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Appendix 5-A Metrics

Metric Category	Metric	Measures	
		1 Year	5 Year Average
Cost	Total Cost per Customer ¹	296.85	273.49
	Total Cost per km of Line ²	17071.91	15766.77
	Total Cost per MW ³	98670.13	89373.94
CAPEX	Total CAPEX per Customer	166.3	145.65
	Total CAPEX per km of Line	9563.9	8396.46
O&M	Total O&M per Customer	130.55	127.84
	Total O&M per km of Line	7508.01	7370.31
Customer	SAIDI_Cause 5 (SAIDI5 ≤ 15%).	18.39	12.66
	SAIFI_Cause 5 (SAIFI5 ≤ 20%).	49.7	25.1
Asset Performance	O.Reg 22/04 Total Audit Findings	4	3
Asset Performance	Health Index (GSHI-owned Wood Poles)	14	19.2
Asset Performance	Line Losses	3.87	4.73

Notes to the Table:

- 1 The Total Cost per Customer is the sum of a distributor's capital and O&M costs divided by the total number of customers that the distributor serves.
- 2 The Total Cost per km of Line is the sum of a distributor's capital and O&M costs divided by the total number of kilometers of line that the distributor
- 3 The Total Cost per MW is the sum of the distributor's capital and O&M costs divided by the total peak MW that the distributor serves.

Explanatory Notes on Adverse Deviations (complete only if applicable)
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