the Lost Revenue Adjustment Mechanism Variance Account ("LRAMVA") at the time of their Cost of Service rate application. Distributors may apply for the disposition of the balance in the LRAMVA on an annual basis, as part of their IRM rate applications, if the balance is deemed significant.

3.2.6.1 Disposition of LRAMVA

SYNERGY NORTH will not be seeking disposition of its LRAMVA in its 2020 IRM Rate Application for either Rate Zone and has not included the amount in Tab 3 – Continuity Schedules.

3.2.7 Tax Changes

Thunder Bay Rate Zone:

Under a 4th Generation IR, a 50/50 sharing of any tax savings is required if legislated tax changes, when applied to the tax provision calculation in a Cost of Service application, result in savings to the LDC. In SYNERGY NORTH Thunder Bay Rate Zone's most recent Cost of Service electricity distribution rate application (EB-2016-0105), the corporate tax rate used was 26.5%. Currently there are no known legislated tax changes in 2020 that will create tax savings.

Kenora Rate Zone:

In SYNERGY NORTH Kenora Rate Zone's most recent Cost of Service electricity distribution rate application (EB-2010-035), the corporate tax rate used in this determination was 15.5% for May 1, 2011 rates. There is a known legislated tax change that will reduce the combined tax rate to 12.5%. This reduction results in a total tax savings of \$4,891. The required 50/50 sharing of \$2,446 does not result in a calculated rate rider in this model. This amount will be recorded in the 2020 year end as a credit into a Sub-Account 1595.

3.2.8 Z-Factor Claims

SYNERGY NORTH is not requesting the recovery of costs associated with unforeseen events or extraordinary costs by means of a Z-Factor in this application.

3.3 Elements Specific Only to the Price Cap IR Plan

3.3.1 / 3.3.2 Advanced Capital Model\Incremental Capital Module

SYNERGY NORTH is not proposing any Incremental Capital Module cost recovery in this application. The 2020 Capital Module application to ACM and ICM has not been completed.

3.3.3 Treatment of Costs for “Eligible Investments”

SYNERGY NORTH is not requesting advanced funding for renewable generation connection costs or smart grid development costs at this time.

3.3.4 Conservation and Demand Management Costs for Distributors

SYNERGY NORTH confirms, in accordance with the Section 3.3.4 of the *2019 Filing Requirements* that no CDM costs are included in distribution rates. These costs were excluded from Revenue Requirement calculations in Thunder Bay Hydro's 2017 Cost of Service Rate application and Kenora Hydro's 2011 Cost of Service Rate application.

3.3.5 Off Ramps

SYNERGY NORTH Thunder Bay Rate Zone 2018 RRR April 30, 2019 filing included a regulated achieved ROE for 2018 within the 300 basis point dead band. SYNERGY NORTH Thunder Bay Rate Zone has not exceeded the ROE dead band and continues to request a Price Cap IR adjustment in this application.

Kenora Hydro Electric Corporation Ltd.'s 2018 RRR April 30, 2019 filing included a regulated achieved ROE for 2018 outside the 300 basis point dead band. SYNERGY NORTH Kenora Rate Zone has requested the Annual IR Index adjustment in this application.

3.4 Specific Exclusions from Price Cap IR or Annual IR Index Applications

SYNERGY NORTH confirms that it is not seeking any specifically excluded items in this rate application process.

3.4.1 Specific Request

SYNERGY NORTH confirms that it is not seeking any specific requests in this rate application process.

3.5 Bill Impacts

The service and rate classifications, together with the associated electricity distribution rates included in the 2020 IRM models, are those approved by the Board in its Decision and Orders in SYNERGY NORTH Thunder Bay Rate Zone 2017 Cost of Service Rate Application (EB-2016-0105) and Kenora Rate Zone 2011 Cost of Service Rate Application (EB-2010-0135).

Thunder Bay Rate Zone Bill Impacts:

The total bill impact to a Residential Regulated Price Plan customer in the Thunder Bay Rate Zone with a monthly electricity consumption of 750 kWh's is an increase of \$2.02 or 1.91% per month (incl. HST and 8% rebate).

The total bill impact to a "General Service < 50 kW Service Classification" Regulated Price Plan in the Thunder Bay Rate Zone customer with a monthly electricity consumption of 2,000 kWh's is an increase of 8.74 or 3.2% per month (inc. HST and 8% rebate).

The following Table 10 includes a summary of the bill impacts for each rate class, based on the outcomes of the detailed bill impacts in Tab 20 of the 2020 IRM Rate Generator Model.

Table 10: Thunder Bay Rate Zone 2020 Bill Impact Summary

RATE CLASSES / CATEGORIES (eg: Residential TOU, Residential Retailer)	Units	Sub-Total						Total	
		A		B		C		Total Bill	
		\$	%	\$	%	\$	%	\$	%
RESIDENTIAL SERVICE CLASSIFICATION - RPP	kWh	\$ 0.26	1.0%	\$ 1.61	6.0%	\$ 1.92	5.4%	\$ 2.02	1.9%
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION - RPP	kWh	\$ 0.69	1.1%	\$ 4.29	6.3%	\$ 5.12	5.7%	\$ 5.38	2.0%
GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION - Non-RPP (Other)	kW	\$ 6.38	1.0%	\$ 19.50	3.5%	\$ 36.92	3.6%	\$ 41.72	0.6%
GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION - Non-RPP (Other)	kW	\$ 76.55	1.1%	\$ 156.85	2.3%	\$ 394.67	3.0%	\$ 445.98	0.5%
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION - RPP	kWh	\$ 0.13	1.0%	\$ 0.82	5.9%	\$ 0.99	5.4%	\$ 1.12	1.8%
SENTINEL LIGHTING SERVICE CLASSIFICATION - RPP	kW	\$ 0.16	1.1%	\$ 0.73	5.1%	\$ 0.85	4.8%	\$ 0.95	3.7%
STREET LIGHTING SERVICE CLASSIFICATION - Non-RPP (Other)	kW	\$ 0.08	1.0%	\$ 0.70	8.9%	\$ 0.81	7.5%	\$ 0.92	3.8%
RESIDENTIAL SERVICE CLASSIFICATION - Non-RPP (Retailer)	kWh	\$ 0.26	1.0%	\$ 0.34	1.2%	\$ 0.65	1.8%	\$ 0.73	0.5%
RESIDENTIAL SERVICE CLASSIFICATION - RPP	kWh	\$ 0.26	1.0%	\$ 0.71	2.7%	\$ 0.81	2.8%	\$ 0.85	1.6%
GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION - Non-RPP (Other)	kW	\$ 6.38	1.0%	\$ 19.50	3.5%	\$ 38.09	3.6%	\$ 43.04	0.6%

SYNERGY NORTH notes that none of its customer rate classes in the Thunder Bay Rate Zone are nearing the 10% which is the threshold consideration for mitigation measures by distributors.

Kenora Rate Zone Bill Impacts:

The total bill impact to a Residential Regulated Price Plan customer in the Kenora Rate Zone with a monthly electricity consumption of 750 kWh's is an increase of \$0.32 or 0.3% per month (incl. HST and 8% rebate).

The total bill impact to a "General Service < 50 kW Service Classification" Regulated Price Plan customer with a monthly electricity consumption of 2,000 kWh's is an increase of \$0.64 or 0.2% per month (incl. HST and 8% rebate).

The following Table 11 includes a summary of the bill impacts for each rate class, based on the outcomes of the detailed bill impacts in Tab 20 of the 2020 IRM Rate Generator Model.

Table 11: Kenora Rate Zone 2020 Bill Impact Summary

RATE CLASSES / CATEGORIES (eg: Residential TOU, Residential Retailer)	Units	Sub-Total						Total	
		A		B		C		Total Bill	
		\$	%	\$	%	\$	%	\$	%
RESIDENTIAL SERVICE CLASSIFICATION - RPP	kWh	\$ 0.28	0.9%	\$ (0.24)	-0.7%	\$ 0.30	0.7%	\$ 0.32	0.3%
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION - RPP	kWh	\$ 0.56	1.1%	\$ (0.64)	-1.1%	\$ 0.61	0.8%	\$ 0.64	0.2%
GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION - Non-RPP (Other)	kW	\$ 6.54	0.9%	\$ (32.56)	-4.2%	\$ (9.30)	-0.9%	\$ (10.51)	-0.4%
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION - RPP	kWh	\$ 4.68	0.8%	\$ (2.82)	-0.5%	\$ 5.00	0.7%	\$ 5.65	0.3%
STREET LIGHTING SERVICE CLASSIFICATION - Non-RPP (Retailer)	kWh	\$ 24.45	0.9%	\$ (16.56)	-0.6%	\$ 0.50	0.0%	\$ 0.56	0.0%
RESIDENTIAL SERVICE CLASSIFICATION - Non-RPP (Retailer)	kWh	\$ 0.28	0.9%	\$ (1.22)	-3.5%	\$ (0.67)	-1.6%	\$ (0.76)	-0.5%
RESIDENTIAL SERVICE CLASSIFICATION - RPP	kWh	\$ 0.28	0.9%	\$ 0.10	0.3%	\$ 0.29	0.8%	\$ 0.30	0.5%

SYNERGY NORTH notes that none of its customer rate classes in the Kenora Rate Zone are nearing the 10% which is the threshold consideration for mitigation measures by distributors.

APPENDICES

Appendix A: Thunder Bay Rate Zone 2020 Rate Generator Model



Ontario Energy Board

Incentive Rate-setting Mechanism Rate Generator

for 2020 Filers

Version2.0

Utility Name	Synergy North Corporation
Service Territory	Thunder Bay Rate Zone
Assigned EB Number	EB-2019-0068
Name of Contact and Title	Brittany Ashby, Supervisor Business & Regulatory Affairs
Phone Number	807-343-1054
Email Address	bashby@synergynorth.ca
We are applying for rates effective	May 1, 2020 +
Rate-Setting Method	Price Cap IR
1. Select the last Cost of Service rebasing year	2017
2. Select the year that the balances of Accounts 1588 and 1589 were last approved for disposition <i>(e.g. If 2017 balances were approved for disposition in the 2019 rate application, select 2017)</i>	2017
3. Select the year that the balances of the remaining Group 1 DVAs were last approved for disposition	2017
4. Select the earliest vintage year in which there is a balance in Account 1595 <i>(e.g. If 2016 is the earliest vintage year in which there is a balance in a 1595 sub-account, select 2016)</i>	2016
5. Did you have any Class A customers at any point during the period that the Account 1589 balance accumulated (i.e. from the year the balance was last disposed to the year requested for disposition)?	Yes
6. Did you have any customers classified as Class A at any point during the period where the balance in Account 1580, Sub-account CBR Class B accumulated (i.e. from the year the balance was last disposed to the year requested for disposition)?	No
7. Retail Transmission Service Rates: Synergy North Corporation is:	Transmission Connected
8. Have you transitioned to fully fixed rates?	Yes

- Legend**
- Pale green cells represent input cells.
- Pale blue cells represent drop-down lists. The applicant should select the appropriate item from the drop-down list.
- Red cells represents flags to identify either non-matching values or incorrect user selections.
- Pale grey cell represent auto-populated RRR data.
- White cells contain fixed values, automatically generated values or formulae.

Synergy North Corporation
Thunder Bay Rate Zone
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2019
approved schedules of Rates, Charges and Loss Factors

EB-2018-0069

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	24.77
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020 - Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kWh	(0.0012)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0059
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0050

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. This class includes medium and large-size commercial buildings, apartment buildings, condominiums, trailer courts, industrial plants, as well as large stores, shopping centers, hospitals, manufacturing or processing plants, garages, storage buildings, hotels, motels, schools, colleges, arenas and other comparable premises. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply:
General Service 50 to 1,000 kW non-interval metered
General Service 50 to 1,000 kW interval metered.
Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	27.67
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0180
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020		
- Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020		
- Approved on an Interim Basis	\$/kWh	(0.0012)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0056
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. This class includes medium and large-size commercial buildings, apartment buildings, condominiums, trailer courts, industrial plants, as well as large stores, shopping centers, hospitals, manufacturing or processing plants, garages, storage buildings, hotels, motels, schools, colleges, arenas and other comparable premises. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply:
General Service 50 to 1,000 kW non-interval metered
General Service 50 to 1,000 kW interval metered.
Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	208.24
Distribution Volumetric Rate	\$/kW	3.3857
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020 - Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(0.5286)
Retail Transmission Rate - Network Service Rate	\$/kW	2.2167
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7560
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.3514
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	1.9410

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 1,000 KW OR GREATER SERVICE

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 1,000 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O.Reg.429/04. Further servicing details are available in the distributor’s Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	2,979.44
Distribution Volumetric Rate	\$/kW	2.8537
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020		
- Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020		
- Approved on an Interim Basis	\$/kW	(0.4406)
Retail Transmission Rate - Network Service Rate	\$/kW	2.3514
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9410

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, private sentinel lighting etc. The customer will provide detailed manufacturing information/documentation with regard to electrical demand/ consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	8.24
Distribution Volumetric Rate	\$/kWh	0.0120
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020		
- Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020		
- Approved on an Interim Basis	\$/kWh	(0.0010)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0056
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor’s Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	8.13
Distribution Volumetric Rate	\$/kW	6.5265
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(0.3511)
Retail Transmission Rate - Netw ork Service Rate	\$/kW	1.6804
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3861

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photocells. The consumption for these customers will be based on the calculated load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	1.13
Distribution Volumetric Rate	\$/kW	6.8029
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020		
- Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020		
- Approved on an Interim Basis	\$/kW	(0.5341)
Retail Transmission Rate - Network Service Rate	\$/kW	1.6716
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3576

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Easement letter	\$	15.00
Account history	\$	15.00
Returned cheque (plus bank charges)	\$	25.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account (see Note below)

Late payment - per month	%	1.50
Late payment - per annum	%	19.56
Disconnect/reconnect at meter - during regular hours	\$	65.00
Disconnect/reconnect at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole - during regular hours	\$	185.00
Disconnect/reconnect at pole - after regular hours	\$	415.00
Install/remove load control device - during regular hours	\$	65.00
Install/remove load control device - after regular hours	\$	185.00

Other

Service call - customer-owned equipment	\$	30.00
Service call - after regular hours	\$	165.00
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	43.63

NOTE: Ontario Energy Board Rate Order EB-2017-0183, issued on March 14, 2019, identifies changes to the Non-Payment of Account Service Charges effective July 1, 2019

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.		
One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly fixed charge, per retailer	\$	40.00
Monthly variable charge, per customer, per retailer	\$/cust.	1.00
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.60
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.60)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.50
Processing fee, per request, applied to the requesting party	\$	1.00
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.00
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer	1.0394
Total Loss Factor - Primary Metered Customer	1.029

		2017									
Account Descriptions	Account Number	Opening Principal Amounts as of Jan 1, 2017	Transactions Debit/ (Credit) during 2017	OEB-Approved Disposition during 2017	Principal Adjustments ¹ during 2017	Closing Principal Balance as of Dec 31, 2017	Opening Interest Amounts as of Jan 1, 2017	Interest Jan 1 to Dec 31, 2017	OEB-Approved Disposition during 2017	Interest Adjustments ¹ during 2017	Closing Interest Amounts as of Dec 31, 2017
Group 1 Accounts											
LV Variance Account	1550	0				0	0				0
Smart Metering Entity Charge Variance Account	1551	0			(10,596)	(10,596)	0			(52)	(52)
RSVA - Wholesale Market Service Charge ³	1580	0			(1,976,298)	(1,976,298)	0			(23,994)	(23,994)
Variance WMS – Sub-account CBR Class A ⁵	1580	0				0	0				0
Variance WMS – Sub-account CBR Class B ⁵	1580	0			(90,636)	(90,636)	0			(1,530)	(1,530)
RSVA - Retail Transmission Network Charge	1584	0			(41,280)	(41,280)	0			(5,264)	(5,264)
RSVA - Retail Transmission Connection Charge	1586	0			420,726	420,726	0			229	229
RSVA - Power ⁴	1588	0	(263,860)	106,684	907,580	537,037	0	2,025	(708)	(5,032)	(2,299)
RSVA - Global Adjustment ⁴	1589	0	113,045	925,820	889,320	76,545	0	2,786	6,816	10,683	6,653
Disposition and Recovery/Refund of Regulatory Balances (2013) ³	1595	0		(130)		130	0	3	(3)		6
Disposition and Recovery/Refund of Regulatory Balances (2014) ³	1595	0	(16)	91,255		(91,271)	0	(314)	(39,759)		39,446
Disposition and Recovery/Refund of Regulatory Balances (2015) ³	1595	0	25	0		25	0	(1,569)	0		(1,569)
Disposition and Recovery/Refund of Regulatory Balances (2016) ³	1595	0	(421,664)	0		(421,664)	0	4,655	0		4,655
Disposition and Recovery/Refund of Regulatory Balances (2017) ³	1595	0	822,925	870,052		(47,127)	0	(6,975)	53,883		(60,858)
Disposition and Recovery/Refund of Regulatory Balances (2018) ³	1595	0				0	0	0	0		0
<i>Not to be disposed of until a year after rate rider has expired and that balance has been audited</i>	1595	0				0	0				0
RSVA - Global Adjustment	1589	0	113,045	925,820	889,320	76,545	0	2,786	6,816	10,683	6,653
Total Group 1 Balance excluding Account 1589 - Global Adjustment		0	137,411	1,067,861	(790,505)	(1,720,955)	0	(2,174)	13,413	(35,643)	(51,230)
Total Group 1 Balance		0	250,456	1,993,681	98,815	(1,644,410)	0	611	20,229	(24,960)	(44,577)
LRAM Variance Account (only input amounts if applying for disposition of this account)	1568	0				0	0				0
Total including Account 1568		0	250,456	1,993,681	98,815	(1,644,410)	0	611	20,229	(24,960)	(44,577)

		2018									
Account Descriptions	Account Number	Opening Principal Amounts as of Jan 1, 2018	Transactions Debit/ (Credit) during 2018	OEB-Approved Disposition during 2018	Principal Adjustments ¹ during 2018	Closing Principal Balance as of Dec 31, 2018	Opening Interest Amounts as of Jan 1, 2018	Interest Jan 1 to Dec 31, 2018	OEB-Approved Disposition during 2018	Interest Adjustments ¹ during 2018	Closing Interest Amounts as of Dec 31, 2018
Group 1 Accounts											
LV Variance Account	1550	0		0		0	0		0		0
Smart Metering Entity Charge Variance Account	1551	(10,596)	(26,955)	(2,219)		(35,332)	(52)	(433)	(230)		(255)
RSVA - Wholesale Market Service Charge ⁵	1580	(1,976,298)	(291,377)	(979,061)		(1,288,614)	(23,994)	(26,117)	(15,588)		(34,522)
Variance WMS – Sub-account CBR Class A ⁵	1580	0		0		0	0		0		0
Variance WMS – Sub-account CBR Class B ⁵	1580	(90,636)	(21,378)	(65,002)		(47,013)	(1,530)	(1,177)	(2,464)		(243)
RSVA - Retail Transmission Network Charge	1584	(41,280)	340,935	(108,761)		408,416	(5,264)	6,274	(3,572)		4,582
RSVA - Retail Transmission Connection Charge	1586	420,726	436,115	88,448		768,392	229	13,777	723		13,282
RSVA - Power ⁴	1588	537,037	87,094	800,906		(176,775)	(2,299)	(8,747)	9,289		(20,335)
RSVA - Global Adjustment*	1589	76,545	(318,574)	(36,499)		(205,530)	6,653	(4,527)	3,246		(1,120)
Disposition and Recovery/Refund of Regulatory Balances (2013) ³	1595	130	(136)	0		(6)	6		0		6
Disposition and Recovery/Refund of Regulatory Balances (2014) ³	1595	(91,271)	51,825	0		(39,446)	39,446		0		39,446
Disposition and Recovery/Refund of Regulatory Balances (2015) ³	1595	25	(321,158)	(186,325)		(134,808)	(1,569)		(135,385)		133,816
Disposition and Recovery/Refund of Regulatory Balances (2016) ³	1595	(421,664)	231,419	0		(190,245)	4,655		0		4,655
Disposition and Recovery/Refund of Regulatory Balances (2017) ³	1595	(47,127)	1,070,297	0		1,023,170	(60,858)	15,072	0		(45,786)
Disposition and Recovery/Refund of Regulatory Balances (2018) ³	1595	0	373,765	488,513		(114,748)	0	(3,869)	143,980		(147,849)
<i>Not to be disposed of until a year after rate rider has expired and that balance has been audited</i>	1595	0				0	0				0
RSVA - Global Adjustment	1589	76,545	(318,574)	(36,499)	0	(205,530)	6,653	(4,527)	3,246	0	(1,120)
Total Group 1 Balance excluding Account 1589 - Global Adjustment		(1,720,955)	1,930,446	36,499	0	172,992	(51,230)	(5,220)	(3,247)	0	(53,203)
Total Group 1 Balance		(1,644,410)	1,611,872	0	0	(32,538)	(44,577)	(9,748)	(1)	0	(54,324)
LRAM Variance Account (only input amounts if applying for disposition of this account)	1568	0		0		0	0				0
Total including Account 1568		(1,644,410)	1,611,872	0	0	(32,538)	(44,577)	(9,748)	(1)	0	(54,324)

		2019			
		Principal Disposition during 2019 - instructed by OEB	Interest Disposition during 2019 - instructed by OEB	Closing Principal Balances as of Dec 31, 2018 Adjusted for Disposition during 2019	Closing Interest Balances as of Dec 31, 2018 Adjusted for Disposition during 2019
Account Descriptions	Account Number	0	0	0	0
		(8,377)	(25)	(26,955)	(230)
		(997,234)	(32,563)	(291,380)	(1,959)
				0	0
Group 1 Accounts					
LV Variance Account	1550	(25,634)	313	(21,379)	(556)
Smart Metering Entity Charge Variance Account	1551	67,481	(58)	340,935	4,640
RSVA - Wholesale Market Service Charge ⁹	1580	332,278	7,554	436,114	5,728
Variance WMS – Sub-account CBR Class A ⁵	1580	(263,854)	(17,987)	87,078	(2,348)
Variance WMS – Sub-account CBR Class B ⁵	1580				
RSVA - Retail Transmission Network Charge	1584	113,045	6,145	(318,575)	(7,265)
RSVA - Retail Transmission Connection Charge	1586	0	0	(6)	6
RSVA - Power ⁴	1588	0	0	(39,446)	39,446
RSVA - Global Adjustment ⁴	1589	0	0	(134,808)	133,816
Disposition and Recovery/Refund of Regulatory Balances (2013) ³	1595	222,414	(405,498)	(412,658)	410,153
Disposition and Recovery/Refund of Regulatory Balances (2014) ³	1595			1,023,170	(45,786)
Disposition and Recovery/Refund of Regulatory Balances (2015) ³	1595			(114,748)	(147,849)
Disposition and Recovery/Refund of Regulatory Balances (2016) ³	1595				
Disposition and Recovery/Refund of Regulatory Balances (2017) ³	1595				
Disposition and Recovery/Refund of Regulatory Balances (2018) ³	1595	559,880	442,118	(559,880)	(442,118)
<i>Not to be disposed of until a year after rate rider has expired and that balance has been audited</i>	1595				
		113,045	6,145	(318,575)	(7,265)
RSVA - Global Adjustment	1589	(113,045)	(6,145)	286,037	(47,058)
Total Group 1 Balance excluding Account 1589 - Global Adjustment		(559,880)	(0)	(32,538)	(54,323)
Total Group 1 Balance					
				0	0
LRAM Variance Account (only input amounts if applying for disposition of this account)	1568				
Total including Account 1568		(559,880)	(0)	(32,538)	(54,323)

		Projected Interest on Dec-31-18 Balances					2.1.7 RRR	
Account Descriptions	Account Number	Projected Interest from Jan 1, 2019 to Dec 31, 2019 on Dec 31, 2018 balance adjusted for disposition during 2019 ²	Projected Interest from Jan 1, 2020 to Apr 30, 2020 on Dec 31, 2018 balance adjusted for disposition during 2019 ²	Total Interest	Total Claim	Account Disposition: Yes/No?	As of Dec 31, 2018	Variance RRR vs. 2018 Balance <i>(Principal + Interest)</i>
Group 1 Accounts								
LV Variance Account	1550	0	0	0	0		0	0
Smart Metering Entity Charge Variance Account	1551	(606)	(196)	(1,032)	(27,987)		(35,588)	(0)
RSVA - Wholesale Market Service Charge ⁹	1580	(6,549)	(2,117)	(10,625)	(302,005)		(1,370,388)	(47,252)
Variance WMS – Sub-account CBR Class A ⁵	1580	0	0	0	0		0	0
Variance WMS – Sub-account CBR Class B ⁵	1580	(480)	(155)	(1,192)	(22,571)		47,254	94,510
RSVA - Retail Transmission Network Charge	1584	7,663	2,477	14,780	355,714		412,997	(0)
RSVA - Retail Transmission Connection Charge	1586	9,802	3,169	18,699	454,813		781,675	0
RSVA - Power ⁴	1588	1,957	633	241	87,320	Yes	(197,110)	(0)
RSVA - Global Adjustment ⁴	1589	(7,160)	(2,315)	(16,740)	(335,315)	Yes	(206,650)	0
Disposition and Recovery/Refund of Regulatory Balances (2013) ³	1595			6	0	No	0	(0)
Disposition and Recovery/Refund of Regulatory Balances (2014) ³	1595			39,446	0	No	0	(0)
Disposition and Recovery/Refund of Regulatory Balances (2015) ³	1595	0	0	133,816	0	No	(992)	(0)
Disposition and Recovery/Refund of Regulatory Balances (2016) ³	1595	0	0	410,153	0	No	(185,590)	0
Disposition and Recovery/Refund of Regulatory Balances (2017) ³	1595	22,996	7,435	(15,355)	0	No	977,383	(0)
Disposition and Recovery/Refund of Regulatory Balances (2018) ³	1595	(2,579)	(834)	(151,261)	0	No	(262,597)	(0)
<i>Not to be disposed of until a year after rate rider has expired and that balance has been audited</i>	1595	(12,583)	(4,068)	(458,770)	0	No		0
RSVA - Global Adjustment	1589	(7,160)	(2,315)	(16,740)	(335,315)		(206,650)	0
Total Group 1 Balance excluding Account 1589 - Global Adjustment		19,620	6,343	(21,095)	545,284		119,791	2
Total Group 1 Balance		12,460	4,028	(37,835)	209,969		(86,860)	2
LRAM Variance Account (only input amounts if applying for disposition of this account)	1568			0	0		0	0
Total including Account 1568		12,460	4,028	(37,835)	209,969		(86,860)	2

Rate Class	Unit	Total Metered kWh	Total Metered kW	Metered kWh for Non-RPP Customers (excluding WMP)	Metered kW for Non-RPP Customers (excluding WMP)	Metered kWh for Wholesale Market Participants (WMP)	Metered kW for Wholesale Market Participants (WMP)	Total Metered kWh less WMP consumption (if applicable)	Total Metered kW less WMP consumption (if applicable)	1568 LRAM Variance Account Class Allocation (\$ amounts)	Number of Customers for Residential and GS<50 classes ³
RESIDENTIAL SERVICE CLASSIFICATION	kWh	325,120,245	0	2,815,248	0	0	0	325,120,245	0		45,795
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	kWh	136,789,778	0	15,078,512	0	0	0	136,789,778	0		4,677
GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION	kW	270,091,140	685,646	199,311,229	480,595	0	0	270,091,140	685,646		
GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION	kW	155,152,008	487,344	155,152,008	487,344	0	0	155,152,008	487,344		
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	kWh	2,027,079	0	287,210	0	0	0	2,027,079	0		
SENTINEL LIGHTING SERVICE CLASSIFICATION	kW	112,347	335	112,347	335	0	0	112,347	335		
STREET LIGHTING SERVICE CLASSIFICATION	kW	7,129,547	20,116	7,063,589	19,942	0	0	7,129,547	20,116		
Total		896,422,144	1,193,441	379,820,143	988,216	0	0	896,422,144	1,193,441	0	50,472

Threshold Test

Total Claim (including Account 1568)	\$209,969
Total Claim for Threshold Test (All Group 1 Accounts)	\$209,969
Threshold Test (Total claim per kWh) ⁴	\$0.0002 Claim does not meet the threshold test.

As per Section 3.2.5 of the 2019 Filing Requirements for Electricity Distribution Rate Applications, an applicant may elect to dispose of the Group 1 account balances below the threshold. If doing so, please select YES from the adjacent drop-down cell and also indicate so in the Manager's Summary. If not, please select NO.

YES

Allocation of Group 1 Accounts (including Account 1568)

Rate Class				allocated based on			allocated based on			
	% of Total kWh	% of Customer Numbers **	% of Total kWh adjusted for WMP	1550	1551	1580	1584	1586	1588	
RESIDENTIAL SERVICE CLASSIFICATION	36.3%	90.7%	36.3%	0	(25,393)	(109,533)	129,013	164,954	31,670	0
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	15.3%	9.3%	15.3%	0	(2,593)	(46,085)	54,280	69,402	13,325	0
GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION	30.1%	0.0%	30.1%	0	0	(90,994)	107,176	137,035	26,309	0
GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION	17.3%	0.0%	17.3%	0	0	(52,271)	61,567	78,719	15,113	0
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	0.2%	0.0%	0.2%	0	0	(683)	804	1,028	197	0
SENTINEL LIGHTING SERVICE CLASSIFICATION	0.0%	0.0%	0.0%	0	0	(38)	45	57	11	0
STREET LIGHTING SERVICE CLASSIFICATION	0.8%	0.0%	0.8%	0	0	(2,402)	2,829	3,617	694	0
Total	100.0%	100.0%	100.0%	0	(27,987)	(302,005)	355,714	454,813	87,320	0

** Used to allocate Account 1551 as this account records the variances arising from the Smart Metering Entity Charges to Residential and GS<50 customers.

1a

The year Account 1589 GA was last disposed

2017

1b

The year Account 1580 CBR Class B was last disposed

2017

Note that the sub-account was established in 2015.

2a

Did you have any customers who transitioned between Class A and Class B (transition customers) during the period the Account 1589 GA balance accumulated (i.e. from the year after the balance was last disposed to the current year requested for disposition)?

Yes

(e.g. If you received approval to dispose of the GA variance account balance as at December 31, 2015, the period the GA variance accumulated would be 2016 to 2018.)

2b

Did you have any customers who transitioned between Class A and Class B (transition customers) during the period the Account 1580, sub-account CBR Class B balance accumulated (i.e. from the year after the balance was last disposed to the current year requested for disposition)?

Yes

(e.g. If you received approval to dispose of the CBR Class B balance as at December 31, 2016, the period the CBR Class B variance accumulated would be 2017 to 2018.)

3a

Enter the number of transition customer you had during the period the Account 1589 GA or Account 1580 CBR B balance accumulated

3

Clear All

Transition Customers - Non-loss Adjusted Billing Determinants by Customer

Customer	Rate Class		2018	
			January to June	July to December
Customer 1	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION	kWh	6,677,748	4,584,528
		kW	12,350	9,626
		Class A/B	B	A
Customer 2	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION	kWh	3,104,424	2,658,312
		kW	17,484	18,564
		Class A/B	A	B
Customer 3	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION	kWh	3,959,680	5,473,280
		kW	18,217	19,378
		Class A/B	A	B

3b

Enter the number of rate classes in which there were customers who were Class A for the full year during the period the Account 1589 GA or Account 1580 CBR B balance accumulated. Enter the total Class A consumption in the rate class in the table

9

Clear All

Rate Classes with Class A Customers - Billing Determinants by Rate Class

	Rate Class		2018
Rate Class 1	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICA	kWh	11,846,664
		kW	27,639
Rate Class 2	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICA	kWh	10,449,300
		kW	22,751
Rate Class 3	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICA	kWh	20,149,320
		kW	35,884
Rate Class 4	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICA	kWh	6,572,880
		kW	13,482
Rate Class 5	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICA	kWh	10,771,152
		kW	49,093
Rate Class 6	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICA	kWh	3,929,580
		kW	22,420
Rate Class 7	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICA	kWh	6,724,260
		kW	36,724
Rate Class 8	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICA	kWh	37,018,896
		kW	73,370
Rate Class 9	GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICA	kWh	7,220,160
		kW	24,925

Year the Account 1589 GA Balance Last Disposed	2017
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Allocation of total Non-RPP Consumption (kWh) between Current Class B and Class A/B Transition Customers

		Total	2018
Non-RPP Consumption Less WMP Consumption	A	379,820,143	379,820,143
Less Class A Consumption for Partial Year Class A Customers	B	11,648,632	11,648,632
Less Consumption for Full Year Class A Customers	C	114,682,213	114,682,213
Total Class B Consumption for Years During Balance Accumulation	D = A-B-C	253,489,298	253,489,298
All Class B Consumption for Transition Customers	E	14,809,340	14,809,340
Transition Customers' Portion of Total Consumption	F = E/D	5.84%	

Allocation of Total GA Balance \$

Total GA Balance	G	-\$ 335,315
Transition Customers Portion of GA Balance	H=F*G	-\$ 19,590
GA Balance to be disposed to Current Class B Customers through Rate Rider	I=G-H	-\$ 315,725

Allocation of GA Balances to Class A/B Transition Customers

# of Class A/B Transition Customers		3				
Customer		Total Metered Consumption (kWh) for Transition Customers During the Period When They Were Class B Customers	Metered Consumption (kWh) for Transition Customers During the Period When They Were Class B Customers in 2018	% of kWh	Customer Specific GA Allocation for the Period When They Were a Class B customer	Monthly Equal Payments
Customer 1		6,677,748	6,677,748	45.09%	-\$ 8,833	-\$ 736
Customer 2		2,658,312	2,658,312	17.95%	-\$ 3,516	-\$ 293
Customer 3		5,473,280	5,473,280	36.96%	-\$ 7,240	-\$ 603
Total		14,809,340	14,809,340	100.00%	-\$ 19,590	

The purpose of this tab is to calculate the GA rate riders for all current Class B customers who did not transition between Class A and B in the period since the Account 1589 GA was last disposed. Calculations in this tab will be modified upon completion of tab 6.1a, which allocates a portion of the GA balance to transition customers, if applicable.
Effective January 2017, the billing determinant and all rate riders for the disposition of GA balances will be calculated on an energy basis (kWhs) regardless of the billing determinant used for distribution rates for the particular class (see Chapter 3, Filing Requirements, section 3.2.5.2)

Default Rate Rider Recovery Period (in months)	12
Proposed Rate Rider Recovery Period (in months)	12

Rate Rider Recovery to be used below

		Total Metered 2018 Consumption for Class A Customers that were Class A for the entire period GA balance accumulated	Total Metered 2018 Consumption for Customers that Transitioned Between Class A and B during the period GA balance accumulated	Non-RPP Metered Consumption for Current Class B Customers (Non-RPP Consumption excluding WMP, Class A and Transition Customers' Consumption)	% of total kWh	Total GA \$ allocated to Current Class B Customers	GA Rate Rider		
		kWh	kWh	kWh					
RESIDENTIAL SERVICE CLASSIFICATION	kWh	2,815,248	0	0	2,815,248	1.2%	(\$3,724)	-\$0.0013	kWh
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	kWh	15,078,512	0	0	15,078,512	6.3%	(\$19,946)	-\$0.0013	kWh
GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION	kWh	199,311,229	0	0	199,311,229	83.5%	(\$263,649)	-\$0.0013	kWh
CLASSIFICATION	kWh	155,152,008	114,682,213	26,457,972	14,011,823	5.9%	(\$18,535)	-\$0.0013	kWh
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	kWh	287,210	0	0	287,210	0.1%	(\$380)	-\$0.0013	kWh
SENTINEL LIGHTING SERVICE CLASSIFICATION	kWh	112,347	0	0	112,347	0.0%	(\$149)	-\$0.0013	kWh
STREET LIGHTING SERVICE CLASSIFICATION	kWh	7,063,589	0	0	7,063,589	3.0%	(\$9,344)	-\$0.0013	kWh
Total		379,820,143	114,682,213	26,457,972	238,679,958	100.0%	(\$315,727)		

Year Account 1580 CBR Class B was Last Disposed

2017

Allocation of Total Consumption (kWh) between Current Class B and Class A/B Transition Customers

		Total	2018
Total Consumption Less WMP Consumption	A	896,422,144	896,422,144
Less Class A Consumption for Partial Year Class A Customers	B	10,793,376	11,648,632
Less Consumption for Full Year Class A Customers	C	114,682,213	114,682,213
Total Class B Consumption for Years During Balance Accumulation	D = A-B-C	770,946,555	770,091,299
All Class B Consumption for Transition Customers	E	14,809,340	14,809,340
Transition Customers' Portion of Total Consumption	F = E/D	1.92%	

Allocation of Total CBR Class B Balance \$

Total CBR Class B Balance	G	-\$ 22,571
Transition Customers Portion of CBR Class B Balance	H=F*G	-\$ 434
CBR Class B Balance to be disposed to Current Class B Customers through Rate Rider	I=G-H	-\$ 22,137

Allocation of CBR Class B Balances to Transition Customers

# of Class A/B Transition Customers		3				
Customer		Total Metered Class B Consumption (kWh) for Transition Customers During the Period When They were Class B Customers	Metered Class B Consumption (kWh) for Transition Customers During the Period When They were Class B Customers in 2018	% of kWh	Customer Specific CBR Class B Allocation for the Period When They Were a Class B Customer	Monthly Equal Payments
Customer 1		6,677,748	6,677,748	45.09%	-\$ 196	-\$ 16
Customer 2		2,658,312	2,658,312	17.95%	-\$ 78	-\$ 6
Customer 3		5,473,280	5,473,280	36.96%	-\$ 160	-\$ 13
Total		14,809,340	14,809,340	100.00%	-\$ 434	-\$ 36

Input required at cells C13 and C14. This workshseet calculates rate riders related to the Deferral/Variance Account Disposition (if applicable) and rate riders for Account 1568. Rate Riders will not be generated for the microFIT class.

Default Rate Rider Recovery Period (in months)	12	
DVA Proposed Rate Rider Recovery Period (in months)	12	Rate Rider Recovery to be used below
LRAM Proposed Rate Rider Recovery Period (in months)	12	Rate Rider Recovery to be used below

Rate Class	Unit	Total Metered kWh	Metered kW or kVA	Total Metered	Total Metered	Allocation of Group 1 Account Balances to All Classes ²	Allocation of Group 1	Deferral/Variance Account Rate Rider ²	Deferral/Variance	Revenue Reconciliation ¹
				kWh less WMP consumption	kW less WMP consumption		Account Balances to Non-WMP Classes Only (If Applicable) ²		Account Rate Rider for Non-WMP (if applicable) ²	
RESIDENTIAL SERVICE CLASSIFICATION	kWh	325,120,245	0	325,120,245	0	190,710		0.0006	Account 1568 Rate Rider	
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	kWh	136,789,778	0	136,789,778	0	88,329		0.0006		
GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION	kW	270,091,140	685,646	270,091,140	685,646	179,526		0.2618		
GENERAL SERVICE 1,000 KW OR GREATER SERVICE	kW	155,152,008	487,344	155,152,008	487,344	103,128		0.2116		
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	kWh	2,027,079	0	2,027,079	0	1,347		0.0007		
SENTINEL LIGHTING SERVICE CLASSIFICATION	kW	112,347	335	112,347	335	75		0.2229		
STREET LIGHTING SERVICE CLASSIFICATION	kW	7,129,547	20,116	7,129,547	20,116	4,739		0.2356		
										566,003.08

¹ When calculating the revenue reconciliation for distributors with Class A customers, the balances of sub-account 1580-CBR Class B will not be taken into consideration if there are Class A customers since the rate riders, if any, are calculated separately.

² Only for rate classes with WMP customers are the Deferral/Variance Account Rate Riders for Non-WMP (column H and J) calculated separately. For all rate classes without WMP customers, balances in account 1580 and 1588 are included in column G and disposed through a combined Deferral/Variance Account and Rate Rider.

Summary - Sharing of Tax Change Forecast Amounts

	2017	2020
OEB-Approved Rate Base	\$ -	\$ -
OEB-Approved Regulatory Taxable Income	\$ -	\$ -
Federal General Rate		15.0%
Federal Small Business Rate		9.0%
Federal Small Business Rate (calculated effective rate) ^{1,2}		9.0%
Ontario General Rate		11.5%
Ontario Small Business Rate		3.5%
Ontario Small Business Rate (calculated effective rate) ^{1,2}		3.5%
Federal Small Business Limit		\$ 500,000
Ontario Small Business Limit		\$ 500,000
Federal Taxes Payable		\$ -
Provincial Taxes Payable		\$ -
Federal Effective Tax Rate		0.0%
Provincial Effective Tax Rate		0.0%
Combined Effective Tax Rate	0.0%	0.0%
Total Income Taxes Payable	\$ -	\$ -
OEB-Approved Total Tax Credits (enter as positive number)	\$ -	\$ -
Income Tax Provision	\$ -	\$ -
Grossed-up Income Taxes	\$ -	\$ -
Incremental Grossed-up Tax Amount		\$ -
Sharing of Tax Amount (50%)		\$ -

Notes

1. Regarding the small business deduction, if applicable,

a. If taxable capital exceeds \$15 million, the small business rate will not be applicable.
b. If taxable capital is below \$10 million, the small business rate would be applicable.
c. If taxable capital is between \$10 million and \$15 million, the appropriate small business rate will be calculated.

2. The OEB's proxy for taxable capital is rate base.

Calculation of Rebased Revenue Requirement and Allocation of Tax Sharing Amount. Enter data from the last OEB-Approved Cost of Service application in columns C through H.

As per Chapter 3 Filing Requirements, shared tax rate riders are based on a 1 year disposition.

Rate Class		Re-based Billed Customers or Connections	Re-based Billed kWh	Re-based Billed kW	Re-based Service Charge	Re-based Distribution Volumetric Rate kWh	Re-based Distribution Volumetric Rate kW	Service Charge Revenue	Distribution Volumetric Rate Revenue kWh	Distribution Volumetric Rate Revenue kW	Revenue Requirement from Rates	Service Charge % Revenue	Distribution Volumetric Rate % Revenue kWh	Distribution Volumetric Rate % Revenue kW	Total % Revenue
RESIDENTIAL SERVICE CLASSIFICATION	kWh							0	0	0	0	0.0%	0.0%	0.0%	0.0%
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	kWh							0	0	0	0	0.0%	0.0%	0.0%	0.0%
GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION	kW							0	0	0	0	0.0%	0.0%	0.0%	0.0%
GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION	kW							0	0	0	0	0.0%	0.0%	0.0%	0.0%
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	kWh							0	0	0	0	0.0%	0.0%	0.0%	0.0%
SENTINEL LIGHTING SERVICE CLASSIFICATION	kW							0	0	0	0	0.0%	0.0%	0.0%	0.0%
STREET LIGHTING SERVICE CLASSIFICATION	kW							0	0	0	0	0.0%	0.0%	0.0%	0.0%
Total		0	0	0				0	0	0	0				0.0%

Rate Class		Total kWh (most recent RRR filing)	Total kW (most recent RRR filing)	Allocation of Tax Savings by Rate Class	Distribution Rate Rider
RESIDENTIAL SERVICE CLASSIFICATION	kWh	325,120,245		0	0.00 \$/customer
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	kWh	136,789,778		0	0.0000 kWh
GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION	kW	270,091,140	685,646	0	0.0000 kW
GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION	kW	155,152,008	487,344	0	0.0000 kW
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	kWh	2,027,079		0	0.0000 kWh
SENTINEL LIGHTING SERVICE CLASSIFICATION	kW	112,347	335	0	0.0000 kW
STREET LIGHTING SERVICE CLASSIFICATION	kW	7,129,547	20,116	0	0.0000 kW
Total		896,422,144	1,193,441	\$0	

Rate Class	Rate Description	Unit	Rate	Non-Loss Adjusted Metered kWh	Non-Loss Adjusted Metered kW	Applicable Loss Factor	Loss Adjusted Billed kWh
Residential Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0059	325,120,245	0	1.0394	337,929,983
Residential Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0050	325,120,245	0	1.0394	337,929,983
General Service Less Than 50 kW Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0056	136,789,778	0	1.0394	142,179,295
General Service Less Than 50 kW Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046	136,789,778	0	1.0394	142,179,295
General Service 50 To 999 kW Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	2.2167	194,490,680	501,493		
General Service 50 To 999 kW Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7560	194,490,680	501,493		
General Service 50 To 999 kW Service Classification	Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.3514	75,600,460	184,153		
General Service 50 To 999 kW Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Meter	\$/kW	1.9410	75,600,460	184,153		
General Service 1,000 kW Or Greater Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	2.3514	155,152,008	487,344		
General Service 1,000 kW Or Greater Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9410	155,152,008	487,344		
Unmetered Scattered Load Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0056	2,027,079	0	1.0394	2,106,946
Unmetered Scattered Load Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046	2,027,079	0	1.0394	2,106,946
Sentinel Lighting Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	1.6804	112,347	335		
Sentinel Lighting Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3861	112,347	335		
Street Lighting Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	1.6716	7,129,547	20,116		
Street Lighting Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3576	7,129,547	20,116		

For this line item, please ensure that the consumption and demand values have been adjusted to account for non-interval/interval customers.
For this line item, please ensure that the consumption and demand values have been adjusted to account for non-interval/interval customers.

Uniform Transmission Rates		Unit	2018		2019 (Jan 1 - June 30)		2019 (July 1 - Dec		2020	
Rate Description			Rate		Rate		Rate		Rate	
Network Service Rate		kW	\$	3.61	\$	3.71	\$	3.83	\$	3.83
Line Connection Service Rate		kW	\$	0.95	\$	0.94	\$	0.96	\$	0.96
Transformation Connection Service Rate		kW	\$	2.34	\$	2.25	\$	2.30	\$	2.30

Hydro One Sub-Transmission Rates	Unit		2018		2019 (Jan 1 - June 30)		2019 (July 1 - Dec		2020
Rate Description			Rate		Rate		Rate		Rate
Network Service Rate	kW	\$	3.1942	\$	3.1942	\$	3.2915	\$	3.2915
Line Connection Service Rate	kW	\$	0.7710	\$	0.7710	\$	0.7877	\$	0.7877
Transformation Connection Service Rate	kW	\$	1.7493	\$	1.7493	\$	1.9755	\$	1.9755
Both Line and Transformation Connection Service Rate	kW	\$	2.5203	\$	2.5203	\$	2.7632	\$	2.7632

If needed, add extra host here. (I)		Unit	2018	2019	2020
Rate Description			Rate	Rate	Rate
Network Service Rate		kW			
Line Connection Service Rate		kW			
Transformation Connection Service Rate		kW			
Both Line and Transformation Connection Service Rate		kW	\$ -	\$ -	\$ -
If needed, add extra host here. (II)		Unit	2018	2019	2020
Rate Description			Rate	Rate	Rate
Network Service Rate		kW			
Line Connection Service Rate		kW			
Transformation Connection Service Rate		kW			
Both Line and Transformation Connection Service Rate		kW	\$ -	\$ -	\$ -
Low Voltage Switchgear Credit (if applicable, enter as a negative value)		\$	Historical 2018	Current 2019	Forecast 2020

IESO		Network			Line Connection			Transformation Connection			Total Connection
Month		Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January		155,367	\$3.61	\$ 560,875	74,915	\$0.95	\$ 71,169	165,098	\$2.34	\$ 386,329	\$ 457,499
February		145,482	\$3.61	\$ 525,190	68,293	\$0.95	\$ 64,878	152,062	\$2.34	\$ 355,825	\$ 420,703
March		131,956	\$3.61	\$ 476,361	62,541	\$0.95	\$ 59,414	136,289	\$2.34	\$ 318,916	\$ 378,330
April		124,083	\$3.61	\$ 447,940	59,505	\$0.95	\$ 56,530	134,604	\$2.34	\$ 314,974	\$ 371,503
May		103,679	\$3.61	\$ 374,281	52,842	\$0.95	\$ 50,200	115,631	\$2.34	\$ 270,577	\$ 320,776
June		108,593	\$3.61	\$ 392,021	59,984	\$0.95	\$ 56,985	129,837	\$2.34	\$ 303,819	\$ 360,803
July		116,096	\$3.61	\$ 419,107	62,382	\$0.95	\$ 59,263	138,750	\$2.34	\$ 324,675	\$ 383,938
August		130,848	\$3.61	\$ 472,361	67,527	\$0.95	\$ 64,151	155,134	\$2.34	\$ 363,014	\$ 427,164
September		108,825	\$3.61	\$ 392,858	57,343	\$0.95	\$ 54,476	128,029	\$2.34	\$ 299,588	\$ 354,064
October		116,660	\$3.61	\$ 421,143	57,911	\$0.95	\$ 55,015	128,990	\$2.34	\$ 301,837	\$ 356,852
November		138,455	\$3.61	\$ 499,823	66,872	\$0.95	\$ 63,528	153,441	\$2.34	\$ 359,052	\$ 422,580
December		145,439	\$3.61	\$ 525,035	69,377	\$0.95	\$ 65,908	153,546	\$2.34	\$ 359,298	\$ 425,206
Total		1,525,483	\$ 3.61	\$ 5,506,994	759,492	\$ 0.95	\$ 721,517	1,691,411	\$ 2.34	\$ 3,957,902	\$ 4,679,419

Hydro One		Network			Line Connection			Transformation Connection			Total Connection
Month		Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January			\$0.0000			\$0.0000			\$0.0000		\$ -
February			\$0.0000			\$0.0000			\$0.0000		\$ -
March			\$0.0000			\$0.0000			\$0.0000		\$ -
April			\$0.0000			\$0.0000			\$0.0000		\$ -
May			\$0.0000			\$0.0000			\$0.0000		\$ -
June			\$0.0000			\$0.0000			\$0.0000		\$ -
July			\$0.0000			\$0.0000			\$0.0000		\$ -
August			\$0.0000			\$0.0000			\$0.0000		\$ -
September			\$0.0000			\$0.0000			\$0.0000		\$ -
October			\$0.0000			\$0.0000			\$0.0000		\$ -
November			\$0.0000			\$0.0000			\$0.0000		\$ -
December			\$0.0000			\$0.0000			\$0.0000		\$ -
Total		-	\$ -	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	\$ -

Add Extra Host Here (I) (if needed)		Network			Line Connection			Transformation Connection			Total Connection
Month		Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January			\$ -			\$ -			\$ -		\$ -
February			\$ -			\$ -			\$ -		\$ -
March			\$ -			\$ -			\$ -		\$ -
April			\$ -			\$ -			\$ -		\$ -
May			\$ -			\$ -			\$ -		\$ -
June			\$ -			\$ -			\$ -		\$ -
July			\$ -			\$ -			\$ -		\$ -
August			\$ -			\$ -			\$ -		\$ -
September			\$ -			\$ -			\$ -		\$ -
October			\$ -			\$ -			\$ -		\$ -
November			\$ -			\$ -			\$ -		\$ -
December			\$ -			\$ -			\$ -		\$ -
Total		-	\$ -	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	\$ -

Add Extra Host Here (II) (if needed)		Network			Line Connection			Transformation Connection			Total Connection
Month		Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January			\$ -			\$ -			\$ -		\$ -
February			\$ -			\$ -			\$ -		\$ -
March			\$ -			\$ -			\$ -		\$ -
April			\$ -			\$ -			\$ -		\$ -
May			\$ -			\$ -			\$ -		\$ -
June			\$ -			\$ -			\$ -		\$ -
July			\$ -			\$ -			\$ -		\$ -
August			\$ -			\$ -			\$ -		\$ -
September			\$ -			\$ -			\$ -		\$ -
October			\$ -			\$ -			\$ -		\$ -
November			\$ -			\$ -			\$ -		\$ -
December			\$ -			\$ -			\$ -		\$ -
Total		-	\$ -	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	\$ -

Total	Network				Line Connection			Transformation Connection			Total Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount	
January	155,367	\$ 3.6100	\$ 560,875	74,915	\$ 0.9500	\$ 71,169	165,098	\$ 2.3400	\$ 386,329	\$ 457,499	
February	145,482	\$ 3.6100	\$ 525,190	68,293	\$ 0.9500	\$ 64,878	152,062	\$ 2.3400	\$ 355,825	\$ 420,703	
March	131,956	\$ 3.6100	\$ 476,361	62,541	\$ 0.9500	\$ 59,414	136,289	\$ 2.3400	\$ 318,916	\$ 378,330	
April	124,083	\$ 3.6100	\$ 447,940	59,505	\$ 0.9500	\$ 56,530	134,604	\$ 2.3400	\$ 314,974	\$ 371,503	
May	103,679	\$ 3.6100	\$ 374,281	52,842	\$ 0.9500	\$ 50,200	115,631	\$ 2.3400	\$ 270,577	\$ 320,776	
June	108,593	\$ 3.6100	\$ 392,021	59,984	\$ 0.9500	\$ 56,985	129,837	\$ 2.3400	\$ 303,819	\$ 360,803	
July	116,096	\$ 3.6100	\$ 419,107	62,382	\$ 0.9500	\$ 59,263	138,750	\$ 2.3400	\$ 324,675	\$ 383,938	
August	130,848	\$ 3.6100	\$ 472,361	67,527	\$ 0.9500	\$ 64,151	155,134	\$ 2.3400	\$ 363,014	\$ 427,164	
September	108,825	\$ 3.6100	\$ 392,858	57,343	\$ 0.9500	\$ 54,476	128,029	\$ 2.3400	\$ 299,588	\$ 354,064	
October	116,660	\$ 3.6100	\$ 421,143	57,911	\$ 0.9500	\$ 55,015	128,990	\$ 2.3400	\$ 301,837	\$ 356,852	
November	138,455	\$ 3.6100	\$ 499,823	66,872	\$ 0.9500	\$ 63,528	153,441	\$ 2.3400	\$ 359,052	\$ 422,580	
December	145,439	\$ 3.6100	\$ 525,035	69,377	\$ 0.9500	\$ 65,908	153,546	\$ 2.3400	\$ 359,298	\$ 425,206	
Total	1,525,483	\$ 3.61	\$ 5,506,994	759,492	\$ 0.95	\$ 721,517	1,691,411	\$ 2.34	\$ 3,957,902	\$ 4,679,419	
Low Voltage Switchgear Credit (if applicable)										\$ -	
Total including deduction for Low Voltage Switchgear Credit										\$ 4,679,419	

IESO				Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed		Rate	Amount	Units Billed		Rate	Amount	Units Billed		Rate	Amount	Amount
January	155,367	\$	3.7100	\$ 576,412	74,915	\$	0.9400	\$ 70,420	165,098	\$	2.2500	\$ 371,471	\$ 441,891
February	145,482	\$	3.7100	\$ 539,738	68,293	\$	0.9400	\$ 64,195	152,062	\$	2.2500	\$ 342,140	\$ 406,335
March	131,956	\$	3.7100	\$ 489,557	62,541	\$	0.9400	\$ 58,789	136,289	\$	2.2500	\$ 306,650	\$ 365,439
April	124,083	\$	3.7100	\$ 460,348	59,505	\$	0.9400	\$ 55,935	134,604	\$	2.2500	\$ 302,859	\$ 358,794
May	103,679	\$	3.7100	\$ 384,649	52,842	\$	0.9400	\$ 49,671	115,631	\$	2.2500	\$ 260,170	\$ 309,841
June	108,593	\$	3.7100	\$ 402,880	59,984	\$	0.9400	\$ 56,385	129,837	\$	2.2500	\$ 292,133	\$ 348,518
July	116,096	\$	3.8300	\$ 444,648	62,382	\$	0.9600	\$ 59,887	138,750	\$	2.3000	\$ 319,125	\$ 379,012
August	130,848	\$	3.8300	\$ 501,148	67,527	\$	0.9600	\$ 64,826	155,134	\$	2.3000	\$ 356,808	\$ 421,634
September	108,825	\$	3.8300	\$ 416,800	57,343	\$	0.9600	\$ 55,049	128,029	\$	2.3000	\$ 294,467	\$ 349,516
October	116,660	\$	3.8300	\$ 446,808	57,911	\$	0.9600	\$ 55,595	128,990	\$	2.3000	\$ 296,677	\$ 352,272
November	138,455	\$	3.8300	\$ 530,283	66,872	\$	0.9600	\$ 64,197	153,441	\$	2.3000	\$ 352,914	\$ 417,111
December	145,439	\$	3.8300	\$ 557,031	69,377	\$	0.9600	\$ 66,602	153,546	\$	2.3000	\$ 353,156	\$ 419,758
Total	1,525,483	\$	3.77	\$ 5,750,301	759,492	\$	0.95	\$ 721,551	1,691,411	\$	2.28	\$ 3,848,569	\$ 4,570,120

Hydro One				Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed		Rate	Amount	Units Billed		Rate	Amount	Units Billed		Rate	Amount	Amount
January	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$	1.7493	\$ -	\$ -
February	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$	1.7493	\$ -	\$ -
March	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$	1.7493	\$ -	\$ -
April	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$	1.7493	\$ -	\$ -
May	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$	1.7493	\$ -	\$ -
June	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$	1.7493	\$ -	\$ -
July	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$	1.9755	\$ -	\$ -
August	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$	1.9755	\$ -	\$ -
September	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$	1.9755	\$ -	\$ -
October	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$	1.9755	\$ -	\$ -
November	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$	1.9755	\$ -	\$ -
December	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$	1.9755	\$ -	\$ -
Total	-	\$	-	\$ -	-	\$	-	\$ -	-	\$	-	\$ -	\$ -

Add Extra Host Here (I)																													
Network						Line Connection						Transformation Connection						Total Connection											
Month						Units Billed						Rate						Amount						Amount					
January						-						\$						\$						\$					
February						-						\$						\$						\$					
March						-						\$						\$						\$					
April						-						\$						\$						\$					
May						-						\$						\$						\$					
June						-						\$						\$						\$					
July						-						\$						\$						\$					
August						-						\$						\$						\$					
September						-						\$						\$						\$					
October						-						\$						\$						\$					
November						-						\$						\$						\$					
December						-						\$						\$						\$					
Total						-						\$						\$						\$					

Add Extra Host Here (II)																													
Network						Line Connection						Transformation Connection						Total Connection											
Month						Units Billed						Rate						Amount						Amount					
January						-						\$						\$						\$					
February						-						\$						\$						\$					
March						-						\$						\$						\$					
April						-						\$						\$						\$					
May						-						\$						\$						\$					
June						-						\$						\$						\$					
July						-						\$						\$						\$					
August						-						\$						\$						\$					
September						-						\$						\$						\$					
October						-						\$						\$						\$					
November						-						\$						\$						\$					
December						-						\$						\$						\$					
Total						-						\$						\$						\$					

Total	Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January	155,367	\$ 3.7100	\$ 576,412	74,915	\$ 0.9400	\$ 70,420	165,098	\$ 2.2500	\$ 371,471	\$ 441,891
February	145,482	\$ 3.7100	\$ 539,738	68,293	\$ 0.9400	\$ 64,195	152,062	\$ 2.2500	\$ 342,140	\$ 406,335
March	131,956	\$ 3.7100	\$ 489,557	62,541	\$ 0.9400	\$ 58,789	136,289	\$ 2.2500	\$ 306,650	\$ 365,439
April	124,083	\$ 3.7100	\$ 460,348	59,505	\$ 0.9400	\$ 55,935	134,604	\$ 2.2500	\$ 302,859	\$ 358,794
May	103,679	\$ 3.7100	\$ 384,649	52,842	\$ 0.9400	\$ 49,671	115,631	\$ 2.2500	\$ 260,170	\$ 309,841
June	108,593	\$ 3.7100	\$ 402,880	59,984	\$ 0.9400	\$ 56,385	129,837	\$ 2.2500	\$ 292,133	\$ 348,518
July	116,096	\$ 3.8300	\$ 444,648	62,382	\$ 0.9600	\$ 59,887	138,750	\$ 2.3000	\$ 319,125	\$ 379,012
August	130,848	\$ 3.8300	\$ 501,148	67,527	\$ 0.9600	\$ 64,826	155,134	\$ 2.3000	\$ 356,808	\$ 421,634
September	108,825	\$ 3.8300	\$ 416,800	57,343	\$ 0.9600	\$ 55,049	128,029	\$ 2.3000	\$ 294,467	\$ 349,516
October	116,660	\$ 3.8300	\$ 446,808	57,911	\$ 0.9600	\$ 55,595	128,990	\$ 2.3000	\$ 296,677	\$ 352,272
November	138,455	\$ 3.8300	\$ 530,283	66,872	\$ 0.9600	\$ 64,197	153,441	\$ 2.3000	\$ 352,914	\$ 417,111
December	145,439	\$ 3.8300	\$ 557,031	69,377	\$ 0.9600	\$ 66,602	153,546	\$ 2.3000	\$ 353,156	\$ 419,758
Total	1,525,483	\$ 3.77	\$ 5,750,301	759,492	\$ 0.95	\$ 721,551	1,691,411	\$ 2.28	\$ 3,848,569	\$ 4,570,120
Low Voltage Switchgear Credit (if applicable)										\$ -
Total including deduction for Low Voltage Switchgear Credit										\$ 4,570,120

IESO	Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January	155,367	\$ 3.8300	\$ 595,056	74,915	\$ 0.9600	\$ 71,918	165,098	\$ 2.3000	\$ 379,725	\$ 451,644
February	145,482	\$ 3.8300	\$ 557,196	68,293	\$ 0.9600	\$ 65,561	152,062	\$ 2.3000	\$ 349,743	\$ 415,304
March	131,956	\$ 3.8300	\$ 505,391	62,541	\$ 0.9600	\$ 60,039	136,289	\$ 2.3000	\$ 313,465	\$ 373,504
April	124,083	\$ 3.8300	\$ 475,238	59,505	\$ 0.9600	\$ 57,125	134,604	\$ 2.3000	\$ 309,589	\$ 366,714
May	103,679	\$ 3.8300	\$ 397,091	52,842	\$ 0.9600	\$ 50,728	115,631	\$ 2.3000	\$ 265,951	\$ 316,680
June	108,593	\$ 3.8300	\$ 415,911	59,984	\$ 0.9600	\$ 57,585	129,837	\$ 2.3000	\$ 298,625	\$ 356,210
July	116,096	\$ 3.8300	\$ 444,648	62,382	\$ 0.9600	\$ 59,887	138,750	\$ 2.3000	\$ 319,125	\$ 379,012
August	130,848	\$ 3.8300	\$ 501,148	67,527	\$ 0.9600	\$ 64,826	155,134	\$ 2.3000	\$ 356,808	\$ 421,634
September	108,825	\$ 3.8300	\$ 416,800	57,343	\$ 0.9600	\$ 55,049	128,029	\$ 2.3000	\$ 294,467	\$ 349,516
October	116,660	\$ 3.8300	\$ 446,808	57,911	\$ 0.9600	\$ 55,595	128,990	\$ 2.3000	\$ 296,677	\$ 352,272
November	138,455	\$ 3.8300	\$ 530,283	66,872	\$ 0.9600	\$ 64,197	153,441	\$ 2.3000	\$ 352,914	\$ 417,111
December	145,439	\$ 3.8300	\$ 557,031	69,377	\$ 0.9600	\$ 66,602	153,546	\$ 2.3000	\$ 353,156	\$ 419,758
Total	1,525,483	\$ 3.83	\$ 5,842,600	759,492	\$ 0.96	\$ 729,112	1,691,411	\$ 2.30	\$ 3,890,245	\$ 4,619,358

Hydro One	Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
February	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
March	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
April	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
May	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
June	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
July	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
August	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
September	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
October	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
November	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
December	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
Total	-	\$ -	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	\$ -

Add Extra Host Here (I)																													
Network						Line Connection						Transformation Connection						Total Connection											
Month						Units Billed						Rate						Amount						Amount					
January						-						\$ -						\$ -						\$ -					
February						-						\$ -						\$ -						\$ -					
March						-						\$ -						\$ -						\$ -					
April						-						\$ -						\$ -						\$ -					
May						-						\$ -						\$ -						\$ -					
June						-						\$ -						\$ -						\$ -					
July						-						\$ -						\$ -						\$ -					
August						-						\$ -						\$ -						\$ -					
September						-						\$ -						\$ -						\$ -					
October						-						\$ -						\$ -						\$ -					
November						-						\$ -						\$ -						\$ -					
December						-						\$ -						\$ -						\$ -					
Total						-						\$ -						\$ -						\$ -					

Add Extra Host Here (II)																													
Network						Line Connection						Transformation Connection						Total Connection											
Month						Units Billed						Rate						Amount						Amount					
January						-						\$ -						\$ -						\$ -					
February						-						\$ -						\$ -						\$ -					
March						-						\$ -						\$ -						\$ -					
April						-						\$ -						\$ -						\$ -					
May						-						\$ -						\$ -						\$ -					
June						-						\$ -						\$ -						\$ -					
July						-						\$ -						\$ -						\$ -					
August						-						\$ -						\$ -						\$ -					
September						-						\$ -						\$ -						\$ -					
October						-						\$ -						\$ -						\$ -					
November						-						\$ -						\$ -						\$ -					
December						-						\$ -						\$ -						\$ -					
Total						-						\$ -						\$ -						\$ -					

*S Network Rates to recover current wholesale network costs.

Rate Description	Unit	Current RTSR- Network	Loss Adjusted Billed kWh	Billed kW	Billed Amount	Billed Amount %	Current Wholesale Billing	Adjusted RTSR Network
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0059	337,929,983	0	1,993,787	36.1%	2,074,491	0.0061
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0056	142,179,295	0	796,204	14.4%	828,433	0.0058
Retail Transmission Rate - Network Service Rate	\$/kW	2.2167		501,493	1,111,660	20.1%	1,156,657	2.3064
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.3514		184,153	433,017	7.8%	450,545	2.4466
Retail Transmission Rate - Network Service Rate	\$/kW	2.3514		487,344	1,145,941	20.7%	1,192,326	2.4466
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0056	2,106,946	0	11,799	0.2%	12,276	0.0058
Retail Transmission Rate - Network Service Rate	\$/kW	1.6804		335	563	0.0%	586	1.7484
Retail Transmission Rate - Network Service Rate	\$/kW	1.6716		20,116	33,626	0.6%	34,987	1.7393

*S Connection Rates to recover current wholesale connection costs.

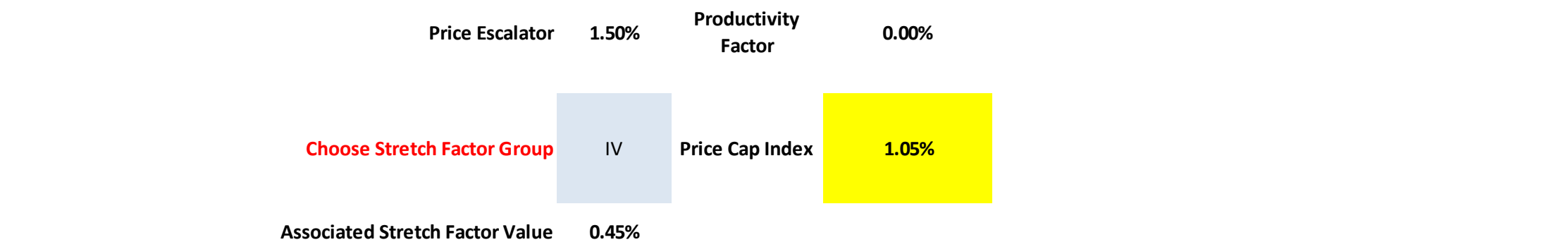
Rate Description	Unit	Current RTSR- Connection	Loss Adjusted Billed kWh	Billed kW	Billed Amount	Billed Amount %	Current Wholesale Billing	Adjusted RTSR- Connection
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0050	337,929,983	0	1,689,650	37.0%	1,691,494	0.0050
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046	142,179,295	0	654,025	14.3%	654,739	0.0046
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7560		501,493	880,622	19.3%	881,583	1.7579
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	1.9410		184,153	357,441	7.8%	357,831	1.9431
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9410		487,344	945,935	20.7%	946,967	1.9431
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046	2,106,946	0	9,692	0.2%	9,703	0.0046
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3861		335	464	0.0%	465	1.3876
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3576		20,116	27,309	0.6%	27,339	1.3591

RTS Network Rates to recover future wholesale network costs.

Rate Description	Unit	Adjusted RTSR- Network	Loss Adjusted Billed kWh	Billed kW	Billed Amount	Billed Amount %	Forecast Wholesale Billing	Proposed RTSR- Network
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061	337,929,983	0	2,074,491	36.1%	2,107,789	0.0062
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0058	142,179,295	0	828,433	14.4%	841,730	0.0059
Retail Transmission Rate - Network Service Rate	\$/kW	2.3064		501,493	1,156,657	20.1%	1,175,223	2.3434
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.4466		184,153	450,545	7.8%	457,777	2.4858
Retail Transmission Rate - Network Service Rate	\$/kW	2.4466		487,344	1,192,326	20.7%	1,211,464	2.4859
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0058	2,106,946	0	12,276	0.2%	12,474	0.0059
Retail Transmission Rate - Network Service Rate	\$/kW	1.7484		335	586	0.0%	595	1.7765
Retail Transmission Rate - Network Service Rate	\$/kW	1.7393		20,116	34,987	0.6%	35,549	1.7672

RTS Connection Rates to recover future wholesale connection costs.

Rate Description	Unit	Adjusted RTSR- Connection	Loss Adjusted Billed kWh	Billed kW	Billed Amount	Billed Amount %	Forecast Wholesale Billing	Proposed RTSR- Connection
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0050	337,929,983	0	1,691,494	37.0%	1,709,718	0.0051
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046	142,179,295	0	654,739	14.3%	661,793	0.0047
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7579		501,493	881,583	19.3%	891,081	1.7769
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	1.9431		184,153	357,831	7.8%	361,686	1.9641
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9431		487,344	946,967	20.7%	957,169	1.9641
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046	2,106,946	0	9,703	0.2%	9,807	0.0047
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3876		335	465	0.0%	470	1.4026
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3591		20,116	27,339	0.6%	27,634	1.3737



Rate Class	Current MFC	MFC Adjustment from R/C Model	Current Volumetric Charge	DVR Adjustment from R/C Model	Price Cap Index to be Applied to MFC and DVR	Proposed MFC	Proposed Volumetric Charge
RESIDENTIAL SERVICE CLASSIFICATION	24.77				1.05%	25.03	0.0000
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	27.67		0.018		1.05%	27.96	0.0182
GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION	208.24		3.3857		1.05%	210.43	3.4212
GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION	2979.44		2.8537		1.05%	3,010.72	2.8837
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	8.24		0.012		1.05%	8.33	0.0121
SENTINEL LIGHTING SERVICE CLASSIFICATION	8.13		6.5265		1.05%	8.22	6.5950
STREET LIGHTING SERVICE CLASSIFICATION	1.13		6.8029		1.05%	1.14	6.8743
microFIT SERVICE CLASSIFICATION	5.4					5.4	

If applicable, Wheeling Service Rate will be adjusted for PCI on Sheet 19.

Update the following rates if an OEB Decision has been issued at the time of completing this application

Regulatory Charges

Effective Date of Regulatory Charges		January 1, 2019	January 1, 2020
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$/kWh	0.25	0.25

Time-of-Use RPP Prices

As of	May 1, 2019	
Off-Peak	\$/kWh	0.0650
Mid-Peak	\$/kWh	0.0940
On-Peak	\$/kWh	0.1340

Smart Meter Entity Charge (SME)

Smart Meter Entity Charge (SME)	\$	0.57
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Distribution Rate Protection (DRP) Amount (Applicable to LDCs under the Distribution Rate Protection program):	\$	36.86
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Miscellaneous Service Charges

Wireline Pole Attachment Charge	Unit	Current charge	Inflation factor *	Proposed charge ** / ***
Specific charge for access to the power poles - per pole/year	\$	43.63	1.50%	44.28

Retail Service Charges		Current charge	Inflation factor*	Proposed charge ***
One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00	1.50%	101.50
Monthly fixed charge, per retailer	\$	40.00	1.50%	40.60
Monthly variable charge, per customer, per retailer	\$/cust.	1.00	1.50%	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.60	1.50%	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.60)	1.50%	(0.61)
Service Transaction Requests (STR)				-
Request fee, per request, applied to the requesting party	\$	0.50	1.50%	0.51
Processing fee, per request, applied to the requesting party	\$	1.00	1.50%	1.02
Electronic Business Transaction (EBT) system, applied to the requesting party				
up to twice a year		no charge		no charge
more than twice a year, per request (plus incremental delivery costs)	\$	4.00	1.50%	4.06
Notice of switch letter charge, per letter	\$	2.00	1.50%	2.03

* inflation factor subject to change pending OEB approved inflation rate effective in 2020

** applicable only to LDCs in which the province-wide pole attachment charge applies

*** subject to change pending OEB order on miscellaneous service charges

[illegible][illegible][illegible]

[illegible][illegible][illegible]

[illegible][illegible]

Synergy North Corporation
Thunder Bay Rate Zone
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2020
approved schedules of Rates, Charges and Loss Factors

Crea
Sep

EB-2019-0068

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	25.03
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021	\$/kWh	(0.0013)
Applicable only for Non-RPP Customers		
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	0.0006
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0051

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 1,000 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O.Reg.429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	3,010.72
Distribution Volumetric Rate	\$/kW	2.8837
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.2116
Retail Transmission Rate - Netw ork Service Rate	\$/kW	2.4859
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9641

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, private sentinel lighting etc. The customer will provide detailed manufacturing information/documentation with regard to electrical demand/ consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	8.33
Distribution Volumetric Rate	\$/kWh	0.0121
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	0.0007
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0059
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0047

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service .

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board , and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	8.22
Distribution Volumetric Rate	\$/kW	6.5950
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.2229
Retail Transmission Rate - Netw ork Service Rate	\$/kW	1.7765
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.4026

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photocells. The consumption for these customers will be based on the calculated load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	1.14
Distribution Volumetric Rate	\$/kW	6.8743
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021 Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.2356
Retail Transmission Rate - Netw ork Service Rate	\$/kW	1.7672
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3737

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator’s microFIT program and connected to the distributor’s distribution system . Further servicing details are available in the distributor’s Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board , and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allow ance for Ow nership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allow ance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Easement letter	\$	15.00
Account history	\$	15.00
Returned cheque (plus bank charges)	\$	25.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account (see Note below)

Late payment - per month	%	1.50
Late payment - per annum	%	19.56
Disconnect/reconnect at meter - during regular hours	\$	65.00
Disconnect/reconnect at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole - during regular hours	\$	185.00
Disconnect/reconnect at pole - after regular hours	\$	415.00
Install/remove load control device - during regular hours	\$	65.00
Install/remove load control device - after regular hours	\$	185.00

Other

Service call - customer-owned equipment	\$	30.00
Service call - after regular hours	\$	165.00
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	44.28

NOTE: Ontario Energy Board Rate Order EB-2017-0183, issued on March 14, 2019, identifies changes to the Non-Payment of Account Service Charges effective July 1,

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board , and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the	\$	101.50
Monthly fixed charge, per retailer	\$	40.00
Monthly variable charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.06
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer	1.0394
Total Loss Factor - Primary Metered Customer	1.029

Table 1

[illegible]

Appendix B: Current Thunder Bay Rate Zone 2019 Tariff and Schedule of Rates

Synergy North Corporation
Thunder Bay Rate Zone
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2019
approved schedules of Rates, Charges and Loss Factors

EB-2018-0069

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	24.77
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020		
- Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020		
- Approved on an Interim Basis	\$/kWh	(0.0012)
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0059
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0050

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. This class includes medium and large-size commercial buildings, apartment buildings, condominiums, trailer courts, industrial plants, as well as large stores, shopping centers, hospitals, manufacturing or processing plants, garages, storage buildings, hotels, motels, schools, colleges, arenas and other comparable premises. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply:
General Service 50 to 1,000 kW non-interval metered
General Service 50 to 1,000 kW interval metered.
Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	27.67
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0180
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020		
- Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020		
- Approved on an Interim Basis	\$/kWh	(0.0012)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0056
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. This class includes medium and large-size commercial buildings, apartment buildings, condominiums, trailer courts, industrial plants, as well as large stores, shopping centers, hospitals, manufacturing or processing plants, garages, storage buildings, hotels, motels, schools, colleges, arenas and other comparable premises. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply:
General Service 50 to 1,000 kW non-interval metered
General Service 50 to 1,000 kW interval metered.
Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	208.24
Distribution Volumetric Rate	\$/kW	3.3857
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020 - Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(0.5286)
Retail Transmission Rate - Netw ork Service Rate	\$/kW	2.2167
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7560
Retail Transmission Rate - Netw ork Service Rate - Interval Metered	\$/kW	2.3514
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	1.9410

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 1,000 KW OR GREATER SERVICE

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 1,000 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O.Reg.429/04. Further servicing details are available in the distributor’s Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	2,979.44
Distribution Volumetric Rate	\$/kW	2.8537
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020		
- Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020		
- Approved on an Interim Basis	\$/kW	(0.4406)
Retail Transmission Rate - Network Service Rate	\$/kW	2.3514
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9410

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, private sentinel lighting etc. The customer will provide detailed manufacturing information/documentation with regard to electrical demand/ consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	8.24
Distribution Volumetric Rate	\$/kWh	0.0120
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020		
- Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020		
- Approved on an Interim Basis	\$/kWh	(0.0010)
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0056
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor’s Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	8.13
Distribution Volumetric Rate	\$/kW	6.5265
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020 - Approved on an Interim Basis	\$/kW	(0.3511)
Retail Transmission Rate - Netw ork Service Rate	\$/kW	1.6804
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3861

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photocells. The consumption for these customers will be based on the calculated load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	1.13
Distribution Volumetric Rate	\$/kW	6.8029
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2020		
- Applicable only for Non-RPP Customers - Approved on an Interim Basis	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2020		
- Approved on an Interim Basis	\$/kW	(0.5341)
Retail Transmission Rate - Netw ork Service Rate	\$/kW	1.6716
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3576

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Easement letter	\$	15.00
Account history	\$	15.00
Returned cheque (plus bank charges)	\$	25.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account (see Note below)

Late payment - per month	%	1.50
Late payment - per annum	%	19.56
Disconnect/reconnect at meter - during regular hours	\$	65.00
Disconnect/reconnect at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole - during regular hours	\$	185.00
Disconnect/reconnect at pole - after regular hours	\$	415.00
Install/remove load control device - during regular hours	\$	65.00
Install/remove load control device - after regular hours	\$	185.00

Other

Service call - customer-ow ned equipment	\$	30.00
Service call - after regular hours	\$	165.00
Specific charge for access to the pow er poles - \$/pole/year (with the exception of wireless attachments)	\$	43.63

NOTE: Ontario Energy Board Rate Order EB-2017-0183, issued on March 14, 2019, identifies changes to the Non-Payment of Account Service Charges effective July 1, 2019

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly fixed charge, per retailer	\$	40.00
Monthly variable charge, per customer, per retailer	\$/cust.	1.00
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.60
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.60)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.50
Processing fee, per request, applied to the requesting party	\$	1.00
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.00
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer	1.0394
Total Loss Factor - Primary Metered Customer	1.029

Appendix C: Proposed Thunder Bay Rate Zone 2020 Schedule and Tariff of Rates

Synergy North Corporation
Thunder Bay Rate Zone
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2020
approved schedules of Rates, Charges and Loss Factors

EB-2019-0068

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	25.03
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	0.0006
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0051

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. This class includes medium and large-size commercial buildings, apartment buildings, condominiums, trailer courts, industrial plants, as well as large stores, shopping centers, hospitals, manufacturing or processing plants, garages, storage buildings, hotels, motels, schools, colleges, arenas and other comparable premises. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply:

General Service 50 to 1,000 kW non-interval metered

General Service 50 to 1,000 kW interval metered.

Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	27.96
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0182
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	0.0006
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0059
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0047

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 1,000 KW OR GREATER SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 1,000 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O.Reg.429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board , and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	3,010.72
Distribution Volumetric Rate	\$/kW	2.8837
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.2116
Retail Transmission Rate - Netw ork Service Rate	\$/kW	2.4859
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9641

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, private sentinel lighting etc. The customer will provide detailed manufacturing information/documentation with regard to electrical demand/ consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	8.33
Distribution Volumetric Rate	\$/kWh	0.0121
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	0.0007
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0059
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0047

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor’s Conditions of Service .

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board , and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	8.22
Distribution Volumetric Rate	\$/kW	6.5950
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.2229
Retail Transmission Rate - Netw ork Service Rate	\$/kW	1.7765
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.4026

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photocells. The consumption for these customers will be based on the calculated load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	1.14
Distribution Volumetric Rate	\$/kW	6.8743
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021 Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	0.2356
Retail Transmission Rate - Netw ork Service Rate	\$/kW	1.7672
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3737

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator’s microFIT program and connected to the distributor’s distribution system . Further servicing details are available in the distributor’s Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board , and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allow ance for Ow nership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allow ance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Easement letter	\$	15.00
Account history	\$	15.00
Returned cheque (plus bank charges)	\$	25.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account (see Note below)

Late payment - per month	%	1.50
Late payment - per annum	%	19.56
Disconnect/reconnect at meter - during regular hours	\$	65.00
Disconnect/reconnect at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole - during regular hours	\$	185.00
Disconnect/reconnect at pole - after regular hours	\$	415.00
Install/remove load control device - during regular hours	\$	65.00
Install/remove load control device - after regular hours	\$	185.00

Other

Service call - customer-owned equipment	\$	30.00
Service call - after regular hours	\$	165.00
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	44.28

NOTE: Ontario Energy Board Rate Order EB-2017-0183, issued on March 14, 2019, identifies changes to the Non-Payment of Account Service Charges effective July 1,

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board , and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the	\$	101.50
Monthly fixed charge, per retailer	\$	40.00
Monthly variable charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.06
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer	1.0394
Total Loss Factor - Primary Metered Customer	1.029

Appendix D: 2020 Thunder Bay Rate Zone Bill Impacts

Customer Class:		RESIDENTIAL SERVICE CLASSIFICATION								
RPP / Non-RPP:		RPP								
Consumption		750	kWh							
Demand		-	kW							
Current Loss Factor		1.0394								
Proposed/Approved Loss Factor		1.0394								
			Current OEB-Approved			Proposed			Impact	
		Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change	
Monthly Service Charge		\$ 24.77	1	\$ 24.77	\$ 25.03	1	\$ 25.03	\$ 0.26	1.05%	
Distribution Volumetric Rate		\$ -	750	\$ -	\$ -	750	\$ -	\$ -		
Fixed Rate Riders		\$ -	1	\$ -	\$ -	1	\$ -	\$ -		
Volumetric Rate Riders		\$ -	750	\$ -	\$ -	750	\$ -	\$ -		
Sub-Total A (excluding pass through)				\$ 24.77			\$ 25.03	\$ 0.26	1.05%	
Line Losses on Cost of Power		\$ 0.0824	30	\$ 2.43	\$ 0.0824	30	\$ 2.43	\$ -	0.00%	
Total Deferral/Variance Account Rate Riders		-\$ 0.0012	750	\$ (0.90)	\$ 0.0006	750	\$ 0.45	\$ 1.35	-150.00%	
CBR Class B Rate Riders		\$ -	750	\$ -	\$ -	750	\$ -	\$ -		
GA Rate Riders		\$ -	750	\$ -	\$ -	750	\$ -	\$ -		
Low Voltage Service Charge		\$ -	750	\$ -		750	\$ -	\$ -		
Smart Meter Entity Charge (if applicable)		\$ 0.57	1	\$ 0.57	\$ 0.57	1	\$ 0.57	\$ -	0.00%	
Additional Fixed Rate Riders		\$ -	1	\$ -	\$ -	1	\$ -	\$ -		
Additional Volumetric Rate Riders			750	\$ -	\$ -	750	\$ -	\$ -		
Sub-Total B - Distribution (includes Sub-Total A)				\$ 26.87			\$ 28.48	\$ 1.61	5.99%	
RTSR - Network		\$ 0.0059	780	\$ 4.60	\$ 0.0062	780	\$ 4.83	\$ 0.23	5.08%	
RTSR - Connection and/or Line and Transformation Connection		\$ 0.0050	780	\$ 3.90	\$ 0.0051	780	\$ 3.98	\$ 0.08	2.00%	
Sub-Total C - Delivery (including Sub-Total B)				\$ 35.37			\$ 37.29	\$ 1.92	5.43%	
Wholesale Market Service Charge (WMSC)		\$ 0.0034	780	\$ 2.65	\$ 0.0034	780	\$ 2.65	\$ -	0.00%	
Rural and Remote Rate Protection (RRRP)		\$ 0.0005	780	\$ 0.39	\$ 0.0005	780	\$ 0.39	\$ -	0.00%	
Standard Supply Service Charge		\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%	
TOU - Off Peak		\$ 0.0650	488	\$ 31.69	\$ 0.0650	488	\$ 31.69	\$ -	0.00%	
TOU - Mid Peak		\$ 0.0940	128	\$ 11.99	\$ 0.0940	128	\$ 11.99	\$ -	0.00%	
TOU - On Peak		\$ 0.1340	135	\$ 18.09	\$ 0.1340	135	\$ 18.09	\$ -	0.00%	
Total Bill on TOU (before Taxes)				\$ 100.42			\$ 102.35	\$ 1.92	1.91%	
HST	13%			\$ 13.06	13%		\$ 13.30	\$ 0.25	1.91%	
8% Rebate	8%			\$ (8.03)	8%		\$ (8.19)	\$ (0.15)		
Total Bill on TOU				\$ 105.44			\$ 107.46	\$ 2.02	1.91%	

In the manager's summary, discuss the reasoning for the change in RTSI

Customer Class:	GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	
RPP / Non-RPP:	RPP	
Consumption	2,000	kWh
Demand	-	kW
Current Loss Factor	1.0394	
Proposed/Approved Loss Factor	1.0394	

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 27.67	1	\$ 27.67	\$ 27.96	1	\$ 27.96	\$ 0.29	1.05%
Distribution Volumetric Rate	\$ 0.0180	2000	\$ 36.00	\$ 0.0182	2000	\$ 36.40	\$ 0.40	1.11%
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	2000	\$ -	\$ -	2000	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 63.67			\$ 64.36	\$ 0.69	1.08%
Line Losses on Cost of Power	\$ 0.0824	79	\$ 6.49	\$ 0.0824	79	\$ 6.49	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	-\$ 0.0012	2,000	\$ (2.40)	\$ 0.0006	2,000	\$ 1.20	\$ 3.60	-150.00%
CBR Class B Rate Riders	\$ -	2,000	\$ -	\$ -	2,000	\$ -	\$ -	
GA Rate Riders	\$ -	2,000	\$ -	\$ -	2,000	\$ -	\$ -	
Low Voltage Service Charge	\$ -	2,000	\$ -		2,000	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ 0.57	1	\$ 0.57	\$ 0.57	1	\$ 0.57	\$ -	0.00%
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		2,000	\$ -	\$ -	2,000	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 68.33			\$ 72.62	\$ 4.29	6.28%
RTSR - Network	\$ 0.0056	2,079	\$ 11.64	\$ 0.0059	2,079	\$ 12.26	\$ 0.62	5.36%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.0046	2,079	\$ 9.56	\$ 0.0047	2,079	\$ 9.77	\$ 0.21	2.17%
Sub-Total C - Delivery (including Sub-Total B)			\$ 89.53			\$ 94.65	\$ 5.12	5.72%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	2,079	\$ 7.07	\$ 0.0034	2,079	\$ 7.07	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	2,079	\$ 1.04	\$ 0.0005	2,079	\$ 1.04	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
TOU - Off Peak	\$ 0.0650	1,300	\$ 84.50	\$ 0.0650	1,300	\$ 84.50	\$ -	0.00%
TOU - Mid Peak	\$ 0.0940	340	\$ 31.96	\$ 0.0940	340	\$ 31.96	\$ -	0.00%
TOU - On Peak	\$ 0.1340	360	\$ 48.24	\$ 0.1340	360	\$ 48.24	\$ -	0.00%
Total Bill on TOU (before Taxes)			\$ 262.59			\$ 267.71	\$ 5.12	1.95%
HST	13%		\$ 34.14	13%		\$ 34.80	\$ 0.67	1.95%
8% Rebate	8%		\$ (21.01)	8%		\$ (21.42)	\$ (0.41)	
Total Bill on TOU			\$ 275.72			\$ 281.10	\$ 5.38	1.95%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION	
RPP / Non-RPP:	Non-RPP (Other)	
Consumption	47,142	kWh
Demand	118	kW
Current Loss Factor	1.0394	
Proposed/Approved Loss Factor	1.0394	

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 208.24	1	\$ 208.24	\$ 210.43	1	\$ 210.43	\$ 2.19	1.05%
Distribution Volumetric Rate	\$ 3.3857	118	\$ 399.51	\$ 3.4212	118	\$ 403.70	\$ 4.19	1.05%
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	118	\$ -	\$ -	118	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 607.75			\$ 614.13	\$ 6.38	1.05%
Line Losses on Cost of Power	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	
Total Deferral/Variance Account Rate Riders	-\$ 0.5286	118	\$ (62.37)	\$ 0.2618	118	\$ 30.89	\$ 93.27	-149.53%
CBR Class B Rate Riders	\$ -	118	\$ -	\$ -	118	\$ -	\$ -	
GA Rate Riders	\$ 0.0004	47,142	\$ 18.86	-\$ 0.0013	47,142	\$ (61.28)	\$ (80.14)	-425.00%
Low Voltage Service Charge	\$ -	118	\$ -		118	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		118	\$ -	\$ -	118	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 564.23			\$ 583.74	\$ 19.50	3.46%
RTSR - Network	\$ 2.2167	118	\$ 261.57	\$ 2.3434	118	\$ 276.52	\$ 14.95	5.72%
RTSR - Connection and/or Line and Transformation Connection	\$ 1.7560	118	\$ 207.21	\$ 1.7769	118	\$ 209.67	\$ 2.47	1.19%
Sub-Total C - Delivery (including Sub-Total B)			\$ 1,033.01			\$ 1,069.93	\$ 36.92	3.57%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	48,999	\$ 166.60	\$ 0.0034	48,999	\$ 166.60	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	48,999	\$ 24.50	\$ 0.0005	48,999	\$ 24.50	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
Average IESO Wholesale Market Price	\$ 0.1101	48,999	\$ 5,394.83	\$ 0.1101	48,999	\$ 5,394.83	\$ -	0.00%
Total Bill on Average IESO Wholesale Market Price			\$ 6,619.19			\$ 6,656.12	\$ 36.92	0.56%
HST	13%		\$ 860.50	13%		\$ 865.30	\$ 4.80	0.56%
Total Bill on Average IESO Wholesale Market Price			\$ 7,479.69			\$ 7,521.41	\$ 41.72	0.56%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	
RPP / Non-RPP:	RPP	
Consumption	407	kWh
Demand	-	kW
Current Loss Factor	1.0394	
Proposed/Approved Loss Factor	1.0394	

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 8.24	1	\$ 8.24	\$ 8.33	1	\$ 8.33	\$ 0.09	1.09%
Distribution Volumetric Rate	\$ 0.0120	407	\$ 4.88	\$ 0.0121	407	\$ 4.92	\$ 0.04	0.83%
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	407	\$ -	\$ -	407	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 13.12			\$ 13.25	\$ 0.13	1.00%
Line Losses on Cost of Power	\$ 0.0824	16	\$ 1.32	\$ 0.0824	16	\$ 1.32	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	-\$ 0.0010	407	\$ (0.41)	\$ 0.0007	407	\$ 0.28	\$ 0.69	-170.00%
CBR Class B Rate Riders	\$ -	407	\$ -	\$ -	407	\$ -	\$ -	
GA Rate Riders	\$ -	407	\$ -	\$ -	407	\$ -	\$ -	
Low Voltage Service Charge	\$ -	407	\$ -		407	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		407	\$ -	\$ -	407	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 14.04			\$ 14.86	\$ 0.82	5.86%
RTSR - Network	\$ 0.0056	423	\$ 2.37	\$ 0.0059	423	\$ 2.50	\$ 0.13	5.36%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.0046	423	\$ 1.95	\$ 0.0047	423	\$ 1.99	\$ 0.04	2.17%
Sub-Total C - Delivery (including Sub-Total B)			\$ 18.35			\$ 19.34	\$ 0.99	5.40%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	423	\$ 1.44	\$ 0.0034	423	\$ 1.44	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	423	\$ 0.21	\$ 0.0005	423	\$ 0.21	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
TOU - Off Peak	\$ 0.0650	265	\$ 17.20	\$ 0.0650	265	\$ 17.20	\$ -	0.00%
TOU - Mid Peak	\$ 0.0940	69	\$ 6.50	\$ 0.0940	69	\$ 6.50	\$ -	0.00%
TOU - On Peak	\$ 0.1340	73	\$ 9.82	\$ 0.1340	73	\$ 9.82	\$ -	0.00%
Total Bill on TOU (before Taxes)			\$ 53.77			\$ 54.76	\$ 0.99	1.84%
HST	13%		\$ 6.99	13%		\$ 7.12	\$ 0.13	1.84%
Total Bill on TOU			\$ 60.76			\$ 61.88	\$ 1.12	1.84%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	SENTINEL LIGHTING SERVICE CLASSIFICATION							
RPP / Non-RPP:	RPP							
Consumption	55	kWh						
Demand	1	kW						
Current Loss Factor	1.0394							
Proposed/Approved Loss Factor	1.0394							
	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 8.13	1	\$ 8.13	\$ 8.22	1	\$ 8.22	\$ 0.09	1.11%
Distribution Volumetric Rate	\$ 6.5265	1	\$ 6.53	\$ 6.5950	1	\$ 6.60	\$ 0.07	1.05%
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 14.66			\$ 14.82	\$ 0.16	1.08%
Line Losses on Cost of Power	\$ 0.0824	2	\$ 0.18	\$ 0.0824	2	\$ 0.18	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	-\$ 0.3511	1	\$ (0.35)	\$ 0.2229	1	\$ 0.22	\$ 0.57	-163.49%
CBR Class B Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
GA Rate Riders	\$ -	55	\$ -	\$ -	55	\$ -	\$ -	
Low Voltage Service Charge	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		1	\$ -	\$ -	1	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 14.48			\$ 15.22	\$ 0.73	5.06%
RTSR - Network	\$ 1.6804	1	\$ 1.68	\$ 1.7765	1	\$ 1.78	\$ 0.10	5.72%
RTSR - Connection and/or Line and Transformation Connection	\$ 1.3861	1	\$ 1.39	\$ 1.4026	1	\$ 1.40	\$ 0.02	1.19%
Sub-Total C - Delivery (including Sub-Total B)			\$ 17.55			\$ 18.40	\$ 0.85	4.82%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	57	\$ 0.19	\$ 0.0034	57	\$ 0.19	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	57	\$ 0.03	\$ 0.0005	57	\$ 0.03	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
TOU - Off Peak	\$ 0.0650	36	\$ 2.32	\$ 0.0650	36	\$ 2.32	\$ -	0.00%
TOU - Mid Peak	\$ 0.0940	9	\$ 0.88	\$ 0.0940	9	\$ 0.88	\$ -	0.00%
TOU - On Peak	\$ 0.1340	10	\$ 1.33	\$ 0.1340	10	\$ 1.33	\$ -	0.00%
Total Bill on TOU (before Taxes)			\$ 22.55			\$ 23.40	\$ 0.85	3.75%
HST	13%		\$ 2.93	13%		\$ 3.04	\$ 0.11	3.75%
Total Bill on TOU			\$ 25.48			\$ 26.44	\$ 0.95	3.75%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	STREET LIGHTING SERVICE CLASSIFICATION	
RPP / Non-RPP:	Non-RPP (Other)	
Consumption	90	kWh
Demand	1	kW
Current Loss Factor	1.0394	
Proposed/Approved Loss Factor	1.0394	

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 1.13	1	\$ 1.13	\$ 1.14	1	\$ 1.14	\$ 0.01	0.88%
Distribution Volumetric Rate	\$ 6.8029	1	\$ 6.80	\$ 6.8743	1	\$ 6.87	\$ 0.07	1.05%
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 7.93			\$ 8.01	\$ 0.08	1.03%
Line Losses on Cost of Power	\$ 0.1101	4	\$ 0.39	\$ 0.1101	4	\$ 0.39	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	-\$ 0.5341	1	\$ (0.53)	\$ 0.2356	1	\$ 0.24	\$ 0.77	-144.11%
CBR Class B Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
GA Rate Riders	\$ 0.0004	90	\$ 0.04	-\$ 0.0013	90	\$ (0.12)	\$ (0.15)	-425.00%
Low Voltage Service Charge	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		1	\$ -	\$ -	1	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 7.83			\$ 8.52	\$ 0.70	8.92%
RTSR - Network	\$ 1.6716	1	\$ 1.67	\$ 1.7672	1	\$ 1.77	\$ 0.10	5.72%
RTSR - Connection and/or Line and Transformation Connection	\$ 1.3576	1	\$ 1.36	\$ 1.3737	1	\$ 1.37	\$ 0.02	1.19%
Sub-Total C - Delivery (including Sub-Total B)			\$ 10.85			\$ 11.66	\$ 0.81	7.46%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	94	\$ 0.32	\$ 0.0034	94	\$ 0.32	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	94	\$ 0.05	\$ 0.0005	94	\$ 0.05	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
Average IESO Wholesale Market Price	\$ 0.1101	90	\$ 9.91	\$ 0.1101	90	\$ 9.91	\$ -	0.00%
Total Bill on Average IESO Wholesale Market Price			\$ 21.38			\$ 22.19	\$ 0.81	3.79%
HST	13%		\$ 2.78	13%		\$ 2.88	\$ 0.11	3.79%
Total Bill on Average IESO Wholesale Market Price			\$ 24.16			\$ 25.07	\$ 0.92	3.79%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	RESIDENTIAL SERVICE CLASSIFICATION	
RPP / Non-RPP:	Non-RPP (Retailer)	
Consumption	750	kWh
Demand	-	kW
Current Loss Factor	1.0394	
Proposed/Approved Loss Factor	1.0394	

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 24.77	1	\$ 24.77	\$ 25.03	1	\$ 25.03	\$ 0.26	1.05%
Distribution Volumetric Rate	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 24.77			\$ 25.03	\$ 0.26	1.05%
Line Losses on Cost of Power	\$ 0.1101	30	\$ 3.25	\$ 0.1101	30	\$ 3.25	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	-\$ 0.0012	750	\$ (0.90)	\$ 0.0006	750	\$ 0.45	\$ 1.35	-150.00%
CBR Class B Rate Riders	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
GA Rate Riders	\$ 0.0004	750	\$ 0.30	-\$ 0.0013	750	\$ (0.98)	\$ (1.28)	-425.00%
Low Voltage Service Charge	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ 0.57	1	\$ 0.57	\$ 0.57	1	\$ 0.57	\$ -	0.00%
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		750	\$ -	\$ -	750	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 27.99			\$ 28.33	\$ 0.34	1.20%
RTSR - Network	\$ 0.0059	780	\$ 4.60	\$ 0.0062	780	\$ 4.83	\$ 0.23	5.08%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.0050	780	\$ 3.90	\$ 0.0051	780	\$ 3.98	\$ 0.08	2.00%
Sub-Total C - Delivery (including Sub-Total B)			\$ 36.49			\$ 37.14	\$ 0.65	1.77%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	780	\$ 2.65	\$ 0.0034	780	\$ 2.65	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	780	\$ 0.39	\$ 0.0005	780	\$ 0.39	\$ -	0.00%
Standard Supply Service Charge								
Non-RPP Retailer Avg. Price	\$ 0.1101	750	\$ 82.58	\$ 0.1101	750	\$ 82.58	\$ -	0.00%
Total Bill on Non-RPP Avg. Price			\$ 122.11			\$ 122.75	\$ 0.65	0.53%
HST	13%		\$ 15.87	13%		\$ 15.96	\$ 0.08	0.53%
8% Rebate	8%			8%				
Total Bill on Non-RPP Avg. Price			\$ 137.98			\$ 138.71	\$ 0.73	0.53%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	RESIDENTIAL SERVICE CLASSIFICATION	
RPP / Non-RPP:	RPP	
Consumption	249	kWh
Demand	-	kW
Current Loss Factor	1.0394	
Proposed/Approved Loss Factor	1.0394	

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 24.77	1	\$ 24.77	\$ 25.03	1	\$ 25.03	\$ 0.26	1.05%
Distribution Volumetric Rate	\$ -	249	\$ -	\$ -	249	\$ -	\$ -	
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	249	\$ -	\$ -	249	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 24.77			\$ 25.03	\$ 0.26	1.05%
Line Losses on Cost of Power	\$ 0.0824	10	\$ 0.81	\$ 0.0824	10	\$ 0.81	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	-\$ 0.0012	249	\$ (0.30)	\$ 0.0006	249	\$ 0.15	\$ 0.45	-150.00%
CBR Class B Rate Riders	\$ -	249	\$ -	\$ -	249	\$ -	\$ -	
GA Rate Riders	\$ -	249	\$ -	\$ -	249	\$ -	\$ -	
Low Voltage Service Charge	\$ -	249	\$ -		249	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ 0.57	1	\$ 0.57	\$ 0.57	1	\$ 0.57	\$ -	0.00%
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		249	\$ -	\$ -	249	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 25.85			\$ 26.56	\$ 0.71	2.74%
RTSR - Network	\$ 0.0059	259	\$ 1.53	\$ 0.0062	259	\$ 1.60	\$ 0.08	5.08%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.0050	259	\$ 1.29	\$ 0.0051	259	\$ 1.32	\$ 0.03	2.00%
Sub-Total C - Delivery (including Sub-Total B)			\$ 28.67			\$ 29.48	\$ 0.81	2.83%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	259	\$ 0.88	\$ 0.0034	259	\$ 0.88	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	259	\$ 0.13	\$ 0.0005	259	\$ 0.13	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
TOU - Off Peak	\$ 0.0650	162	\$ 10.52	\$ 0.0650	162	\$ 10.52	\$ -	0.00%
TOU - Mid Peak	\$ 0.0940	42	\$ 3.98	\$ 0.0940	42	\$ 3.98	\$ -	0.00%
TOU - On Peak	\$ 0.1340	45	\$ 6.01	\$ 0.1340	45	\$ 6.01	\$ -	0.00%
Total Bill on TOU (before Taxes)			\$ 50.43			\$ 51.25	\$ 0.81	1.61%
HST	13%		\$ 6.56	13%		\$ 6.66	\$ 0.11	1.61%
8% Rebate	8%		\$ (4.03)	8%		\$ (4.10)	\$ (0.06)	
Total Bill on TOU			\$ 52.96			\$ 53.81	\$ 0.85	1.61%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION	
RPP / Non-RPP:	Non-RPP (Other)	
Consumption	47,142	kWh
Demand	118	kW
Current Loss Factor	1.0394	
Proposed/Approved Loss Factor	1.0394	

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 208.24	1	\$ 208.24	\$ 210.43	1	\$ 210.43	\$ 2.19	1.05%
Distribution Volumetric Rate	\$ 3.3857	118	\$ 399.51	\$ 3.4212	118	\$ 403.70	\$ 4.19	1.05%
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	118	\$ -	\$ -	118	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 607.75			\$ 614.13	\$ 6.38	1.05%
Line Losses on Cost of Power	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	
Total Deferral/Variance Account Rate Riders	-\$ 0.5286	118	\$ (62.37)	\$ 0.2618	118	\$ 30.89	\$ 93.27	-149.53%
CBR Class B Rate Riders	\$ -	118	\$ -	\$ -	118	\$ -	\$ -	
GA Rate Riders	\$ 0.0004	47,142	\$ 18.86	-\$ 0.0013	47,142	\$ (61.28)	\$ (80.14)	-425.00%
Low Voltage Service Charge	\$ -	118	\$ -		118	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		118	\$ -	\$ -	118	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 564.23			\$ 583.74	\$ 19.50	3.46%
RTSR - Network	\$ 2.3514	118	\$ 277.47	\$ 2.4858	118	\$ 293.32	\$ 15.86	5.72%
RTSR - Connection and/or Line and Transformation Connection	\$ 1.9410	118	\$ 229.04	\$ 1.9641	118	\$ 231.76	\$ 2.73	1.19%
Sub-Total C - Delivery (including Sub-Total B)			\$ 1,070.74			\$ 1,108.83	\$ 38.09	3.56%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	48,999	\$ 166.60	\$ 0.0034	48,999	\$ 166.60	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	48,999	\$ 24.50	\$ 0.0005	48,999	\$ 24.50	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
Average IESO Wholesale Market Price	\$ 0.1101	48,999	\$ 5,394.83	\$ 0.1101	48,999	\$ 5,394.83	\$ -	0.00%
Total Bill on Average IESO Wholesale Market Price			\$ 6,656.92			\$ 6,695.01	\$ 38.09	0.57%
HST	13%		\$ 865.40	13%		\$ 870.35	\$ 4.95	0.57%
Total Bill on Average IESO Wholesale Market Price			\$ 7,522.32			\$ 7,565.36	\$ 43.04	0.57%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	Add additional scenarios if required							
RPP / Non-RPP:								
Consumption		kWh						
Demand		kW						
Current Loss Factor								
Proposed/Approved Loss Factor								
Monthly Service Charge Distribution Volumetric Rate Fixed Rate Riders Volumetric Rate Riders	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
		1	\$ -		1	\$ -	\$ -	
		0	\$ -		0	\$ -	\$ -	
		1	\$ -		1	\$ -	\$ -	
		0	\$ -		0	\$ -	\$ -	
	Sub-Total A (excluding pass through)						\$ -	
	\$ 0.1101	-	\$ -	\$ 0.1101	-	\$ -	\$ -	
		-	\$ -		-	\$ -	\$ -	
		-	\$ -		-	\$ -	\$ -	
Line Losses on Cost of Power		-	\$ -		-	\$ -	\$ -	
Total Deferral/Variance Account Rate Riders		-	\$ -		-	\$ -	\$ -	
CBR Class B Rate Riders		-	\$ -		-	\$ -	\$ -	
GA Rate Riders		-	\$ -		-	\$ -	\$ -	
Low Voltage Service Charge		-	\$ -		-	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Fixed Rate Riders		1	\$ -		1	\$ -	\$ -	
Additional Volumetric Rate Riders		-	\$ -		-	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ -				\$ -	
RTSR - Network		-	\$ -		-	\$ -	\$ -	
RTSR - Connection and/or Line and Transformation Connection		-	\$ -		-	\$ -	\$ -	
Sub-Total C - Delivery (including Sub-Total B)			\$ -				\$ -	
Wholesale Market Service Charge (WMSC)	\$ 0.0034	-	\$ -	\$ 0.0034	-	\$ -	\$ -	
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	-	\$ -	\$ 0.0005	-	\$ -	\$ -	
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
TOU - Off Peak	\$ 0.0650	-	\$ -	\$ 0.0650	-	\$ -	\$ -	
TOU - Mid Peak	\$ 0.0940	-	\$ -	\$ 0.0940	-	\$ -	\$ -	
TOU - On Peak	\$ 0.1340	-	\$ -	\$ 0.1340	-	\$ -	\$ -	
Non-RPP Retailer Avg. Price	\$ 0.1101	-	\$ -	\$ 0.1101	-	\$ -	\$ -	
Average IESO Wholesale Market Price	\$ 0.1101	-	\$ -	\$ 0.1101	-	\$ -	\$ -	
Total Bill on TOU (before Taxes)			\$ 0.25				\$ 0.25	\$ - 0.00%
HST	13%		\$ 0.03	13%		\$ 0.03	\$ -	0.00%
8% Rebate	8%		\$ (0.02)	8%		\$ (0.02)	\$ -	
Total Bill on TOU			\$ 0.26				\$ 0.26	\$ - 0.00%
Total Bill on Non-RPP Avg. Price			\$ 0.25				\$ 0.25	\$ - 0.00%
HST	13%		\$ 0.03	13%		\$ 0.03	\$ -	0.00%
8% Rebate	8%			8%			\$ -	
Total Bill on Non-RPP Avg. Price			\$ 0.28				\$ 0.28	\$ - 0.00%
Total Bill on Average IESO Wholesale Market Price			\$ 0.25				\$ 0.25	\$ - 0.00%
HST	13%		\$ 0.03	13%		\$ 0.03	\$ -	0.00%
8% Rebate	8%			8%			\$ -	
Total Bill on Average IESO Wholesale Market Price			\$ 0.28				\$ 0.28	\$ - 0.00%

Appendix E: Thunder Bay Rate Zone Global Adjustment Analysis Workform

Note 2 Consumption Data Excluding for Loss Factor (Data to agree with RRR as applicable)

Year		2018		
Total Metered excluding WMP	C = A+B	896,422,144	kWh	100%
RPP	A	516,602,001	kWh	57.6%
Non RPP	B = D+E	379,820,143	kWh	42.4%
Non-RPP Class A	D	126,330,845	kWh	14.1%
Non-RPP Class B*	E	253,489,298	kWh	28.3%

*Non-RPP Class B consumption reported in this table is not expected to directly agree with the Non-RPP Class B Including Loss Adjusted Billed Consumption in the GA Analysis of Expected Balance table below. The difference should be equal to the loss factor.

Please confirm that the above RRR data is accurate Confirmed

Note 3 GA Billing Rate

GA is billed on the 1st Estimate

Please confirm that the GA Rate used for unbilled revenue is the same as the one used for billed revenue in any paticular month Yes

Note 4 Analysis of Expected GA Amount

Year	2018								
Calendar Month	Non-RPP Class B Including Loss Factor Billed Consumption (kWh)	Deduct Previous Month Unbilled Loss Adjusted Consumption (kWh)	Add Current Month Unbilled Loss Adjusted Consumption (kWh)	Non-RPP Class B Including Loss Adjusted Consumption, Adjusted for Unbilled (kWh)	GA Rate Billed (\$/kWh)	\$ Consumption at GA Rate Billed	GA Actual Rate Paid (\$/kWh)	\$ Consumption at Actual Rate Paid	Expected GA Variance (\$)
	F	G	H	I = F-G+H	J	K = I*J	L	M = I*L	=M-K
January	29,190,120			29,190,120	0.08777	\$ 2,562,017	0.06736	\$ 1,966,246	\$ (595,770)
February	26,521,309			26,521,309	0.07333	\$ 1,944,808	0.08167	\$ 2,165,995	\$ 221,188
March	26,734,884			26,734,884	0.07877	\$ 2,105,907	0.09481	\$ 2,534,734	\$ 428,828
April	24,611,677			24,611,677	0.09810	\$ 2,414,406	0.09959	\$ 2,451,077	\$ 36,671
May	23,120,122			23,120,122	0.09392	\$ 2,171,442	0.10793	\$ 2,495,355	\$ 323,913
June	22,367,710			22,367,710	0.13336	\$ 2,982,958	0.11896	\$ 2,660,863	\$ (322,095)
July	25,115,300			25,115,300	0.08502	\$ 2,135,303	0.07737	\$ 1,943,171	\$ (192,132)
August	24,366,366			24,366,366	0.07790	\$ 1,898,140	0.07490	\$ 1,825,041	\$ (73,099)
September	22,573,784			22,573,784	0.08424	\$ 1,901,616	0.08584	\$ 1,937,734	\$ 36,118
October	23,956,257			23,956,257	0.08921	\$ 2,137,138	0.12059	\$ 2,888,885	\$ 751,747
November	25,329,791			25,329,791	0.12235	\$ 3,099,100	0.09855	\$ 2,496,251	\$ (602,849)
December	26,514,885			26,514,885	0.09198	\$ 2,438,839	0.07404	\$ 1,963,162	\$ (475,677)
Net Change in Expected GA Balance in the Year (i.e. Transactions in the Year)	300,402,205	-	-	300,402,205		\$ 27,791,671		\$ 27,328,514	\$ (463,158)

Calculated Loss Factor 1.1851

Note 5 Reconciling Items

	Item	Amount	Explanation	Principal Adjustments		
Net Change in Principal Balance in the GL (i.e. Transactions in the Year)				Principal Adjustment on DVA Continuity	If "no", please provide an explanation	\$ Principal Adjustment on DVA Continuity
		\$ (318,574)				
1a	True-up of GA Charges based on Actual Non-RPP Volumes - prior year					
1b	True-up of GA Charges based on Actual Non-RPP Volumes - current year					
2a	Remove prior year end unbilled to actual revenue differences					
2b	Add current year end unbilled to actual revenue differences					
3a	Remove difference between prior year accrual/forecast to actual from long term load transfers					
3b	Add difference between current year accrual/forecast to actual from long term load transfers	\$ 3,249	LTLT Payable was larger than receivable related to prior year. Therefore a DR.	Yes		
4	Remove GA balances pertaining to Class A customers					
5	Significant prior period billing adjustments recorded in current year					
6	Differences in GA IESO posted rate and rate charged on IESO invoice					
7	Differences in actual system losses and billed TLFs					
8	Others as justified by distributor	\$ (51,791)	Add to GA Analysis Workform: Not all customers are on calendar monthly billing.	Yes		
9						
10						

Total Principal Adjustments on DVA Continuity Schedule \$ -

Note 6	Adjusted Net Change in Principal Balance in the GL	\$	(367,116)
	Net Change in Expected GA Balance in the Year Per Analysis	\$	(463,158)
	Unresolved Difference	\$	96,042
	Unresolved Difference as % of Expected GA Payments to IESO		0.4%

1. In booking expense journal entries for Charge Type (CT) 1142 and CT 148 from the IESO invoice, please confirm which of the following approaches is used:
 - a. CT 1142 is booked into Account 1588. CT 148 is pro-rated based on RPP/non-RPP consumption and then booked into Account 1588 and 1589 respectively.
 - b. CT 148 is booked into Account 1589. The portion of CT 1142 equaling RPP minus HOEP for RPP consumption is booked into Account 1588. The portion of CT 1142 equaling GA RPP is credited into Account 1589.
 - c. If another approach is used, please explain in detail.
 - d. Was the approach described in response to the above questions used consistently for all years for which variances are proposed for disposition? If not, please discuss.

SYNERGY NORTH uses the approach described under point b) above over all the years for which variances were proposed for disposition.

2. Questions on CT 1142
 - a. Please describe how the initial RPP related GA is determined for settlement forms submitted by day 4 after the month-end (resulting in CT 1142 on the IESO invoice).

SYNERGY NORTH's RPP consumption (kWh) is calculated using a monthly average of total kWh for that month and the current month customer counts. Then the RPP kWh value is multiplied by the second estimate GA rate. This is the initial GA amount resulting in CT 1142 on the IESO invoice.

- b. Please describe the process for truing up CT 1142 to actual RPP kWh, including which data is used for each TOU/Tier 1&2 prices, as well as the timing of the true up.

SYNERGY NORTH's data for the RPP settlement true-up is extracted from the billing system and general ledger. The billed amount of RPP kWh and TOU and tiered pricing amounts is compared to the submitted corresponding weighted average HOEP. The difference is the fixed price debit. This recalculated fixed price debit is then booked to the general ledger in the month when the true-up takes place and the accrual is reversed.

- a. Has CT 1142 been trued up for with the IESO for all of 2018?

Yes, SYNERGY NORTH's CT 1142 has been trued up for with the IESO for all of 2018.

- b. Which months from 2018 were trued up in 2019?
 - i. Were these true ups recorded in the 2018 or 2019 balance in the General Ledger?

SYNERGY NORTH's October, November and December (4th Quarter) were trued up in 2019. The related journal entries were recorded in December 2018 as year-end adjustment entries.

- c. Have all of the 2018 related true-up been reflected in the applicant's DVA Continuity Schedule in this proceeding?

Yes, SYNERGY NORTH's 2018 related true-up has been reflected in the applicants' DVA Continuity Schedule in this proceeding.

2. Questions on CT 148

- a. Please describe the process for the initial recording of CT 148 in the accounts (i.e. 1588 and 1589).

SYNERGY North's CT 148 is booked directly into expense side of account 1589. The Global Adjustment Credit CT 1142 is also booked to Account 1589. The net result is equal to the non-RPP portion of the GA Cost.

- b. Please describe the process for true up of the GA related cost to ensure that the amounts reflected in Account 1588 are related to RPP GA costs and amounts in 1589 are related to only non-RPP GA costs.

SYNERGY NORTH's process for true up of the GA related cost to ensure that the amounts reflected in Account 1588 are related to RPP GA costs and the amounts in 1589 are related to only non RPP GA Costs is performed by truing up the price variance

from the secondary GA estimate to final GA rate. SYNERGY NORTH also does a quantity variance true up from the average estimated total kWh which is used at time of submission to the actual billed Non-RPP Class B consumption data. These true up adjustments are done on a quarterly basis and recorded every three months in the general ledger, except at year-end when the general ledger is open until the 4th quarter true-up adjustment is calculated and booked into December.

- a. What data is used to determine the non-RPP kWh volume that is multiplied with the actual GA per kWh rate (based on CT 148) for recording as the initial GA expense in Account 1589?

SYNERGY NORTH uses Class B billed kWh from the billing system query:
(Total kWh) – (Non-RPP billed kWh) = Total RPP billed kWh

- b. Does the utility true up the initial recording of CT 148 in Accounts 1588 and 1589 based on estimated RPP/non-RPP consumption proportions to actuals based on actual RPP-non-RPP consumption proportions?

Yes, SYNERGY NORTH uses the methodology described in section 1b to record the initial CT 148 in 1588 and 1589. SYNERGY NORTH then performs a quarterly true-up process using the actual billed consumption proportions for the quarter and adjusts the original estimate within the 1588 and 1589 schedules.

- c. Please indicate which months from 2018 were trued up in 2019 for CT 148 proportions between RPP and non-RPP
 - i. Were these true ups recorded in the 2018 or 2019 balance in the General Ledger?

SYNERGY NORTH's October, November and December were trued up in 2019. The related journal entries were recorded in December 2018 as year-end adjustment entries.

- a. Are all true-ups for 2018 consumption reflected in the DVA Continuity Schedule?

Yes, SYNERGY NORTH's 2018 related true-up has been reflected in the applicants' DVA Continuity Schedule in this proceeding.

- 1. Questions regarding principal adjustments and reversals on the DVA Continuity Schedule:

Questions on Principal Adjustments - Accounts 1588 and 1589

- a. Did the applicant have principal adjustments in its 2019 rate proceeding which were approved for disposition?

SYNERGY NORTH did not have any adjustments.

- b. If yes, please provide a break-down of the total amount of principal adjustments that were approved (e.g. true-up of unbilled, true up of CT 1142, true up of CT 148 etc.) for each of Accounts 1588 and 1589.

N/A

- c. Has the applicant reversed the adjustment approved in 2019 rates in its current proposed amount for disposition?


NB: only the principal adjustments amounts that were disposed in the previous proceeding should be reversed in this proceeding. For example, if no amount related to unbilled to billed adjustment for 2018 consumption was included in 2019 proceeding, this amount should not be included as a "reversal" from previous year.

No.

- d. Please confirm that the allocation of charge type 148 has been trued up to actual proportion of RPP/non-RPP consumption in the GL.

Yes, these adjustments are reflected in the G/L transactions in the normal course of business.

Appendix F: Kenora Rate Zone 2020 Rate Generator Model



Ontario Energy Board

Incentive Rate-setting Mechanism Rate Generator

for 2020 Filers

Quick Link

Ontario Energy Board's 2020 Electricity Distribution Rates Webpage

Version2.0

Utility Name

Synergy North Corporation

Service Territory

Kenora Rate Zone

Assigned EB Number

EB-2019-0068

Name of Contact and Title

Brittany Ashby

Phone Number

807-343-1054

Email Address

bashby@synergynorth.ca

We are applying for rates effective

May 1, 2020

+

Rate-Setting Method

Annual IR Index

1. Select the last Cost of Service rebasing year

2012

2. Select the year that the balances of Accounts 1588 and 1589 were last approved for disposition

2016

(e.g. If 2017 balances were approved for disposition in the 2019 rate application, select 2017)

3. Select the year that the balances of the remaining Group 1 DVAs were last approved for disposition

2016

4. Select the earliest vintage year in which there is a balance in Account 1595

2016

(e.g. If 2016 is the earliest vintage year in which there is a balance in a 1595 sub-account, select 2016)

5. Did you have any Class A customers at any point during the period that the Account 1589 balance accumulated (i.e. from the year the balance was last disposed to the year requested for disposition)?

No

6. Did you have any customers classified as Class A at any point during the period where the balance in Account 1580, Sub-account CBR Class B accumulated (i.e. from the year the balance was last disposed to the year requested for disposition)?

No

7. Retail Transmission Service Rates: Synergy North Corporation is:

Transmission Connected

8. Have you transitioned to fully fixed rates?

Yes

Synergy North Corporation
Kenora Rate Zone
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2019
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

EB-2018-0046

RESIDENTIAL SERVICE CLASSIFICATION

All services supplied to single-family dwelling units for domestic or household purposes shall be classified as residential service. Subclasses would be:

Overhead
Transformers not on private property
Transformers on private property
Underground
Transformers not on private property
Transformers on private property

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	30.72
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0066
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0020

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)
Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)
Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)

For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	39.82
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0063
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0057
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

- Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)
- Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)
- Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)

For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	550.88
Distribution Volumetric Rate	\$/kW	1.7553
Retail Transmission Rate - Network Service Rate	\$/kW	2.3814
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.6400

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kVA and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	14.46
Distribution Volumetric Rate	\$/kWh	0.0043
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0057
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

STREET LIGHTING SERVICE CLASSIFICATION

All service supplied to any electrical street lighting equipment owned by, or operated for, the City of Kenora that is used to illuminate roadways and sidewalks, etc. The street light equipment is not metered, and they turn on and off by photoelectric cells. The consumption will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	5.31
Distribution Volumetric Rate	\$/kW	3.4940
Retail Transmission Rate - Network Service Rate	\$/kW	1.7957
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.4948

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independant Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allow ance for Ow nership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allow ance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Account history	\$	15.00
Credit Check (plus credit agency costs)	\$	25.00
Returned Cheque (plus bank charges)	\$	25.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account (see Note below)

Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Disconnect/reconnect at meter - during regular hours	\$	65.00
Disconnect/reconnect at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole - during regular hours	\$	185.00
Disconnect/reconnect at pole - after regular hours	\$	415.00
Install/Remove Load Control Device - during regular hours	\$	65.00
Install/Remove Load Control Device - after regular hours	\$	185.00

Other

Service call - customer ow ned equipment	\$	65.00
Service call - customer-ow ned equipment - after regular hours	\$	165.00
Disconnect/Reconnect at Meter - during regular hours	\$	65.00
Specific charge for access to the pow er poles - \$/pole/year (with the exception of w ireless attachments)	\$	43.63

NOTE: Ontario Energy Board Rate Order EB-2017-0183, issued on March 14, 2019, identifies changes to the Non-Payment of Account Service Charges effective July 1, 2019

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	40.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.00
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.60
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.60)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.50
Processing fee, per request, applied to the requesting party	\$	1.00
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.00
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.043
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0325

		2017									
Account Descriptions	Account Number	Opening Principal Amounts as of Jan 1, 2017	Transactions Debit/ (Credit) during 2017	OEB-Approved Disposition during 2017	Principal Adjustments ¹ during 2017	Closing Principal Balance as of Dec 31, 2017	Opening Interest Amounts as of Jan 1, 2017	Interest Jan 1 to Dec 31, 2017	OEB-Approved Disposition during 2017	Interest Adjustments ¹ during 2017	Closing Interest Amounts as of Dec 31, 2017
Group 1 Accounts											
LV Variance Account	1550	0			0	0					0
Smart Metering Entity Charge Variance Account	1551	0			3,430	3,430	0			241	241
RSVA - Wholesale Market Service Charge ⁵	1580	0			(571,979)	(571,979)	0			(21,097)	(21,097)
Variance WMS – Sub-account CBR Class A ⁵	1580	0			0	0	0			0	0
Variance WMS – Sub-account CBR Class B ⁵	1580	0			(11,241)	(11,241)	0			(158)	(158)
RSVA - Retail Transmission Network Charge	1584	0			66,205	66,205	0			6,541	6,541
RSVA - Retail Transmission Connection Charge	1586	0			14,965	14,965	0			1,348	1,348
RSVA - Power ⁴	1588	0			186,447	186,447	0			13,401	13,401
RSVA - Global Adjustment ⁴	1589	0			66,251	66,251	0			10,340	10,340
Disposition and Recovery/Refund of Regulatory Balances (2013) ³	1595	0			103,952	103,952	0			(226,327)	(226,327)
Disposition and Recovery/Refund of Regulatory Balances (2014) ³	1595	0				0	0				0
Disposition and Recovery/Refund of Regulatory Balances (2015) ³	1595	0				0	0				0
Disposition and Recovery/Refund of Regulatory Balances (2016) ³	1595	0				0	0				0
Disposition and Recovery/Refund of Regulatory Balances (2017) ³	1595	0			(413)	(413)	0				0
Disposition and Recovery/Refund of Regulatory Balances (2018) ³	1595	0				0	0				0
Disposition and Recovery/Refund of Regulatory Balances (2019) ³ <i>Not to be disposed of until a year after rate rider has expired and that balance has been audited</i>	1595	0				0	0				0
RSVA - Global Adjustment	1589	0	0	0	66,251	66,251	0	0	0	10,340	10,340
Total Group 1 Balance excluding Account 1589 - Global Adjustment		0	0	0	(208,634)	(208,634)	0	0	0	(226,051)	(226,051)
Total Group 1 Balance		0	0	0	(142,383)	(142,383)	0	0	0	(215,711)	(215,711)
LRAM Variance Account (only input amounts if applying for disposition of this account)	1568	0				0	0				0
Total including Account 1568		0	0	0	(142,383)	(142,383)	0	0	0	(215,711)	(215,711)

		2018									
Account Descriptions	Account Number	Opening Principal Amounts as of Jan 1, 2018	Transactions Debit/ (Credit) during 2018	OEB-Approved Disposition during 2018	Principal Adjustments ¹ during 2018	Closing Principal Balance as of Dec 31, 2018	Opening Interest Amounts as of Jan 1, 2018	Interest Jan 1 to Dec 31, 2018	OEB-Approved Disposition during 2018	Interest Adjustments ¹ during 2018	Closing Interest Amounts as of Dec 31, 2018
<div>Group 1 Accounts</div> <div>LV Variance Account15500</div> <div>Smart Metering Entity Charge Variance Account15513,430(3,540)3,467(3,577)241(40)269(68)</div> <div>RSVA - Wholesale Market Service Charge⁵1580(571,979)(19,704)(481,931)(109,752)(21,097)(5,067)(23,287)(2,877)</div> <div>Variance WMS – Sub-account CBR Class A⁵15800000</div> <div>Variance WMS – Sub-account CBR Class B⁵1580(11,241)(2,075)(5,631)(7,685)(158)(160)(138)(180)</div> <div>RSVA - Retail Transmission Network Charge158466,20513,33880,345(802)6,5415556,933163</div> <div>RSVA - Retail Transmission Connection Charge158614,96510,08511,49713,5531,3482931,373268</div> <div>RSVA - Power⁴1588186,447(65,321)83,43137,69513,4013,21812,8653,754</div> <div>RSVA - Global Adjustment⁴158966,251(42,131)74,365(50,245)10,340(302)9,222816</div> <div>Disposition and Recovery/Refund of Regulatory Balances (2013)³1595103,952103,9520(226,327)554(225,773)0</div> <div>Disposition and Recovery/Refund of Regulatory Balances (2014)³159500000</div> <div>Disposition and Recovery/Refund of Regulatory Balances (2015)³159500000</div> <div>Disposition and Recovery/Refund of Regulatory Balances (2016)³159500000</div> <div>Disposition and Recovery/Refund of Regulatory Balances (2017)³1595(413)000</div> <div>Disposition and Recovery/Refund of Regulatory Balances (2018)³15950(1,237)130,505(131,742)0215,404218,536(3,132)</div> <div>Disposition and Recovery/Refund of Regulatory Balances (2019)³159500000</div> <div>Not to be disposed of until a year after rate rider has expired and that balance has been audited159500000</div> <div>RSVA - Global Adjustment158966,251(42,131)74,3650(50,245)10,340(302)9,2220816</div> <div>Total Group 1 Balance excluding Account 1589 - Global Adjustment(208,634)(68,454)(74,365)0(202,723)(226,051)214,757(9,222)0(2,072)</div> <div>Total Group 1 Balance(142,383)(110,585)00(252,968)(215,711)214,45500(1,256)</div> <div>LRAM Variance Account (only input amounts if applying for disposition of this account)1568000000</div> <div>Total including Account 1568(142,383)(110,585)00(252,968)(215,711)214,45500(1,256)</div>											

		2019			
Account Descriptions	Account Number	Principal Disposition during 2019 - instructed by OEB	Interest Disposition during 2019 - instructed by OEB	Closing Principal Balances as of Dec 31, 2018 Adjusted for Disposition during 2019	Closing Interest Balances as of Dec 31, 2018 Adjusted for Disposition during 2019
Group 1 Accounts				0	0
LV Variance Account	1550			(3,577)	(68)
Smart Metering Entity Charge Variance Account	1551			(109,752)	(2,877)
RSVA - Wholesale Market Service Charge ⁵	1580			0	0
Variance WMS – Sub-account CBR Class A ⁵	1580			(7,685)	(180)
Variance WMS – Sub-account CBR Class B ⁵	1580			(802)	163
RSVA - Retail Transmission Network Charge	1584			13,553	268
RSVA - Retail Transmission Connection Charge	1586			37,695	3,754
RSVA - Power ⁴	1588			(50,245)	816
RSVA - Global Adjustment ⁴	1589			0	0
Disposition and Recovery/Refund of Regulatory Balances (2013) ³	1595			0	0
Disposition and Recovery/Refund of Regulatory Balances (2014) ³	1595			0	0
Disposition and Recovery/Refund of Regulatory Balances (2015) ³	1595			0	0
Disposition and Recovery/Refund of Regulatory Balances (2016) ³	1595			0	0
Disposition and Recovery/Refund of Regulatory Balances (2017) ³	1595			(413)	0
Disposition and Recovery/Refund of Regulatory Balances (2018) ³	1595			(131,742)	(3,132)
Disposition and Recovery/Refund of Regulatory Balances (2019) ³	1595				
<i>Not to be disposed of until a year after rate rider has expired and that balance has been audited</i>	1595			0	0
RSVA - Global Adjustment	1589	0	0	(50,245)	816
Total Group 1 Balance excluding Account 1589 - Global Adjustment		0	0	(202,723)	(2,072)
Total Group 1 Balance		0	0	(252,968)	(1,256)
LRAM Variance Account (only input amounts if applying for disposition of this account)	1568			0	0
Total including Account 1568		0	0	(252,968)	(1,256)

		Projected Interest on Dec-31-18 Balances					2.1.7 RRR	
Account Descriptions	Account Number	Projected Interest from Jan 1, 2019 to Dec 31, 2019 on Dec 31, 2018 balance adjusted for disposition during 2019 ²	Projected Interest from Jan 1, 2020 to Apr 30, 2020 on Dec 31, 2018 balance adjusted for disposition during 2019 ²	Total Interest	Total Claim	Account Disposition: Yes/No?	As of Dec 31, 2018	Variance RRR vs. 2018 Balance (Principal + Interest)
Group 1 Accounts								
LV Variance Account	1550			0	0		0	0
Smart Metering Entity Charge Variance Account	1551	(80)	(26)	(174)	(3,751)		(3,645)	0
RSVA - Wholesale Market Service Charge ⁵	1580	(2,467)	(798)	(6,141)	(115,893)		(120,493)	(7,864)
Variance WMS – Sub-account CBR Class A ⁵	1580	0	0	0	0		0	0
Variance WMS – Sub-account CBR Class B ⁵	1580	(173)	(56)	(409)	(8,094)		(7,865)	0
RSVA - Retail Transmission Network Charge	1584	(18)	(6)	139	(663)		(639)	0
RSVA - Retail Transmission Connection Charge	1586	305	98	671	14,224		13,821	0
RSVA - Power ⁴	1588	847	274	4,875	42,570	Yes	41,449	0
RSVA - Global Adjustment ⁴	1589	(1,129)	(365)	(678)	(50,923)	Yes	(49,429)	0
Disposition and Recovery/Refund of Regulatory Balances (2013) ³	1595	0	0	0	0	No	0	0
Disposition and Recovery/Refund of Regulatory Balances (2014) ³	1595	0	0	0	0	No	0	0
Disposition and Recovery/Refund of Regulatory Balances (2015) ³	1595	0	0	0	0	No	0	0
Disposition and Recovery/Refund of Regulatory Balances (2016) ³	1595	0	0	0	0	No	0	0
Disposition and Recovery/Refund of Regulatory Balances (2017) ³	1595	(9)	(3)	(12)	0	No	(412)	1
Disposition and Recovery/Refund of Regulatory Balances (2018) ³	1595	(2,961)	(957)	(7,050)	0	No	(134,874)	0
Disposition and Recovery/Refund of Regulatory Balances (2019) ³ <i>Not to be disposed of until a year after rate rider has expired and that balance has been audited</i>	1595			0	0	No		0
RSVA - Global Adjustment	1589	(1,129)	(365)	(678)	(50,923)		(49,429)	0
Total Group 1 Balance excluding Account 1589 - Global Adjustment		(4,556)	(1,473)	(8,101)	(71,607)		(204,793)	2
Total Group 1 Balance		(5,685)	(1,838)	(8,780)	(122,530)		(254,222)	2
LRAM Variance Account (only input amounts if applying for disposition of this account)	1568			0	0		42,843	42,843
Total including Account 1568		(5,685)	(1,838)	(8,780)	(122,530)		(211,379)	42,845

Rate Class	Unit	Total Metered kWh	Total Metered kW	Metered kWh for Non-RPP Customers (excluding WMP)	Metered kW for Non-RPP Customers (excluding WMP)	Metered kWh for Wholesale Market Participants (WMP)	Metered kW for Wholesale Market Participants (WMP)	Total Metered kWh less WMP consumption (if applicable)	Total Metered kW less WMP consumption (if applicable)	1568 LRAM Variance Account Class Allocation (\$ amounts)	Number of Customers for Residential and GS<50 classes ³
RESIDENTIAL SERVICE CLASSIFICATION	kWh	36,140,568	0	472,502	0	0	0	36,140,568	0		4,772
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	kWh	23,033,227	0	3,439,547	0	0	0	23,033,227	0		735
GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION	kW	39,034,630	90,499	33,713,297	76,440	0	0	39,034,630	90,499		
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	kWh	175,078	0	27,911	0	0	0	175,078	0		
STREET LIGHTING SERVICE CLASSIFICATION	kWh	378,588	1,075	378,588	1,075	0	0	378,588	1,075		
Total		98,762,091	91,574	38,031,845	77,515	0	0	98,762,091	91,574	0	5,507

Threshold Test

Total Claim (including Account 1568)	(\$122,530)
Total Claim for Threshold Test (All Group 1 Accounts)	(\$122,530)
Threshold Test (Total claim per kWh) ²	(\$0.0012)

Currently, the threshold test has been met and the default is that Group 1 account balances will be disposed. If you are requesting not to dispose of the Group 1 account balances, please select NO and provide detailed reasons in the manager's summary.

YES

Allocation of Group 1 Accounts (including Account 1568)

Rate Class				allocated based on		allocated based on				
	% of Total kWh	% of Customer Numbers **	% of Total kWh adjusted for WMP	1550	1551	1580	1584	1586	1588	
RESIDENTIAL SERVICE CLASSIFICATION	36.6%	86.7%	36.6%	0	(3,251)	(42,409)	(243)	5,205	15,578	0
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	23.3%	13.3%	23.3%	0	(501)	(27,029)	(155)	3,317	9,928	0
GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION	39.5%	0.0%	39.5%	0	0	(45,806)	(262)	5,622	16,825	0
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	0.2%	0.0%	0.2%	0	0	(205)	(1)	25	75	0
STREET LIGHTING SERVICE CLASSIFICATION	0.4%	0.0%	0.4%	0	0	(444)	(3)	55	163	0
Total	100.0%	100.0%	100.0%	0	(3,751)	(115,893)	(663)	14,224	42,570	0

** Used to allocate Account 1551 as this account records the variances arising from the Smart Metering Entity Charges to Residential and GS<50 customers.

The purpose of this tab is to calculate the GA rate riders for all current Class B customers who did not transition between Class A and B in the period since the Account 1589 GA was last disposed. Calculations in this tab will be modified upon completion of tab 6.1a, which allocates a portion of the GA balance to transition customers, if applicable. Effective January 2017, the billing determinant and all rate riders for the disposition of GA balances will be calculated on an energy basis (kWhs) regardless of the billing determinant used

Default Rate Rider Recovery Period (in months)	12
Proposed Rate Rider Recovery Period (in months)	12

Rate Rider Recovery to be used below

		Total Metered Non-RPP 2018 Consumption excluding WMP	Non-RPP Metered Consumption for Current Class B Customers (Non-RPP Consumption excluding WMP, Class A and Transition Customers' Consumption)	% of total kWh	Total GA \$ allocated to Current Class B Customers	GA Rate Rider	
		kWh	kWh				
RESIDENTIAL SERVICE CLASSIFICATION	kWh	472,502	472,502	1.2%	(\$633)	-\$0.0013	kWh
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	kWh	3,439,547	3,439,547	9.0%	(\$4,605)	-\$0.0013	kWh
GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION	kWh	33,713,297	33,713,297	88.6%	(\$45,141)	-\$0.0013	kWh
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	kWh	27,911	27,911	0.1%	(\$37)	-\$0.0013	kWh
STREET LIGHTING SERVICE CLASSIFICATION	kWh	378,588	378,588	1.0%	(\$507)	-\$0.0013	kWh
Total		38,031,845	38,031,845	100.0%	(\$50,923)		

Summary - Sharing of Tax Change Forecast Amounts

	2012	2020
OEB-Approved Rate Base	\$ 10,004,600	\$ 10,004,600
OEB-Approved Regulatory Taxable Income	\$ 121,054	\$ 121,054
Federal General Rate		15.0%
Federal Small Business Rate		9.0%
Federal Small Business Rate (calculated effective rate) ^{1,2}		9.0%
Ontario General Rate		11.5%
Ontario Small Business Rate		3.5%
Ontario Small Business Rate (calculated effective rate) ^{1,2}		3.5%
Federal Small Business Limit		\$ 500,000
Ontario Small Business Limit		\$ 500,000
Federal Taxes Payable		\$ 10,902
Provincial Taxes Payable		\$ 4,246
Federal Effective Tax Rate		9.0%
Provincial Effective Tax Rate		3.5%
Combined Effective Tax Rate	15.5%	12.5%
Total Income Taxes Payable	\$ 18,763	\$ 15,147
OEB-Approved Total Tax Credits (enter as positive number)	\$ -	\$ -
Income Tax Provision	\$ 18,763	\$ 15,147
Grossed-up Income Taxes	\$ 22,205	\$ 17,314
Incremental Grossed-up Tax Amount		-\$ 4,891
Sharing of Tax Amount (50%)		-\$ 2,446

Notes

1. Regarding the small business deduction, if applicable,

- a. If taxable capital exceeds \$15 million, the small business rate will not be applicable.
- b. If taxable capital is below \$10 million, the small business rate would be applicable.
- c. If taxable capital is between \$10 million and \$15 million, the appropriate small business rate will be calculated.

2. The OEB's proxy for taxable capital is rate base.

As per Chapter 3 Filing Requirements, shared tax rate riders are based on a 1 year disposition.

Rate Class		Re-based Billed Customers or Connections	Re-based Billed kWh	Re-based Billed kW	Re-based Service Charge	Re-based Distribution Volumetric Rate kWh	Re-based Distribution Volumetric Rate kW	Service Charge Revenue	Distribution Volumetric Rate Revenue kWh	Distribution Volumetric Rate Revenue kW	Revenue Requirement from Rates	Service Charge % Revenue	Distribution Volumetric Rate % Revenue kWh	Distribution Volumetric Rate % Revenue kW	Total % Revenue
RESIDENTIAL SERVICE CLASSIFICATION		kWh						0	0	0	0	0.0%	0.0%	0.0%	0.0%
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION		kWh						0	0	0	0	0.0%	0.0%	0.0%	0.0%
GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION		kW						0	0	0	0	0.0%	0.0%	0.0%	0.0%
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION		kWh						0	0	0	0	0.0%	0.0%	0.0%	0.0%
STREET LIGHTING SERVICE CLASSIFICATION		kWh						0	0	0	0	0.0%	0.0%	0.0%	0.0%
Total			0	0	0			0	0	0	0				0.0%

Rate Class		Total kWh (most recent RRR filing)	Total kW (most recent RRR filing)	Allocation of Tax Savings by Rate Class	Distribution Rate Rider
RESIDENTIAL SERVICE CLASSIFICATION	kWh	36,140,568		0	\$/customer
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	kWh	23,033,227		0	0.0000 kWh
GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION	kW	39,034,630	90,499	0	0.0000 kW
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	kWh	175,078		0	0.0000 kWh
STREET LIGHTING SERVICE CLASSIFICATION	kWh	378,588	1,075	0	0.0000 kWh
Total		98,762,091	91,574	-\$2,446	

Rate Class	Rate Description	Unit	Rate	Non-Loss Adjusted Metered kWh	Non-Loss Adjusted Metered kW	Applicable Loss Factor	Loss Adjusted Billed kWh
Residential Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0066	36,140,568	0	1.0430	37,694,612
Residential Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0020	36,140,568	0	1.0430	37,694,612
General Service Less Than 50 kW Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0057	23,033,227	0	1.0430	24,023,656
General Service Less Than 50 kW Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017	23,033,227	0	1.0430	24,023,656
General Service 50 To 4,999 kW Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	2.3814	39,034,630	90,499		
General Service 50 To 4,999 kW Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.6400	39,034,630	90,499		
Unmetered Scattered Load Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0057	175,078	0	1.0430	182,606
Unmetered Scattered Load Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017	175,078	0	1.0430	182,606
Street Lighting Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	1.7957	378,588	1,075		
Street Lighting Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.4948	378,588	1,075		

Uniform Transmission Rates		Unit		2018	2019 (Jan 1 - June 30)	2019 (July 1 - Dec	2020
Rate Description				Rate	Rate	Rate	Rate
Network Service Rate		kW	\$	3.61	\$ 3.71	\$ 3.83	\$ 3.83
Line Connection Service Rate		kW	\$	0.95	\$ 0.94	\$ 0.96	\$ 0.96
Transformation Connection Service Rate		kW	\$	2.34	\$ 2.25	\$ 2.30	\$ 2.30
Hydro One Sub-Transmission Rates		Unit		2018	2019 (Jan 1 - June 30)	2019 (July 1 - Dec	2020
Rate Description				Rate	Rate	Rate	Rate
Network Service Rate		kW	\$	3.1942	\$ 3.1942	\$ 3.2915	\$ 3.2915
Line Connection Service Rate		kW	\$	0.7710	\$ 0.7710	\$ 0.7877	\$ 0.7877
Transformation Connection Service Rate		kW	\$	1.7493	\$ 1.7493	\$ 1.9755	\$ 1.9755
Both Line and Transformation Connection Service Rate		kW	\$	2.5203	\$ 2.5203	\$ 2.7632	\$ 2.7632

If needed, add extra host here. (I)		Unit	2018	2019	2020
Rate Description			Rate	Rate	Rate
Network Service Rate		kW			
Line Connection Service Rate		kW			
Transformation Connection Service Rate		kW			
Both Line and Transformation Connection Service Rate		kW	\$ -	\$ -	\$ -
If needed, add extra host here. (II)		Unit	2018	2019	2020
Rate Description			Rate	Rate	Rate
Network Service Rate		kW			
Line Connection Service Rate		kW			
Transformation Connection Service Rate		kW			
Both Line and Transformation Connection Service Rate		kW	\$ -	\$ -	\$ -
Low Voltage Switchgear Credit (if applicable, enter as a negative value)		\$	Historical 2018	Current 2019	Forecast 2020

IESO		Network			Line Connection			Transformation Connection			Total Connection
Month		Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January		17,621	\$3.61	\$ 63,612	18,741	\$0.95	\$ 17,804		\$0.00		\$ 17,804
February		17,089	\$3.61	\$ 61,691	18,077	\$0.95	\$ 17,173		\$0.00		\$ 17,173
March		13,818	\$3.61	\$ 49,883	14,057	\$0.95	\$ 13,354		\$0.00		\$ 13,354
April		12,904	\$3.61	\$ 46,583	13,848	\$0.95	\$ 13,156		\$0.00		\$ 13,156
May		13,897	\$3.61	\$ 50,168	15,018	\$0.95	\$ 14,267		\$0.00		\$ 14,267
June		14,312	\$3.61	\$ 51,666	16,310	\$0.95	\$ 15,495		\$0.00		\$ 15,495
July		13,865	\$3.61	\$ 50,053	16,312	\$0.95	\$ 15,496		\$0.00		\$ 15,496
August		14,495	\$3.61	\$ 52,327	17,053	\$0.95	\$ 16,200		\$0.00		\$ 16,200
September		11,312	\$3.61	\$ 40,836	13,308	\$0.95	\$ 12,643		\$0.00		\$ 12,643
October		11,990	\$3.61	\$ 43,284	13,153	\$0.95	\$ 12,495		\$0.00		\$ 12,495
November		15,204	\$3.61	\$ 54,886	16,405	\$0.95	\$ 15,585		\$0.00		\$ 15,585
December		15,057	\$3.61	\$ 54,356	16,889	\$0.95	\$ 16,045		\$0.00		\$ 16,045
Total		171,564	\$ 3.61	\$ 619,346	189,171	\$ 0.95	\$ 179,712	-	\$ -	\$ -	\$ 179,712

Hydro One	Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January		\$0.0000			\$0.0000			\$0.0000		\$ -
February		\$0.0000			\$0.0000			\$0.0000		\$ -
March		\$0.0000			\$0.0000			\$0.0000		\$ -
April		\$0.0000			\$0.0000			\$0.0000		\$ -
May		\$0.0000			\$0.0000			\$0.0000		\$ -
June		\$0.0000			\$0.0000			\$0.0000		\$ -
July		\$0.0000			\$0.0000			\$0.0000		\$ -
August		\$0.0000			\$0.0000			\$0.0000		\$ -
September		\$0.0000			\$0.0000			\$0.0000		\$ -
October		\$0.0000			\$0.0000			\$0.0000		\$ -
November		\$0.0000			\$0.0000			\$0.0000		\$ -
December		\$0.0000			\$0.0000			\$0.0000		\$ -
Total	-	\$ -	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	\$ -

Add Extra Host Here (I) (if needed)	Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January		\$ -			\$ -			\$ -		\$ -
February		\$ -			\$ -			\$ -		\$ -
March		\$ -			\$ -			\$ -		\$ -
April		\$ -			\$ -			\$ -		\$ -
May		\$ -			\$ -			\$ -		\$ -
June		\$ -			\$ -			\$ -		\$ -
July		\$ -			\$ -			\$ -		\$ -
August		\$ -			\$ -			\$ -		\$ -
September		\$ -			\$ -			\$ -		\$ -
October		\$ -			\$ -			\$ -		\$ -
November		\$ -			\$ -			\$ -		\$ -
December		\$ -			\$ -			\$ -		\$ -
Total	-	\$ -	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	\$ -

Add Extra Host Here (II) (if needed)		Network			Line Connection			Transformation Connection			Total Connection	
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount		
January		\$ -			\$ -			\$ -		\$ -	-	
February		\$ -			\$ -			\$ -		\$ -	-	
March		\$ -			\$ -			\$ -		\$ -	-	
April		\$ -			\$ -			\$ -		\$ -	-	
May		\$ -			\$ -			\$ -		\$ -	-	
June		\$ -			\$ -			\$ -		\$ -	-	
July		\$ -			\$ -			\$ -		\$ -	-	
August		\$ -			\$ -			\$ -		\$ -	-	
September		\$ -			\$ -			\$ -		\$ -	-	
October		\$ -			\$ -			\$ -		\$ -	-	
November		\$ -			\$ -			\$ -		\$ -	-	
December		\$ -			\$ -			\$ -		\$ -	-	
Total	-	\$ -	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	\$ -	\$ -	

Total		Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount	
January	17,621	\$ 3.6100	\$ 63,612	18,741	\$ 0.9500	\$ 17,804	-	\$ -	\$ -	\$ 17,804	
February	17,089	\$ 3.6100	\$ 61,691	18,077	\$ 0.9500	\$ 17,173	-	\$ -	\$ -	\$ 17,173	
March	13,818	\$ 3.6100	\$ 49,883	14,057	\$ 0.9500	\$ 13,354	-	\$ -	\$ -	\$ 13,354	
April	12,904	\$ 3.6100	\$ 46,583	13,848	\$ 0.9500	\$ 13,156	-	\$ -	\$ -	\$ 13,156	
May	13,897	\$ 3.6100	\$ 50,168	15,018	\$ 0.9500	\$ 14,267	-	\$ -	\$ -	\$ 14,267	
June	14,312	\$ 3.6100	\$ 51,666	16,310	\$ 0.9500	\$ 15,495	-	\$ -	\$ -	\$ 15,495	
July	13,865	\$ 3.6100	\$ 50,053	16,312	\$ 0.9500	\$ 15,496	-	\$ -	\$ -	\$ 15,496	
August	14,495	\$ 3.6100	\$ 52,327	17,053	\$ 0.9500	\$ 16,200	-	\$ -	\$ -	\$ 16,200	
September	11,312	\$ 3.6100	\$ 40,836	13,308	\$ 0.9500	\$ 12,643	-	\$ -	\$ -	\$ 12,643	
October	11,990	\$ 3.6100	\$ 43,284	13,153	\$ 0.9500	\$ 12,495	-	\$ -	\$ -	\$ 12,495	
November	15,204	\$ 3.6100	\$ 54,886	16,405	\$ 0.9500	\$ 15,585	-	\$ -	\$ -	\$ 15,585	
December	15,057	\$ 3.6100	\$ 54,356	16,889	\$ 0.9500	\$ 16,045	-	\$ -	\$ -	\$ 16,045	
Total	171,564	\$ 3.61	\$ 619,346	189,171	\$ 0.95	\$ 179,712	-	\$ -	\$ -	\$ 179,712	
Low Voltage Switchgear Credit (if applicable)										\$ -	
Total including deduction for Low Voltage Switchgear Credit										\$ 179,712	

IESO	Network				Line Connection				Transformation Connection			Total Connection
Month	Units Billed		Rate	Amount	Units Billed		Rate	Amount	Units Billed	Rate	Amount	Amount
January	17,621	\$	3.7100	\$ 65,374	18,741	\$	0.9400	\$ 17,617	-	\$ 2.2500	\$ -	\$ 17,617
February	17,089	\$	3.7100	\$ 63,400	18,077	\$	0.9400	\$ 16,992	-	\$ 2.2500	\$ -	\$ 16,992
March	13,818	\$	3.7100	\$ 51,265	14,057	\$	0.9400	\$ 13,214	-	\$ 2.2500	\$ -	\$ 13,214
April	12,904	\$	3.7100	\$ 47,874	13,848	\$	0.9400	\$ 13,017	-	\$ 2.2500	\$ -	\$ 13,017
May	13,897	\$	3.7100	\$ 51,558	15,018	\$	0.9400	\$ 14,117	-	\$ 2.2500	\$ -	\$ 14,117
June	14,312	\$	3.7100	\$ 53,098	16,310	\$	0.9400	\$ 15,331	-	\$ 2.2500	\$ -	\$ 15,331
July	13,865	\$	3.8300	\$ 53,103	16,312	\$	0.9600	\$ 15,660	-	\$ 2.3000	\$ -	\$ 15,660
August	14,495	\$	3.8300	\$ 55,516	17,053	\$	0.9600	\$ 16,371	-	\$ 2.3000	\$ -	\$ 16,371
September	11,312	\$	3.8300	\$ 43,325	13,308	\$	0.9600	\$ 12,776	-	\$ 2.3000	\$ -	\$ 12,776
October	11,990	\$	3.8300	\$ 45,922	13,153	\$	0.9600	\$ 12,627	-	\$ 2.3000	\$ -	\$ 12,627
November	15,204	\$	3.8300	\$ 58,231	16,405	\$	0.9600	\$ 15,749	-	\$ 2.3000	\$ -	\$ 15,749
December	15,057	\$	3.8300	\$ 57,668	16,889	\$	0.9600	\$ 16,213	-	\$ 2.3000	\$ -	\$ 16,213
Total	171,564	\$	3.77	\$ 646,333	189,171	\$	0.95	\$ 179,683	-	\$ -	\$ -	\$ 179,683

Hydro One	Network				Line Connection				Transformation Connection			Total Connection
Month	Units Billed		Rate	Amount	Units Billed		Rate	Amount	Units Billed	Rate	Amount	Amount
January	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$ 1.7493	\$ -	\$ -
February	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$ 1.7493	\$ -	\$ -
March	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$ 1.7493	\$ -	\$ -
April	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$ 1.7493	\$ -	\$ -
May	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$ 1.7493	\$ -	\$ -
June	-	\$	3.1942	\$ -	-	\$	0.7710	\$ -	-	\$ 1.7493	\$ -	\$ -
July	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
August	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
September	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
October	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
November	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
December	-	\$	3.2915	\$ -	-	\$	0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
Total	-	\$	-	\$ -	-	\$	-	\$ -	-	\$ -	\$ -	\$ -

Add Extra Host Here (I)	Network						Line Connection						Transformation Connection						Total Connection	
	Month	Units Billed		Rate		Amount	Units Billed		Rate		Amount	Units Billed		Rate		Amount	Amount			
	January	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	February	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	March	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	April	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	May	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	June	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	July	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	August	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	September	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	October	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	November	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	December	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	Total	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-

Add Extra Host Here (II)	Network						Line Connection						Transformation Connection						Total Connection	
	Month	Units Billed		Rate		Amount	Units Billed		Rate		Amount	Units Billed		Rate		Amount	Amount			
	January	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	February	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	March	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	April	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	May	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	June	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	July	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	August	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	September	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	October	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	November	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	December	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-
	Total	-	\$	-	\$	-	-	\$	-	\$	-	-	\$	-	\$	-	\$	-	\$	-

Total				Network				Line Connection				Transformation Connection				Total Connection	
Month	Units Billed		Rate	Amount	Units Billed		Rate	Amount	Units Billed		Rate	Amount	Amount		Amount		
January	17,621	\$	3.7100	\$ 65,374	18,741	\$	0.9400	\$ 17,617	-	\$	-	\$	-	\$	17,617		
February	17,089	\$	3.7100	\$ 63,400	18,077	\$	0.9400	\$ 16,992	-	\$	-	\$	-	\$	16,992		
March	13,818	\$	3.7100	\$ 51,265	14,057	\$	0.9400	\$ 13,214	-	\$	-	\$	-	\$	13,214		
April	12,904	\$	3.7100	\$ 47,874	13,848	\$	0.9400	\$ 13,017	-	\$	-	\$	-	\$	13,017		
May	13,897	\$	3.7100	\$ 51,558	15,018	\$	0.9400	\$ 14,117	-	\$	-	\$	-	\$	14,117		
June	14,312	\$	3.7100	\$ 53,098	16,310	\$	0.9400	\$ 15,331	-	\$	-	\$	-	\$	15,331		
July	13,865	\$	3.8300	\$ 53,103	16,312	\$	0.9600	\$ 15,660	-	\$	-	\$	-	\$	15,660		
August	14,495	\$	3.8300	\$ 55,516	17,053	\$	0.9600	\$ 16,371	-	\$	-	\$	-	\$	16,371		
September	11,312	\$	3.8300	\$ 43,325	13,308	\$	0.9600	\$ 12,776	-	\$	-	\$	-	\$	12,776		
October	11,990	\$	3.8300	\$ 45,922	13,153	\$	0.9600	\$ 12,627	-	\$	-	\$	-	\$	12,627		
November	15,204	\$	3.8300	\$ 58,231	16,405	\$	0.9600	\$ 15,749	-	\$	-	\$	-	\$	15,749		
December	15,057	\$	3.8300	\$ 57,668	16,889	\$	0.9600	\$ 16,213	-	\$	-	\$	-	\$	16,213		
Total	171,564	\$	3.77	\$ 646,333	189,171	\$	0.95	\$ 179,683	-	\$	-	\$	-	\$	179,683		
Low Voltage Switchgear Credit (if applicable)															\$	-	
Total including deduction for Low Voltage Switchgear Credit															\$	179,683	

IESO	Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January	17,621	\$ 3.8300	\$ 67,488	18,741	\$ 0.9600	\$ 17,991	-	\$ 2.3000	\$ -	\$ 17,991
February	17,089	\$ 3.8300	\$ 65,451	18,077	\$ 0.9600	\$ 17,354	-	\$ 2.3000	\$ -	\$ 17,354
March	13,818	\$ 3.8300	\$ 52,923	14,057	\$ 0.9600	\$ 13,495	-	\$ 2.3000	\$ -	\$ 13,495
April	12,904	\$ 3.8300	\$ 49,422	13,848	\$ 0.9600	\$ 13,294	-	\$ 2.3000	\$ -	\$ 13,294
May	13,897	\$ 3.8300	\$ 53,226	15,018	\$ 0.9600	\$ 14,417	-	\$ 2.3000	\$ -	\$ 14,417
June	14,312	\$ 3.8300	\$ 54,815	16,310	\$ 0.9600	\$ 15,658	-	\$ 2.3000	\$ -	\$ 15,658
July	13,865	\$ 3.8300	\$ 53,103	16,312	\$ 0.9600	\$ 15,660	-	\$ 2.3000	\$ -	\$ 15,660
August	14,495	\$ 3.8300	\$ 55,516	17,053	\$ 0.9600	\$ 16,371	-	\$ 2.3000	\$ -	\$ 16,371
September	11,312	\$ 3.8300	\$ 43,325	13,308	\$ 0.9600	\$ 12,776	-	\$ 2.3000	\$ -	\$ 12,776
October	11,990	\$ 3.8300	\$ 45,922	13,153	\$ 0.9600	\$ 12,627	-	\$ 2.3000	\$ -	\$ 12,627
November	15,204	\$ 3.8300	\$ 58,231	16,405	\$ 0.9600	\$ 15,749	-	\$ 2.3000	\$ -	\$ 15,749
December	15,057	\$ 3.8300	\$ 57,668	16,889	\$ 0.9600	\$ 16,213	-	\$ 2.3000	\$ -	\$ 16,213
Total	171,564	\$ 3.83	\$ 657,090	189,171	\$ 0.96	\$ 181,604	-	\$ -	\$ -	\$ 181,604

Hydro One	Network			Line Connection			Transformation Connection			Total Connection
Month	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Units Billed	Rate	Amount	Amount
January	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
February	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
March	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
April	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
May	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
June	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
July	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
August	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
September	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
October	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
November	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
December	-	\$ 3.2915	\$ -	-	\$ 0.7877	\$ -	-	\$ 1.9755	\$ -	\$ -
Total	-	\$ -	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	\$ -

Add Extra Host Here (I)	Network					Line Connection					Transformation Connection					Total Connection
Month	Units Billed		Rate		Amount	Units Billed		Rate		Amount	Units Billed		Rate		Amount	Amount
January	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
February	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
March	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
April	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
May	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
June	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
July	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
August	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
September	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
October	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
November	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
December	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
Total	-		\$		-	-		\$		-	-		\$		-	\$

Add Extra Host Here (II)	Network					Line Connection					Transformation Connection					Total Connection
Month	Units Billed		Rate		Amount	Units Billed		Rate		Amount	Units Billed		Rate		Amount	Amount
January	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
February	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
March	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
April	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
May	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
June	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
July	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
August	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
September	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
October	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
November	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
December	-		\$	-	\$	-		\$	-	\$	-		\$	-	\$	-
Total	-		\$		-	-		\$		-	-		\$		-	\$

Total		Network				Line Connection				Transformation Connection				Total Connection
Month	Units Billed	Rate	Amount		Units Billed	Rate	Amount		Units Billed	Rate	Amount		Amount	
January	17,621	\$ 3.83	\$	67,488	18,741	\$ 0.96	\$	17,991	-	\$ -	\$	-	\$ 17,991	
February	17,089	\$ 3.83	\$	65,451	18,077	\$ 0.96	\$	17,354	-	\$ -	\$	-	\$ 17,354	
March	13,818	\$ 3.83	\$	52,923	14,057	\$ 0.96	\$	13,495	-	\$ -	\$	-	\$ 13,495	
April	12,904	\$ 3.83	\$	49,422	13,848	\$ 0.96	\$	13,294	-	\$ -	\$	-	\$ 13,294	
May	13,897	\$ 3.83	\$	53,226	15,018	\$ 0.96	\$	14,417	-	\$ -	\$	-	\$ 14,417	
June	14,312	\$ 3.83	\$	54,815	16,310	\$ 0.96	\$	15,658	-	\$ -	\$	-	\$ 15,658	
July	13,865	\$ 3.83	\$	53,103	16,312	\$ 0.96	\$	15,660	-	\$ -	\$	-	\$ 15,660	
August	14,495	\$ 3.83	\$	55,516	17,053	\$ 0.96	\$	16,371	-	\$ -	\$	-	\$ 16,371	
September	11,312	\$ 3.83	\$	43,325	13,308	\$ 0.96	\$	12,776	-	\$ -	\$	-	\$ 12,776	
October	11,990	\$ 3.83	\$	45,922	13,153	\$ 0.96	\$	12,627	-	\$ -	\$	-	\$ 12,627	
November	15,204	\$ 3.83	\$	58,231	16,405	\$ 0.96	\$	15,749	-	\$ -	\$	-	\$ 15,749	
December	15,057	\$ 3.83	\$	57,668	16,889	\$ 0.96	\$	16,213	-	\$ -	\$	-	\$ 16,213	
Total	171,564	\$ 3.83	\$	657,090	189,171	\$ 0.96	\$	181,604	-	\$ -	\$	-	\$ 181,604	
Low Voltage Switchgear Credit (if applicable)													\$ -	
Total including deduction for Low Voltage Switchgear Credit													\$ 181,604	

Rate Class	Rate Description	Unit	Current RTSR- Network	Loss Adjusted Billed kWh	Billed kW	0	#DIV/0!	#DIV/0!	0.0000
Residential Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0066	37,694,612	0	248,784	#DIV/0!	#DIV/0!	0.0000
General Service Less Than 50 kW Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0057	24,023,656	0	136,935	41.2%	266,131	0.0071
General Service 50 To 4,999 kW Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	2.3814		90,499	215,514	35.7%	146,483	0.0061
Unmetered Scattered Load Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0057	182,606	0	1,041	0.2%	230,541	2.5474
Street Lighting Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	1.7957		1,075	1,930	0.3%	2,065	0.0061
									1.9209

The purpose of this table is to re-align the current RTS Connection Rates to recover current wholesale connection costs.

Rate Class	Rate Description	Unit	Current RTSR- Connection	Loss Adjusted Billed kWh	Billed kW	0	#DIV/0!	#DIV/0!	Adjusted RTSR- Connection
Residential Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0020	37,694,612	0	75,389	43.1%	77,411	0.0021
General Service Less Than 50 kW Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017	24,023,656	0	40,840	23.3%	41,935	0.0017
General Service 50 To 4,999 kW Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.6400		90,499	57,919	33.1%	59,472	0.6572
Unmetered Scattered Load Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017	182,606	0	310	0.2%	319	0.0017
Street Lighting Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.4948		1,075	532	0.3%	546	0.5081

The purpose of this table is to update the re-aligned RTS Network Rates to recover future wholesale network costs.

Rate Class	Rate Description	Unit	Adjusted RTSR- Network	Loss Adjusted Billed kWh	Billed kW	0	#DIV/0!	Forecast Wholesale Billing	Proposed RTSR- Network
Residential Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0071	37,694,612	0	266,131	41.2%	270,560	0.0072
General Service Less Than 50 kW Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061	24,023,656	0	146,483	22.7%	148,921	0.0062
General Service 50 To 4,999 kW Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	2.5474		90,499	230,541	35.7%	234,378	2.5898
Unmetered Scattered Load Service Classification	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061	182,606	0	1,113	0.2%	1,132	0.0062
Street Lighting Service Classification	Retail Transmission Rate - Network Service Rate	\$/kW	1.9209		1,075	2,065	0.3%	2,099	1.9529

The purpose of this table is to update the re-aligned RTS Connection Rates to recover future wholesale connection costs.

Rate Class	Rate Description	Unit	Adjusted RTSR- Connection	Loss Adjusted Billed kWh	Billed kW	0	#DIV/0!	Forecast Wholesale Billing	Proposed RTSR- Connection
Residential Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0021	37,694,612	0	77,411	43.1%	78,238	0.0021
General Service Less Than 50 kW Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017	24,023,656	0	41,935	23.3%	42,384	0.0018
General Service 50 To 4,999 kW Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.6572		90,499	59,472	33.1%	60,108	0.6642
Unmetered Scattered Load Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017	182,606	0	319	0.2%	322	0.0018
Street Lighting Service Classification	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.5081		1,075	546	0.3%	552	0.5135

	Price Escalator	1.50%	Productivity Factor	0.00%
Choose Stretch Factor Group	V		Price Cap Index	0.90%
Associated Stretch Factor Value	0.60%			

Rate Class	Current MFC	MFC Adjustment from R/C Model	Current Volumetric Charge	DVR Adjustment from R/C Model	Price Cap Index to be Applied to MFC and DVR	Proposed MFC	Proposed Volumetric Charge
RESIDENTIAL SERVICE CLASSIFICATION	30.72				0.90%	31.00	0.0000
GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION	39.82		0.0063		0.90%	40.18	0.0064
GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION	550.88		1.7553		0.90%	555.84	1.7711
UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION	14.46		0.0043		0.90%	14.59	0.0043
STREET LIGHTING SERVICE CLASSIFICATION	5.31		3.494		0.90%	5.36	3.5254
microFIT SERVICE CLASSIFICATION	5.4					5.4	

If applicable, Wheeling Service Rate will be adjusted for PCI on Sheet 19.

Update the following rates if an OEB Decision has been issued at the time of completing this application

Regulatory Charges

Effective Date of Regulatory Charges		January 1, 2019	January 1, 2020
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$/kWh	0.25	0.25

Time-of-Use RPP Prices

As of	May 1, 2019	
Off-Peak	\$/kWh	0.0650
Mid-Peak	\$/kWh	0.0940
On-Peak	\$/kWh	0.1340

Smart Meter Entity Charge (SME)

Smart Meter Entity Charge (SME)	\$	0.57
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Distribution Rate Protection (DRP) Amount (Applicable to LDCs under the Distribution Rate Protection program):	\$	36.86
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Miscellaneous Service Charges

<i>Wireline Pole Attachment Charge</i>	Unit	Current charge	Inflation factor *	Proposed charge ** / ***
Specific charge for access to the power poles - per pole/year	\$	43.63	1.50%	44.28

<i>Retail Service Charges</i>		Current charge	Inflation factor*	Proposed charge ***
One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00	1.50%	101.50
Monthly fixed charge, per retailer	\$	40.00	1.50%	40.60
Monthly variable charge, per customer, per retailer	\$/cust.	1.00	1.50%	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.60	1.50%	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.60)	1.50%	(0.61)
Service Transaction Requests (STR)				-
Request fee, per request, applied to the requesting party	\$	0.50	1.50%	0.51
Processing fee, per request, applied to the requesting party	\$	1.00	1.50%	1.02
Electronic Business Transaction (EBT) system, applied to the requesting party				
up to twice a year		no charge		no charge
more than twice a year, per request (plus incremental delivery costs)	\$	4.00	1.50%	4.06
Notice of switch letter charge, per letter	\$	2.00	1.50%	2.03

* inflation factor subject to change pending OEB approved inflation rate effective in 2020
** applicable only to LDCs in which the province-wide pole attachment charge applies
*** subject to change pending OEB order on miscellaneous service charges

[illegible][illegible][illegible]

[illegible][illegible][illegible]

Synergy North Corporation

Kenora Rate Zone

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0068

RESIDENTIAL SERVICE CLASSIFICATION

All services supplied to single-family dwelling units for domestic or household purposes shall be classified as residential service. Subclasses would be:

- Overhead
 - Transformers not on private property
 - Transformers on private property
- Underground
 - Transformers not on private property
 - Transformers on private property

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	31.00
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RFP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	(0.0007)
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0072
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0021

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)
Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)
Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)

For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	40.18
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0064
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	(0.0006)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0018

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)
Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)
Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)
For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	555.84
Distribution Volumetric Rate	\$/kW	1.7711
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	(0.2610)
Retail Transmission Rate - Netw ork Service Rate	\$/kW	2.5898
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.6642

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kVA and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	14.59
Distribution Volumetric Rate	\$/kWh	0.0043
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	(0.0006)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0018

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

STREET LIGHTING SERVICE CLASSIFICATION

All service supplied to any electrical street lighting equipment owned by, or operated for, the City of Kenora that is used to illuminate roadways and sidewalks, etc. The street light equipment is not metered, and they turn on and off by photoelectric cells. The consumption will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	5.36
Distribution Volumetric Rate	\$/kW	3.5254
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	(0.0006)
Retail Transmission Rate - Network Service Rate	\$/kW	1.9529
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.5135

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independant Electricity System Operator’s microFIT program and connected to the distributor’s distribution system. Further servicing details are available in the distributor’s Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allow ance for Ow nership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allow ance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Account history	\$	15.00
Credit Check (plus credit agency costs)	\$	25.00
Returned Cheque (plus bank charges)	\$	25.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account (see Note below)

Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Disconnect/reconnect at meter - during regular hours	\$	65.00
Disconnect/reconnect at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole - during regular hours	\$	185.00
Disconnect/reconnect at pole - after regular hours	\$	415.00
Install/Remove Load Control Device - during regular hours	\$	65.00
Install/Remove Load Control Device - after regular hours	\$	185.00

Other

Service call - customer ow ned equipment	\$	65.00
Service call - customer-ow ned equipment - after regular hours	\$	165.00
Disconnect/Reconnect at Meter - during regular hours	\$	65.00
Specific charge for access to the pow er poles - \$/pole/year (w ith the exception of wireless attachments)	\$	44.28

NOTE: Ontario Energy Board Rate Order EB-2017-0183, issued on March 14, 2019, identifies changes to the Non-Payment of Account Service Charges effective July 1,

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.		
One-time charge, per retailer, to establish the service agreement between the distributor and the	\$	101.50
Monthly Fixed Charge, per retailer	\$	40.60
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.06
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.043
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0325

Table 1

[illegible]

Table 2

[illegible]

Appendix G: Current Kenora Rate Zone 2019 Tariff and Schedule of Rates

Synergy North Corporation

Kenora Rate Zone

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2019

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2018-0046

RESIDENTIAL SERVICE CLASSIFICATION

All services supplied to single-family dwelling units for domestic or household purposes shall be classified as residential service. Subclasses would be:

- Overhead
 - Transformers not on private property
 - Transformers on private property
- Underground
 - Transformers not on private property
 - Transformers on private property

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	30.72
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0066
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0020

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

- Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)
- Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)
- Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)

For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	39.82
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0063
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0057
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)
Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)
Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)
For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	550.88
Distribution Volumetric Rate	\$/kW	1.7553
Retail Transmission Rate - Netw ork Service Rate	\$/kW	2.3814
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.6400

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kVA and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service .

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	14.46
Distribution Volumetric Rate	\$/kWh	0.0043
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0057
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

STREET LIGHTING SERVICE CLASSIFICATION

All service supplied to any electrical street lighting equipment owned by, or operated for, the City of Kenora that is used to illuminate roadways and sidewalks, etc. The street light equipment is not metered, and they turn on and off by photoelectric cells. The consumption will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	5.31
Distribution Volumetric Rate	\$/kW	3.4940
Retail Transmission Rate - Netw ork Service Rate	\$/kW	1.7957
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.4948

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independant Electricity System Operator's microFIT program and connected to the distributor's distribution system . Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allow ance for Ow nership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allow ance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Account history	\$	15.00
Credit Check (plus credit agency costs)	\$	25.00
Returned Cheque (plus bank charges)	\$	25.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account (see Note below)

Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Disconnect/reconnect at meter - during regular hours	\$	65.00
Disconnect/reconnect at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole - during regular hours	\$	185.00
Disconnect/reconnect at pole - after regular hours	\$	415.00
Install/Remove Load Control Device - during regular hours	\$	65.00
Install/Remove Load Control Device - after regular hours	\$	185.00

Other

Service call - customer ow ned equipment	\$	65.00
Service call - customer-ow ned equipment - after regular hours	\$	165.00
Disconnect/Reconnect at Meter - during regular hours	\$	65.00
Specific charge for access to the pow er poles - \$/pole/year (w ith the exception of w ireless attachments)	\$	43.63

NOTE: Ontario Energy Board Rate Order EB-2017-0183, issued on March 14, 2019, identifies changes to the Non-Payment of Account Service Charges effective July 1, 2019

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	40.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.00
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.60
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.60)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.50
Processing fee, per request, applied to the requesting party	\$	1.00
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.00
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.043
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0325

Appendix H: Proposed Kenora Rate Zone 2020 Schedule and Tariff of Rates

Synergy North Corporation

Kenora Rate Zone

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2019-0068

RESIDENTIAL SERVICE CLASSIFICATION

All services supplied to single-family dwelling units for domestic or household purposes shall be classified as residential service. Subclasses would be:

- Overhead
 - Transformers not on private property
 - Transformers on private property
- Underground
 - Transformers not on private property
 - Transformers on private property

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	31.00
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	(0.0007)
Retail Transmission Rate - Netw ork Service Rate	\$/kWh	0.0072
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0021

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)
Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)
Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)

For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor’s Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	40.18
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0064
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	(0.0006)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0018

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

- Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)
- Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)
- Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)

For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	555.84
Distribution Volumetric Rate	\$/kW	1.7711
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kW	(0.2610)
Retail Transmission Rate - Network Service Rate	\$/kW	2.5898
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.6642

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kVA and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	14.59
Distribution Volumetric Rate	\$/kWh	0.0043
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	(0.0006)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0018

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

STREET LIGHTING SERVICE CLASSIFICATION

All service supplied to any electrical street lighting equipment owned by, or operated for, the City of Kenora that is used to illuminate roadways and sidewalks, etc. The street light equipment is not metered, and they turn on and off by photoelectric cells. The consumption will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	5.36
Distribution Volumetric Rate	\$/kW	3.5254
Rate Rider for Disposition of Global Adjustment Account (2020) - effective until April 30, 2021		
Applicable only for Non-RPP Customers	\$/kWh	(0.0013)
Rate Rider for Disposition of Deferral/Variance Accounts (2020) - effective until April 30, 2021	\$/kWh	(0.0006)
Retail Transmission Rate - Network Service Rate	\$/kW	1.9529
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.5135

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independant Electricity System Operator’s microFIT program and connected to the distributor’s distribution system. Further servicing details are available in the distributor’s Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allow ance for Ow nership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allow ance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Customer Administration		
Arrears certificate	\$	15.00
Statement of account	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Account history	\$	15.00
Credit Check (plus credit agency costs)	\$	25.00
Returned Cheque (plus bank charges)	\$	25.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account (see Note below)		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Disconnect/reconnect at meter - during regular hours	\$	65.00
Disconnect/reconnect at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole - during regular hours	\$	185.00
Disconnect/reconnect at pole - after regular hours	\$	415.00
Install/Remove Load Control Device - during regular hours	\$	65.00
Install/Remove Load Control Device - after regular hours	\$	185.00
Other		
Service call - customer owned equipment	\$	65.00
Service call - customer-owned equipment - after regular hours	\$	165.00
Disconnect/Reconnect at Meter - during regular hours	\$	65.00
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	44.28
NOTE: Ontario Energy Board Rate Order EB-2017-0183, issued on March 14, 2019, identifies changes to the Non-Payment of Account Service Charges effective July 1,		

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.		
One-time charge, per retailer, to establish the service agreement between the distributor and the	\$	101.50
Monthly Fixed Charge, per retailer	\$	40.60
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.06
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.043
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0325

Appendix I: 2020 Kenora Rate Zone Bill Impacts

Customer Class:	RESIDENTIAL SERVICE CLASSIFICATION	
RPP / Non-RPP:	RPP	
Consumption	750	kWh
Demand	-	kW
Current Loss Factor	1.0430	
Proposed/Approved Loss Factor	1.0430	

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 30.72	1	\$ 30.72	\$ 31.00	1	\$ 31.00	\$ 0.28	0.91%
Distribution Volumetric Rate	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 30.72			\$ 31.00	\$ 0.28	0.91%
Line Losses on Cost of Power	\$ 0.0824	32	\$ 2.66	\$ 0.0824	32	\$ 2.66	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	\$ -	750	\$ -	\$ 0.0007	750	\$ (0.53)	\$ (0.53)	
CBR Class B Rate Riders	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
GA Rate Riders	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
Low Voltage Service Charge	\$ -	750	\$ -		750	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ 0.57	1	\$ 0.57	\$ 0.57	1	\$ 0.57	\$ -	0.00%
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		750	\$ -	\$ -	750	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 33.95			\$ 33.70	\$ (0.24)	-0.72%
RTSR - Network	\$ 0.0066	782	\$ 5.16	\$ 0.0072	782	\$ 5.63	\$ 0.47	9.09%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.0020	782	\$ 1.56	\$ 0.0021	782	\$ 1.64	\$ 0.08	5.00%
Sub-Total C - Delivery (including Sub-Total B)			\$ 40.67			\$ 40.98	\$ 0.30	0.74%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	782	\$ 2.66	\$ 0.0034	782	\$ 2.66	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	782	\$ 0.39	\$ 0.0005	782	\$ 0.39	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
TOU - Off Peak	\$ 0.0650	488	\$ 31.69	\$ 0.0650	488	\$ 31.69	\$ -	0.00%
TOU - Mid Peak	\$ 0.0940	128	\$ 11.99	\$ 0.0940	128	\$ 11.99	\$ -	0.00%
TOU - On Peak	\$ 0.1340	135	\$ 18.09	\$ 0.1340	135	\$ 18.09	\$ -	0.00%
Total Bill on TOU (before Taxes)			\$ 105.74			\$ 106.04	\$ 0.30	0.29%
HST	13%		\$ 13.75	13%		\$ 13.79	\$ 0.04	0.29%
8% Rebate	8%		\$ (8.46)	8%		\$ (8.48)	\$ (0.02)	
Total Bill on TOU			\$ 111.02			\$ 111.34	\$ 0.32	0.29%

In the manager's summary, discuss the reasoning for the change in RTSR rates

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION							
RPP / Non-RPP:	RPP							
Consumption	2,000	kWh						
Demand	-	kW						
Current Loss Factor	1.0430							
Proposed/Approved Loss Factor	1.0430							
	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 39.82	1	\$ 39.82	\$ 40.18	1	\$ 40.18	\$ 0.36	0.90%
Distribution Volumetric Rate	\$ 0.0063	2000	\$ 12.60	\$ 0.0064	2000	\$ 12.80	\$ 0.20	1.59%
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	2000	\$ -	\$ -	2000	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 52.42			\$ 52.98	\$ 0.56	1.07%
Line Losses on Cost of Power	\$ 0.0824	86	\$ 7.08	\$ 0.0824	86	\$ 7.08	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	\$ -	2,000	\$ -	-\$ 0.0006	2,000	\$ (1.20)	\$ (1.20)	
CBR Class B Rate Riders	\$ -	2,000	\$ -	\$ -	2,000	\$ -	\$ -	
GA Rate Riders	\$ -	2,000	\$ -	\$ -	2,000	\$ -	\$ -	
Low Voltage Service Charge	\$ -	2,000	\$ -		2,000	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ 0.57	1	\$ 0.57	\$ 0.57	1	\$ 0.57	\$ -	0.00%
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		2,000	\$ -	\$ -	2,000	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 60.07			\$ 59.43	\$ (0.64)	-1.07%
RTSR - Network	\$ 0.0057	2,086	\$ 11.89	\$ 0.0062	2,086	\$ 12.93	\$ 1.04	8.77%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.0017	2,086	\$ 3.55	\$ 0.0018	2,086	\$ 3.75	\$ 0.21	5.88%
Sub-Total C - Delivery (including Sub-Total B)			\$ 75.51			\$ 76.12	\$ 0.61	0.81%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	2,086	\$ 7.09	\$ 0.0034	2,086	\$ 7.09	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	2,086	\$ 1.04	\$ 0.0005	2,086	\$ 1.04	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
TOU - Off Peak	\$ 0.0650	1,300	\$ 84.50	\$ 0.0650	1,300	\$ 84.50	\$ -	0.00%
TOU - Mid Peak	\$ 0.0940	340	\$ 31.96	\$ 0.0940	340	\$ 31.96	\$ -	0.00%
TOU - On Peak	\$ 0.1340	360	\$ 48.24	\$ 0.1340	360	\$ 48.24	\$ -	0.00%
Total Bill on TOU (before Taxes)			\$ 248.59			\$ 249.21	\$ 0.61	0.25%
HST	13%		\$ 32.32	13%		\$ 32.40	\$ 0.08	0.25%
8% Rebate	8%		\$ (19.89)	8%		\$ (19.94)	\$ (0.05)	
Total Bill on TOU			\$ 261.02			\$ 261.67	\$ 0.64	0.25%

In the manager's summary, discuss the reasoning for the change in RTSR rates

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION	
RPP / Non-RPP:	Non-RPP (Other)	
Consumption	10,000	kWh
Demand	100	kW
Current Loss Factor	1.0430	
Proposed/Approved Loss Factor	1.0430	

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 550.88	1	\$ 550.88	\$ 555.84	1	\$ 555.84	\$ 4.96	0.90%
Distribution Volumetric Rate	\$ 1.7553	100	\$ 175.53	\$ 1.7711	100	\$ 177.11	\$ 1.58	0.90%
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	100	\$ -	\$ -	100	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 726.41			\$ 732.95	\$ 6.54	0.90%
Line Losses on Cost of Power	\$ 0.1101	430	\$ 47.34	\$ 0.1101	430	\$ 47.34	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	\$ -	100	\$ -	\$ 0.2655	100	\$ (26.55)	\$ (26.55)	
CBR Class B Rate Riders	\$ -	100	\$ -	\$ -	100	\$ -	\$ -	
GA Rate Riders	\$ -	10,000	\$ -	\$ 0.0013	10,000	\$ (13.00)	\$ (13.00)	
Low Voltage Service Charge	\$ -	100	\$ -	\$ -	100	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		100	\$ -	\$ -	100	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 773.75			\$ 740.74	\$ (33.01)	-4.27%
RTSR - Network	\$ 2.3814	100	\$ 238.14	\$ 2.5898	100	\$ 258.98	\$ 20.84	8.75%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.6400	100	\$ 64.00	\$ 0.6642	100	\$ 66.42	\$ 2.42	3.78%
Sub-Total C - Delivery (including Sub-Total B)			\$ 1,075.89			\$ 1,066.14	\$ (9.75)	-0.91%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	10,430	\$ 35.46	\$ 0.0034	10,430	\$ 35.46	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	10,430	\$ 5.22	\$ 0.0005	10,430	\$ 5.22	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
Average IESO Wholesale Market Price	\$ 0.1101	10,000	\$ 1,101.00	\$ 0.1101	10,000	\$ 1,101.00	\$ -	0.00%
Total Bill on Average IESO Wholesale Market Price			\$ 2,217.82			\$ 2,208.07	\$ (9.75)	-0.44%
HST	13%		\$ 288.32	13%		\$ 287.05	\$ (1.27)	-0.44%
Total Bill on Average IESO Wholesale Market Price			\$ 2,506.14			\$ 2,495.12	\$ (11.02)	-0.44%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION		
RPP / Non-RPP:	RPP		
Consumption	12,500	kWh	
Demand	-	kW	
Current Loss Factor	1.0430		
Proposed/Approved Loss Factor	1.0430		

	Current OEB-Approved			Proposed			Impact	
	Rate	Volume	Charge	Rate	Volume	Charge	\$ Change	% Change
	(\$)		(\$)	(\$)		(\$)		
Monthly Service Charge	\$ 14.46	36	\$ 520.56	\$ 14.59	36	\$ 525.24	\$ 4.68	0.90%
Distribution Volumetric Rate	\$ 0.0043	12500	\$ 53.75	\$ 0.0043	12500	\$ 53.75	\$ -	0.00%
Fixed Rate Riders	\$ -	36	\$ -	\$ -	36	\$ -	\$ -	
Volumetric Rate Riders	\$ -	12500	\$ -	\$ -	12500	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 574.31			\$ 578.99	\$ 4.68	0.81%
Line Losses on Cost of Power	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	
Total Deferral/Variance Account Rate Riders	\$ -	12,500	\$ -	\$ -0.0006	12,500	\$ (7.50)	\$ (7.50)	
CBR Class B Rate Riders	\$ -	12,500	\$ -	\$ -	12,500	\$ -	\$ -	
GA Rate Riders	\$ -	12,500	\$ -	\$ -	12,500	\$ -	\$ -	
Low Voltage Service Charge	\$ -	12,500	\$ -		12,500	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		12,500	\$ -	\$ -	12,500	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 574.31			\$ 571.49	\$ (2.82)	-0.49%
RTSR - Network	\$ 0.0057	13,038	\$ 74.31	\$ 0.0062	13,038	\$ 80.83	\$ 6.52	8.77%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.0017	13,038	\$ 22.16	\$ 0.0018	13,038	\$ 23.47	\$ 1.30	5.88%
Sub-Total C - Delivery (including Sub-Total B)			\$ 670.79			\$ 675.79	\$ 5.00	0.75%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	13,038	\$ 44.33	\$ 0.0034	13,038	\$ 44.33	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	13,038	\$ 6.52	\$ 0.0005	13,038	\$ 6.52	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	36	\$ 9.00	\$ 0.25	36	\$ 9.00	\$ -	0.00%
TOU - Off Peak	\$ 0.0650	8,474	\$ 550.83	\$ 0.0650	8,474	\$ 550.83	\$ -	0.00%
TOU - Mid Peak	\$ 0.0940	2,216	\$ 208.34	\$ 0.0940	2,216	\$ 208.34	\$ -	0.00%
TOU - On Peak	\$ 0.1340	2,347	\$ 314.46	\$ 0.1340	2,347	\$ 314.46	\$ -	0.00%
Total Bill on TOU (before Taxes)			\$ 1,804.27			\$ 1,809.27	\$ 5.00	0.28%
HST	13%		\$ 234.56	13%		\$ 235.21	\$ 0.65	0.28%
Total Bill on TOU			\$ 2,038.83			\$ 2,044.48	\$ 5.65	0.28%

In the manager's summary, discuss the reasoning for the change in RTSR rates

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	STREET LIGHTING SERVICE CLASSIFICATION	
RPP / Non-RPP:	Non-RPP (Retailer)	
Consumption	31,500	kWh
Demand	97	kW
Current Loss Factor	1.0430	
Proposed/Approved Loss Factor	1.0430	

	Current OEB-Approved			Proposed			Impact	
	Rate	Volume	Charge	Rate	Volume	Charge	\$ Change	% Change
	(\$)		(\$)	(\$)		(\$)		
Monthly Service Charge	\$ 5.31	428	\$ 2,272.68	\$ 5.36	428	\$ 2,294.08	\$ 21.40	0.94%
Distribution Volumetric Rate	\$ 3.4940	97	\$ 338.92	\$ 3.5254	97	\$ 341.96	\$ 3.05	0.90%
Fixed Rate Riders	\$ -	428	\$ -	\$ -	428	\$ -	\$ -	
Volumetric Rate Riders	\$ -	97	\$ -	\$ -	97	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 2,611.60			\$ 2,636.04	\$ 24.45	0.94%
Line Losses on Cost of Power	\$ -	-	\$ -	\$ -	-	\$ -	\$ -	
Total Deferral/Variance Account Rate Riders	\$ -	97	\$ -	\$ 0.0006	97	\$ (0.06)	\$ (0.06)	
CBR Class B Rate Riders	\$ -	97	\$ -	\$ -	97	\$ -	\$ -	
GA Rate Riders	\$ -	31,500	\$ -	\$ 0.0013	31,500	\$ (40.95)	\$ (40.95)	
Low Voltage Service Charge	\$ -	97	\$ -		97	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		97	\$ -	\$ -	97	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 2,611.60			\$ 2,595.04	\$ (16.56)	-0.63%
RTSR - Network	\$ 1.7957	97	\$ 174.18	\$ 1.9529	97	\$ 189.43	\$ 15.25	8.75%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.4948	97	\$ 48.00	\$ 0.5135	97	\$ 49.81	\$ 1.81	3.78%
Sub-Total C - Delivery (including Sub-Total B)			\$ 2,833.78			\$ 2,834.28	\$ 0.50	0.02%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	32,855	\$ 111.71	\$ 0.0034	32,855	\$ 111.71	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	32,855	\$ 16.43	\$ 0.0005	32,855	\$ 16.43	\$ -	0.00%
Standard Supply Service Charge								
Non-RPP Retailer Avg. Price	\$ 0.1101	32,855	\$ 3,617.28	\$ 0.1101	32,855	\$ 3,617.28	\$ -	0.00%
Total Bill on Non-RPP Avg. Price			\$ 6,579.19			\$ 6,579.69	\$ 0.50	0.01%
HST	13%		\$ 855.29	13%		\$ 855.36	\$ 0.06	0.01%
Total Bill on Non-RPP Avg. Price			\$ 7,434.48			\$ 7,435.05	\$ 0.56	0.01%

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	RESIDENTIAL SERVICE CLASSIFICATION		
RPP / Non-RPP:	Non-RPP (Retailer)		
Consumption	750	kWh	
Demand	-	kW	
Current Loss Factor	1.0430		
Proposed/Approved Loss Factor	1.0430		

	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 30.72	1	\$ 30.72	\$ 31.00	1	\$ 31.00	\$ 0.28	0.91%
Distribution Volumetric Rate	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 30.72			\$ 31.00	\$ 0.28	0.91%
Line Losses on Cost of Power	\$ 0.1101	32	\$ 3.55	\$ 0.1101	32	\$ 3.55	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	\$ -	750	\$ -	-\$ 0.0007	750	\$ (0.53)	\$ (0.53)	
CBR Class B Rate Riders	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
GA Rate Riders	\$ -	750	\$ -	-\$ 0.0013	750	\$ (0.98)	\$ (0.98)	
Low Voltage Service Charge	\$ -	750	\$ -	\$ -	750	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ 0.57	1	\$ 0.57	\$ 0.57	1	\$ 0.57	\$ -	0.00%
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		750	\$ -	\$ -	750	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 34.84			\$ 33.62	\$ (1.22)	-3.50%
RTSR - Network	\$ 0.0066	782	\$ 5.16	\$ 0.0072	782	\$ 5.63	\$ 0.47	9.09%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.0020	782	\$ 1.56	\$ 0.0021	782	\$ 1.64	\$ 0.08	5.00%
Sub-Total C - Delivery (including Sub-Total B)			\$ 41.57			\$ 40.90	\$ (0.67)	-1.62%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	782	\$ 2.66	\$ 0.0034	782	\$ 2.66	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	782	\$ 0.39	\$ 0.0005	782	\$ 0.39	\$ -	0.00%
Standard Supply Service Charge								
Non-RPP Retailer Avg. Price	\$ 0.1101	750	\$ 82.58	\$ 0.1101	750	\$ 82.58	\$ -	0.00%
Total Bill on Non-RPP Avg. Price			\$ 127.19			\$ 126.52	\$ (0.67)	-0.53%
HST	13%		\$ 16.54	13%		\$ 16.45	\$ (0.09)	-0.53%
8% Rebate	8%			8%				
Total Bill on Non-RPP Avg. Price			\$ 143.73			\$ 142.97	\$ (0.76)	-0.53%

In the manager's summary, discuss the reasoning for the change in RTSR rates

In the manager's summary, discuss the reasoning for the change in RTSR rates

Customer Class:	RESIDENTIAL SERVICE CLASSIFICATION							
RPP / Non-RPP:	RPP							
Consumption	254	kWh						
Demand	-	kW						
Current Loss Factor	1.0430							
Proposed/Approved Loss Factor	1.0430							
	Current OEB-Approved			Proposed			Impact	
	Rate (\$)	Volume	Charge (\$)	Rate (\$)	Volume	Charge (\$)	\$ Change	% Change
Monthly Service Charge	\$ 30.72	1	\$ 30.72	\$ 31.00	1	\$ 31.00	\$ 0.28	0.91%
Distribution Volumetric Rate	\$ -	254	\$ -	\$ -	254	\$ -	\$ -	
Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Volumetric Rate Riders	\$ -	254	\$ -	\$ -	254	\$ -	\$ -	
Sub-Total A (excluding pass through)			\$ 30.72			\$ 31.00	\$ 0.28	0.91%
Line Losses on Cost of Power	\$ 0.0824	11	\$ 0.90	\$ 0.0824	11	\$ 0.90	\$ -	0.00%
Total Deferral/Variance Account Rate Riders	\$ -	254	\$ -	-\$ 0.0007	254	\$ (0.18)	\$ (0.18)	
CBR Class B Rate Riders	\$ -	254	\$ -	\$ -	254	\$ -	\$ -	
GA Rate Riders	\$ -	254	\$ -	\$ -	254	\$ -	\$ -	
Low Voltage Service Charge	\$ -	254	\$ -		254	\$ -	\$ -	
Smart Meter Entity Charge (if applicable)	\$ 0.57	1	\$ 0.57	\$ 0.57	1	\$ 0.57	\$ -	0.00%
Additional Fixed Rate Riders	\$ -	1	\$ -	\$ -	1	\$ -	\$ -	
Additional Volumetric Rate Riders		254	\$ -	\$ -	254	\$ -	\$ -	
Sub-Total B - Distribution (includes Sub-Total A)			\$ 32.19			\$ 32.29	\$ 0.10	0.32%
RTSR - Network	\$ 0.0066	265	\$ 1.75	\$ 0.0072	265	\$ 1.91	\$ 0.16	9.09%
RTSR - Connection and/or Line and Transformation Connection	\$ 0.0020	265	\$ 0.53	\$ 0.0021	265	\$ 0.56	\$ 0.03	5.00%
Sub-Total C - Delivery (including Sub-Total B)			\$ 34.47			\$ 34.76	\$ 0.29	0.83%
Wholesale Market Service Charge (WMSC)	\$ 0.0034	265	\$ 0.90	\$ 0.0034	265	\$ 0.90	\$ -	0.00%
Rural and Remote Rate Protection (RRRP)	\$ 0.0005	265	\$ 0.13	\$ 0.0005	265	\$ 0.13	\$ -	0.00%
Standard Supply Service Charge	\$ 0.25	1	\$ 0.25	\$ 0.25	1	\$ 0.25	\$ -	0.00%
TOU - Off Peak	\$ 0.0650	165	\$ 10.73	\$ 0.0650	165	\$ 10.73	\$ -	0.00%
TOU - Mid Peak	\$ 0.0940	43	\$ 4.06	\$ 0.0940	43	\$ 4.06	\$ -	0.00%
TOU - On Peak	\$ 0.1340	46	\$ 6.13	\$ 0.1340	46	\$ 6.13	\$ -	0.00%
Total Bill on TOU (before Taxes)			\$ 56.67			\$ 56.96	\$ 0.29	0.51%
HST	13%		\$ 7.37	13%		\$ 7.40	\$ 0.04	0.51%
8% Rebate	8%		\$ (4.53)	8%		\$ (4.56)	\$ (0.02)	
Total Bill on TOU			\$ 59.50			\$ 59.80	\$ 0.30	0.51%

In the manager's summary, discuss the reasoning for the change in RTSR rates

In the manager's summary, discuss the reasoning for the change in RTSR rates

Appendix J: Kenora Rate Zone Global Adjustment Analysis Workform

Account 1589 Global Adjustment (GA) Analysis Workform

Input cells

Drop down cells

Utility NameSYNERGY NORTH CORPORATION – KENORA RATE DISTRICT

Note 1Please select "Yes" in column D for any year being requested for disposition

	2014	No
	2015	No
	2016	No
	2017	Yes
	2018	Yes

Note 7Summary of GA (if multiple years requested for disposition)

Year	Annual Net Change in Expected GA Balance from GA Analysis	Net Change in Principal Balance in the GL	Reconciling Items	Adjusted Net Change in Principal Balance in the GL	Unresolved Difference	\$ Consumption at Actual Rate Paid	Unresolved Difference as % of Expected GA Payments to IESO
2017	\$ 22,505	\$ (42,790)	\$ 34,676	\$ (8,114)	\$ (30,619)	\$ 3,831,872	-0.8%
2018	\$ (66,104)	\$ (42,131)	\$ -	\$ (42,131)	\$ 23,973	\$ 3,592,929	0.7%
Cumulative Balance	\$ (43,599)	\$ (84,921)	\$ 34,676	\$ (50,245)	\$ (6,646)	\$ 7,424,801	N/A

Note 2 **Consumption Data Excluding for Loss Factor (Data to agree with RRR as applicable)**

Year		2017		
Total Metered excluding WMP	C = A+B	94,075,662	kWh	100%
RPP	A	76,633,740	kWh	81.5%
Non RPP	B = D+E	17,441,922	kWh	18.5%
Non-RPP Class A	D	-	kWh	0.0%
Non-RPP Class B*	E	17,441,922	kWh	18.5%

*Non-RPP Class B consumption reported in this table is not expected to directly agree with the Non-RPP Class B Including Loss Adjusted Billed Consumption in the GA Analysis of Expected Balance table below. The difference should be equal to the loss factor.

Please confirm that the above RRR data is accurate

Incorrect Data

Note 3 **GA Billing Rate**

GA is billed on the

1st Estimate

Please confirm that the GA Rate used for unbilled revenue is the same as the one used for billed revenue in any paticular month

Yes

Note 4 **Analysis of Expected GA Amount**

Year	2017								
Calendar Month	Non-RPP Class B Including Loss Factor Billed Consumption (kWh)	Deduct Previous Month Unbilled Loss Adjusted Consumption (kWh)	Add Current Month Unbilled Loss Adjusted Consumption (kWh)	Non-RPP Class B Including Loss Adjusted Consumption, Adjusted for Unbilled (kWh)	GA Rate Billed (\$/kWh)	\$ Consumption at GA Rate Billed	GA Actual Rate Paid (\$/kWh)	\$ Consumption at Actual Rate Paid	Expected GA Variance (\$)
	F	G	H	I = F-G+H	J	K = I*J	L	M = I*L	=M-K
January	3,736,905			3,736,905	0.06687	\$ 249,887	0.08227	\$ 307,435	\$ 57,548
February	3,272,965			3,272,965	0.10559	\$ 345,592	0.08639	\$ 282,751	\$ (62,841)
March	3,462,539			3,462,539	0.08409	\$ 291,165	0.07135	\$ 247,052	\$ (44,113)
April	2,967,784			2,967,784	0.06874	\$ 204,005	0.10778	\$ 319,868	\$ 115,862
May	2,806,091			2,806,091	0.10623	\$ 298,091	0.12307	\$ 345,346	\$ 47,255
June	2,865,244			2,865,244	0.11954	\$ 342,511	0.11848	\$ 339,474	\$ (3,037)
July	3,142,077			3,142,077	0.10652	\$ 334,694	0.11280	\$ 354,426	\$ 19,732
August	3,103,217			3,103,217	0.11500	\$ 356,870	0.10109	\$ 313,704	\$ (43,166)
September	2,990,712			2,990,712	0.12739	\$ 380,987	0.08864	\$ 265,097	\$ (115,890)
October	3,068,318			3,068,318	0.10212	\$ 313,337	0.12563	\$ 385,473	\$ 72,136
November	3,468,614			3,468,614	0.11164	\$ 387,236	0.09704	\$ 336,594	\$ (50,642)
December	3,634,751			3,634,751	0.08391	\$ 304,992	0.09207	\$ 334,652	\$ 29,660
Net Change in Expected GA Balance in the Year (i.e. Transactions in the Year)	38,519,217	-	-	38,519,217		\$ 3,809,367		\$ 3,831,872	\$ 22,505

Note 5 **Reconciling Items**

	Item	Amount	Explanation	Principal Adjustments		
Net Change in Principal Balance in the GL (i.e. Transactions in the Year)		\$ (42,790)		Principal Adjustment on DVA Continuity	If "no", please provide an explanation	\$ Principal Adjustment on DVA Continuity
1a	True-up of GA Charges based on Actual Non-RPP Volumes - prior year					
1b	True-up of GA Charges based on Actual Non-RPP Volumes - current year					
2a	Remove prior year end unbilled to actual revenue differences					
2b	Add current year end unbilled to actual revenue differences					
3a	Remove difference between prior year accrual/forecast to actual from long term load transfers					
3b	Add difference between current year accrual/forecast to actual from long term load transfers					
4	Remove GA balances pertaining to Class A customers					
5	Significant prior period billing adjustments recorded in current year					
6	Differences in GA IESO posted rate and rate charged on IESO invoice					
7	Differences in actual system losses and billed TLFs					
8	Others as justified by distributor	\$ 34,676	A Credit ws done at year end to correct posting error in May.			
9						
10						

Total Principal Adjustments on DVA Continuity Schedule \$ -

Note 6	Adjusted Net Change in Principal Balance in the GL	\$ (8,114)
	Net Change in Expected GA Balance in the Year Per Analysis	\$ 22,505
	Unresolved Difference	\$ (30,619)
	Unresolved Difference as % of Expected GA Payments to IESO	-0.8%

Note 2 **Consumption Data Excluding for Loss Factor (Data to agree with RRR as applicable)**

Year		2018		
Total Metered excluding WMP	C = A+B	98,383,504	kWh	100%
RPP	A	60,730,246	kWh	61.7%
Non RPP	B = D+E	37,653,258	kWh	38.3%
Non-RPP Class A	D	-	kWh	0.0%
Non-RPP Class B*	E	37,653,258	kWh	38.3%

*Non-RPP Class B consumption reported in this table is not expected to directly agree with the Non-RPP Class B Including Loss Adjusted Billed Consumption in the GA Analysis of Expected Balance table below. The difference should be equal to the loss factor.

Please confirm that the above RRR data is accurate

Note 3 **GA Billing Rate**

GA is billed on the

Please confirm that the GA Rate used for unbilled revenue is the same as the one used for billed revenue in any paticular month

Note 4

Analysis of Expected GA Amount
Year

2018									
Calendar Month	Non-RPP Class B Including Loss Factor Billed Consumption (kWh)	Deduct Previous Month Unbilled Loss Adjusted Consumption (kWh)	Add Current Month Unbilled Loss Adjusted Consumption (kWh)	Non-RPP Class B Including Loss Adjusted Consumption, Adjusted for Unbilled (kWh)	GA Rate Billed (\$/kWh)	\$ Consumption at GA Rate Billed	GA Actual Rate Paid (\$/kWh)	\$ Consumption at Actual Rate Paid	Expected GA Variance (\$)
	F	G	H	I = F-G+H	J	K = I*J	L	M = I*L	=M-K
January	3,809,818			3,809,818	0.08777	\$ 334,388	0.06736	\$ 256,629	\$ (77,758)
February	3,411,647			3,411,647	0.07333	\$ 250,176	0.08167	\$ 278,629	\$ 28,453
March	3,455,621			3,455,621	0.07877	\$ 272,199	0.09481	\$ 327,627	\$ 55,428
April	3,115,673			3,115,673	0.09810	\$ 305,648	0.09959	\$ 310,290	\$ 4,642
May	2,997,483			2,997,483	0.09392	\$ 281,524	0.10793	\$ 323,518	\$ 41,995
June	2,984,623			2,984,623	0.13336	\$ 398,029	0.11896	\$ 355,051	\$ (42,979)
July	3,443,338			3,443,338	0.08502	\$ 292,753	0.07737	\$ 266,411	\$ (26,342)
August	3,126,112			3,126,112	0.07790	\$ 243,524	0.07490	\$ 234,146	\$ (9,378)
September	3,054,466			3,054,466	0.08424	\$ 257,308	0.08584	\$ 262,195	\$ 4,887
October	3,164,392			3,164,392	0.08921	\$ 282,295	0.12059	\$ 381,594	\$ 99,299
November	3,339,987			3,339,987	0.12235	\$ 408,647	0.09855	\$ 329,156	\$ (79,492)
December	3,615,374			3,615,374	0.09198	\$ 332,542	0.07404	\$ 267,682	\$ (64,860)
Net Change in Expected GA Balance in the Year (i.e. Transactions in the Year)	39,518,534	-	-	39,518,534		\$ 3,659,033		\$ 3,592,929	\$ (66,104)

Calculated Loss Factor 1.0495

Note 5 **Reconciling Items**

	Item	Amount	Explanation	Principal Adjustments		
	Net Change in Principal Balance in the GL (i.e. Transactions in the Year)	\$ (42,131)		Principal Adjustment on DVA Continuity	If "no", please provide an explanation	\$ Principal Adjustment on DVA Continuity
1a	True-up of GA Charges based on Actual Non-RPP Volumes - prior year					
1b	True-up of GA Charges based on Actual Non-RPP Volumes - current year					
2a	Remove prior year end unbilled to actual revenue differences					
2b	Add current year end unbilled to actual revenue differences					
3a	Remove difference between prior year accrual/forecast to actual from long term load transfers					
3b	Add difference between current year accrual/forecast to actual from long term load transfers					
4	Remove GA balances pertaining to Class A customers					
5	Significant prior period billing adjustments recorded in current year					
6	Differences in GA IESO posted rate and rate charged on IESO invoice					
7	Differences in actual system losses and billed TLFs					
8	Others as justified by distributor					
9						
10						
Total Principal Adjustments on DVA Continuity Schedule				\$ -		

Note 6	Adjusted Net Change in Principal Balance in the GL	\$ (42,131)
	Net Change in Expected GA Balance in the Year Per Analysis	\$ (66,104)
	Unresolved Difference	\$ 23,973
	Unresolved Difference as % of Expected GA Payments to IESO	0.7%

