# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF Atikokan Hydro Inc.

# Atikokan Hydro Inc. applied to increase its electricity distribution rates effective May 1, 2020.

# Learn more. Have your say.

Atikokan Hydro Inc. applied to the Ontario Energy Board (OEB) to increase its electricity distribution rates effective May 1, 2020.

The requested rate increase is set using an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. Based on this formula, Atikokan Hydro's electricity distribution rates are proposed to increase by approximately 1.05%.

If the application is approved as filed, a typical residential customer that is eligible to receive rate protection under the Distribution Rate Protection plan, will see no change to their electricity distribution rates. Other customers, including businesses that are not eligible for the Distribution Rate Protection plan may see an increase to their electricity distribution rates.

In 2018 Atikokan Hydro earned more than the amount approved by the Ontario Energy Board. Given Atikokan Hydro's earnings in 2018, the Ontario Energy Board will assess whether it should grant Atikokan Hydro's request for a rate increase.

## THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Atikokan Hydro's request. We will determine whether the company has used the applicable models and formulas required by the OEB and whether to approve Atikokan Hydro's request for a rate adjustment. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

# **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process.

- You can review Atikokan Hydro's application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). As an intervenor, you can ask questions about Atikokan Hydro's application and make arguments on whether the OEB should approve Atikokan Hydro's request. Apply by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

## LEARN MORE

These proposed charges relate to Atikokan Hydro's distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2019-0020**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2019-0020** on the OEB website: <u>www.oeb.ca/participate</u>. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any

questions.

## ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB intends to proceed by way of a written hearing in this case. If you think an oral hearing is needed, you can write to the OEB to explain why by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]**.

## PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 (Schedule B).

