

From: lulu q <[REDACTED]>
Sent: Tuesday, October 22, 2019 10:04 AM
To: BoardSec <BoardSec@oeb.ca>
Subject: Seasonal rates

Hello,

It has come to our attention that Hydro One is planning to increase the delivery rate by as much as \$68.00 a month for 12 months of the year.

We own a cottage that we use from May to October.

We are elderly on fixed income.

We worked a combined 84 years to be able to buy a small cottage in 2000.

Since then, we have experienced multiple problems with Hydro One.

With the start of 911 addresses, Hydro One has mixed up our meter with our neighbour.

With the introduction of faulty smart meters our one month bill was \$1600.00

This was ridiculous but had to be paid or the hydro would be cut off.

The meter was subsequently changed but with no restitution to us.

As recently as this fall the meter reader had the incorrect address.

I have provided Hydro One with monthly readings, opening and closing readings to make sure there are no mistakes.

However I have no confidence in Hydro One.

One year a fire on Hydro One property nearly burned down our cottage.

This rate change proposal is very disturbing for seasonal property owners.

We would ask the board to protect small cottage owners from these usurious charges.

Thank you for your consideration.

Respectfully,
[REDACTED]